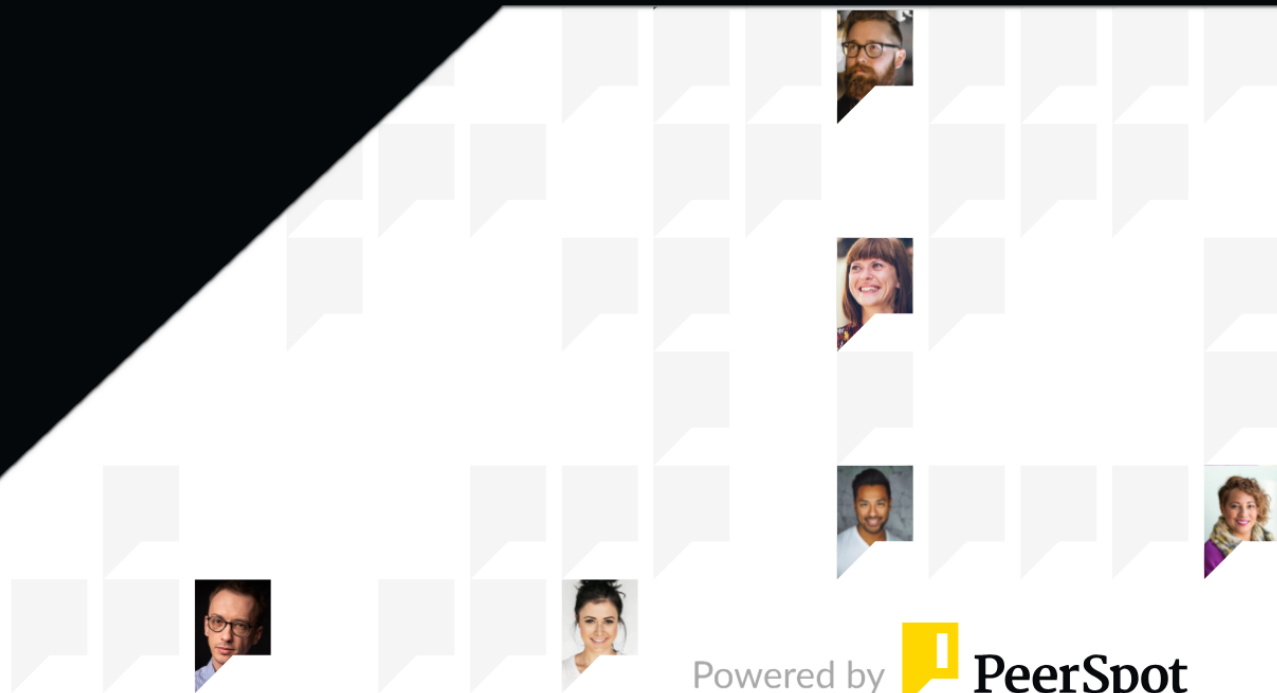




SUSE Linux Enterprise

Reviews, tips, and advice from real users



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Product Recap



SUSE Linux Enterprise

SUSE Linux Enterprise Recap

SUSE Linux Enterprise offers features like YaST for server management, seamless integration with Oracle and SAP, and a robust security setup. Renowned for stability, it efficiently supports workstations, SAP workloads, and cloud migrations across diverse industries.

SUSE Linux Enterprise is known for its lightweight design, high performance, and ease of installation. Its flexible architecture supports extensive documentation and efficient patching. The system uses the BTRFS file system for effective virtualization, and community support is significant. However, challenges include package updates causing conflicts, difficult initial setup and software management, high pricing, and support response times. Improvements in security compliance, cloud integration, hardware compatibility, and documentation are also needed.

What are SUSE Linux Enterprise's important features?

- **YaST Server Management:** Simplifies server setup and configurations.
- **Oracle & SAP Integration:** Enhances performance with major enterprise applications.
- **HANA Firewall:** Provides robust security measures.
- **BTRFS File System:** Supports advanced storage management and snapshots.
- **Virtualization:** Efficiently runs multiple operating systems on a single machine.

What benefits should users expect from using SUSE Linux Enterprise?

- **Stability & Performance:** Reliability for critical applications and workloads.
- **Lightweight Design:** Reduces resource consumption while maintaining efficiency.
- **Community Support:** Access to extensive user and developer collaboration.
- **Automated Upgrades:** Simplifies system maintenance and updates.

Industries like healthcare and banking use SUSE Linux Enterprise for secure transactions and structured application deployment. It is also a choice for organizations involved in testing, automation, and web development, offering support for SAP HANA integration and facilitating cloud migrations.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“SUSE Linux Enterprise provides a stable, secure, and well-supported platform for enterprise workloads, with powerful management tools and robust support for clustering, cloud, and containers.”



MoezCHEBBI

Senior Lead DevOps Engineer at Kyndryl



“SUSE is always providing high availability support with security, synchronizations, and the best performance line in SUSE Linux Enterprise.”



Ajit Gite

Devops MAnager at DXC Technology



“The high availability features in SUSE Linux Enterprise are helping in my projects.”



Prashant Saxena

Solution specialist Data and AI at a tech vendor with 10,001+ employees



“SUSE Linux had a clean user interface, which was a valuable feature for me.”



Charles White Jr

Lead Desktop Support Technician at a healthcare company with 10,001+ employees



“SUSE Linux Enterprise has positively impacted my organization because it is a very robust flavor of Linux we are currently using for SAP systems, and SAP has collaborated with Azure to configure SAP systems mainly on SUSE Linux, resulting in better performance compared to other flavors.”



G Srivastava

Senior Cloud Engineer at a tech services company with 201-500 employees



“The most important feature is the automatic kernel lifecycle subscription, which is critical for us because the server cannot go down once we start offering any services on the cluster.”



Naveen Venugopal

Research Engineer at a educational organization with 10,001+ employees



“It provides a stable and reliable OS, and I recommended it based on its stability and functionality.”



Verified user

IT Manager at a wellness & fitness company with 5,001-10,000 employees

What users had to say about valuable features:

“The high availability features in SUSE Linux Enterprise are helping in my projects. I am satisfied with SUSE Linux Enterprise security and compliance features. The documentation part needs to be better to highlight these features..”

Prashant Saxena

Solution specialist Data and AI at a tech vendor with 10,001+ employees

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“SUSE Linux had a clean user interface, which was a valuable feature for me. It allowed me to use the software manager differently compared to Ubuntu. Eventually, I was able to get essential applications like Teams and Outlook running on it. I primarily used it for personal desktop use, and it was solid for that..”

Charles White Jr

Lead Desktop Support Technician at a healthcare company with 10,001+ employees

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“In my experience, the best features SUSE Linux Enterprise offers are that while all Linux systems are similar, SUSE is more robust with a different kind of commands, and the LVM is very easy to configure, along with simple disk scanning compared to other systems.

“The YaST facility on SUSE Linux, which is the GUI provided, helps in my daily work by allowing us to check logs whenever we face logging issues, and for LVM, it enables us to scan the disk and add data to the file systems easily..”

G Srivastava

[Read full review](#) 

Senior Cloud Engineer at a tech services company with 201-500 employees

“I like how the tool handles kernel modules and upgrades – we rarely have issues after upgrades, unlike with other Linux distributions like Oracle Linux or Ubuntu. The kernel module management is excellent. Changes made in one version typically work the same in other versions too, which isn't always the case with other distributions. There's also lots of information and community support available if you run into any problems, both on the official website and in forums and user groups. I know many people who use it specifically, so it's easy to get independent support if needed. I've been working with the tool for a long time, since 2003, before they became SUSE Linux Enterprise. It's always been one of the most admin-friendly Linux versions. .”

Dominique Locksley

[Read full review](#) 

Linux System Administrator at Adapt IT

“In my experience, the best features SUSE Linux Enterprise offers include high availability and node architectures, specifically cluster node architecture.

“What I appreciate about the high availability and cluster node architecture in SUSE Linux Enterprise is that SUSE has a high availability cluster with syncing, and in production environments where zero downtime is expected, the high availability SAP cluster helps us to keep production up 24/7.

“SUSE is always providing high availability support with security, synchronizations, and the best performance line in SUSE Linux Enterprise..”

Ajit Gite

Devops MAnager at DXC Technology

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The best features SUSE Linux Enterprise offers include a streamlined installation process with the YaST installer, thorough documentation, and tools such as AutoYaST that enable automated, repeatable deployment; however, a new user may face a learning curve, especially if unfamiliar with SUSE-specific tools.

The need to register a system for updates and support can complicate deployment in an isolated environment. SUSE Linux Enterprise is recognized for its stability and reliability in production environments, with YaST providing a centralized interface for managing system settings, updates, and services, making routine administration straightforward.

“Performance is strong out of the box, and the system is optimized for enterprise workloads; nevertheless, the official repositories prioritize stability, so some newer or less common packages may not be immediately available. Advanced configuration may still require command line expertise, and while SUSE Linux Enterprise is designed for scalability with built-in support for high availability, clustering, and seamless integration with major cloud platforms, leveraging advanced features requires careful planning and expertise, and some management tools can introduce resource overhead, particularly on smaller systems. .”

MoezCHEBBI

Senior Lead DevOps Engineer at Kyndryl

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Other Solutions Considered

“We have started our SAP HANA systems on SUSE Linux only, and based on experiences from other organizations, we decided it works very effectively, so we haven't considered other flavors..”

G Srivastava

Senior Cloud Engineer at a tech services company with 201-500 employees

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“I have used a variety of Linux distributions, including Debian, Fedora, and Ubuntu, but I did not use them specifically as a replacement for SUSE Linux..”

Charles White Jr

Lead Desktop Support Technician at a healthcare company with 10,001+ employees

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“We did not switch from another product, as such. We have been using SUSE Linux for some time. We do have a mixture of different Linux servers that we use and we continue with this product because it's stable..”

Kevin Honde

Data Solution Architect at Econet Wireless Zimbabwe

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“I have evaluated several different versions of Linux distributions over the years. It depends upon the planned use as to which platform will work best. I have tested RedHat, Debian, Ubuntu, SUSE, Linux Mint, SparkyLinux, SliTaz, Gentoo Linux, and several others..”

Verified user

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Systems Support Specialist at a hospitality company with 201-500 employees

“In terms of other similar solutions, I know that Red Hat Linux is more complex than the standard Linux distribution but it's better because it has so many extensions and so many different products within the Red Hat family. It's a lot more mature than SUSE. Now that IBM has bought Red Hat it's going to become even better. It can become a serious competitor in the cloud, although they need to standardize the naming conventions and there isn't a convention as with Amazon where it's very easy to understand the cloud features and products, and they have a well-organized system. IBM doesn't have that..”

Verified user

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Senior Technical Project Manager at a university with 10,001+ employees

We are actually using both SUSE Linux Enterprise and Red Hat Enterprise Linux, so we didn't switch; rather, we are using both, and it's ultimately the customer who decides to choose, although we try to provide them with ideas.

Before choosing SUSE Linux Enterprise, we evaluated other options; however, in our environment, particularly production and customer production environments, we prefer enterprise versions, and for Linux, it is either SUSE or Red Hat, leaving us with limited choices for deploying Linux in an enterprise setting. .”

MoezCHEBBI

Senior Lead DevOps Engineer at Kyndryl

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ROI

Real user quotes about their ROI:

We have seen a return on investment from using SUSE Linux Enterprise, with more people engaged on projects needing SUSE skills and more revenue for the company.

MoezCHEBBI

Senior Lead DevOps Engineer at Kyndryl

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“I have seen a return on investment by switching our clusters from on-prem to Azure public cloud, using our same Bring Your Own Licenses, which saved costs on licensing..”

G Srivastava

Senior Cloud Engineer at a tech services company with 201-500 employees

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“I am not an end-user deploying the solution, so ROI is not really applicable. However, as the subscription price of the solution is quite lower than comparatively featured Enterprise Linux Server offerings, the ROI should be correspondingly higher..”

Verified user

General Manager at a tech vendor with 11-50 employees

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Use Case

“I've been using SUSE Linux Enterprise for a petroleum company client. They run it as their primary server hosting environment, connected to NAS and various external applications and hardware. We integrate it with Spacewalk for management, which is known by different names on other distributions. .”

Dominique Locksley

Linux System Administrator at Adapt IT

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“I understand your point regarding my current use case for SUSE Linux Enterprise. I want to know if the purchase process is mostly directly from SUSE or through the AWS Marketplace, and what ways I am working with the vendor..”

Prashant Saxena

Solution specialist Data and AI at a tech vendor with 10,001+ employees

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“I used SUSE Linux personally, not on an admin level or for advanced purposes, but for regular use. I would play around and experiment with different Linux distros, including SUSE Linux, Debian, and Fedora. I also attempted to use it for work purposes in a hospital setting, primarily to see if it could support applications like Teams and Outlook..”

Charles White Jr

Lead Desktop Support Technician at a healthcare company with 10,001+ employees

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“My main use case for SUSE Linux Enterprise is SAP clusters.

“A quick, specific example of how I use SUSE Linux Enterprise with my SAP clusters is that we are using high availability clusters to make available the SAP infrastructure in the day-to-day activities..”

Ajit Gite

Devops MAnager at DXC Technology

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My main use case for SUSE Linux Enterprise involves deploying SUSE Linux Enterprise and using it with the YaST installer to guide, set up the system, partition, and select the packages.

I also use SUSE Linux Enterprise to deliver training on SUSE Linux administration and Linux administration in general, teaching how to create users, partition the system, browse the file system, create symbolic links or hard links, and create VMs on AWS with the SUSE flavor. .”

MoezCHEBBI

Senior Lead DevOps Engineer at Kyndryl

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“My main use case for SUSE Linux Enterprise is for installing SAP clusters, HANA, on HANA systems, and creating LVMs and daily system admin tasks.

“A specific example of how I use SUSE Linux Enterprise for SAP clusters or HANA systems is that we have installed the cluster on newly built SAP HANA servers, tested those clusters by stopping one server, and checked if HANA is operational on the other system. After this successful testing, we handed over the system to the SAP team..”

G Srivastava

Senior Cloud Engineer at a tech services company with 201-500 employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup was straightforward. However, I encountered trouble when reclaiming space on the hard drive later on, which might have been an issue with the computer I used..”

Charles White Jr

[Read full review](#) 

Lead Desktop Support Technician at a healthcare company with 10,001+ employees

“We deploy SUSE Linux Enterprise using public cloud, Azure, primarily, and all our SAP HANA systems are installed on SUSE Linux running on the public cloud, utilizing images provided by the Azure Marketplace..”

G Srivastava

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Senior Cloud Engineer at a tech services company with 201-500 employees

“The initial setup process is easy with assistance from a consultant or support team. It is very simple to install and requires a maximum of two executives to work on the implementation. We can use a web interface in a development portal to repair the console and manage registered servers..”

Yevhen Yukhno

CEO at B-OS, Unipessoal Lda.

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“The initial setup is easy and can be deployed on the cloud. It takes half an hour to complete the process.

The deployment process includes creating an instance and cloning it via the application with the help of an operating system image. Further, we install and deploy multiple applications on the cloned system..”

RanjitKumar1

Linux SRE at Accenture

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“The product's initial setup phase was easy.

The solution is deployed on the public cloud and on an on-premises model.

The solution can be deployed in a few minutes. The solution's on-premises deployment in our company's data center takes a few minutes. Our company has a few tools to automate most of SUSE Linux Enterprise-related work, so it's an automated process.

Three people take care of all the product-related deployment processes in our company..”

DeepakSingh11

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Principal Consultant - Cloud Infra at Hid biochem

“The initial setup of SUSE Linux Enterprise is very easy. Its GUI-based interface is self-explanatory. Someone with basic IT knowledge who pays attention could set up a system. For higher-end integration, more technical expertise is needed. An entry-level Linux administrator could set it up by receiving a basic document.

On a scale of one to ten, with ten being very easy setup, SUSE Linux Enterprise rates an eight.

Regarding deployment time, it's less than an hour, never more than an hour. However, this can depend on the hardware – if the hardware is slower, the installation and everything will go slower.

There is currently a mix of deployment options. It is deployed both on the cloud and on-premises..”

Dominique Locksley

Linux System Administrator at Adapt IT

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Customer Service and Support

“I rate the customer service 10 out of 10 because SUSE has 24/7 availability support, extended support, security, multi-Linux distribution support, upgradation, and everything is user-friendly..”

Ajit Gite

Devops MAnager at DXC Technology

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“The technical support for IT and kernel-level OS issues is very good. However, it is less effective for development-level issues. The IT department handles technical support, and I cannot comment directly on its effectiveness..”

Naveen Venugopal

Research Engineer at a educational organization with 10,001+ employees

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“In the past, we found the support's response to be good. However, in the last year, we haven't needed to reach out to them much due to a lack of requirements. Overall, our experience with their technical support is good. .”

Venkat_Rao

Senior Deputy General Manager - IT at Prestige Estates Projects Ltd

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“I've never had problems with SUSE Linux Enterprise's customer support. They're very responsive when we log cases with them. I usually get a response within 24 hours. I work with suppliers like Qualys and Acronis, but SUSE Linux Enterprise is generally the fastest to respond. Their support team is always willing to help, and the engineers are happy to share knowledge. This level of support is very impressive compared to other vendors I work with..”

Dominique Locksley

Linux System Administrator at Adapt IT

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“Support for SUSE Linux Enterprise is good; we have logged several cases, and they have provided troubleshooting steps through email and calls, but real-time support when opening a case could be better.

“The customer support is good; whenever we have opened a case, they have provided detailed explanations of the issues and resolutions..”

G Srivastava

Senior Cloud Engineer at a tech services company with 201-500 employees

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Vendor support is another strong point of SUSE Linux Enterprise, with the support team generally being responsive and knowledgeable, offering 24/7 assistance for critical issues. There is a wealth of resources available, including a comprehensive knowledge base and proactive support options.

Initial support interaction may follow a scripted process before more complex issues are escalated to specialized engineers. The quality of support can vary depending on the region.

“SUSE Linux Enterprise provides a stable, secure, and well-supported platform for enterprise workloads, with powerful management tools and robust support for clustering, cloud, and containers. The main challenges include the initial learning curve for SUSE-specific tools, the need for system registration, and limited availability of the latest packages in the official repositories. Customer support is really super. .”

MoezCHEBBI

Senior Lead DevOps Engineer at Kyndryl

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Other Advice

“We are facing an issue with licensing usage. The subscription does not carry over within the same instance family, so upgrading an instance results in overlapping or double subscription fees..”

Verified user

IT Manager at a wellness & fitness company with 5,001-10,000 employees

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“The advice I would give to others looking into using SUSE Linux Enterprise is that they should know that SUSE has high availability support, extended support, security, and everything they need, and I will share my use cases with them and recommend they also go with SUSE. I rate SUSE Linux Enterprise 10 out of 10..”

Ajit Gite

Devops MAnager at DXC Technology

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“I would not recommend SUSE Linux in environments where users are not tech-savvy, yet it is solid for workstations. SUSE Linux worked well on older model computers but not as effectively on newer models.

Overall, I would rate SUSE Linux a solid nine out of ten for my purposes..”

Charles White Jr

Lead Desktop Support Technician at a healthcare company with 10,001+ employees

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I rate SUSE Linux Enterprise a 10 out of 10 because it keeps improving, with great products such as SUSE Rancher, and it stands out as the best product in the market.

I advise others looking into using SUSE Linux Enterprise to clearly define their requirements, such as workload types, scalability needs, compliance standards, and integration with existing infrastructure before committing, as SUSE Linux Enterprise excels in regulated, mission-critical, and hybrid environments. They should also invest in learning SUSE tools and take advantage of vendor support. .”

MoezCHEBBI

Senior Lead DevOps Engineer at Kyndryl

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“I use built-in container support in SUSE Linux Enterprise.

“I am working with a hybrid deployment model for SUSE Linux Enterprise.

“SUSE Linux Enterprise is deployed on [AWS](#) cloud.

“I rate SUSE Linux Enterprise eight out of ten overall..”

Prashant Saxena

Solution specialist Data and AI at a tech vendor with 10,001+ employees

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“I would rate SUSE Linux Enterprise an eight out of ten because SUSE works really effectively for SAP systems, and since I am mainly working on these SAP servers to provide continuous support and availability, our clients are satisfied, with no extra downtime or performance issues.

“My advice for others looking into using SUSE Linux Enterprise is to not have any doubts and start working on it, as installing your applications on SUSE will stabilize them compared to other Linux flavors, where issues such as kernel, memory, or CPU hung problems can arise which you won't see on SUSE Linux servers.

“I think there are too many questions; it would be helpful to receive information ahead of time about the number of questions expected, as I hadn't anticipated the interview would take 13-14 minutes during my working day..”

G Srivastava

Senior Cloud Engineer at a tech services company with 201-500 employees

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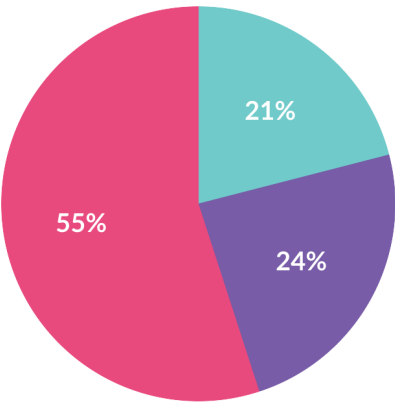
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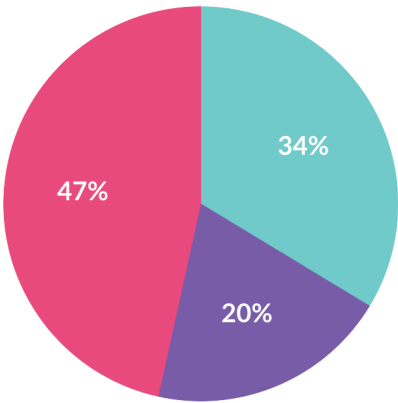


Company Size

by reviewers



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Large Enterprise Midsized Enterprise Small Business

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244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944