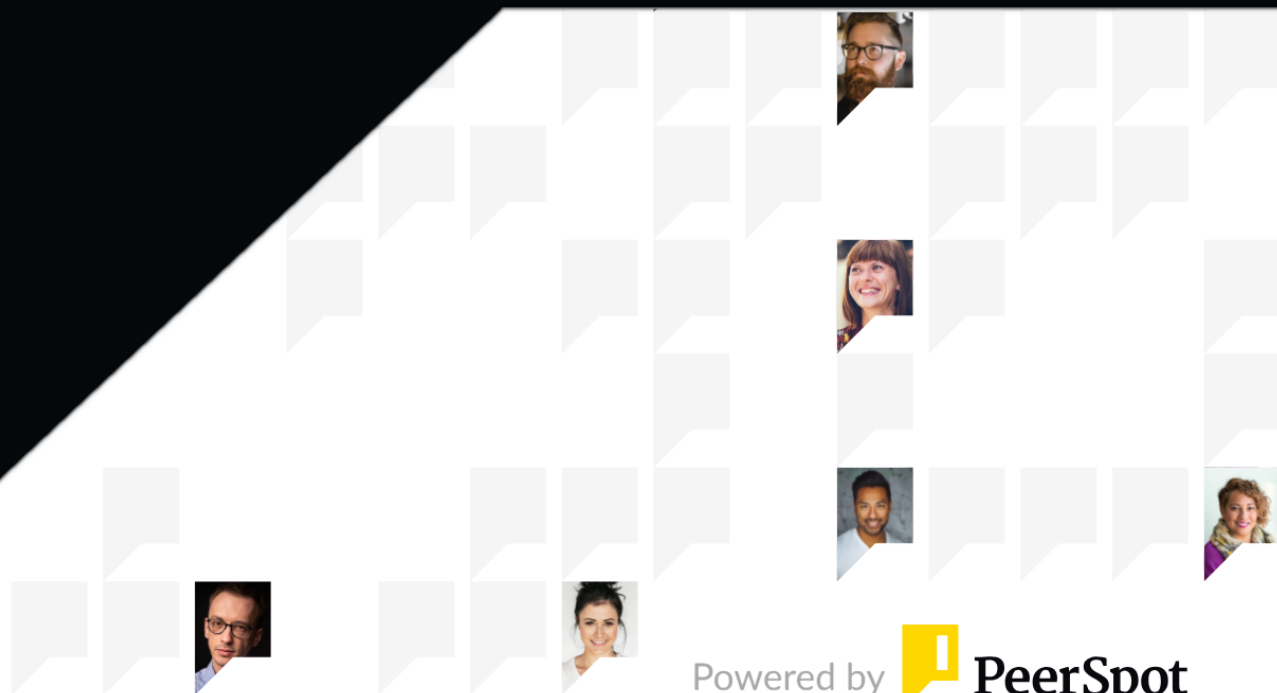




Everbridge Mass Notification

Reviews, tips, and advice from real users



Powered by  **PeerSpot**

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Product Recap



Everbridge Mass Notification

Everbridge Mass Notification Recap

Everbridge Mass Notification provides efficient communication tools for emergencies with features like predefined templates and geolocation. It integrates with Everbridge's Visual Command Center, ensuring organizations can deliver messages across platforms.

Everbridge Mass Notification is a versatile communication system for emergencies such as natural disasters, safety incidents, and outages. It employs geolocation and intuitive reporting tools to deliver precise messages using templates and multiple communication methods. Integration with Everbridge's Visual Command Center allows seamless operation, making it suitable for universities, hospitals, and companies. However, enhancements in language libraries, user permissions, dashboard customization, and messaging functionalities are needed to optimize user experience. The system supports text, voice calls, email, social media, and desktop alerts for effective message dissemination.

What are the key features of Everbridge Mass Notification?

- **Predefined Templates:** Simplifies notification processes for quick messaging.
- **Geolocation Integration:** Ensures precise, localized alerts and communication.
- **Multiple Communication Methods:** Supports text, voice, email, and more.
- **Simulation Mode:** Enables practice for emergency situations.
- **Intuitive Reporting Tools:** Offers clear insights for better decision-making.

What benefits should you consider when evaluating a messaging platform?

- **Efficiency:** Quick message delivery across platforms, supporting crisis management.
- **Precision:** Accurate targeting with HR data integration and geolocation.
- **Versatility:** Multiple methods to reach diverse audiences effectively.
- **Integration:** Seamless operation with Visual Command Center for enhanced capabilities.

Educational institutions, healthcare facilities, and businesses implement Everbridge Mass Notification to manage emergency communication efficiently. Universities quickly notify students about weather alerts or campus incidents, while hospitals ensure staff and patient safety during outages or emergencies. Corporations leverage the platform to maintain communication during crises, ensuring all members receive timely alerts via their preferred channels.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Everbridge Mass Notification has had a positive impact on my organization, serving as a great tool to provide information during disasters or emergencies, helping get leadership's information out to employees both to inform and provide necessary support, with very tangible results and employees expressing gratitude for leadership's concern and shared information.”



Validated user

Senior Director Protection & Resilience, Deputy Information Security Officer at a consultancy with 51-200 employees

- ✓ “Everbridge Mass Notification has positively impacted our organization by providing our staff with a sense of comfort, knowing that we have the ability to reach out to them and keep them in the loop or provide warnings to them about potential events or check in on them.”



Sean Friedman

Director, Business Continuity & Bank Security Officer at a financial services firm with 201-500 employees

- ✓ “Everbridge Mass Notification has been an extremely effective tool for leadership to understand potential impacts to employees located throughout the United States since all of our employees are 100% remote.”



Validated user

Senior Director Of Protection And Resilience at a non-tech company with 11-50 employees

- ✓ “I have not seen Everbridge Mass Notification downtime having an issue, so it was pretty reliable and I recommend any organization to use Everbridge Mass Notification.”



Bhavani Ambadapudi

Recent Graduate at Robert Morris University

- ✓ “Everbridge Mass Notification has impacted my organization positively because it streamlines report writing and helps quicken our response times.”



Validated user

security analyst at a financial services firm with 5,001-10,000 employees



“Everbridge Mass Notification has positively impacted my organization as it is a good way for a company like mine, which has assets all over the world including Europe, APAC, Latin America, and all over the US, to monitor all types of incidents and be able to check if our employees are safe or not.”



Ncipollacrocco Ploakroko

business at a outsourcing company with 11-50 employees



“For my client's purposes at the time, Everbridge Mass Notification worked perfectly.”



Validated user

Executive Consultant

What users had to say about valuable features:

“ Everbridge is a dynamic tool that integrates well with our other systems. We can trigger messages from one platform to multiple places. The messages are sent to campus TVs and our website. We've been able to connect it through a lot of different options..”

Validated user

Marketing and Channel Data Manager at a university with 1,001-5,000 employees

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“Everbridge Mass Notification offers controls that I find most valuable. These controls include the total number of people who have already responded, who are missing, and if something has reached a critical situation, who I can reach first. The system has criteria for which group I have to contact first, second, and third depending on the situation.

“Everbridge Mass Notification has positively impacted my organization as it is a good way for a company like mine, which has assets all over the world including Europe, APAC, Latin America, and all over the US, to monitor all types of incidents and be able to check if our employees are safe or not. It is a great feature..”

Ncipollacrocco Ploakroko

business at a outsourcing company with 11-50 employees

[Read full review](#) 

“The best features Everbridge Mass Notification offers, in my opinion, include the polling method, which I really love because it is super useful, allowing not only the notification of specific information that you need to write, but also to have an overview of all employees on different kinds of information and situations. I love it because it is structured and you could have history.

What makes the polling method so valuable for my organization is exactly the ability to track responses and have a percentage immediately, allowing you to get a full overview of the company based on the answers in one second, which is super useful and super fast in case of emergency. It is super important to be fast and clear.

I have no additional features to add..”

Validated user

Business Continuity Director at a non-tech company with 11-50 employees

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“In my opinion, the best features Everbridge Mass Notification offers are valuable for high-volume enterprise recruiting, such as at Uber ATG, which is a sub-unit of Uber. It is designed to manage a large candidate pool and complex recruiting processes. Everbridge Mass Notification was very good at integrating with major HR platforms.

“I noticed positive changes in my own workflow and daily tasks while using Everbridge Mass Notification, particularly with the scheduling, where it communicates between our internal scheduling platform and having interviewers submit their feedback forms or scorecards within Everbridge Mass Notification. The system sends reminders to submit scorecards if they have not done so within a specified time frame with established SLAs. That was a positive aspect of Everbridge Mass Notification..”

Validated user

Recruiting Coordinator at a tech vendor with 1,001-5,000 employees

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“Everbridge Mass Notification has an easy-to-use interface. I have access to a number of templates that are available to pull in and use with little modification needed. I am able to get messages out to the staff quickly during an event.

“The easy-to-use interface of Everbridge Mass Notification stands out to me mainly in its layout and the speed with which I can get in and get a message out. The templates are useful in that I can view them ahead of time and then make any tweaks to them. When something does come up, I am not starting with a blank piece of paper.

“Everbridge Mass Notification has positively impacted our organization by providing our staff with a sense of comfort, knowing that we have the ability to reach out to them and keep them in the loop or provide warnings to them about potential events or check in on them. They know that we can contact them and also that we are concerned for their safety..”

Sean Friedman

Director, Business Continuity & Bank Security Officer at a financial services firm with 201-500 employees

[Read full review](#) 

The best features that Everbridge Mass Notification offers include ease of use, as notifications can go to multiple mediums including cell phones, mobile app, and text messaging, as well as business mediums.

The multi-channel notifications have helped my team significantly, ensuring that messages are generally received very quickly by our employees; if they're not on email, they may get it through their mobile device or a mobile app, which helps with closing the loop on the communications model.

“The ease of use of Everbridge Mass Notification is very critical, actually the most critical feature that we enjoy, as it allows for a quick message to go out to employees and get that response back for leadership to make informed decisions, greatly enhancing our ability to communicate during a crisis in a chaotic situation.

“Regarding Everbridge Mass Notification's AI capabilities, I believe their governance and security are the best since they meet every standard and regulatory requirement from federal to international levels, including privacy and digital resilience acts from European and Asian regulators.

“Concerning the accuracy and reliability of the output from Everbridge Mass Notification's AI capabilities, while we double-check everything and keep a human in the loop, everything has so far proved to be very efficient and helpful.

“Everbridge Mass Notification supports our organization's compliance and regulatory requirements effectively, as they already meet or exceed all the standards our company is held to, particularly regarding regulations in Europe and Asia.

“I find the reporting and analytics features in Everbridge Mass Notification to be very sufficient, complemented by nice reporting capabilities.

“User management and access control within Everbridge Mass Notification is very easy, allowing for simple adjustment of roles, permissions, and capabilities across the different features.

“The mobile experience for both admins and end users of Everbridge Mass Notification has received no complaints so far; everyone enjoys it, with the mobile app being the preferred method of receiving messages for most users I have

interacted with. .”

Validated user

Senior Director Protection & Resilience, Deputy Information Security Officer
at a consultancy with 51-200 employees

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Other Solutions Considered

I previously used OnSolve MIR3, which was a good tool, but it did not offer the same capabilities for geolocating remote employees and integrating into our travel management system; Everbridge can monitor threats and risks at the locations where employees are traveling and provide alerts as necessary.

Validated user

Senior Director Protection & Resilience, Deputy Information Security Officer
at a consultancy with 51-200 employees

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“I am not sure if my clients evaluated other options for Everbridge Mass Notification. I know they did a proposal soliciting bids for a mass notification solution, and they settled on Everbridge because Everbridge had either the best cost or the desired capabilities at the time. I do not know the other providers that they considered..”

Validated user

Executive Consultant

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“As far as I worked, Everbridge Mass Notification was the only solution, and other than Everbridge Mass Notification, we used International SOS in the organization simultaneously. International SOS is a different tool which we subscribed to in addition to Everbridge Mass Notification because International SOS is only for employees who are traveling. Everbridge Mass Notification can be used for anyone who is working or who is in their home location..”

Bhavani Ambadapudi

Recent Graduate at Robert Morris University

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“We looked at another solution called MIR3 (OnSolve). Everbridge came out as the winner because it was easier to use, and fit our business model and culture a little better than MIR3 did..”

Validated user

Sr. Director, Operational Risk & Strategy at a manufacturing company with 10,001+ employees

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“We had been using Rave for many years, and it was functioning, but we came to a point where we were long overdue for a good market analysis of the other products out there. We evaluated our current solution at the time, Rave Alert, Everbridge Mass Notification, and OnSolve CodeRED.

We didn't like the OnSolve platform's usability during our demo, so we quickly took them out of the running. We enjoyed the flexibility Everbridge offers and were surprised to find out they came in slightly cheaper than Rave, despite us being customers of the latter for many years..”

Validated user

Associate Director of Emergency Management at a university with 1,001-5,000 employees

[Read full review](#) 

ROI

Real user quotes about their ROI:

“We have seen an ROI as we use Everbridge regularly. The number of people we can contact versus without a solution like this is where the value lies for us..”

Validated user

[Read full review](#) 

Protective Services Manager at a government with 51-200 employees

I have not seen significant monetary savings, but the speed with which we can deliver messages to employees has drastically increased, and we do not need as many people to identify impacted individuals, since the tool allows us to geolocate remote employees effectively, significantly reducing the time it previously took our HR team to locate and message those individuals.

Validated user

[Read full review](#) 

Senior Director Protection & Resilience, Deputy Information Security Officer
at a consultancy with 51-200 employees

“I have seen a return on investment with Everbridge Mass Notification. There is no change in employee need; in my career space, we are already short-staffed. Everbridge Mass Notification allows us to fill in that gap. It has kept us from having to hire more. Metrics-wise, our response rates and effectiveness to respond to crises are near immediate with the capabilities of the tool, so we have not suffered any major issues from incidents that have occurred because of our communications capabilities with Everbridge Mass Notification..”

Validated user

[Read full review](#) 

Senior Director Of Protection And Resilience at a non-tech company with 11-50 employees

“It's hard to calculate the return on investment because we can't put a dollar amount on employee safety. However, the ability to communicate quickly and save lives could potentially help us avoid claims that cost millions of dollars. We can definitely get ahead of that by sending notifications and checking on our employees.

That's where the ROI comes in. Previously, we were solely reliant on supervisors at a location to manage a crisis, communicate with their teams, etc. This allows us to send alerts down and we know they will be delivered..”

Validated user

[Read full review](#) 

Sr. Director, Operational Risk & Strategy at a manufacturing company with 10,001+ employees

“ We see an ROI from the ease of use and reliability. Other systems can't manage a crisis as well as Everbridge. Unlike other SMS platforms or other tools, Everbridge is designed for emergencies, so the reliability is there. We haven't compared it with other tools because we've been with them for so long. This is the tool we trust for our emergencies and we utilize it instead of other ones we use for general communication.

I can't speak about other emergency platforms. I'm talking about commercial text applications that send students academic notices and grades versus Everbridge, which is what we use for a life-threatening emergency. .”

Validated user

[Read full review](#) 

Marketing and Channel Data Manager at a university with 1,001-5,000 employees

“Students and faculty are so overwhelmed with coursework that they tend to ignore emails. Messages from this system catch their attention. And again, for the various reasons that we use it for, registration, "Your registration hasn't gone through. Your payment hasn't been processed," whatever kind of message, it definitely gets their attention. The return on investment from that standpoint alone is invaluable. But then let's just unfortunately say that we have a mass shooting or something like that. How can you measure? How can you actually measure that return on investment based on that? You're talking about lives. So, what's the value of one life? It would be paid off in just being able to reach that one person and get them to safety..”

Validated user

[Read full review](#) 

Instructional Technologist at a university with 5,001-10,000 employees

Use Case

My main use case for Everbridge Mass Notification is for emergency communications notifications for employees.

A specific example of when I have used it for emergency communications with employees is during a natural disaster, where I reached out to employees to check on their safety and well-being.

“While my main use case is mostly for employee notifications and alerting or providing critical information, a close second use of the tool is for risk intelligence.”

Validated user

Senior Director Protection & Resilience, Deputy Information Security Officer
at a consultancy with 51-200 employees

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“I use Everbridge Mass Notification to reach out to our staff to let them know there is a potential event or to check in on them after an event such as a hurricane or snowstorm to make sure that they are okay and whether they are able to work. I also conduct a semi-annual exercise to validate that we can reach them and have their contact information.

“I used Everbridge Mass Notification during a hurricane to determine the impact on staff and how many of them were able to work, would not be able to work, and if any of them potentially needed assistance..”

Sean Friedman

[Read full review](#) 

Director, Business Continuity & Bank Security Officer at a financial services firm with 201-500 employees

“My main use case for Everbridge Mass Notification is to use it in case of incident or when we need to send emergency information to all employees.

For example, during COVID, I immediately used Everbridge Mass Notification to tell all employees to work from home, and when there was a protest here in Italy, I used it again to ask all employees in a specific city to work from home. In case we know that there is an incident or an alert in another country, I am also able to use Everbridge Mass Notification for this reason, and I could use it for simulation exercise purposes, such as using the polling method to know how many people are in the office or working from home on a specific day.

I think that I have covered the most about my main use cases..”

Validated user

[Read full review](#) 

Business Continuity Director at a non-tech company with 11-50 employees

“Our main use case for Everbridge Mass Notification is monitoring incidents across our assets, sites, and people all over the world through alerts from this application.

“For example, if we have a hurricane in Japan and I receive an alert, I can check if we have employees or a warehouse in that exact location, and then we are able to send them alerts. If something is already critical, we can check if they are safe or not. We can pass orientations and set up war rooms with the whole group.

“We use this application specifically in the case of incidents to send alerts and to check if our people are safe or not..”

Ncipollacrocco Ploakroko

business at a outsourcing company with 11-50 employees

[Read full review](#) 

“My main use case for Everbridge Mass Notification is as a recruiting coordinator at Uber ATG, where I use it for candidate tracking purposes. I upload their phone number and resume if the recruiter did not provide it, review feedback forms, and ensure that interviewers submit their feedback within a certain time frame and within our SLAs. I also handle all things scheduling.

“I have a specific example of how I used Everbridge Mass Notification for candidate tracking and scheduling when we sent their confirmation emails. At the time, if a phone number was missing, I would import the phone number from the candidate into Everbridge Mass Notification and their resume so that it would link to their interview kit for the interviewers to reference easily during the candidate's onsite..”

Validated user

Recruiting Coordinator at a tech vendor with 1,001-5,000 employees

[Read full review](#) 

“ Everbridge is primarily for emergency communication. It could be used for smaller alerts, but we mostly use it for life-threatening events, like extreme weather or an active shooter. Only a couple of employees (security and campus communications) use and maintain the solution.

I took over Everbridge and re-engineered it for our university. I updated all the templates and trained various users. In the past, our campus use was simple and limited. I re-architected it to work with multiple systems. Everbridge was already in place when I joined, but I overhauled how we utilized the tool and connected it to more systems. We have optimized the platform over three years using all the communication templates and features natively in the software.

The administration is cloud-based, so we log in and manage that. Nothing is on-prem except our contact list, which we upload via the API. Everbridge is deployed in two locations: our communications office and our public safety/emergency office. Those are the administrators. We have about 30,000 end-users who receive notifications, including faculty, staff, students, and online students. .”

Validated user

[Read full review](#) 

Marketing and Channel Data Manager at a university with 1,001-5,000 employees

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

I would describe the integration process of Everbridge Mass Notification with our existing systems as very seamless, with the Everbridge team ensuring that integrations work effectively across different instances of our people system regardless of unique scenarios concerning different entities within the organization.

Validated user

[Read full review](#) 

Senior Director Protection & Resilience, Deputy Information Security Officer
at a consultancy with 51-200 employees

“I have never dealt with the initial setup, so it was my manager and the head of the organization who dealt with the pricing, setup cost, and everything. Everything was under the leadership team, not under the analyst or the lead working in the team..”

Bhavani Ambadapudi

[Read full review](#) 

Recent Graduate at Robert Morris University

“I wasn't involved in the initial setup, but the solution requires next to no maintenance. Occasionally, users call us and ask for their information to be removed from the platform if they don't know how to do that themselves, and that's it..”

Validated user

[Read full review](#) 

Protective Services Manager at a government with 51-200 employees

“It took about three or four months to fully realize Everbridge's capabilities. We had to ensure everyone was onboarded to the system. The employees had to participate. They had to update their Workday profile with their current email and the right phone number before we could realize a nearly 100 percent response.

We still have issues. There is a lag when people transfer sites, so sometimes employees get notifications when they shouldn't sometimes, or they won't get a notification because they haven't updated their workday profiles..”

Validated user

[Read full review](#) 

Security Alerting at Boeing

“For my client's purposes at the time, Everbridge Mass Notification worked perfectly. It was seamless in terms of being able to add new employees as they onboarded, and pretty seamless in terms of aligning them to their respective facility and to their work division. There were really no issues with the technology itself on communicating and providing the appropriate alerts and notifications. If anything, the challenges were on the user's end with respect to the timeliness of removing people from the system when they left my client organizations. That was not within Everbridge Mass Notification's purview to correct. There were no real suggested improvements in my experience..”

Validated user

Executive Consultant

[Read full review](#) 

“Deploying Everbridge wasn't too complex. The hardest part of deploying a tool like this is integration. You need to pull in employee data and ensure that all the agreements are in place from a contract standpoint.

From a cyber-liability standpoint, we must ensure everything is locked down and secure. That took the longest time because we were sending so much personal data to a company. We have a contracting agreement with Everbridge, and we need to make sure that they're doing the work on their end to secure sensitive data. Once you get that done, the tool's very easy to use.

The implementation involves knowing which data fields we want to use, like job title, location, department, etc. When we're setting up the solution we need to know any data we plan to use down the road.

We also had to configure role-based access. You can set up an individual for one location or a group of people. We probably have more than a hundred direct users who can access the tool locally. It isn't something where one person has total control over everything. We have assistant admins and local communicators or notifiers who can send out communications to teammates within their departments or sites.

Everbridge doesn't require maintenance as long as the HR system is connected and sends the data every night. That's the only maintenance you need to keep an eye on. But everything else is pretty straightforward..”

Validated user

[Read full review](#) 

Sr. Director, Operational Risk & Strategy at a manufacturing company with 10,001+ employees

Customer Service and Support

“I have not interacted much with the customer support team because any issue we had was dealt with by the director of the security services and the technology team..”

Bhavani Ambadapudi

Recent Graduate at Robert Morris University

[Read full review](#) 

“The technical support is good; everyone has been very happy with their responses and materials. There is also an excellent platform called Everbridge University, which offers many learning resources..”

Validated user

Protective Services Manager at a government with 51-200 employees

[Read full review](#) 

“Customer support for Everbridge Mass Notification was fine. I had a designated technical support specialist who was essentially responsible for my client's account, who could be called upon for technical support or if there were questions, and that person was very responsive..”

Validated user

Executive Consultant

[Read full review](#) 

The documentation and support resources provided by Everbridge are very helpful.

Customer support for Everbridge Mass Notification is great, accessible through account managers, their client portal, and Everbridge University, and I have no complaints.

“I would rate the customer support a 10 out of 10. .”

Validated user

[Read full review](#) 

Senior Director Protection & Resilience, Deputy Information Security Officer
at a consultancy with 51-200 employees

“I rate Everbridge support a ten out of ten. They've always been responsive to tickets or feature requests. I have monthly meetings with my account representative. When we submit information to them, they've been phenomenal about getting back to us with answers and suggestions.

They do a wonderful job providing customer service and training. Their engineers are always available to help you with troubleshooting or figuring out new ways to utilize their tools. .”

Validated user

[Read full review](#) 

Marketing and Channel Data Manager at a university with 1,001-5,000
employees

“I rate Everbridge's support an eight out of ten. When we first got the product, the person they assigned to be our customer representative wasn't the best. They didn't respond quickly enough. At times, we felt like we knew more about certain parts of the product than they did. When we asked questions about things they didn't know, they weren't proactive about finding the answers.

After we complained, Everbridge sent us someone new. He knows a lot more about the product and works late hours to figure things out and get us a response the same day, so our support has improved a lot. We're looking forward to the new capabilities they're developing and seeing where the company goes..”

Validated user

Security Alerting at Boeing

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Other Advice

“My advice for others looking into using Everbridge Mass Notification is to know what your plans are for using the tool and make sure everyone has an agreement on that. Identify who your users are going to be and make sure that you let all the staff know how the messages are going to be coming and what the sources are, such as the phone numbers and email addresses, and let staff know they need to add them to their devices. Otherwise, they may end up going into spam and they would not get the actual message during an event. I would rate this product a 9 out of 10..”

Sean Friedman

Director, Business Continuity & Bank Security Officer at a financial services firm with 201-500 employees

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“I do not have anything else to add about how I used Everbridge Mass Notification or any other use cases; it was fairly general.

“I would like to add that at Uber ATG, we scheduled through a custom-made scheduling platform that was internal, and Everbridge Mass Notification integrated with that internal software system, which was excellent to see.

“I cannot say if Everbridge Mass Notification impacted the organization positively since it was outside the scope of my role, so I cannot comment on the improvements or benefits after implementing it. My overall review rating for this product is two out of ten..”

Validated user

Recruiting Coordinator at a tech vendor with 1,001-5,000 employees

[Read full review](#) 

“I rate [Everbridge Mass Notification](#) a ten out of ten. Everbridge developed great knowledge and insight over the years, and its representatives bring that to the table during emergencies. They provide useful suggestions, training, guides, emergency planning programs, and other options to help you benefit from the tool and the professional knowledge that they bring. They've been involved in many emergencies over the years.

I find that beneficial, especially if you have several new employees or people that haven't had to face some of these mass emergencies before. They prepare you with tons of information. I recommend looking beyond the technical aspects of the tool. As a whole organization, Everbridge provides many benefits, including workshops, training, speakers, guidance, various scenarios, and great customer service. .”

Validated user

Marketing and Channel Data Manager at a university with 1,001-5,000 employees

[Read full review](#) 

“Everbridge Mass Notification should be used by anyone looking to implement a mass notification solution. I would rate Everbridge Mass Notification an eight out of ten.

I chose eight because I strongly believe Everbridge Mass Notification is an amazing tool for notification. It is not perfect, but nothing is perfect, in my opinion, and everything could be improved a little, so eight is the perfect rating for me.

Regarding Everbridge Mass Notification's AI capabilities, I have not tried it, so I cannot tell anything about it. Regarding the accuracy and reliability of output for Everbridge Mass Notification's AI capabilities, I have not used it, so I am not able to tell anything.

Everbridge Mass Notification is deployed on-premises. My advice to others looking into using Everbridge Mass Notification is to really participate in all the training. Everbridge Mass Notification has an Everbridge University that provides virtual training, which I find super useful. I have rated this product an eight out of ten overall..”

Validated user

Business Continuity Director at a non-tech company with 11-50 employees

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“Regarding Everbridge Mass Notification's AI capabilities, we did not have any problem at all. I think it is very safe.

“I find the accuracy and reliability of Everbridge Mass Notification's AI output to be totally accurate.

“Everbridge Mass Notification's scalability is very high.

“My advice for others looking into using Everbridge Mass Notification is that we only use our laptops, cell phones, and Teams.

“I rated this product 8 out of 10..”

Ncipollacrocco Ploakroko

business at a outsourcing company with 11-50 employees

[Read full review](#) 

I rate Everbridge a 10 because they are the best; I have used other tools, and Everbridge's ease of use, varied functionality, features, and connections to other tools, including our HR systems, make them top-notch in the market.

I did not purchase Everbridge Mass Notification through the [AWS Marketplace](#).

“Training for new users or admins on Everbridge Mass Notification is very straightforward, and Everbridge offers a tool called Everbridge University on their client website for those wanting a refresher offline or more in-depth training to become power users.

“My advice for others looking into using Everbridge Mass Notification is to review exactly what their needs are before selecting any tool, as Everbridge can accommodate both basic notifications and highly advanced features tailored to complexity and specific requirements.

“I rate Everbridge Mass Notification a 10 out of 10 overall. .”

Validated user

Senior Director Protection & Resilience, Deputy Information Security Officer
at a consultancy with 51-200 employees

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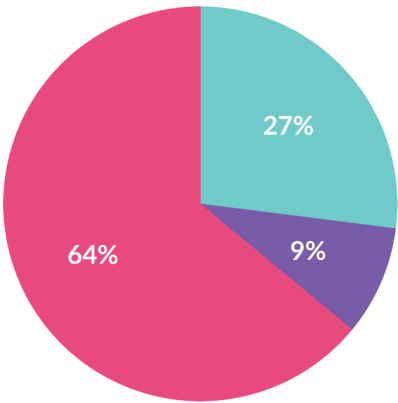
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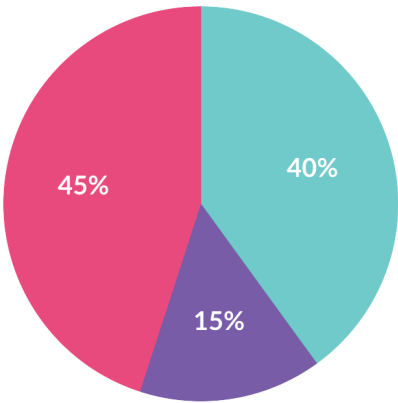


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by reviewers



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