aws marketplace

C3 AI

Reviews, tips, and advice from real users

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Product Recap

C3 AI

C3 AI Recap

C3 AI leverages advanced AI to optimize supply chains, predict demand, and integrate data for improved decision-making. Real-time dashboards and alerts support quick actions, requiring JavaScript and machine learning expertise.

C3 AI empowers enterprises by enhancing operational efficiency through AI-driven insights. Users gain an edge by identifying pricing anomalies and tracking delivery and supplier health. With JavaScript as the primary interface, accessibility broadens, fostering implementation across platforms. C3 AI's robust architecture, connectivity, and sourcing optimizations translate into significant savings, showcasing its reliability and diverse AI libraries. However, the need for a more streamlined deployment, better onboarding processes, and transparent AI recommendations remains essential for maximized use.

What are the main features of C3 AI?

- Supply Chain Optimization: Uses AI for enhanced supply chain management and demand prediction.
- Data Integration: Consolidates information from various sources for comprehensive analytics.
- Real-Time Dashboards: Provides immediate data visualization and actionable insights.
- Alerts and Notifications: Enables proactive decision-making through customized alerts.
- Diverse AI Libraries: Enhances functionality with a wide range of AI tools and models.

What benefits should users look for when evaluating C3 AI?

- AI-Driven Insights: Offers strategic data analysis for better decision-making.
- Cost Savings: Demonstrated capability of generating millions in savings through optimization.
- Scalable Operations: Facilitates scaling by integrating multiple ERP systems.
- Predictive Maintenance: Reduces equipment downtime through precise failure predictions.
- Automation: Streamlines sourcing and inventory management through automated processes.

Industries incorporate C3 AI for predictive maintenance, financial fraud detection, and operational scaling. Tech consultancies enable enterprise AI adoption using JavaScript, simplifying implementations without needing deep machine learning expertise. The platform's comprehensive analytics are valued across sectors.

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Valuable Features

Excerpts from real customer reviews on PeerSpot:

- "One of the best features C3 AI offers is that you do not need to learn Python or any specific machine learning programming language; you can use C3 AI with JavaScript."

  Validated user

  Group Head of Data Strategy & Enterprise Governance at a consumer goods company with 10,001+ employees

- "In the first phase alone, there was approximately $90 million in savings, which reduced about 5% of inventory."

  Ebin_Abraham

  Data Engineer at Baker Hughes

- "I have noticed improvements in efficiency, reduced downtime, and time saved for my team, as it is quite integrated through the source ML pipeline to report to general customer UI, functioning as one platform that takes care of everything, thus improving efficiency, optimization, and increasing project deliverables."

  Validated user

  Data Engineer at a energy/utilities company with 10,001+ employees

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"The biggest strength of C3 AI is how much it handles in one platform: data integration, model deployment, governance, monitoring, and application development."

Hussain Gagan

FullStack Developer at EnactOn Technologies

What users had to say about valuable features:

"The best features C3 AI offers are its reliability, robustness, and different connectivity with different source systems, as well as a large amount of AI implementation and available libraries and workflows. All of these features are interconnected to the predictive maintenance model to get the result.

"C3 AI seems quite understandable and has unique cases with less code required, which is beneficial.."

Validated user

Data Engineer at a energy/utilities company with 10,001+ employees

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"The best features C3 AI offers in my experience are the AI/ML features that provide insights such as pricing anomalies, correlating price to indices, and tracking supplier health. Additionally, I can track delivery and those AI/ML analytics are great.

C3 AI also has an alert feature, which is great. In case of any unpredicted scenarios, we will receive alerts as well, which is helpful.

There is good savings in sourcing, especially with the sourcing optimization use case. In the first phase alone, there was approximately $90 million in savings, which reduced about 5% of inventory. This has received good recognition.."

Ebin_Abraham
Data Engineer at Baker Hughes

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"One of the best features C3 AI offers is that you do not need to learn Python or any specific machine learning programming language; you can use C3 AI with JavaScript. The main coding development interface is JavaScript, meaning there are many more people worldwide who can work with it.

"The impact on my teams and clients is that it creates interest among many individuals; however, as you go deeper, people realize that doing AI is not just about programming and building the software. You need to understand machine learning models to some extent, so ultimately, it does not yield the positive outcome expected. You cannot expect a JavaScript developer to overnight become a data scientist without knowledge of machine learning models. At first glance, it appears very attractive, but if you dig deeper, it does not work as effectively.."

Validated user

Group Head of Data Strategy & Enterprise Governance at a consumer goods company with 10,001+ employees

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"The biggest strength of C3 AI is how much it handles in one platform: data integration, model deployment, governance, monitoring, and application development. We did not need to stitch together a bunch of separate tools.

"Beyond that, the model governance and monitoring tools are excellent. They give us clear visibility into model drift and performance, which makes it much easier to maintain reliability as we scale our deployments. The model governance and monitoring tools were critical for us because they provide automated alerts whenever model performance dips below our defined threshold, which means we can catch drift before it impacts operations. Instead of manually auditing every model, the dashboard gives my team a centralized view of health metrics, allowing us to proactively retrain or tune specific models while keeping the rest of the deployment stable.

"Their pre-built enterprise use cases were helpful. Instead of starting from zero, we could use existing frameworks for predictive maintenance and forecasting.

"A positive impact on the organization is that operation teams became more proactive instead of reactive. Leadership also appreciated having better visibility into operational risks.."

Hussain Gagan
FullStack Developer at EnactOn Technologies

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ROI

Real user quotes about their ROI:

"The return on investment was good once everything was fully developed and deployed. The biggest gains came from reducing downtime and automating analysis work.."

Hussain Gagan
FullStack Developer at EnactOn Technologies

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Use Case

"I was involved in testing, and the main use case is more focused on sourcing. The sourcing team is using C3 AI apps for inventory management and saving inventory data.

C3 AI is used by the sourcing team, and it pulls data from all ERPs such as Oscar and SAP, then summarizes the data and presents all sourcing activities in one unified view so sourcing managers can analyze spending and supplier performance without any manual consolidation.

From a sourcing perspective, the anomalies are helping the respective sourcing managers very much and also assist them in selecting the cheapest purchase order. These capabilities are helping all the sourcing managers so that they can analyze spend and supplier performance.."

Ebin_Abraham
Data Engineer at Baker Hughes

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"I have been using C3 AI for five years. My main use case for C3 AI is predictive maintenance, which belongs to reliability asset in development.

"A specific example of how I use C3 AI for predictive maintenance is that we have different assets coming through as predictive maintenance related to pumps, compressors, and other equipment. C3 AI helps with those compressors and other equipment by spotting issues before they happen and reducing downtime, which is exactly what we used to have a use case for.

"When we use C3 AI for predictive maintenance, we raise a critical alert when we identify any exceptions, helping us to identify any preventive issues and reduce shutdowns.."

Validated user

Data Engineer at a energy/utilities company with 10,001+ employees

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"My main use case for C3 AI was as an implementation partner working for a technology consultancy firm, where we attempted to introduce C3 AI to our clients, primarily in the financial services sector.

"We wanted to introduce C3 AI for three reasons. First, it had been funded by Tom Siebel and his son, and given the reputation and legacy of the Siebel family, we believed they have strong connections in the corporate software world. Siebel and his legacy CRM solutions, along with his network, are important assets. Second, they wanted to bring enterprise-level engineering and software building to the world of AI, which was very attractive to us because in many cases, AI consists mostly of proof of concept and small experiments that never reach large-scale applications. If C3 AI could make that work and reach the enterprise level, that would be really good. Third, the main interface for developing anything with C3 AI is based on JavaScript, meaning that many traditional corporate IT professionals could also work on AI implementations without needing deep training in specific machine learning languages such as Python or R. This was the primary reason we wanted to work with C3 AI.."

Validated user

Group Head of Data Strategy & Enterprise Governance at a consumer goods company with 10,001+ employees

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"I have been using C3 AI for roughly eight to ten months as part of a small engineering team working on operational analytics. We primarily use it for predictive maintenance and some newer generative AI use cases. It is definitely built for enterprise-scale projects, so it feels powerful.

"Our main use case is predictive maintenance for equipment data. We had a large amount of machine logs, sensor data, and maintenance records spread across different systems, and C3 AI helps centralize that and build prediction models on top of it.

"Integration was straightforward. We specifically built a pipeline that ingested real-time vibration and temperature sensor data into C3 AI. I then use the platform's pre-built predictive maintenance templates to train models that detect anomalies before equipment failure occurs. This allows our maintenance team to shift from reactive repairs to proactive scheduling, which reduces our unplanned downtime by approximately 15% over six months.

"We also tested C3 AI's generative AI features for internal knowledge search. Employees could ask natural language questions across documents, PDFs, and operational reports instead of manually searching multiple systems.."

Hussain Gagan
FullStack Developer at EnactOn Technologies

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

"Pricing feels expensive compared to smaller AI tools, but that is expected since it is aimed at large enterprises. Setup takes a few weeks because of integration, but overall, the setup was straightforward and good.."

Hussain Gagan

FullStack Developer at EnactOn Technologies

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Customer Service and Support

"Customer support is good, but as I mentioned earlier, there is significant dependency on the operational teams from C3 AI, so as a third-party consumer, we do not have much authorization from our side to take care of infrastructure and back-end things.."

Validated user

Data Engineer at a energy/utilities company with 10,001+ employees

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Other Advice

"C3 AI is a great tool, to be honest. Especially for oil and gas, it is a very proven tool.

If you are trying to optimize sourcing, C3 AI is a great product, and I have also heard that in supply chain it is really good; so I would recommend going for it.."

Ebin_Abraham
Data Engineer at Baker Hughes

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"Have a very clear business use case before adopting C3 AI. If you are a smaller startup just experimenting with AI, this may be too heavy.

"C3 AI makes sense for larger companies that want production-grade AI systems and already have complex data environments. It is powerful, just not lightweight. I would rate this review an eight overall.."

Hussain Gagan
FullStack Developer at EnactOn Technologies

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"My advice to others looking into using C3 AI is that it is good, and if you want to have a stable and scalable product with broad use cases available, C3 AI is a reliable application suitable for your use case.

"I want to provide a suggestion as feedback: C3 AI should take care of the infrastructure, cluster optimization, and scalability, and also think about customer support as it relates to the operational team. If those things improve, then C3 AI is a good product. I rated this review eight out of ten.."

Validated user
Data Engineer at a energy/utilities company with 10,001+ employees

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"You do not want to use C3 AI for proof of concept; you want to see C3 AI help you bring something to enterprise level at large scale. In that aspect, I never see it happen based on my experience.

"We even failed to open any doors for C3 AI; there are no smaller wins, learning opportunities, or process improvements, even if the main goals were not met.

"My advice to others looking into using C3 AI is to ensure that if you really do not want to hire data scientists, and your organization predominantly consists of traditional software engineers who mostly know JavaScript, you should go for it and give it a try.

"I would give C3 AI a rating of four out of ten because I have not seen any significant impact from C3 AI so far, and there is no real evidence or strong, large-scale, successful use cases in front of me.."

Validated user
Group Head of Data Strategy & Enterprise Governance at a consumer goods company with 10,001+ employees

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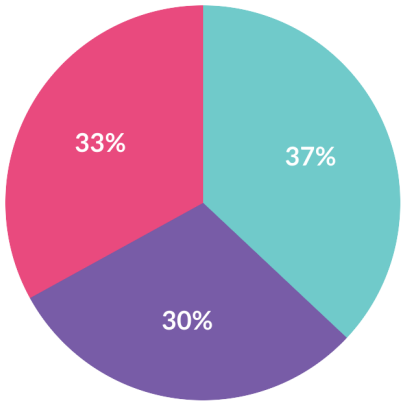
Company Size

by reviewers

by visitors reading reviews



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