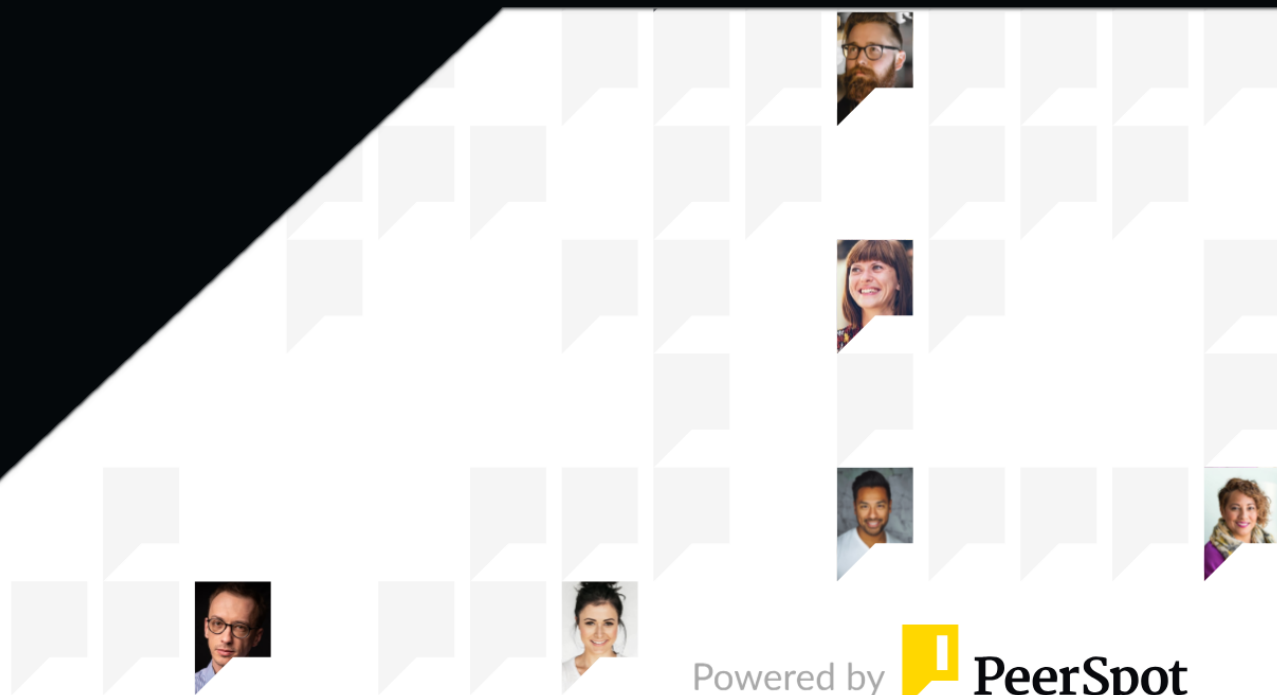


aws marketplace

BigID Next

Reviews, tips, and advice from real users



Powered by  PeerSpot

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Product Recap



BigID Next

BigID Next Recap

BigID Next offers advanced data discovery, classification, and governance tools, streamlining compliance with privacy laws while integrating seamlessly with Microsoft platforms.

BigID Next provides comprehensive data management through machine learning-enhanced capabilities, supporting data discovery and classification for both structured and unstructured data. By simplifying processes for GDPR and CCPA compliance, and facilitating data scanning and mapping across databases, it optimizes data management. Automation is central to its design, with solutions for DSAR requests, organizing data with security labels, and ensuring a holistic organizational data view. Improvements in navigation, bug fixes, and scan reliability remain essential, along with enhancing classifiers for broader region coverage.

What features does BigID Next offer?

- **User-Friendly Interface:** Easily navigable for streamlined data operations.
- **Microsoft Integration:** Seamless compatibility with Microsoft platforms.
- **Data Scanning Capabilities:** Efficiently scans structured and unstructured data.
- **Data Classification and Discovery:** Identifies and categorizes sensitive data.
- **Security Labels:** Supports predefined and custom security labels.
- **Automation for PII Requests:** Automates privacy request management.
- **Compliance Adherence:** Aligns with GDPR and CCPA requirements.
- **Scheduling Scans:** Facilitates planned data assessments.
- **Machine Learning:** Enhances data mapping, auditing, and management.

What benefits should users look for?

- **Enhanced Compliance:** Supports adherence to major privacy laws like GDPR and CCPA.
- **Data Mapping Efficiency:** Improves data locating and classification.
- **Automation Features:** Saves time with automated data request handling.
- **Comprehensive Integration:** Works well with existing security tools.
- **Holistic Data View:** Offers clear insights into data storage and use.

BigID Next is commonly implemented in industries needing robust data governance, such as finance and healthcare, where data privacy and compliance with regulations are critical. It aids in scanning and classifying extensive data volumes, helping businesses maintain regulatory compliance while managing data risks effectively.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “The best feature that BigID offers is data discovery and classification, which is the most powerful engine, allowing connection to many different data sources ranging from cloud to on-premises and from structured to unstructured data, with the ability to build your own classifiers if no connector is available.”



Aniruddha Nath

Senior Security Consultant at a consultancy with 10,001+ employees

- ✓ “My experience with BigID has been very positive and memorable, as BigID is simple, straightforward, and reliable when it comes to data discovery and data scanning exercises.”



Verified user

Senior Security Consultant at a consultancy with 10,001+ employees

- ✓ “Although I was serving the client rather than my own organization, BigID has made scans faster and more efficient, and the DSR results are much more accurate.”



Subhadsaha Shah

Assistant Manager - Cyber : Digital Privacy and Trust at Deloitte



“The most valuable feature of BigID is its large number of classifiers, which allow us to scan for specific data such as SSN numbers.”



Ankita Sabale

Senior Associate - IT Governance and Compliance at Fulcrum Digital Inc



“Data classification is highly effective due to its automatic capabilities.”



Abhijit MAJUMDAR

Senior Manager at KPMG



“BigID is more advanced than Microsoft Purview when it comes to machine learning and AI development tools.”



Ayo Osobu

Business Owner at Smacanalytics



“It provides a unified view across different databases and supports a wide range of data source types, including cloud and on-premises systems.”



ChennaRao Vemula

Senior Cloud Security Engineer at a educational organization with 10,001+ employees

What users had to say about valuable features:

“Data classification is highly effective due to its automatic capabilities. One of the best features of BigID is its strength in data discovery and governance..”

Abhijit MAJUMDAR

Senior Manager at KPMG

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BigID provides a large number of predefined classifiers. For example, when scanning SSN numbers, there are around four to five different classifiers available. We can choose based on our use case, such as SSN near term, where the term 'SSN' or 'Social Security Number' ahead or behind the number can trigger a match. It offers multiple options like narrow and wide SSN. Since BigID is on Cloud, we do not need to manually upgrade anything; any feature upgrades from their side are automatically reflected.

Ankita Sabale

Senior Associate - IT Governance and Compliance at Fulcrum Digital Inc

[Read full review](#) 

“BigID is excellent at discovering and classifying both structured and unstructured data across an organization. This is crucial for identifying sensitive data and ensuring compliance with various regulations.

It provides a unified view across different databases and supports a wide range of data source types, including cloud and on-premises systems. It offers compliance with various regulations and has a unified view across different databases.

It will support a large amount of data source types which include cloud and on-prem systems..”

ChennaRao Vemula

Senior Cloud Security Engineer at a educational organization with 10,001+ employees

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“The best features BigID offers are data discovery and DSR, along with the policies they provide, including custom policies that we can create to ensure scans and results are accurate.

“The custom policies were based on regulations such as GDPR, CCPA, CPRA, and India's LVDPA. Some policies we created were custom due to business requirements and information that was considered PII based on the company's specific context. In those cases, we created special custom policies so that during scans they capture information as PII. BigID also gave us the advantage to create custom policies for the scan process..”

Subhadsaha Shah

Assistant Manager - Cyber : Digital Privacy and Trust at Deloitte

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“The best feature that BigID offers is data discovery and classification, which is the most powerful engine. It allows connecting to many different data sources, ranging from cloud to on-premises to structured to unstructured data. If there is no connector available, you can build your own classifiers as well.

“Regarding the custom classifier option, you can build custom classifiers using regular expressions, and I have done that if you know how to create regular expressions. Custom connectors are something you create to connect to a database where the connector is not available.

“BigID has positively impacted my organization as it's a very powerful tool, especially with the increasing regulatory compliances for different countries such as GDPR, CCPA, and India's recent DPDPA act. Having these tools in place greatly helps organizations avoid any penal charges for not being compliant with the regulatory compliances.

“For example, regarding compliance or reduced risks for my clients, the DSAR process I was talking about allows organizations to respond quickly to user data deletion requests under GDPR law, which traditionally has a 30-day or 60-day timeline. In larger organizations, when the number of requests is high, it becomes tedious. However, using DSAR automation with BigID, it's almost instantaneous; instead of 30 days, you can respond in just one day to what users have requested..”

Aniruddha Nath

Senior Security Consultant at a consultancy with 10,001+ employees

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“From a data scanning perspective, one of the best features of BigID is that it provides various options to customize data scanning based on the size of the data source, and I can also schedule scans for particular times. BigID does not have options to modify the data source, and with just read-only access, BigID can still provide accurate results based on the specifications or data types I am looking for. I particularly appreciate the DSAR module of BigID where I can customize the UI and validate whether a DSAR request is genuine before receiving it.

The scheduling feature in BigID is very helpful, especially when a system or database is busy during normal working hours. I can schedule scans for nights or weekends so that the system's busy time is not affected, and it places only minimal overload for scanning, making it lightweight. The DSAR module also allows me to customize the DSAR UI page and design it based on the regulation requirements of that particular country. In the backend, I can view the DSAR requests, and by customizing the UI, I can validate them to avoid spamming.

BigID serves as a single place where data discovery, data scanning, and privacy modules are very useful. To my knowledge, BigID is the first of its kind to bring all of that into a single environment, unlike other tools that focus only on privacy-related modules. BigID simplifies things by integrating both data protection and data privacy in one environment, making it easier for end users.

BigID's search feature allows me to narrow down search parameters when working with very large systems. I can customize my search within the database rather than scanning the entire data source, which can take weeks. BigID offers options like regular expressions and a catalog option, enabling efficient searches while saving time and reducing effort, which is also helpful from a compliance perspective when using those parameters effectively..”

Verified user[Read full review](#) 

Senior Security Consultant at a consultancy with 10,001+ employees

Other Solutions Considered

“I have used other tools such as OneTrust and Security.ai for other organizations, but I haven't seen organizations switch from one tool to another before using BigID..”

Aniruddha Nath

Senior Security Consultant at a consultancy with 10,001+ employees

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“Before choosing BigID, I did evaluate other options, specifically OneTrust and Security.ai, but based on the use case of data discovery and classification, we determined that BigID was the best option for us..”

Aniruddha Nath

Senior Security Consultant at a consultancy with 10,001+ employees

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“The decision to choose BigID over potential competitors was made by management or the resourcing team. My understanding is that they opted for BigID due to cost savings and the support it offers, along with training options available through BigID University, making it easier for us to train our employees..”

Verified user

Senior Security Consultant at a consultancy with 10,001+ employees

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“Most organizations use Microsoft Purview, and many of our clients have licenses for it. Being a Microsoft product, it has advantages.

With BigID, we need to pull data from sources and integrate it before scanning. If it's a Microsoft product and the data amount is small, we can replace it. Microsoft Purview can automatically identify data without the need for extensive scans..”

AravindM

Associate at a training & coaching company with 10,001+ employees

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ROI

Real user quotes about their ROI:

“We use BigID for our reviews, and our organization has a joint venture with them. We use other tools as well, such as Microsoft Purview, alongside BigID. However, BigID performs better due to its superior API integration capabilities..”

AravindM

Associate at a training & coaching company with 10,001+ employees

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“The solution provides a good return on investment because it helps companies to be compliant with privacy laws and manage data as well. The product helps identify types of internal data like in HR processing systems and financial systems. .”

Luciano Ferreira

Privacy Engineer at LF Consulting

[Read full review](#) 

“The tool offers good ROI. A comprehensive view of data is crucial, especially for countries with strict data privacy regulations. Non-compliance could lead to heavy fines or penalties. BigID can help avoid such consequences.”

Ameya Mahale

Technical Consultant at Netpoleon India

[Read full review](#) 

“I have seen a return on investment from using BigID, particularly as it is a regulatory and compliance tool that helps avoid potential penalties for non-compliance. You can save time when it comes to finding where your data lies or automating your DSAR and RoPA automation, among other things. When measuring the amount of penalty that could have been incurred, it was avoided..”

Aniruddha Nath

Senior Security Consultant at a consultancy with 10,001+ employees

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Use Case

BigID is part of our data governance project. We onboard data sources in our environment and scan for specific sensitive data sets, such as SSN numbers, passport numbers, and medical information, while working with a US client.

Ankita Sabale

Senior Associate - IT Governance and Compliance at Fulcrum Digital Inc

[Read full review](#) 

“BigId is a Data Security Posture Management and Data Loss Prevention solution that scans data systems across the enterprise for passwords, secrets, and PII information.

It offers significant benefits in data discovery, privacy, and security.

We primarily use it to scan structured and unstructured data across our cloud systems, which consist of 100K+ storage buckets. It is a comprehensive data intelligence platform that helps organizations discover, classify, and manage their data effectively while ensuring data privacy, compliance, and governance..”

ChennaRao Vemula

Senior Cloud Security Engineer at a educational organization with 10,001+ employees

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“I have used BigID to scan for data discovery, data protection, analyze where the data is found, data classification, and data mapping. I integrated BigID with Microsoft Purview to expand the scope of Purview, especially for scanning Google Cloud Platform (GCP) and Google Drives in a multi-cloud environment..”

Ayo Osobu

Business Owner at Smacanalytics

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“BigID's main use case is connecting to various data sources to perform the data discovery process, classify the data within those systems, and identify sensitive information across various structured and unstructured databases. When connectors are not readily available within BigID, I develop custom connectors to connect to those data sources and complete the data discovery process.

I connect to various data sources using BigID, which can be structured databases such as SQL or Oracle, or unstructured databases like OneDrive and SharePoint. In my scenario, the client was using an older version of SharePoint, and since BigID's connector did not support that version in the client environment, I developed a custom connector with support from the BigID team. We deployed it and connected to the client's SharePoint environment to complete the data discovery exercise..”

Verified user

Senior Security Consultant at a consultancy with 10,001+ employees

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“My main use case for BigID includes data discovery and classification, DSAR automation, and data remediation.

“I use BigID for data discovery and classification in my work by identifying where personal information lies within organizations, which often don't know where their personal information is stored. Organizations may be using or storing client data or any data of their users. When we do data discovery and classification, we get an actual picture of where there's personal data, and sometimes we find places where personal data shouldn't be, raising compliance issues. Regulatory compliance can be costly for organizations, and doing data discovery and classification helps us identify where most of this personal data is located.

“In addition to data discovery and classification, I can also use BigID for data DSAR automation. Whenever somebody requests their data to be deleted, it's a quicker process than manually retrieving all the information about where their personal data lies, allowing DSAR automation requests to be fulfilled within 72 hours or so..”

Aniruddha Nath

Senior Security Consultant at a consultancy with 10,001+ employees

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“BigID automated the process of Data Subject Requests (DSR) and data discovery of databases containing personally identifiable information (PII).

“I worked on a project using BigID for automating DSR and data discovery for PII. The project was divided into several phases. The first phase involved business contact and socialization, where we reached out to different stakeholders and learned about their databases and which tables contained the most PII. The next phase was the technical gathering phase where we understood the IP address, tables, port numbers, and whether the IP was dynamic or static. The subsequent phase was the build and connectivity phase where we created data sources from those databases.

“The most valuable part of BigID was the scan and result phase, which provided nearly accurate results of the databases containing PII numbers and the metadata of the PII present in the database. It also described what the tables contained. We had the asset owners verify the results, and the next phase was the test phase where we collected primary data sample test cases such as email IDs or employee IDs to conduct test DSRs on the process. When scanning results were correct and accurate, we closed them out.

“BigID should focus more on the unstructured data part because many organizations have significant amounts of unexplored unstructured data containing large quantities of PII that they are not even aware of. If BigID could scan unstructured data in a seamless way as they do with structured data, it would be very useful for companies to discover the PII data hiding within unstructured data..”

Subhadsaha Shah

Assistant Manager - Cyber : Digital Privacy and Trust at Deloitte

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

I was not present during deployment, and BigID manages Cloud deployment. Setting up the scanner for on-premises data sources like SQL or file shares requires configuring a Linux machine, which can occasionally encounter errors.

Ankita Sabale

[Read full review](#) 

Senior Associate - IT Governance and Compliance at Fulcrum Digital Inc

“The setup of BigID is very easy. It is a cloud-based solution and is very intuitive. You can integrate and install it easily, and it is not resource-consuming..”

Ayo Osobu

[Read full review](#) 

Business Owner at Smacanalytics

“The initial setup complexity of BigID depends upon the project goal. If the goal is to scan multiple databases or large databases, the initial setup can be difficult because it's necessary to set up more than one scan separately. The tool can be set up for an on-premise scan or a cloud scan, and it's vital for the scan to take place near the data source to speed up the process. The deployment type of the solution depends on the kind of database an organization already holds and the strategy or company goal. .”

Luciano Ferreira

Privacy Engineer at LF Consulting

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“The initial setup is easy, especially since it's a SaaS platform. BigID handles all the infrastructure-related tasks, making it hassle-free. We deploy a virtual appliance or container in our data center. Additionally, the convenience of choosing between SaaS or on-premises platforms is beneficial, as BigID offers both solutions.

As the trend leans towards cloud migration, BigID plays a significant role in facilitating data migration. Whether it's on-premises or in the cloud, BigID provides essential support. It has connectors and APIs for various cloud platforms, aiding organizations in managing data already on the cloud or those in the migration process..”

Ameya Mahale

Technical Consultant at Netpoleon India

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“Since it is a cloud-based product, they have a separate server assigned for deployment. They provide virtual machines based on our recommendations, and their technical team handles everything.

We don't need to do anything technical; we just use the URL they provide, along with our credentials in Autologics, to access and use the scans. It's a very simple process.

Timeframe to set up this product:

The deployment itself took about three to four hours minimum. The total time depends on the number of data tools linked and the amount of data. I wasn't part of the initial deployment, but in my experience, it can take around three to six hours.

Maintenance:

The maintenance provided by the BigID team. They offer two different packages. We opted for the higher-priced option, which includes software services, automatic upgrades, and fixes.

With the lower-priced option, manual updates with scripts are required. However, I recently heard that they now provide everything through their executive team, which is a good upgrade..”

AravindM

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Associate at a training & coaching company with 10,001+ employees

“My company has only dealt with the PoC phase of the product for our customers, so we haven't onboarded the solution for any of our customers. I don't have an idea of how the setup phase works since my company stopped with the PoC phase carried out for the clients to show them how the product works and the value they can expect if they decide to onboard the solution in their environment.

From my perspective, during the product's PoC process for our customers, I realized that there were around 12 to 15 use cases that we couldn't achieve or do with BigID, so there was a need to bring in a third-party help or expert, making it a stressful process. If we get to work more with the technical team and become more grounded when it comes to solutions that fall under the same category that users may need to integrate during the deployment stage, I think it would be fantastic. With SharePoint, a user can deal with a lot of standard use cases, and it can be really helpful if one can become an expert with SharePoint. The entire process and functions of the product did not offer a smooth experience for the customer.

BigID has its own AWS account, so if users decide to deploy the solution on the cloud, then they need not worry about the cloud plan. BigID works better on the cloud for me..”

Afeez Adeyemo

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Technical Sales / Presales at Routelink Integrated Systems

Customer Service and Support

We have a professional service contract with BigID and meet with them weekly. Direct support from the people we work with is satisfactory, but interaction with the general support team can be delayed. Overall, I rate this support around six or seven.

Ankita Sabale

Senior Associate - IT Governance and Compliance at Fulcrum Digital Inc

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“I haven't needed to evaluate or contact technical support for BigID yet. Since it's new to the Indian market, we haven't acquired any customers who require technical support..”

Ameya Mahale

Technical Consultant at Netpoleon India

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“BigID's technical support team is very responsive and even responds to emails on time, making them very prompt. Even for meetings, BigID's technical support team arrives on time. BigID's technical support team has answers to every concern and question. You know? BigID's technical support team always tries to make sure that customers are happy. In terms of support, I think BigID does a very decent job. I rate the technical support an eight out of ten..”

Afeez Adeyemo

Technical Sales / Presales at Routelink Integrated Systems

[Read full review](#) 

“The customer support for BigID includes L1, L2, and L3 support, which is quite responsive.

“I would rate the customer support a six because you cannot directly reach out to L3 or L2 support if there's a major issue. Their standard procedure requires going through L1 first, which can be time-consuming..”

Aniruddha Nath

Senior Security Consultant at a consultancy with 10,001+ employees

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“I can rate customer support as ten out of ten.

Overall, I found that coding is something new to me, but developing the custom connectors was relatively easy because of the courses I attended at BigID University and the support given by the BigID engineering team. Whenever I had a doubt, I would send an email to them or we would have weekly calls where they were very supportive and answered my questions. Because of that support, I was able to develop those custom connectors. Even when I faced issues within the BigID environment, such as unsuccessful connections or new errors, the BigID team resolved them..”

Verified user

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Senior Security Consultant at a consultancy with 10,001+ employees

“We have console support from the team. If we are unable to implement something within the product, we can ask them, and they will add the feature. So, I don't feel any limitations in what we are currently doing, such as e-discovery processes for structured and unstructured data.

BigID supports all data types, complies with various laws and standards that enables sensitive information, and allows customization, including creating our own labels. I don't feel any kind of limitations.

BigID's customer service support have two levels of support. Initially, the developer assigned to our cloud instance provides technical assistance. If they cannot resolve the issue at the UI level, they involve a second-layer developer.

However, with a higher subscription, we only receive developer support for a limited time, like two or three months. After that, additional support requires an extra charge. Despite this, the support has been good so far, and they always find a solution for our issues..”

AravindM

Associate at a training & coaching company with 10,001+ employees

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Other Advice

“I don't have anything else to add about the features. I don't have any specific advice that I can think of for others looking into using BigID. My overall rating for this review is eight..”

Aniruddha Nath

Senior Security Consultant at a consultancy with 10,001+ employees

[Read full review](#) 

“I would rate BigID at eight out of ten. I would advise users to go with a small proof of concept, connect to their on-prem or cloud instances, and then scale over time..”

Abhijit MAJUMDAR

Senior Manager at KPMG

[Read full review](#) 

BigID offers many capabilities and features. Operating on Cloud, it scans data repositories without affecting end-user systems, making it more of an IT-side operation. I rate the overall solution as nine out of ten. The tagging and support process have room for improvement, and efficiency is necessary for support once the professional service contract ends.

Ankita Sabale

Senior Associate - IT Governance and Compliance at Fulcrum Digital Inc

[Read full review](#) 

“I have covered information regarding data scanning, data classification, and the DSAR module, as these are the parts I have worked on, apart from developing custom connectors for a few data sources. I am BigID Expert Certified and have completed the privacy module of BigID, which has given me a good understanding and knowledge of the BigID environment. In my projects, I have utilized limited modules of BigID, for which I have shared my feedback.

My experience with BigID has been very positive and memorable, as BigID is simple, straightforward, and reliable when it comes to data discovery and data scanning exercises. I would definitely recommend it to others. One aspect I will remember forever is that despite having limited experience with coding, BigID has definitely boosted my confidence in this area. I give this review an overall rating of eight out of ten..”

Verified user

Senior Security Consultant at a consultancy with 10,001+ employees

[Read full review](#) 

“Compared to other products, more people are familiar with BigID. BigID was not as familiar to some people working with technologies because it was used by a

closed group. The BigID support team is doing their best, and that's my personal experience. However, BigID wasn't that familiar to some people because it deals with specific areas like skill, regulation, automation, and governance. They need to do more to educate people about data.

One issue we experienced was with the scripts being in YAML format, which some people didn't understand. It would also be helpful if they could address issues related to entity and space sensitivity in the cloud. We've encountered errors when exceeding storage limits, and we haven't found a solution yet.

Overall, I would recommend BigID. If they are dealing with a large amount of data, if they need to scan all data sources, regardless of format, then BigID would be a suitable product for them.

Overall, I would rate the product an eight out of ten. .”

AravindM

Associate at a training & coaching company with 10,001+ employees

[Read full review](#) 

“I would prefer to work on more features that BigID offers, which I have not yet explored.

“Although I was serving the client rather than my own organization, BigID has made scans faster and more efficient, and the DSR results are much more accurate. We can obtain results in a very short amount of time. The manual DSR process would take days and maybe weeks, but with DSR automation, results come in minutes or hours. This made a significant improvement and saved considerable time for my client. I have mentioned everything I am aware of regarding areas where improvements are needed. There may be other cases, but I am not aware of them.

“Since the data sources were mostly on-premise and structured, the integration of BigID with other tools or platforms my client uses is smooth.

“I would rate this product a nine out of ten..”

Subhadsaha Shah

Assistant Manager - Cyber : Digital Privacy and Trust at Deloitte

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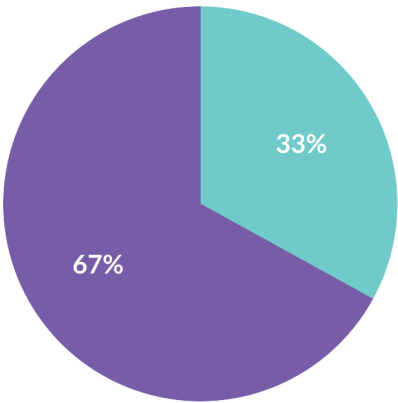
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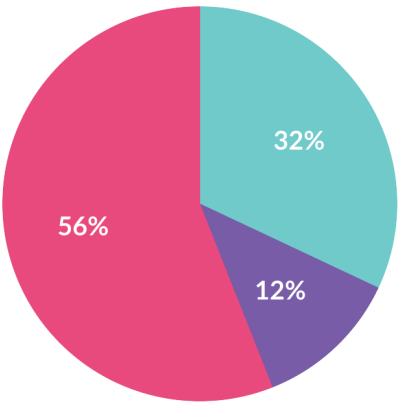


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsize Enterprise Small Business

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