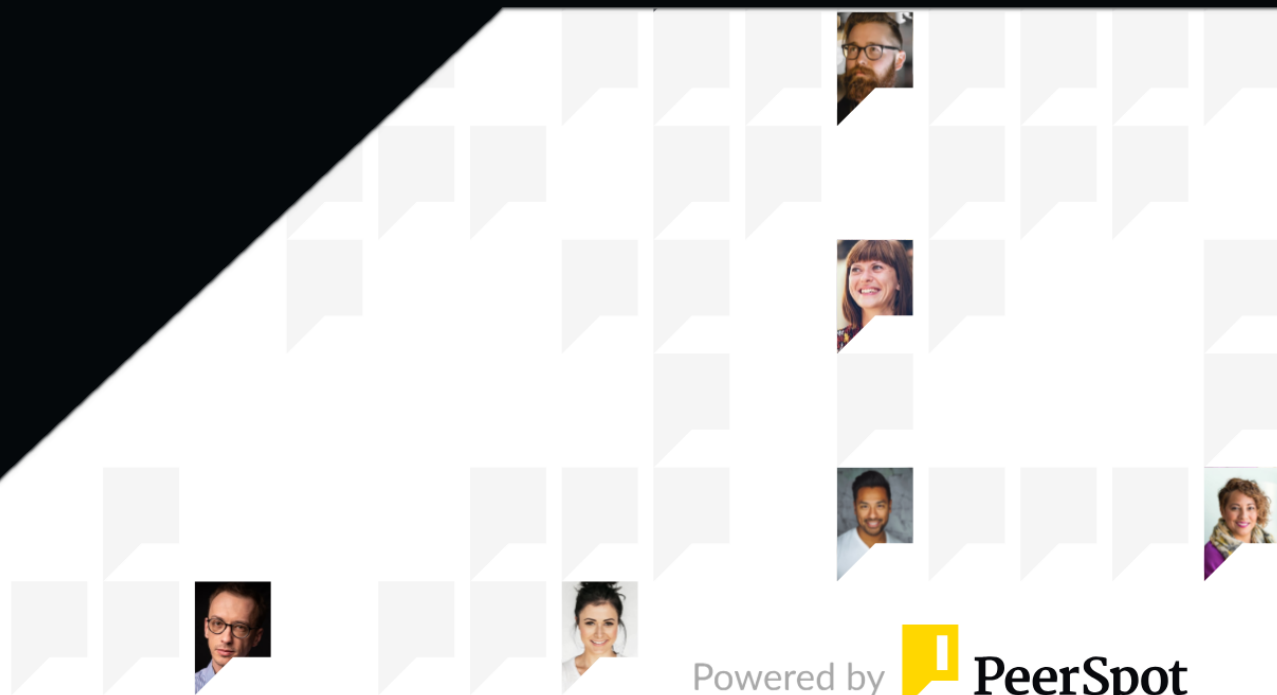




**Retool**

# **Reviews, tips, and advice from real users**



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# Product Recap



Retool

# Retool Recap

Retool enables rapid construction of internal tools with minimal coding, streamlining workflows across HR, customer support, and compliance. Praised for its drag-and-drop interface, extensive component library, and SQL support, it boosts organizational efficiency by automating tasks and enhancing data management.

# Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Retool positively impacted my organization as the proof of concept we built gave us a way to convince power users and key users before developing the real software.”



**Yannick LE GAL**

IT consultant for healthcare sector at Freelancer



“With the help of Retool, we saved a lot of time; for instance, we made a similar project before that took two to three weeks to implement the same features, but with Retool, we could check our API right away very quickly, saving around twenty percent of our time and allowing us to visualize how our API works, see the drawbacks, and make changes to our FastAPI backend.”



**Kozykorpesh Tolep**

software engineer at a non-tech company with 1,001-5,000 employees



“We have seen a return on investment because we are building these internal dashboards 30 to 50% faster, so we are saving approximately 30 to 50% of an employee's time.”



**Verified user**

Product Manager at a tech vendor with 11-50 employees



“Retool provides built-in features with all processing happening within the platform, which is a significant advantage.”



**Anees Shoukat**

Full Stack PHP/Python AWS Developer at Binary Port



“Retool positively impacts our organization by saving costs compared to using other data repositories, and teams prefer Retool for daily tasks that perform customizations to showcase web pages or link their data backend, making it more efficient and cost-effective than other software available in the market.”



**Verified user**

Construction Data Analyst at a tech services company with 10,001+ employees



“Retool provides us with the opportunity to save time and be more efficient.”



**Saurabh Tiwari**

Back End Developer at Medha



“We can create the dashboards quickly.”



**Raghavendra Sao**

Senior Software Engineer at a wellness & fitness company with 201-500 employees

## What users had to say about valuable features:

“The product is quite simple to use. We can create the dashboards quickly. The tool enables users to connect with the backend effortlessly. If a small company does not have a developer and wants to manage its administrator panel, it can use Retool..”

### Raghavendra Sao

Senior Software Engineer at a wellness & fitness company with 201-500 employees

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“While I don't think there is a best feature in Retool, the way data appears in Retool is pretty good, allowing us to see, sort, download, or review required fields for our use case, and the customization options are beneficial, allowing us to tailor features to our needs.

“Retool positively impacts our organization by saving costs compared to using other data repositories, and teams prefer Retool for daily tasks that perform customizations to showcase web pages or link their data backend, making it more efficient and cost-effective than other software available in the market..”

### Verified user

Construction Data Analyst at a tech services company with 10,001+ employees

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“The best features Retool offers include the ability to quickly create a mobile app and use this mobile app in a native mobile app for Android.

“I found the process of creating and deploying those mobile apps for Android with Retool to be smooth as the documentation is very good, and I found answers and examples to create a mobile app. I can access a debug mode in the mobile app which was really convenient to make tests and find what can be improved, where I have a problem, and how to correct it.

“Retool positively impacted my organization as the proof of concept we built gave us a way to convince power users and key users before developing the real software. It was a way to maintain the launch date of the project, which helped speed up the project timeline and save resources..”

**Yannick LE GAL**

IT consultant for healthcare sector at Freelancer

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“Retool's best features include QA review, pilot monitoring, and the ability to build custom dashboards for AI data.

“The features of QA review and pilot monitoring have made a difference for my team because we were building this in different tools, which were very time-consuming. Retool was helpful because it is very fast, and we can quickly build the dashboards. Compared to other solutions, the time is 30 to 50% shorter when we are building an internal tool using Retool.

“Retool has positively impacted our organization by allowing us to move faster because we are not spending so much time building internal tools.

“Regarding specific outcomes, previously, when we were building any internal dashboard, it usually took two to three weeks, but now it can be done in one week. We have seen a return on investment because we are building these internal dashboards 30 to 50% faster, so we are saving approximately 30 to 50% of an employee's time..”

**Verified user**

Product Manager at a tech vendor with 11-50 employees

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“Retool provides built-in features with all processing happening within the platform, which is a significant advantage.

“The platform is easy to use without requiring the installation of different libraries. Various features are available through drag and drop and UI-based interactions.

“The tool allows data retrieval through queries and displays information directly. It offers data tools that grab information based on specified queries and draws everything on screen. If a table is needed, it efficiently lists down the table data.

“Data manipulation happens through queries. We simply specify the table and required query, and the results are displayed immediately.

“Permissions are required for access. When we grant access from AWS, Retool can access the data. Without proper permissions, access is restricted.

“We can provide view-only access in Retool while maintaining view, edit, and delete capabilities in the main system. This allows us to control access for sales personnel and external data viewing.

“The platform provides an extensive range of graphs and visualization options..”

**Anees Shoukat**

Full Stack PHP/Python AWS Developer at Binary Port

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“Retool is great for internal operations and rapid development. If you do not want to create everything from scratch and build a custom UI, you can go with this tool, and it is easy because it is low code, significantly reducing development time for dashboards and admin interfaces.

“The best feature that Retool offers is the ability to create a UI dashboard very quickly, and I can make an internal dashboard easily. I also appreciate the feature that integrates APIs very easily.

“I appreciate how easy it is to integrate APIs; you can drag and drop tables and buttons, and everything is low code, so you do not need to worry about the internal logic.

“With the help of Retool, we saved a lot of time. For instance, we made a similar project before that took two to three weeks to implement the same features, but with Retool, we could check our API right away very quickly. We saved around twenty percent of our time before checking how our API works, visualizing it, and seeing where the drawbacks were, allowing us to make changes to our FastAPI backend. Retool is a great tool, especially for startups and for people looking to develop an MVP very quickly.

“Through using Retool, team collaboration improved because we had fewer friction points. For instance, we encountered fewer bugs at the backend, and when the frontend and backend teams collaborated, the backend was more aligned for the frontend APIs, resulting in fewer bugs and smoother collaboration during the building stage.

“Retool is very stable..”

**Kozykorpesh Tolep**

software engineer at a non-tech company with 1,001-5,000 employees

[Read full review](#) 

# Other Solutions Considered

“Retool was the first solution that we used. Retool was recommended by one of the senior developers, who had experience with it in his previous workplace, so we started with Retool; it was our first choice..”

**Kozykorpesh Tolep**

software engineer at a non-tech company with 1,001-5,000 employees

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“I evaluated other options before choosing Retool; I talked with no-code experts and found KHAR, K-H-A-R, could be a way, along with Zilio, another French app development solution..”

**Yannick LE GAL**

IT consultant for healthcare sector at Freelancer

[Read full review](#) 

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“Retool can be used with many applications as it is language independent. Anyone can use it easily and create various visualizations regardless of their programming knowledge. This is the main reason I recommend it..”

**Anees Shoukat**

Full Stack PHP/Python AWS Developer at Binary Port

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“We were building it in-house before choosing Retool; we were not using anything else prior. We have evaluated others as well, such as Sentry and others, and Retool stands out because of its AI capabilities..”

**Verified user**

[Read full review](#) 

Product Manager at a tech vendor with 11-50 employees

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“Retool is very easy and efficient for creating both the client-side (front-end) and back-end. To save time, we have created multiple internal tools using Retool.

If we were using React, for example, we would have to hire another person to work on it and create the whole internal site, which would be time-consuming. But with Retool, we already have a certified front-end part.

We have created what we need and then enabled the back-end. So it is time-saving and easy to use..”

**Saurabh Tiwari**

[Read full review](#) 

Back End Developer at Medha

# ROI

Real user quotes about their ROI:

“We have seen a return on investment because we are building these internal dashboards 30 to 50% faster, so we are saving approximately 30 to 50% of an employee's time..”

**Verified user**

[Read full review](#) 

Product Manager at a tech vendor with 11-50 employees

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“I think we can see time saved to start the proof of concept and maybe money saved because I was able to develop the mobile app alone without needing additional resources..”

**Yannick LE GAL**

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IT consultant for healthcare sector at Freelancer

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“We definitely saved significant time on engineering, which saved us money. We had fewer front-end resources, and while developing with Retool, we did not need many front-end team members, which saved on salaries. Overall, it also helped reduce time spent on maintenance, saving over a thousand euros because we did not hire additional front-end developers. Retool cost thirty euros for a month, so the return on investment was very positive..”

**Kozykorpesh Tolep**

software engineer at a non-tech company with 1,001-5,000 employees

[Read full review](#) 

# Use Case

“We used Retool as an administrative tool. It was an internal use case. We used it to manage appointments. We used the admin panel. It would have taken a lot of time if we had wanted to create our own admin panel. We would have also needed a developer to manage it..”

**Raghavendra Sao**

Senior Software Engineer at a wellness & fitness company with 201-500 employees

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“I use Retool to create jobs and workflows, managing whatever assigned tasks are there to create jobs and upload data entries.

“Whenever I begin my analytics work, I first create a job using Retool by uploading my Excel file so it gets processed, and then the output comes from another dashboard linked with Retool, acting as a filter that sorts our data for the web and our other software.

“I also use Retool to download data from our company's data repository, from where I can compare my data to check its correctness or whether we need to feed that data into our reports for the desired results..”

**Verified user**

Construction Data Analyst at a tech services company with 10,001+ employees

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“In Retool, I have designed graphs and data tools to implement rules-based functionality. Instead of implementing these features in our platform, we created them through Retool because we only provide access to statistics for the sales team. We don't give access to the whole system.

“I have worked with Retool for three months based on requirements from other team members. We're using it within our internal system, but we want to restrict access to the main system. That's why we're conducting data analysis through Retool.

“This implementation was a requirement from the client, and I worked on providing solutions accordingly..”

**Anees Shoukat**

Full Stack PHP/Python AWS Developer at Binary Port

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“We started using Retool last September, so it has been more than nine months now.

“Our main use case for Retool is an internal operations dashboard built in Retool for our AI agents. Whenever we ship anything to production, we need to monitor it. Previously, we were using Sentry and other tools, but those are not effective when building AI applications. The QA review, pilot monitoring, and other monitoring needs require an internal dashboard so that we can actually monitor how our app is performing. Retool is useful in building those internal operations dashboards.

“We are using Retool as an internal tool rather than a customer-facing tool..”

**Verified user**

[Read full review](#) 

Product Manager at a tech vendor with 11-50 employees

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“My main use case for Retool involves an inventory app project. I built a mobile app to make an inventory of chemistry products. Retool helped me with that project as it was a good way to show a quick solution to call APIs for another software, the main software for chemical products, and Retool has good possibilities for this purpose.

“I found working with those integrations to present some challenges, but not really difficult challenges because Retool integrates functionality to call APIs and manage the results to provide data to mobile app components.

“I have another main user story to add about my use case and experience with those integrations in Retool. We have to scan QR codes and the scan has to be made with Zebra hardware..”

**Yannick LE GAL**

IT consultant for healthcare sector at Freelancer

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“I used Retool in one of my projects a few months ago. The project involved making a monitoring real-time IoT system for IoT devices, and we used Retool as an internal dashboard. We had a stack of a FastAPI that handled the live data streams coming from the devices via MQTT, so we used Retool to monitor and control IoT devices in real-time.

“We used Retool for checking how the data flow was working by connecting it to our backend through API to visualize how our data flows in real-time. It served as a control layer on top of our backend; we did not want to make a full custom UI from scratch, so we decided to go with Retool.

“Eventually, we built up our UI dashboard as we wanted, but there were some limitations in customization. When we have new projects, we try to use Retool internally for creating internal dashboards and checking our APIs, not in the public cloud..”

**Kozykorpesh Tolep**

software engineer at a non-tech company with 1,001-5,000 employees

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# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“It is very easy to deploy.

When implementing Retool, there is a problem regarding mobile development. It's better when using a view. It doesn't support mobile.

So there's an issue with Retool supporting mobile development..”

**Roman Hordiichuk**

Full Stack Developer at Upwork

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“It's very easy to install and use. Retool is basically a website. If your organization wants to use it, you create an account, and they will provide a specific link for your organization. For example, if your organization's name is ABC, then Retool will provide you with a link. You use this link for all your work.

Inside, you log in, create tools, and use everything. **You can also share different tools with different team members**, and they provide that feature. You can track everything your team does. This is a recent benefit that makes Retool easy to use.

### Deployment Model:

The deployment model depends on the requirements. Retool offers cloud hosting for \$10. If you use it for feedback collection, you can use Retool's cloud. You do not need another cloud.

However, if you need to use personal internal tools and data from your database, you'll need to integrate your database with Retool..”

**Saurabh Tiwari**

Back End Developer at Medha

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# Customer Service and Support

“The customer support is amazing; overall, AWS customer support is very professional and fast. We had a few cases where we faced issues with features, and their response time was great in assisting with billing issues, which I appreciated very much..”

**Kozykorpesh Tolep**

software engineer at a non-tech company with 1,001-5,000 employees

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“I have contacted them earlier. I was getting some info with my link. At that time, Retool had updated their whole platform. They had sent a mail, but I didn't check it, so I contacted the support team, and they replied over email and their support site. So that is a pretty soft end of frequent.

It's not bad, but it's not good. They have to support totally over emails. They could implement a support site or chat system, so that would be an added benefit. But, they have replied very frequently over email..”

**Saurabh Tiwari**

Back End Developer at Medha

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“It is very easy to learn and integrate within our database and infrastructure because we are already on Amazon Web Services, and our entire tech stack is on Amazon Web Services. We purchased it through the Amazon Web Services marketplace, so it was easy to integrate, and we never reached out to any customer support, as it is fairly straightforward.

“I would rate the customer support an eight on a scale of one to ten..”

**Verified user**

Product Manager at a tech vendor with 11-50 employees

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# Other Advice

“I will recommend the tool to others based on their requirements. It is suitable for companies that do not have developers and require admin panels. Overall, I rate the solution a seven and a half out of ten..”

**Raghavendra Sao**

Senior Software Engineer at a wellness & fitness company with 201-500 employees

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“If you are a team looking to develop the first MVP of your project quickly without spending time on creating a custom admin panel or dashboard, Retool is a great tool that can save time, and the customer support is great. I rate Retool an eight out of ten; it helped a lot for our startup and was a great tool for saving time..”

**Kozykorpesh Tolep**

software engineer at a non-tech company with 1,001-5,000 employees

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“In application development, we typically need to handle security and related aspects. With Retool, these features are built-in, eliminating the need for manual implementation.

“The review rating for Retool is 9 out of 10..”

**Anees Shoukat**

Full Stack PHP/Python AWS Developer at Binary Port

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“I don't have specific answers regarding cost savings or increased efficiency.

“For mesh regeneration, we have reduced time for our model; apart from that, I don't have much knowledge to share.

“For managing your work or creating tasks, Retool is the best option you can explore, and you should definitely give it a try. My overall rating for this product is 7..”

**Verified user**

Construction Data Analyst at a tech services company with 10,001+ employees

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“My advice for others looking into using Retool would be to follow JavaScript training if needed and take time to train yourself with Retool.

“Before wrapping up, I would like to add that I think Retool is a solution to know about because I don't find anything totally comparable in the market.

“I found this interview to be a bit quick, and I have to think about my answers, maybe because I'm French and English is not my natural language. I would rate this review a 7 out of 10..”

**Yannick LE GAL**

IT consultant for healthcare sector at Freelancer

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“My experience with pricing, setup cost, and licensing for Retool is that it is straightforward but somewhat pricey compared to other industry leaders such as Sentry and others.

“We have evaluated others as well, such as Sentry and others, and Retool stands out because of its AI capabilities.

“It is very easy to learn and integrate within our database and infrastructure because we are already on Amazon Web Services, and our entire tech stack is on Amazon Web Services. We purchased it through the Amazon Web Services marketplace, so it was easy to integrate, and we never reached out to any customer support, as it is fairly straightforward. We use Retool's automation feature for QA review and pilot monitoring, and they are very helpful. Before, we were building these tools internally, which took three to four weeks for each pilot, but now we can build it in a day or a week maximum. Retool handles all the workflows we have right now; they are not ultra-complex workflows but are fairly complex, and I think Retool can adjust and handle complex workflows.

“We have never faced any downtime or issues.

“I would rate the customer support an eight on a scale of one to ten, and my advice for others looking into using Retool is to check your workflow before buying Retool. If your workflow is ultra-complex, you have to evaluate it very carefully. I would rate my overall experience with Retool an eight..”

**Verified user**

Product Manager at a tech vendor with 11-50 employees

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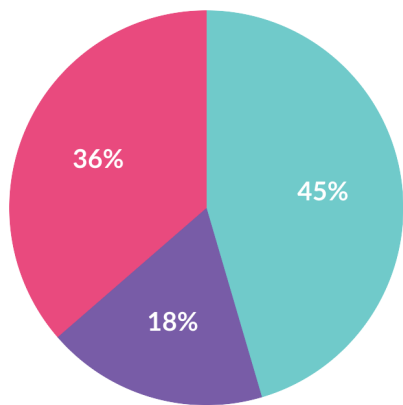
# Top Industries

by visitors reading reviews

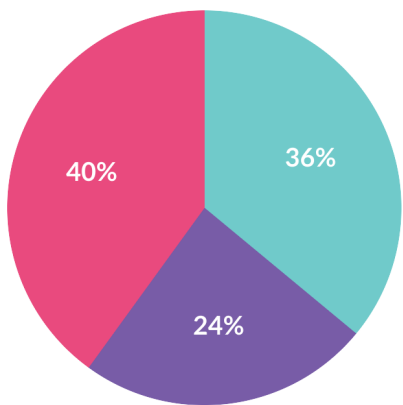


# Company Size

by reviewers



by visitors reading reviews



 Large Enterprise       Midsized Enterprise       Small Business

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PeerSpot helps tech professionals by providing:

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