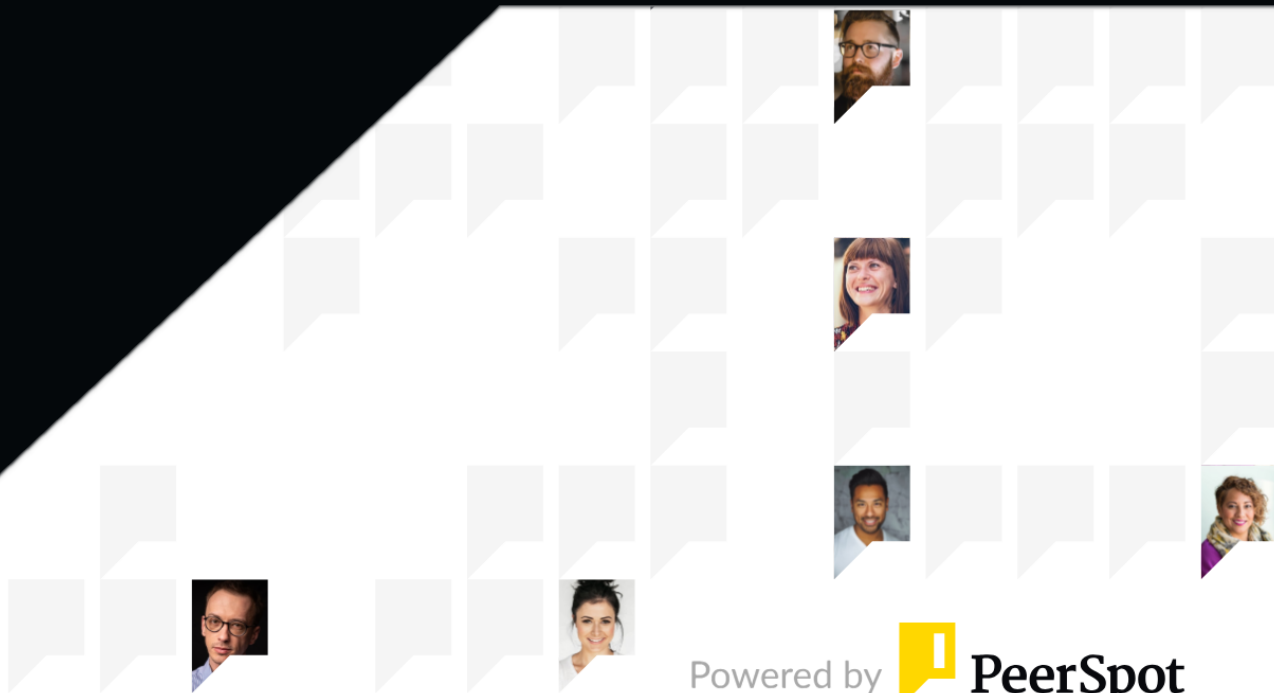


aws marketplace

FileCloud

Reviews, tips, and advice from real users



Powered by  PeerSpot

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Product Recap



FileCloud

FileCloud Recap

FileCloud offers a user-friendly interface and mobile app, emphasizing robust security and efficient data management, enabling seamless collaboration and enhanced productivity for organizations.

FileCloud provides a comprehensive solution for secure file sharing, synchronization, and data management across devices. It supports enterprises with robust security measures like two-factor authentication and encryption, aiding in streamlined collaboration through customizable permissions, remote access, and unrestricted guest accounts. The platform integrates with NTFS, Active Directory, and Office applications, optimizing productivity and workflows for both remote and on-site teams. While FileCloud is recognized for reducing licensing costs and improving collaborative efficiency, enhancements in areas such as Mac drive mount setup, real-time collaboration, and API integration guidance are essential.

What are the key features of FileCloud?

- User-friendly web interface and mobile app that promote ease of use.
- Robust security with two-factor authentication and encryption to protect sensitive data.
- Smart DLP for efficient data management and loss prevention.
- Customizable permissions and remote access for enhanced collaboration.
- Unrestricted guest accounts facilitating smooth external collaboration.
- Seamless integration with NTFS, Active Directory, and Office applications.

What benefits should organizations expect?

- Improved productivity through seamless collaboration and efficient data management.
- Reduced licensing costs making it accessible for diverse organizations.
- Granular sharing controls to tailor access and enhance security.
- Time-saving integrations with essential enterprise tools and applications.

FileCloud serves industries requiring secure file sharing and synchronization, enabling remote and mobile workforce management without VPNs. Industries like legal compliance benefit from data consolidation and security features, promoting secure collaboration among distributed teams while ensuring alignment with industry regulations.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “For instance, with 50 employees and 1,000 users, using two other services would lead to about \$20 a month for each of the 1,050 users, totaling around a quarter of a million per year, in comparison, with FileCloud, we pay for only 50 licenses at about \$20 each plus 1,000 guests, leading to an approximate total of \$11,000 a year, representing a 95% reduction in licenses.”



Adrian Gaborek

Software Engineer at a tech services company with 51-200 employees

- ✓ “Overall, FileCloud is a strong fit for what we need; it gives us better control, better user experience, and much stronger governance than the legacy approach we are replacing.”



Mihir Raval

Senior Software Developer at Plutomen Technology

- ✓ “My main use case for FileCloud is that I love it because it's a very secure content collaboration platform that provides compliance, data governance, data leak protection, data retention, and digital rights management capability.”



Ellie Mae

Senior Project Manager at FedEx



“FileCloud has given great benefits in terms of fostering a collaborative environment and sharing data while maintaining the integrity and security of the data.”



Rishabh Singh

Lead Engineer Senior Forntend Developer at Adobe



“I decided to switch from OneDrive to FileCloud because FileCloud offers advantages over all the cloud products I have used, as it is more cost-effective, fast, and reliable, with unparalleled security compared to other alternatives, and it is very easy to use, allowing us to access our server and retrieve our files with ease.”



Peter Norvig

Program Specialist at AXA



“FileCloud has been a very positive experience overall.”



Harry Jude

Senior Project Manager at Diageo



“Since using FileCloud, we have saved approximately 40% of the time it previously took to access data because we can retrieve information at any time with an internet connection.”



Migael Rahul

Senior Software Engineer at Accenture

What users had to say about valuable features:

“The best features FileCloud offers include centralized data access in a secure way, and we have role-based access where we can easily assign a role so that a person can access the data, update it, and add new data. FileCloud has positively impacted my organization by allowing centralized access to my menus across all stores, meaning we can access the same centralized store menu from kiosks, mobile applications, and even a PWA, making it easier to access..”

Amar-Kumar

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Technical Lead at a tech services company with 501-1,000 employees

“The features that stand out to me include workflow and sync improvements, as real-time sync enables faster updates, disaster recovery, unnecessary encryption, file folder structure, and 2FA and access control, which provide more reliability, automation, and monitoring backup.

“The best features FileCloud offers in my experience are the internal discovery search, which is cost-effective and preserves corporate data for legal compliances and business purposes.

“For our organization, the internal discovery search works in a remote work environment. The key uses for us include remote work establishment and secure external collaboration. File sharing provides ransomware protection, disaster recovery, and data governance regulation. This is beneficial for our team and our environment..”

Verified user

[Read full review](#) 

Sr. Associate Consultant at a tech services company with 51-200 employees

“Beyond basic file sharing, I also use FileCloud for policy-based access, audit trails, and light workflow automation in my day-to-day work. The full-text search is useful for quickly locating documents across team shares, and the file versioning helps tremendously with accidental overwrites. We also use it with SSO and MFA, which makes rollout easier because users can access FileCloud with their existing credentials. That combination makes adoption smoother and reduces friction for both IT and end-users.

“The best features FileCloud offers in my experience are granular sharing permissions, strong audit logging, and flexible deployment. The ability to set public, private, password-protected, and time-limited shares gives us much better control than standard file shares ever did. Audit trails are especially valuable because we can clearly track who accessed what, when, and from where. Additionally, FileCloud's support for self-hosted and hybrid deployments gives us flexibility that many SaaS-only tools do not have..”

Mihir Raval

Senior Software Developer at Plutomen Technology

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“One of the best features FileCloud offers is its hybrid deployment. You can run it on-premises, in the cloud, or both, depending on your compliance needs. It also offers strong data governance and encryption, which is critical for enterprise use.

“FileCloud's data governance and encryption feature made a significant difference for us. When we were working with a large financial client, we had to ensure that all sensitive documents were not only encrypted but also accessed and shared in a highly controlled manner.

“I really appreciate the granular sharing controls, such as password-protected links, download limits, and expiration dates. It also supports audit logs and activity tracking, which is excellent for monitoring file usage.

“FileCloud has improved collaboration between our internal teams and external clients without compromising security. Teams have become more confident sharing sensitive data, which sped up our workflows..”

Hussain Gagan

FullStack Developer at EnactOn Technologies

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“The best features FileCloud offers include unlimited free guest accounts, which is a selling point for many businesses since there is no cost for giving an account. For example, if we have 20 employees and a thousand clients, we pay for only 20 licenses while clients have access without additional costs. Additionally, FileCloud has built-in Digital Rights Management, allowing us to restrict recipients from printing or copying documents or taking screenshots; we can even revoke access to a file remotely.

Furthermore, for compliance, FileCloud has built-in AI that scans files uploaded to the system for sensitive data such as social security numbers or credit cards. This allows us to set up rules that can block a user from emailing a document containing sensitive information to someone outside of the company, and we get notified in such cases.

When it comes to seeing a return on investment, the most visible metric for us is license consolidation. We calculated this by comparing the cost per collaborator against other competitors, which is the total licensing cost divided by internal users plus external guests. For instance, with 50 employees and 1,000 users, using two other services would lead to about \$20 a month for each of the 1,050 users, totaling around a quarter of a million per year. In comparison, with FileCloud, we pay for only 50 licenses at about \$20 each plus 1,000 guests, leading to an approximate total of \$11,000 a year, representing a 95% reduction in licenses..”

Adrian Gaborek

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Software Engineer at a tech services company with 51-200 employees

“FileCloud is very useful for collaboration and file sharing with permissions, allowing me to share a specific file with limited access, such as read-only or write-only access, or both with a specific set of users. For junior developers, I would give them read-only access, while for senior business administrators and clients, I would give them read-write access. FileCloud maintains version control, so it is visible what changes have been made and who made those changes, enabling us to track details and data in real time.

“The most important feature is security for sharing sensitive client data and internal assets based on appropriate access given to specific users. FileCloud is a collaborative cloud solution where we can keep our internal assets secure and maintain a version history of them. It is a more secure alternative to public sharing tools, providing both security and maintainability.

“When we initially start implementing a project, certain sets of assets and details are provided to us, and we start our blueprint and development based on that. Later on, during feature enhancements after the MVP, if certain files are changed or updated, such as designs, we are aware of what is for the next phase, which is the second version of a specific asset. This helps us keep track of what changes we made earlier and what changes are now updated, and we can always refer back to the old data, making it a great tool.

“Features include secure file sharing, detailed access control, and data governance. FileCloud also offers an option for on-premise deployment, which is a big advantage for us. For some projects, we utilize the on-premise deployment, while for other data that can be stored in a cloud network, we utilize that as well. This flexibility is a great feature that FileCloud provides.

“FileCloud has given great benefits in terms of fostering a collaborative environment and sharing data while maintaining the integrity and security of the data. We are confident that whatever data and items are being shared are highly secure and safe.

“FileCloud has helped us significantly in terms of reducing errors and improving our development flow. We now have a common source for assets and documentation shared across the team depending on the access level needed. All

different team members are on the same page at the same time, which makes it error-proof for the future, so we do not encounter many errors in the actual implementation phase.

“Security is one of the strongest aspects of FileCloud. It offers end-to-end encryption, meaning data is protected both in the system and while in transit. Features such as two-factor authentication and single sign-on make it an amazing tool. We utilize it to give specific access types to specific users; for instance, junior developers have just read-only access, which prevents files from being corrupted or overwritten. It has audit logs and activity tracking to show who has made changes to what files, making it an excellent feature.

“FileCloud has significantly helped in organizing our data. We do not have to worry about compliance or regulations such as HIPAA since that is handled by FileCloud itself. It acts as a central repository for all our assets and organizational details, making it a single source of truth for our data. Its features are rich and have helped us significantly. FileCloud has zero downtime and is always available, and the security level provided is amazing..”

Rishabh Singh

Lead Engineer Senior Forntend Developer at Adobe

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Other Solutions Considered

“Before FileCloud, we used a combination of traditional network shares, VPN access, and a few unmanaged file sharing workarounds. That setup technically worked, but it was cumbersome, difficult to audit, and frustrating for remote teams. We switched because we needed something more secure, more user-friendly, and much easier to govern centrally. FileCloud provides that without forcing a full storage redesign..”

Mihir Raval

Senior Software Developer at Plutomen Technology

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“Before choosing FileCloud, I evaluated a few alternatives, mainly Nextcloud, Ignite, and Microsoft OneDrive. Nextcloud is flexible but feels heavier operationally for our use case. Ignite is polished but less attractive from a control and deployment standpoint. Microsoft is strong, especially if you are already deeply invested in that ecosystem, but FileCloud gives us more flexibility around deployment and data control. That flexibility was the deciding factor for us..”

Mihir Raval

Senior Software Developer at Plutomen Technology

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“I previously used Dropbox before switching to FileCloud.

The specific reason we switched from Dropbox to FileCloud is that FileCloud is much more cost-effective compared to Dropbox. Additionally, some of the features of Dropbox are more complex compared to FileCloud. With FileCloud, anyone can use it with minimal supervision. FileCloud also offers the flexibility to host everything on our own server, which is the flexibility we needed..”

Harry Jude

Senior Project Manager at Diageo

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“We had already been using OneDrive, and we analyzed Google Drive as well, but did not prefer Google Drive when comparing it with FileCloud. The set of features and security measures it offers, as well as its compliance guidelines, make FileCloud a better fit for organizations needing stricter security and customization. This was our use case, so we preferred FileCloud over Google Drive..”

Rishabh Singh

Lead Engineer Senior Forntend Developer at Adobe

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“We have actually used OneDrive for Microsoft and switched from OneDrive because we found it slower. FileCloud is highly accessible and really fast, even with large chunks of data. Unlike OneDrive, which is mostly cloud-based, FileCloud also has on-premises deployment features. We have utilized the on-premises deployment for certain products as well. FileCloud provides better advanced access control and compliance features, which are critical for enterprises handling sensitive information. As we are a product company, maintaining the security and integrity of the data and information we store is paramount. We preferred FileCloud over OneDrive..”

Rishabh Singh

Lead Engineer Senior Forntend Developer at Adobe

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ROI

Real user quotes about their ROI:

“The return on investment has been solid: better data control, reduced SaaS costs, and improved productivity. Overall efficiency improved by around 20%..”

Hussain Gagan

FullStack Developer at EnactOn Technologies

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“I can share that specific outcomes since using FileCloud show that it impacts our storage purpose and provides cost optimization of up to 50% less than physical servers..”

Verified user

Sr. Associate Consultant at a tech services company with 51-200 employees

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“I have seen a return on investment as the security posture for both our data and files has really increased or improved. Collaboration, especially remote collaboration through file sharing and data sharing, has greatly increased and been enhanced..”

Ellie Mae

Senior Project Manager at FedEx

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“I have seen a return on investment, as our team members have been more productive in accessing the data they need at any time and anywhere, as long as they are connected to the internet. Collaboration has also improved, and the security posture in my organization has increased..”

Harry Jude

Senior Project Manager at Diageo

[Read full review](#) 

“I have seen a return on investment as FileCloud has allowed us to share our files easily and enhance collaboration. It has boosted our security posture in my organization, providing us with peace of mind and ensuring our data is safely stored in the cloud. It has also enabled us to manage our cloud shares according to our needs..”

Peter Norvig

Program Specialist at AXA

[Read full review](#) 

Use Case

“My team and I utilize FileCloud mainly for managing and sharing project-related files securely within the team and with business stakeholders. Our recent project was for a specific e-commerce site where we were working with sensitive client data and internal assets. The assets include images, customer feedback, and videos such as testimonies from customers, which are highly secure and we do not want to make them public. FileCloud helps us keep everything centralized and organized with proper access control..”

Rishabh Singh

Lead Engineer Senior Forntend Developer at Adobe

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“Our main use case for FileCloud is secure internal and external file sharing for distributed teams, especially for large files and client-facing collaboration. We need something that lets employees access files remotely as a cloud drive while IT maintains tight control over permissions, retention, and auditability. FileCloud fits well because it handles both internal team workflows and secure external sharing needs in one place, giving us centralized file access instead of juggling shared drives, email attachments, and unmanaged consumer tools..”

Mihir Raval

Senior Software Developer at Plutomen Technology

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“My main use case for FileCloud is that it is highly secure, so we use it for file synchronization and file sharing to replace services like Dropbox and SharePoint. We utilize it for file storage and sharing and other related tasks.

A quick specific example of how we use FileCloud for file sharing in our organization is that we have some secure data from healthcare providers. We can share those sensitive files without risking a data breach or compliance violation..”

Adrian Gaborek

Software Engineer at a tech services company with 51-200 employees

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“Our main use case with FileCloud has been secure enterprise file sharing and collaboration across teams. We use it to manage internal documents, share files with external clients, and maintain strict access controls.

“In one project, we built a client document portal where users could upload and access sensitive files. Using FileCloud, we implemented role-based access and expiry links, which reduced unauthorized access incidents by almost 40%.

“We also used FileCloud for syncing large files across distributed teams and for endpoint backups. It worked well for remote teams since people could access files from any device without needing a VPN..”

Hussain Gagan

FullStack Developer at EnactOn Technologies

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“My main use case for FileCloud is providing customers remote access to share their data and our data for development, testing, and staging purposes. I provide clientless access for internal content collaboration.

“An example of how I use FileCloud for development or testing is that we have on-premises infrastructure in which the cloud sharing is installed. In that particular environment, there are three different types of users located on our infrastructure for the tester, developer, and production environment. I have provided FileCloud to secure access through remote access VPN users for internal collaboration.

“For storage access consolidation, I am using FileCloud for NAS sharing, AWS sharing, and on-premises and off-premises sharing..”

Verified user

[Read full review](#) 

Sr. Associate Consultant at a tech services company with 51-200 employees

“I have been using FileCloud while building a product for a QSR domain, and I am exploring the system where I can secure my content in terms of images, reports, and everything.

“My main use case for FileCloud is building a QSR platform which is used by multiple stores, and I want to store all the menus in centralized storage from where every store's owners, kiosk, and mobile app will access it. It will be the content of the menus and images of the products, everything.

“In my day-to-day operations, I use the role-based access feature by allowing my operations team and store managers to update the store-based menu I put in, where I have a path for my centralized menu. The managers can change the product image, remove the product, or update the inventory, but colleagues or staff may only have view access, and for updating anything, they need the help of managers, maintaining an easier hierarchy where the manager should be aligned with everything..”

Amar-Kumar

Technical Lead at a tech services company with 501-1,000 employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The documentation is quite good, but I would say it is a bit overwhelming for a new user to initially set up everything because of the huge collection of resources. FileCloud offers quite detailed documentation otherwise..”

Rishabh Singh

Lead Engineer Senior Forntend Developer at Adobe

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“My experience with pricing, setup cost, and licensing for FileCloud is that pricing is reasonable from an enterprise perspective, though it definitely makes more sense at a team or departmental scale than for very small deployments. Setup is fairly straightforward overall, especially once identity and storage decisions are settled. Initial rollout takes a couple of weeks, including testing, policy tuning, and user onboarding. The setup itself is not difficult; most of the work involves getting governance and permissions correct..”

Mihir Raval

Senior Software Developer at Plutomen Technology

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“My experience with pricing, setup cost, and licensing on-premises is rated 6 out of 10 for beginner users and 9 out of 10 for experienced system admins. The friction points included the SSL certificate, which we had to handle on our own, something we were not comfortable with, as well as setting up SMTP to allow sending forgot password or file shared emails, which required connecting our email server to FileCloud. We also needed to set up a database that required time and configuration..”

Adrian Gaborek

[Read full review](#) 

Software Engineer at a tech services company with 51-200 employees

“FileCloud is deployed in our organization on our public cloud. We use AWS as our cloud provider for FileCloud. We have not purchased FileCloud through the AWS Marketplace. We have set it up on our AWS instance..”

HarshalJethwa

[Read full review](#) 

Cloud Operations Engineer at a tech vendor with 51-200 employees

Customer Service and Support

“The customer support is amazing. The team is very active in providing initial guidance and setup assistance. If we encounter any issues and reach out to the customer team, they are highly responsive, quickly addressing any questions or queries..”

Rishabh Singh

Lead Engineer Senior Forntend Developer at Adobe

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“Support has been responsive in most cases whenever I have interacted, especially for enterprise plans. Documentation and community support also helped resolve issues quickly..”

Hussain Gagan

FullStack Developer at EnactOn Technologies

[Read full review](#) 

“FileCloud's technical support is excellent. They are capable of resolving platform issues efficiently and follow up to ensure issues are resolved, which is one of their best aspects of SLA adherence. I would rate them a nine for any issue..”

Verified user

[Read full review](#) 

IT Engineer at a tech services company with 51-200 employees

“Customer support with FileCloud is generally good, especially for standard issues and implementation questions. Response times are acceptable, and support usually gets us to resolution. Though complex issues sometimes take longer than ideal, I would say support is competent but not always fast for deeper technical troubleshooting. For most enterprise needs, support is reliable enough..”

Mihir Raval

[Read full review](#) 

Senior Software Developer at Plutomen Technology

Other Advice

“Overall, FileCloud is a strong solution for organizations that need secure file sharing and access control over data, especially in enterprise organizations. FileCloud is a great choice to utilize if you want security, centralized access, specific access control, and compliance guidance. I would rate this product an eight out of ten..”

Rishabh Singh

Lead Engineer Senior Forntend Developer at Adobe

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“To implement something centralized, a data store system, you should use FileCloud. I would rate FileCloud seven out of ten because I am exploring FileCloud and I have not used all the available features; without using all the features, I cannot give a product ten out of ten. Whatever I used, I am pretty much happier, so that is why I gave a seven, as per my usage..”

Amar-Kumar

Technical Lead at a tech services company with 501-1,000 employees

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“For infrastructure optimization, I am using FileCloud for [SSD](#) storage, database separation, load balancing, and patch management.

“Since adopting FileCloud for the last three years, I believe there is no need for any changes. However, I advise that we need day-to-day patch updates and to provide the end-user agreement as well.

“I advise others looking into using FileCloud that because it allows for on-demand growth, cost management, improved performance, and high flexibility, they should use FileCloud rather than other products. I would rate this product a 7 out of 10..”

Verified user

Sr. Associate Consultant at a tech services company with 51-200 employees

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“FileCloud is very strong in security and flexibility, but user experience and developer experience could be better. We use a hybrid model where some data is on-premises for compliance and some in the cloud for accessibility.

“We reduced dependencies on multiple tools and saved around 20% in our overall SaaS costs. Also, file access and sharing workflows became about 25% to 30% faster.

“If your organization deals with sensitive data, FileCloud is a great option. Plan your deployment strategy early, such as on-premises, cloud, or hybrid.

“FileCloud is a solid, enterprise-grade solution for secure file sharing and collaboration. It gives you the control of on-premises with the flexibility of cloud, which is a significant advantage. I would rate FileCloud 9 out of 10..”

Hussain Gagan

FullStack Developer at EnactOn Technologies

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“My advice to others looking into using FileCloud is to conduct thorough research, starting with an exploration of other options and auditing your ecosystem. FileCloud is particularly good when you utilize the unlimited guest user feature. I

would recommend not trying to self-host unless you are really comfortable with that environment. Also, focus on employee adoption from the start and consider leveraging white labeling from day one, as this is one of FileCloud's best features. Instead of using the default FileCloud branding, spend time setting up your custom domain and uploading your logos. This way, when you share a file outside of the company, users will see your portal.

I rate FileCloud a 7 out of 10 because, as a small marketing team needing to do simple tasks such as syncing [Photoshop](#) files or collaborating on a Word document, it feels excessive. The interface is clunky compared to [Google Drive](#), and the setup is much more difficult. However, in an enterprise environment, I would rate it 9 out of 10 because for mid to large businesses, it is one of the best tools on the market with compliance, security, and cost savings making it nearly unbeatable..”

Adrian Gaborek

Software Engineer at a tech services company with 51-200 employees

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“My day-to-day experience with FileCloud has centered on administration, user policy controls, and integrating it with our identity stack. What stood out quickly was that it provided the usability of a modern file sharing platform without forcing us to give up control of where our data lived.

“The features in FileCloud help my team primarily by reducing operational overhead and risk. IT spends less time manually provisioning access to shared folders and business users stop relying on one-off file transfers and workarounds. Audit logs also make compliance reporting much easier since we can pull clear access records instead of piecing them together manually. Overall, it gives the business more autonomy while still keeping governance centralized.

“FileCloud positively impacts my organization by giving us a much cleaner balance between usability and control. End-users get something that feels modern and easier to use than traditional file shares, while IT gets better visibility and policy

enforcement. It also reduces shadow IT considerably because teams no longer have much reason to use unmanaged consumer sharing tools. That alone improves our security posture more than most standalone controls we had added previously.

“In terms of metrics, I can share that we see measurable gains within the first two quarters. Internal file access and sharing-related support tickets drop by around twenty-eight percent. Onboarding access requests are down approximately thirty percent, and external document turnaround improves by roughly thirty-five percent. We also reduce dependency on legacy VPN-based file access enough to cut related admin overhead by around twenty percent. Taken together, it saves both time and considerable operational friction.

“We deploy FileCloud in a hybrid model. Primary control and policy management stay in our environment while some storage and external access workflows are cloud-aligned. That gives us the governance we need without making remote access painful for users. It was a good middle ground between control and convenience.

“We do not purchase FileCloud through [AWS Marketplace](#).

“My advice for others looking into FileCloud is to spend time upfront on governance, not just deployment. FileCloud works best when you are clear on folder structure, sharing policies, and retention and external access rules before rollout. If you treat it as just a file server replacement, you will miss much of the value. If you treat it as a governed collaboration platform, it will perform much better.

“Overall, FileCloud is a strong fit for what we need. It gives us better control, better user experience, and much stronger governance than the legacy approach we are replacing. It is especially strong for organizations that care about data resiliency, deployment flexibility, and auditability. For that use case, it delivers real value. I would rate FileCloud an eight out of ten as it is a strong platform with very good security, deployment flexibility, and file governance controls, especially for organizations that care about data ownership. The troubleshooting experience and some licensing complexity hold it back somewhat, but it solves the core enterprise file sharing problem well for the right use cases, making it a very solid choice..”

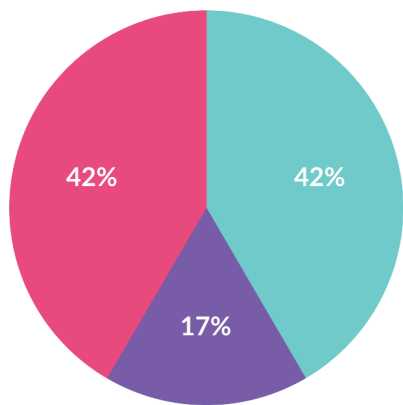
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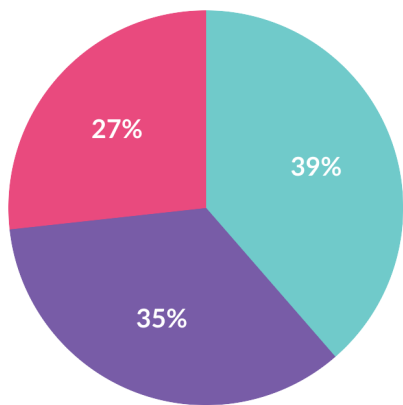


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Large Enterprise Midsize Enterprise Small Business

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