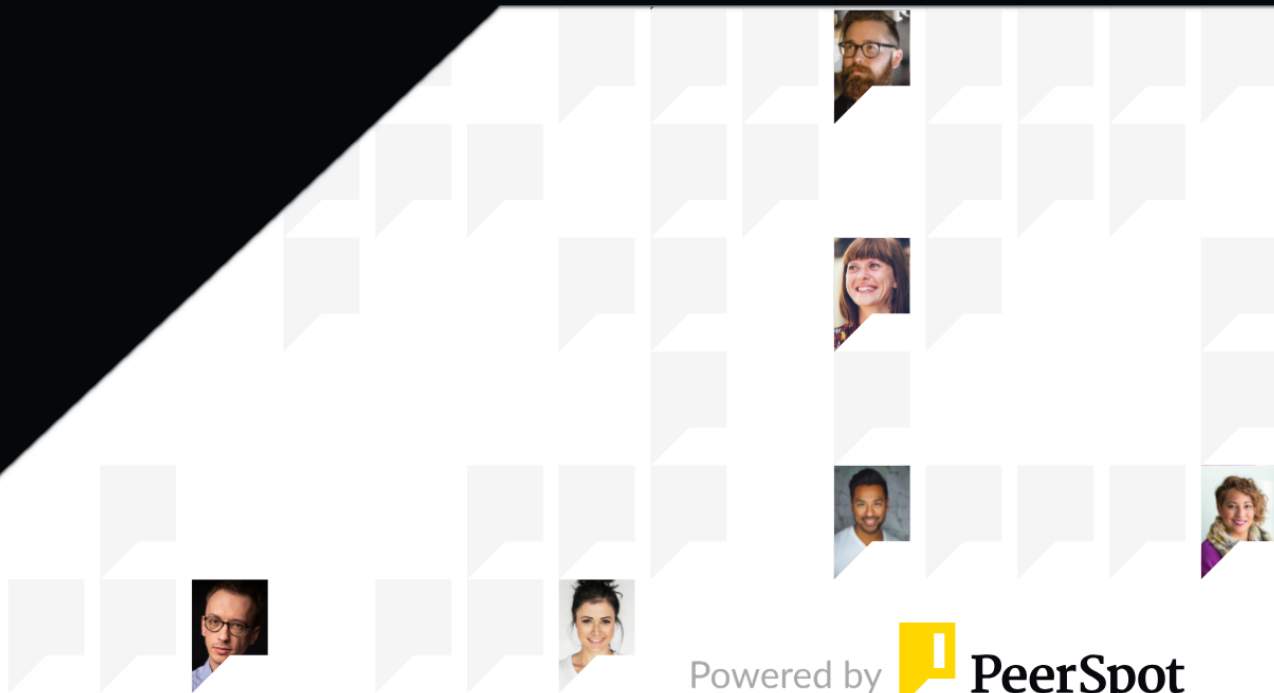


aws marketplace

**GitLab Premium**

**Reviews, tips, and  
advice from real users**



Powered by  **PeerSpot**

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# Product Recap



GitLab Premium

# GitLab Premium Recap

GitLab Premium provides enhanced features for CI/CD automation, security management, and version control, favoring a user-friendly interface and integration options suitable for efficient project management.

GitLab Premium is designed for developers looking for robust CI/CD automation, secure management, and efficient version control. Users benefit from its seamless Docker integration, comprehensive project management tools like roadmaps, and the option for on-premises hosting that centralizes applications to cut costs. It supports secure, self-hosted environments which enhance development processes through effective code review and merge requests, valuable for enterprises and small organizations alike. While there is some room for improvement in project management features and the GUI, GitLab Premium's core strengths remain cost-effectiveness and consolidation of tools for security checks, performance testing, and robust project management.

## What key features does GitLab Premium offer?

- **Advanced CI/CD Automation:** Streamline pipelines for faster, efficient builds.
- **Security Management:** Manage security with built-in tools.
- **Version Control:** Solid control for code collaboration.
- **Docker Integration:** Simplifies container management.
- **Project Management Tools:** Utilize roadmaps for planning.
- **On-Premises Hosting:** Reduces third-party service reliance.

## What benefits or ROI should users expect?

- **Cost-Effectiveness:** Centralizes applications reducing costs.
- **Efficient Development Processes:** Improved code review and merge requests.
- **Secure Environments:** Supports self-hosting for robust security.
- **Enhancement of Internal Operations:** Facilitates internal workflows.

Organizations across industries implement GitLab Premium for consolidating dev tools such as those used in performance testing and security checks. Enterprises value its cost-effectiveness when integrating with automation testing tools like Jenkins or combining with storage solutions like Artifactory and coverage tools such as SonarQube.

# Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “The biggest benefit from GitLab Premium is that both repository management systems are good, as both GitHub and GitLab are valuable, and the main advantage is that GitLab Premium has community support, making it good in all aspects for small organizations.”



**Bharadwaj Deepak Mohapatra**

DevOps Engineer at ENTERPRISE SYSTEM SOLUTIONS LIMITED

- ✓ “GitLab Premium is much more reliable, quicker, faster, and basically easier to operate compared to GitHub.”



**Aaron Prashanth**

DevOps Engineer at Siemens Industry

- ✓ “I would give a rating of eleven in that case, because we never had a downtime with GitLab Premium.”



**Stephen Fernandes**

Senior Managing Partner at a non-profit with 1-10 employees



“The main benefits I received from GitLab Premium are that I save money and streamline my management process of applications.”



**KulbhushanMayer**

Co Founder and Technical Architect at Think NYX Technologies LLP



“The main benefits from advanced CI/CD capabilities in GitLab Premium include automation to pull and merge the codes together, and it's all done automatically.”



**Andrew Yap**

Channel Partner and Professional Services at Fotia Solutions Sdn Bhd

## What users had to say about valuable features:

“GitLab Premium is a one-place platform. You don't have to jump between other tools for multi-stage scanning. You can run multi-stage pipelines all together from building source code, testing source code, running test cases, performing security checks, deploying CI/CD, and end-to-end integration to deployment all in one place.

“It is quick and fast. The pipelines run quicker, and the background job processes are efficient. It is multi-threaded operation so it is quite fast.

“It is simple to use. You just need to have a good knowledge base, and by getting hands-on experience, you are all set..”

**Aaron Prashanth**

DevOps Engineer at Siemens Industry

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“The features in GitLab Premium that are the most useful include CI/CD capabilities and code check-ins.

“The main benefits from advanced CI/CD capabilities in GitLab Premium include automation to pull and merge the codes together, and it's all done automatically. Users can set this up, making it quite straightforward. From coding to deployment, if the whole process is automated properly, it's a matter of seconds.

“The security management functionality in GitLab Premium provides some application security testing, which is adequate. However, for a full security suite, upgrading to Ultimate is necessary..”

**Andrew Yap**

Channel Partner and Professional Services at Fotia Solutions Sdn Bhd

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“The functions I found most valuable in GitLab Premium start with the core functionality of Git and version controlling, which is quite solid. The integrations and built-in capabilities provided for security, infrastructure management, SAST, DAST, performance testing, and advanced-level project management make it a solid tool to use.

“The code review feature in GitLab Premium improves my development process, and it represents the most basic functionality they provide. It is quite effective to use, particularly the merge request feature that they have.

“The planning tools in GitLab Premium, such as roadmaps, help my team manage projects and timelines effectively.

“The main benefits I received from GitLab Premium are that I save money and streamline my management process of applications. I am able to reduce costs and maintenance time because I do not have to maintain multiple tools, multiple servers for those tools, or multiple licenses. This helps to reduce both costs and man-hours significantly..”

**KulbhushanMayer**

Co Founder and Technical Architect at Think NYX Technologies LLP

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“My company doesn't allow me to use any cloud-based services as of now, so everything has to be on-premises and self-hosted. For that reason, I don't use any additional third-party services. But in the near future, when I have the flexibility and liberty of doing it in my organization, I would definitely choose to go for third-party options.

“I use GitLab. I use GitLab on our own independent storage servers over here and everything is in-house as I said. We use GitLab and version control all of our codebases and model artifacts and other assets locally in our own storage servers.

“The main reason we use GitLab is because we are not supposed to store our code on any other external cloud services. We need to have our own in-house storage solution and in-house version controlling system. Any architecture that we design, we need to have it in-house and air-gapped from the rest of the world. Everything has to be in our control. The bare-metal vertical integration of having servers in our own premises is the reason why I use GitLab.

“I appreciate the UI. It's very simple as well as intuitive at the same time. The biggest functionality that I appreciate is that GitLab gives you the liberty to self-host things on your own and keeps things on-premises, as well as being very API-friendly, similar to the original GitHub. There is no cumbersome learning curve to adapt GitLab separately from GitHub. It's a seamless transition switching from the standard GitHub to GitLab.

“It's a good UI to work with. GitLab is a consolidation of all of the services. I can use my Docker container builds and my images and store them locally. I can pull those builds and use Docker as well as integrate Docker in the version control pipeline. It becomes very seamless. Sometimes my containers go down or I need to spin up a new node of a computer on its own in my local infrastructure. The system already has a cron job which goes and fetches the appropriate Docker, the latest Docker build with the correct Docker image and it pulls it off..”

**Stephen Fernandes**

Senior Managing Partner at a non-profit with 1-10 employees

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# Other Solutions Considered

“I absolutely am still working with Grafana. For the most part, only partially for some small, tiny projects, I have moved to SigNoz. But for my main, primarily mega, mega foundational projects, the spectacular, the hero projects of my organization, I always prefer Grafana..”

**Stephen Fernandes**

Senior Managing Partner at a non-profit with 1-10 employees

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“We stopped working with Chef. We do have Chef for releases and a different process for our own product where Chef is being used. However, I am not using Chef. Instead, we have switched to Ansible for most of our configuration management..”

**Aaron Prashanth**

DevOps Engineer at Siemens Industry

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“Regarding code review enhancements, GitLab Premium is being used for code-based implementation. For new enterprise clients, GitHub is preferred, but for startup companies that are new to development and operations, GitLab Premium is good because it does not charge much more than GitHub. For small organizations, small teams, and small companies, GitLab Premium is good. For the enterprise level, if working with much complex operations, much greater security, and much more usability and accessibility regarding user access and parameters, GitHub is preferred..”

**Bharadwaj Deepak Mohapatra**

DevOps Engineer at ENTERPRISE SYSTEM SOLUTIONS LIMITED

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“GitHub is a product I can compare with GitLab Premium.

“GitLab Premium is much more reliable, quicker, faster, and basically easier to operate compared to GitHub. It is easy to get things on track. GitHub requires a lot of knowledge. It is easy to spin up any kind of environment and it is easy to be hosted..”

**Aaron Prashanth**

DevOps Engineer at Siemens Industry

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“The comparison of GitLab Premium with competitors shows that it is not unique. There are other tools available with similar features, such as GitHub and Azure DevOps from Microsoft, which also offer almost the same functionalities.

“For me, the main reason to choose GitLab Premium is that it provides all the same functionality for a lower price compared to other platforms. They are almost the same in terms of cost. It all depends on how a sales team approaches the management. I mainly work as an executor and implementer, providing suggestions and conducting POCs, but the final decision is with the client. Clients are approached by different sales representatives to choose their product or others. We provide them inputs, features, and ratings, and then it is up to them which product they proceed with. GitLab Premium does come with a couple of extra features that are not available in other products on the market now, so it has a premium edge..”

**KulbhushanMayer**

Co Founder and Technical Architect at Think NYX Technologies LLP

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# ROI

Real user quotes about their ROI:

“It's not my responsibility. I have a system admin who looks into the security part of it, but we haven't meddled with any specific functionalities in the security side of it. Whatever we get standard in-house with the default configurations, we just use it..”

**Stephen Fernandes**

Senior Managing Partner at a non-profit with 1-10 employees

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“Regarding ROI with GitLab Premium, in terms of price, GitLab Premium is better because it is less expensive. GitHub is much more costly.

“Regarding whether GitLab Premium is rentable, much clarity cannot be provided because all of these matters are handled by the network management team. Return on investment cannot be provided with much clarity because when working for enterprise clients, they pay hourly for IT systems. These things may be affordable or if they are costlier, they are managed when clients pay the company. GitLab Premium is manageable, and there is no additional complexity regarding ROI..”

**Bharadwaj Deepak Mohapatra**

DevOps Engineer at ENTERPRISE SYSTEM SOLUTIONS LIMITED

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# Use Case

“I use ClickHouse and get logs from ClickHouse. I use Loki sometimes. Prometheus is always a thing with Grafana that I use hand-to-hand. Mostly it's Loki and ClickHouse.

“I had tried to use TimescaleDB once, but it wasn't an easier option to integrate and set things up, so I just lifted it off and I'm using Loki and ClickHouse for now..”

**Stephen Fernandes**

Senior Managing Partner at a non-profit with 1-10 employees

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“My use case for GitLab Premium involves consolidating multiple tools for different use cases such as performance testing, SAST, DAST, project management, and advanced project management. Initially, the organization was using close to eight or nine different tools. When I joined this organization as a consultant, they were already using the intermediate level of GitLab within the ecosystem. I recommended that rather than using multiple tools while already paying for them, they add some additional budget and move to GitLab Premium. This would help reduce the maintenance and management of multiple tools and eventually reduce the overall licensing cost..”

**KulbhushanMayer**

Co Founder and Technical Architect at Think NYX Technologies LLP

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“We are working with Black Duck, but we do have some plans to move to another vendor down the line.

“Black Duck is used mostly for security checks. For coverage, we are using a tool called SonarQube.

“Black Duck is explicitly used for security checks on code, for example, open-source software.

“We perform scans with Black Duck Security Checker, but software developers handle the post-remediations and mitigation of risks and vulnerabilities.

“For CI/CD, we are using GitLab Premium for our repositories. We have Artifactory for all artifact storage from JFrog Artifactory. We have Black Duck for security checks, SonarQube for coverage and unit testing, and Ansible for configuration management along with other tools.

“These tools are used for our CI/CD pipelines, running all our pipelines and having unit test cases executed with SonarQube and Black Duck for security checks..”

**Aaron Prashanth**

DevOps Engineer at Siemens Industry

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“GitLab Premium is being used, but the CI/CD functionality is not utilized. GitLab also provides the entire CI/CD ecosystem, but that is not being used. GitLab Premium is used for version controlling only.

“The primary use case for GitLab Premium is version controlling. Version controlling and triggering capabilities are available, and GitLab configuration is good, but not comparable to GitHub.

“GitLab Premium is used for internal needs only.

“GitHub Actions are used for enterprise clients, as GitHub is widely used across the enterprise client base. Maximum enterprise clients are using GitHub, while some clients are using Azure Repos. For internal purposes, GitLab Premium is used because most proof of concept work has been done with Jenkins, and automation testing is also performed with Jenkins. A dedicated server for GitLab Premium is maintained because there are more than 350 users. If GitHub were implemented instead, it would be costlier. GitLab Premium is less costly, which is the main reason for the choice.

“GitHub is used widely for enterprise clients, while GitLab Premium is used as a customer and user solution..”

**Bharadwaj Deepak Mohapatra**

DevOps Engineer at ENTERPRISE SYSTEM SOLUTIONS LIMITED

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# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup process for GitLab Premium is simple, as we are using their SaaS platform. There is no setup involved; we just need to create an account, and then it is ready to use. It is a plug and play solution..”

**KulbhushanMayer**

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Co Founder and Technical Architect at Think NYX Technologies LLP

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“Regarding installation and deployment, GitLab Premium is quite easy to deploy. This is confirmed by the fact that more than 100 projects are managed by GitLab Premium and integrated with Jenkins CI/CD. Build and deployment are quite seamless..”

**Bharadwaj Deepak Mohapatra**

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DevOps Engineer at ENTERPRISE SYSTEM SOLUTIONS LIMITED

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“It is complex. It takes a good amount of time. Had I had to do it again, I would definitely use an AI agent to do it, because back then two years ago, when I was setting up GitLab Premium on my own in my enterprise, I had to take a good amount of four days to set things up and to seamlessly test everything so that things are working perfectly across my teams..”

**Stephen Fernandes**

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Senior Managing Partner at a non-profit with 1-10 employees

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“The setup experience for GitLab Premium is easy.

“On a scale from one to ten, where ten means very easy setup, I would rate it an eight.

“Deploying GitLab Premium for the first time takes about a day to set things up properly. Once it has been set up, the deployment from code to production runs in minutes..”

**Andrew Yap**

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Channel Partner and Professional Services at Fotia Solutions Sdn Bhd

# Customer Service and Support

“Technical support is felt to be good, but not comparable to GitHub. There is some additional response time, which sometimes feels like a delay. Fast response is needed, but not to the level provided by Microsoft..”

**Bharadwaj Deepak Mohapatra**

DevOps Engineer at ENTERPRISE SYSTEM SOLUTIONS LIMITED

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“I rate the technical support from GitLab positively based on my experience. I have approached them a couple of times for issues I was unable to understand or implement, and I received solid support and inputs to fix those issues..”

**KulbhushanMayer**

Co Founder and Technical Architect at Think NYX Technologies LLP

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## Other Advice

“We don't work in code review. Our developers write their own test cases. Once the test cases pass, the code goes into the specific another department. A solutions architect or a tech lead would be a suitable role for implementation of GitLab Premium. I give this product a rating of ten out of ten..”

**Stephen Fernandes**

Senior Managing Partner at a non-profit with 1-10 employees

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“I require clarification on which feedback about the effectiveness of GitLab Premium for audit events you are asking about.

“Overall, I give GitLab Premium a final rating of nine out of ten for the product. I give GitLab Premium a rating of nine out of ten.

“I continue to recommend GitLab Premium to different clients where I work..”

**KulbhushanMayer**

Co Founder and Technical Architect at Think NYX Technologies LLP

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“We were on the desktop, and now GitLab Premium is on cloud.

“I am not really sure about the purchase process for GitLab Premium.

“I am a GitLab Premium end-user.

“I give this product a rating of eight out of ten..”

**Aaron Prashanth**

DevOps Engineer at Siemens Industry

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“GitLab has their own AI chatbot, GitLab Duo, but when they introduced it to us, it was still very new. I have not had a chance to explore it yet.

“Regarding the cost of GitLab Premium, they recently revised their price, but we received the earlier price, and they maintained it, making it reasonable.

“For those planning to use GitLab Premium, it's beneficial for code repository management and automates many tasks. Setup is required once, and multiple deployments can be performed afterward.

“I would give GitLab Premium a total rating of eight out of ten..”

**Andrew Yap**

Channel Partner and Professional Services at Fotia Solutions Sdn Bhd

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“The company relationship with Microsoft and GitHub is as a service provider, while with GitLab Premium, the relationship is as a customer and user.

“If operating a startup company, GitLab Premium should be used, as GitLab

Premium also provides a community edition with which many things can be done that are available on GitHub.

“Regarding scheduling for pipelines, advanced scheduling capability does not impact build and deployment speed. This is not felt because integration has been done with a Jenkins project. All repositories are in GitLab Premium only. No lag or slowness is experienced because webhooks have been integrated with all pipelines for auto build triggers. Whenever any developer pushes any commit or code to the GitLab Premium repository, it automatically triggers within seconds.

“The biggest benefit from GitLab Premium is that both repository management systems are good, as both GitHub and GitLab are valuable. The main advantage is that GitLab Premium has community support. For small organizations, GitLab Premium is good in all aspects. However, for enterprise use, GitLab Premium is also chargeable, though not to the same extent as GitHub.

“This review has been rated with an overall rating of eight out of ten..”

**Bharadwaj Deepak Mohapatra**

DevOps Engineer at ENTERPRISE SYSTEM SOLUTIONS LIMITED

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# Top Industries

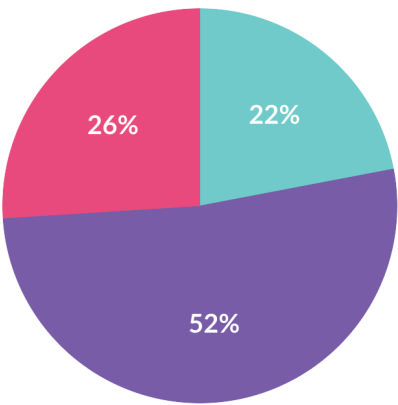
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# Company Size

by reviewers

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 Large Enterprise       Midsize Enterprise       Small Business

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