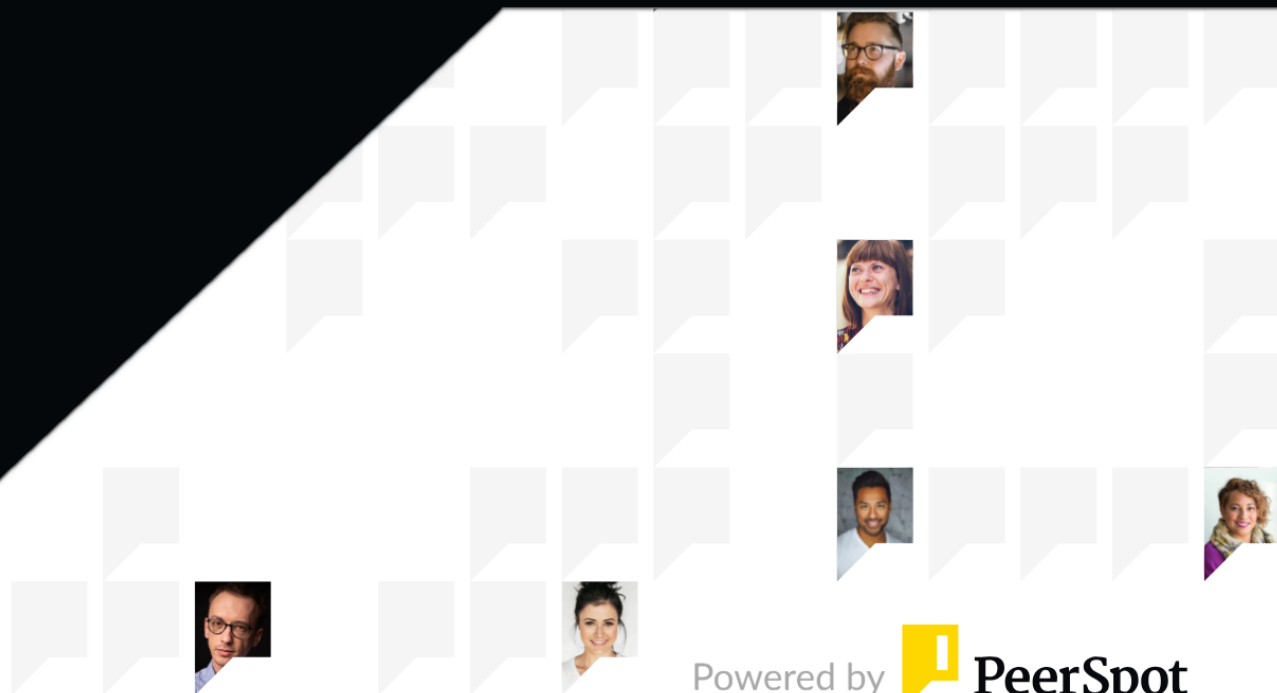




Cisco Catalyst SD-WAN

Reviews, tips, and advice from real users



Powered by  **PeerSpot**

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Product Recap



Cisco Catalyst SD-WAN

Cisco Catalyst SD-WAN Recap

Cisco Catalyst SD-WAN offers centralized management and integrates seamlessly with existing Cisco ecosystems. It simplifies deployment with zero-touch provisioning, delivering robust security and optimized application routing.

Cisco Catalyst SD-WAN provides essential capabilities for organizations seeking secure remote connectivity and cost reduction, notably through its support of hybrid environments. While pricing and complexity present challenges, its advanced application control and cloud compatibility make it a valuable asset for connecting branches and data centers. Users benefit from enhanced security, network assurance, and simplified management, driving operational efficiency.

What are the key features of Cisco Catalyst SD-WAN?

- **Centralized Management:** Streamlines network operations through a single interface.
- **Zero-Touch Provisioning:** Simplifies deployment, reducing manual setup efforts.
- **Application-Aware Routing:** Enhances performance by prioritizing critical applications.
- **Robust Security:** Integrates strong security measures for data protection.
- **Hybrid Environment Support:** Facilitates connectivity across various environments.
- **Integration with Cisco Products:** Ensures seamless operation within existing networks.

What benefits can users expect from Cisco Catalyst SD-WAN?

- **Cost Efficiency:** Reduces networking expenses by optimizing resource usage.
- **Operational Simplicity:** Streamlines processes, reducing resource strain.
- **Enhanced Security:** Strengthens defenses with integrated security features.
- **Improved Connectivity:** Ensures reliable communication for remote sites.
- **Scalability:** Supports varying enterprise sizes with tailored solutions.

In banking, retail, and enterprise sectors, Cisco Catalyst SD-WAN facilitates effective network management by enhancing connectivity between branches and data centers. Its security features and zero-touch deployment are particularly valued, providing scalable solutions for locations that demand reliable, application-prioritized networking.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Having complete visibility into the complete Cisco Catalyst SD-WAN fabric helps not only to troubleshoot but also from a traffic engineering or capacity planning perspective or to ensure that proper uptime is maintained because we can proactively sense the issues in the network.”



Ashwani-Tyagi

Regional Manager at Orange

- ✓ “I have been working with Cisco Catalyst SD-WAN for close to two and a half years now.”



Danish Nazir

Network Manager at HPCL

- ✓ “Cisco Catalyst SD-WAN has had a positive impact on my organization by improving network reliability and simplifying branch connectivity management.”



Vishnu Jadhav

Network engineer at Inniti Network Solutions

- ✓ “The features I find most valuable in Cisco Catalyst SD-WAN are the configuration of rules where we don't need to configure router rules, as we can create a group and configure all of them, and the load balancer that makes a load balance between the two lines on a session here and a session there.”



Basel Mohamed
Network Engineer at Agricultural Bank of Egypt

- ✓ “The most valuable features of Cisco Catalyst SD-WAN include their support, which is really good compared to other vendors because we do deal with other vendors, and I have seen FortiGate, and I don't think they will ever be able to match up to what Cisco Catalyst SD-WAN offerings are, that is for sure.”



VENKATESHREDDY
Associate IT Director at Diligent Global

- ✓ “Cisco Catalyst SD-WAN is easy to use for the purpose of SNMP and Spanning Tree.”



Ahmed Mohammed Khan
Engineer at National Tourism Council ██████████ ██████████ ██████████



“I would rate Cisco's operational efficiency in my IT environment very highly.”



Verified user

Network Engineer at a engineering company with 5,001-10,000 employees

What users had to say about valuable features:

“Cisco Catalyst SD-WAN is easy to use for the purpose of SNMP and Spanning Tree. Getting the data from the long switch is sufficient to obtain proper information. It is easy to move around with, and it functions in the same manner as other Cisco devices. No major changes have occurred, so it is easier to handle..”

Ahmed Mohammed Khan

Engineer at National Tourism Council ████████ ████████ ████████

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“The features that I like the most about Cisco Catalyst SD-WAN are that it is secure, cheaper, and once you know it, it's easy to deploy.

An example of how these features have benefited our organization is that we have reduced latency and we can troubleshoot faster for packet loss and jitter..”

Verified user

Cyber Security Engineer at a financial services firm with 1,001-5,000 employees

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“The features I find most valuable in Cisco Catalyst SD-WAN are based on our customer requirements, as the SD-WAN solution now has two solutions: Viptela-based SD-WAN and then Meraki-based SD-WAN. Cisco Catalyst SD-WAN has detailed features, and Meraki is a better solution, but compared to Cisco Catalyst SD-WAN, some features are not as detailed.

“From the visibility perspective, I find that we are able to monitor and manage the entire branch and user-level activities, providing better visibility. We can integrate with cloud-based solutions, such as Secure Access, and get all the information regarding who is accessing from branch to headquarters, source to destination, the servers, and all related data. We can monitor and manage who is accessing and what traffic is flowing, covering all the necessary aspects..”

PSaravanakumar

Network Engineer at a tech services company with 51-200 employees

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“The features I find most valuable in Cisco Catalyst SD-WAN are centralized management, real-time monitoring, and policy-based automation. The centralized dashboard gives me a clear view of all branch sites, making it easy to manage and monitor tunnel health, bandwidth usage, and device status from one place. Real-time monitoring helps identify issues quickly, while automation simplifies configuration changes and reduces manual effort. These features have improved operational efficiency, reduced troubleshooting time, and helped maintain stable connectivity across the SD-WAN environment.

One additional feature I value in Cisco Catalyst SD-WAN is the centralized dashboard, which gives a complete view of the SD-WAN environment from a single interface. It makes monitoring devices, link performance, and tunnel status much easier. The built-in troubleshooting tools reduce resolution time, and the policy-based management ensures consistent configuration across all branch locations. Overall, these features simplify day-to-day operations..”

Vishnu Jadhav

Network engineer at Inniti Network Solutions

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“The most valuable features of Cisco Catalyst SD-WAN include their support, which is really good compared to other vendors because we do deal with other vendors, and I have seen FortiGate. I don't think they will ever be able to match up to what Cisco Catalyst SD-WAN offerings are, that is for sure.

“Cisco Catalyst SD-WAN optimizes the experience in a hybrid or distributed enterprise setup, and it is good in enterprise setups as well. We have deployed it for our manufacturing customers and it is pretty stable.

“In terms of troubleshooting capabilities, end-to-end visibility affects my organization's ability to detect issues aggressively with their products, especially the software-defined networking stack for the LAN and WAN, where we have seen issues being detected much more aggressively, allowing us to resolve issues faster. Their AI features are really decent, so overall, it is a good solution..”

VENKATESHREDDY

Associate IT Director at Diligent Global

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“One valuable feature is the scale at which it can be deployed for big enterprises. The application-aware routing they provide is another important feature. They have over 4,000 signatures of applications where the system can identify those applications and accordingly create the profile so that those applications can be given the best possible route depending on their requirement.

Since we have a centralized control and a centralized management plane, for a distributed organization that has a lot of different offices, we can have complete visibility from a single point of connect. Accordingly, we can do the provisioning and configuration everything from a central place. This is a very useful architecture for an organization that is distributed or has multiple offices across different geographies.

Having complete visibility into the complete Cisco Catalyst SD-WAN fabric helps not only to troubleshoot but also from a traffic engineering or capacity planning perspective or to ensure that proper uptime is maintained because we can proactively sense the issues in the network. This could be related to any malfunctioning at the product layer or it could be related to the sizing.

All of those things actually add to the operational efficiency where we have vManage, vController, and all these tools to have centralized management, zero-touch provisioning enabled for the complete fabric. This actually gives real-time telematics of all devices. We can have complete visibility into the network on a real-time basis. That way we can ensure that we have better uptime for the overall Cisco Catalyst SD-WAN fabric..”

Ashwani-Tyagi

Regional Manager at Orange

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Other Solutions Considered

“Before Cisco SD-WAN, I used traditional MPLS or eVPN, IPVPN networks. The switch was made for easier management and standard compliance, which is enforced by the SD-WAN product itself..”

Igor Van Den Ouden

Engineer at Routz

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“I did consider other products before choosing Cisco Catalyst SD-WAN, and they are different in configuration and how they work. Forti doesn't have a centralized configuration in the way that Cisco Catalyst SD-WAN does..”

Basel Mohamed

Network Engineer at Agricultural Bank of Egypt

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“We are using Cisco Catalyst SD-WAN infrastructure primarily because we have invested in it after using ISR 4K routers and the legacy IWAN solution, which is the predecessor of SD-WAN, Intelligent WAN. Since the devices still have an operational life left, we want to leverage that..”

Danish Nazir

Network Manager at HPCL

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“We previously used a fragmented, multi-vendor legacy infrastructure combined with traditional MPLS circuits. Previously, we used a 1121 series SD-WAN router, which was impacting my organization's provisioning and management of the multiple branches from a single dashboard and from a single location. It is very amazing and useful, and very straightforward and easier to manage with every employee in the organization..”

Vishnu Jadhav

Network engineer at Inniti Network Solutions

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“I see the competition to Cisco Catalyst SD-WAN mainly as the Palo Alto product, specifically the IRON product, which is the SD-WAN device similar to Cisco Catalyst SD-WAN. It features a centralized dashboard, management, large-scope deployment, and visibility, making them a competitor. Other products are available, but they are not at that much of a competitive level; Silver Peak is one example..”

PSaravanakumar

Network Engineer at a tech services company with 51-200 employees

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“I see HPE as good competition to Cisco Catalyst SD-WAN.

“HPE is cheaper.

“To make Cisco Catalyst SD-WAN closer to a 10, I think cost is the first primary factor. The support and fundamental help assistance, especially during onboarding, could be much easier to enable small businesses to take it up..”

VENKATESHREDDY

Associate IT Director at Diligent Global

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ROI

Real user quotes about their ROI:

“Operational ROI is observed by cutting down internet and branch connectivity costs, while securely accessing hosted applications using various types of connectivity like 3G, 5G, or MPLS..”

SreejeshSoman

Technical Consultant at Vertex Techno Solutions (B) Pvt Ltd

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“In my experience, customers are realizing the return on investment with Cisco in 12 months. Within the year, I've done work with customers in the last couple of years that we've upgraded from Avaya six to Cisco Catalyst SD-WAN in a Cisco network environment, and they are now back to do that with the remainder of their company, so they've realized the value in 12 months and are willing to invest in the remainder of their organization..”

Wayne Kilbride

Information Technology Consultant at Island Networks

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“From a technical perspective, we used to experience failures, especially when using two service providers where data wouldn't come up if one link went down. We no longer encounter that issue. We're able to utilize both links simultaneously. Thus, we haven't faced the necessity of quick upgrades as we did when relying on a single link. Having one link operational at any given time was less elastic..”

Sammy Njoroge

Sr Manager Infrastructure at a financial services firm with 5,001-10,000 employees

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“We have observed a return on investment (ROI) with Cisco SD-WAN. The timeframe to realize this ROI varies based on several factors, such as the number of locations being addressed and the core objectives of the deployment. External factors like SLAs with third-party vendors and internet service providers also play a significant role in determining the timeline. Therefore, it depends on the unique circumstances of each deployment..”

Praneeth Hanumansetty

Cloud Network Engineer at Pearl Technologies Ltd

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“There is a tangible return on investment, primarily realized through a drastic reduction in network downtime and operational man-hours. The network provisioning and development time decreased by up to seventy to eighty percent. With Zero Trust provisioning via the Catalyst Center and Meraki dashboard, new branch offices are configured in hours instead of weeks, freeing engineering teams to focus on strategic initiatives rather than manual deployment. This is a benefit of Cisco Catalyst SD-WAN and it is decreasing the manual work..”

Vishnu Jadhav

Network engineer at Inniti Network Solutions

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“There are many scenarios where we replace MPLS with the internet because now we have the flexibility to migrate to Cisco Catalyst SD-WAN and we do not need private connectivity such as MPLS. This cost optimization on the circuit is one part where we can leverage on all the available bandwidth unlike in MPLS or the traditional way where we have one active link and one passive. Here we can leverage on all the available transport and we can leverage on any type of connectivity because it is transparent to the transport that we are using, whether it is 5G, LTE, MPLS or whatever. Since it has centralized management from the operations perspective, it certainly adds value because now we can manage things from a centralized point. Earlier we were taking days to upgrade and update the edge devices, but from the centralized vManage or vControl, we can do it in a few hours. That way we can capture all these ROIs and can create a matrix and then share or present it to our customers..”

Ashwani-Tyagi

Regional Manager at Orange

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Use Case

“The main use cases for Cisco Catalyst SD-WAN are in the retail sector and enterprise. The product is used for Cisco routing, specifically for configuring traffic engineering with protocol BGP..”

Henry Rosenstiehl

Solution Architect at Sonda S.A.

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“We are a system integrator and a Cisco Select Partner, deploying all the Cisco portfolios like SD-WAN, switching, firewall, access point, and then Secure Access, our cybersecurity product. We have been a partner at Cisco for the last 8.5 years, dealing with Cisco Catalyst SD-WAN..”

PSaravanakumar

Network Engineer at a tech services company with 51-200 employees

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“Cisco Catalyst SD-WAN has been in use for a year and a half, which is when we first started deploying it. We are now finalizing that deployment in our environment and are almost exclusively switching over from our old SD-WAN solution to the Cisco-based one..”

Verified user

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Network Engineer at a engineering company with 5,001-10,000 employees

“The main use cases for Juniper vSRX would be primarily for a data center scenario device, and there's a significant focus on the other core elements.

“Cisco Catalyst SD-WAN's main use cases for us will be data center deployment for enterprise level..”

Wayne Kilbride

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Information Technology Consultant at Island Networks

“My main use case for Cisco Catalyst SD-WAN is managing and monitoring SD-WAN connectivity across branch locations. I primarily use it to monitor network health, troubleshoot tunnel and routing issues, configure policies, and ensure stable connectivity between branches and the data center. It also helps me quickly identify network problems, reduce downtime, and maintain secure, reliable application performance. In my day-to-day role, it plays an important part in incident management, network monitoring, and troubleshooting.

One example from my daily work is when a branch office reported an intermittent connectivity issue. Using Cisco Catalyst SD-WAN, I checked the tunnel status, link health, and reviewed routing information from the central dashboard. This helped identify that one WAN link was unstable. After coordinating with the ISP and verifying the link was good, the branch connectivity was restored with minimal downtime. The centralized visibility and troubleshooting feature made it much faster to identify the issue and resolve it..”

Vishnu Jadhav

Network engineer at Inniti Network Solutions

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“Cisco Catalyst SD-WAN is for WAN connectivity only. When customers have a lot of workloads available on cloud and they need use cases like direct internet access, encryption, and better centralized control and centralized management of their complete WAN environment, those use cases generally fall under Cisco Catalyst SD-WAN.

When customers are distributed across different locations, all the management, control and data plane are specific to those branches. From the management perspective, from the life cycle management or upgrade and update, we need to work on each and every branch. Once Cisco Catalyst SD-WAN is deployed, all of that can be done from a centralized location using the different management and control tools that Cisco has. Additionally, from the distributed perspective, if they want to access any application from the cloud, they would have to backhaul to their central data center and then access their applications on cloud. With Cisco Catalyst SD-WAN, direct internet access can be configured and they can reach out to the respective cloud locations directly. Zero-touch provisioning is something that can be implemented where you just create the formats and accordingly provision the new sites with zero-touch. You just bring the device and it will be automatically configured from the centralized management tools. There are multiple such features where Cisco Catalyst SD-WAN solves problems for customers..”

Ashwani-Tyagi

Regional Manager at Orange

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

The initial setup was challenging, especially for plug-and-play deployments, but improvements have been made in newer versions. Full deployment takes a few weeks.

Rachid-Rachidi

Director of Human Resources at Axians

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“The initial setup for Cisco Catalyst SD-WAN is very easy and pretty straightforward because their documentation is pretty detailed, so we haven't seen or run into issues..”

VENKATESHREDDY

Associate IT Director at Diligent Global

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“I describe the experience with deploying Cisco Catalyst SD-WAN as initial deployment taking some time, but once deployed, it's easy to roll out changes..”

Verified user

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Cyber Security Engineer at a financial services firm with 1,001-5,000 employees

“The initial setup involves getting the underlay and controllers in place to migrate from the old to the new network. I deployed in parallel, allowing both networks to coexist, and then migrated sites to the new central control plane..”

Igor Van Den Ouden

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Engineer at Routz

“I was not involved with the pricing, setup cost, and licensing too much. We did run into some licensing issues in the beginning, but it was through the vendor and the provider that we were using, not necessarily a Cisco thing. If that had not been involved, the process would have been smoother..”

Verified user

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Network Engineer at a engineering company with 5,001-10,000 employees

“I know the concept and how Cisco Catalyst SD-WAN works. I understand what I should do for configuration, such as the vManage, vSmart, vBond, and what it needs for HA.

“It was not easy to implement it in my system as we did not do the implementation alone, but I could see how the vendors do it. I asked them about their procedures and requested a sub-plan and pre-requirements, but we did not do the implementation alone. However, for operation, we are working on operations without support..”

Basel Mohamed

Network Engineer at Agricultural Bank of Egypt

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Customer Service and Support

“The complexity of Cisco Catalyst SD-WAN Viptela is noticeable and quite complicated to configure. If something breaks, you have to involve TAC and others to fix it..”

Danish Nazir

Network Manager at HPCL

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“I would rate Cisco's operational efficiency in my IT environment very highly. At this point, we are almost an entirely Cisco-based organization, and everything that we operate on for the most part is Cisco-based. We have good support from Cisco, and I think we are happy with how everything is going..”

Verified user

Network Engineer at a engineering company with 5,001-10,000 employees

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“I would rate the technical support by Cisco as nine out of ten.

“That's even a little bit better than what Versa has, because Cisco engineers can be found everywhere compared to Versa. This is an advantage that they carry..”

Aashiesh Sharrma

Senior Client Partner at NTT DATA

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“I have no problem with the technical support provided by Cisco.

“I would rate their technical support at nine because for any problem, I receive an answer and the issue gets resolved. Nothing is a perfect ten, but nine is appropriate. I would rate it nine and a half..”

Basel Mohamed

Network Engineer at Agricultural Bank of Egypt

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“I would rate their technical support a ten.

“My impression of the end-to-end visibility offered by Cisco Catalyst SD-WAN depends on the channel partner who is providing the support, and their channel partners are pretty stable and quite good..”

VENKATESHREDDY

Associate IT Director at Diligent Global

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“I would rate customer service a seven. The response time from Cisco TAC is very bad. We typically handle issues ourselves, as we do the majority of our troubleshooting independently.

“Documentation is available, but we need to read more of it. For P1 tickets, they do not respond very quickly, which is an issue. The response time is not comparable to Aruba..”

Ahmed Mohammed Khan

Engineer at National Tourism Council ██████████ ██████████ ██████████

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Other Advice

“I recommend Cisco Catalyst SD-WAN because it is easy to use. More information is available on the internet, and the community is very large, which is the primary reason for the recommendation. The main drawback preventing some from using it is the pricing. My overall rating for this product is eight out of ten..”

Ahmed Mohammed Khan

Engineer at National Tourism Council   

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“All their network products include LAN, WAN, Cisco Catalyst SD-WAN, and firewalls. As a Gold Partner, mostly the controller part is on cloud in most cases, while the edge device is on-premises. We sometimes purchase virtual firewall and virtual router to extend Cisco Catalyst SD-WAN fabric to these hyper-scalers. I would rate this solution an 8 out of 10..”

Ashwani-Tyagi

Regional Manager at Orange

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“Go ahead with your questions about Cisco products.

“Everything remains as is with these products. No changes.

“I purchased my Cisco products directly from Cisco.

“I would rate this review a 7 overall..”

VENKATESHREDDY

Associate IT Director at Diligent Global

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“I don't remember which version I am currently using.

“I would rate Cisco Catalyst SD-WAN ten out of ten overall.

“In Egypt, regarding Cisco Catalyst SD-WAN popularity, fintech or big companies have many branches, such as fintech or telecom companies. Its popularity is high, and all of them want to have or already have Cisco Catalyst SD-WAN. However, other sectors know that Cisco Catalyst SD-WAN solution is very expensive and is not useful for them if they don't have many branches..”

Basel Mohamed

Network Engineer at Agricultural Bank of Egypt

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“Cisco does optimize the experience in a hybrid or distributed enterprise setup with the previous solution being Viptela Cisco Catalyst SD-WAN, which has now changed to Cisco Catalyst SD-WAN. We can now integrate Secure Access with Cisco Catalyst SD-WAN devices, allowing us to do all the policy optimization and distributed distribution functions.

“I think the operational efficiency of Cisco in my IT environment is a good aspect compared to Palo Alto, which is another competitor in enterprise-level solutions. Cisco Catalyst SD-WAN has some more features, enabling us to integrate with multiple platforms to monitor, manage, and adapt a single point of management. I would rate this solution a 9 out of 10..”

PSaravanakumar

Network Engineer at a tech services company with 51-200 employees

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“Cisco's operational efficiency in an IT environment generally involves balancing its strong central automation features against its complexity. Tools like [Cisco Catalyst Center](#), Meraki dashboard, and [Intersight](#) offer a unified control plane. They allow network teams to push global policy changes, software updates, and configurations to hundreds of devices simultaneously, instead of managing them individually.

Cisco optimizes the digital experience in hybrid and distributed setups by ensuring application performance, seamless collaboration, and deep visibility. Cisco achieves this optimization through three primary mechanisms. It automatically connects branch offices directly to cloud SaaS applications like Microsoft 365. Cisco SD-WAN routes traffic over the best path based on real-time latency.

Cisco's end-to-end visibility is industry-leading, primarily due to its integration of [ThousandEyes](#) and full-stack observability across traditional network silos. Traditional monitoring stopped at the enterprise firewall, but Cisco's [ThousandEyes](#) extends visibility across the public internet, ISP, and cloud provider networks like [AWS](#), [Azure](#), and [Google Cloud](#). Cisco Catalyst SD-WAN eliminates blind spots, instantly seeing outside the corporate network into the public ISP transit provider and cloud networks. Instead of chasing individual routers, engineers can pinpoint hop-by-hop latency or packet drop within seconds. A shared source of truth aggregates data across the application, security, and

network, giving all teams identical metrics. System administrators, network engineers, and SaaS developers stop debating ownership and focus on identifying the problem.

Cisco Catalyst SD-WAN has been deployed in a public cloud through [Amazon Web Services](#). I gave this review a rating of ten..”

Vishnu Jadhav

Network engineer at Inniti Network Solutions

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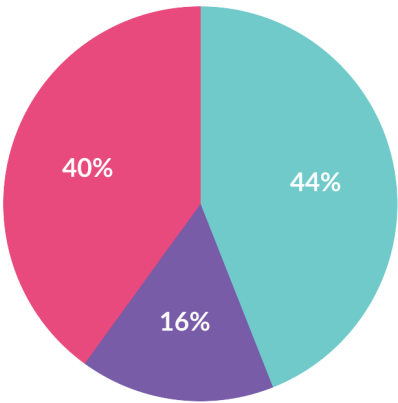
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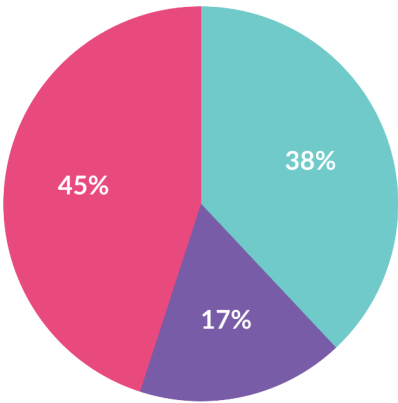


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Large Enterprise Midsize Enterprise Small Business

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