aws marketplace

Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages

Reviews, tips, and advice from real users








Powered by PeerSpot

Contents

Product Recap . . . . . 3 - 4

Valuable Features . . . . . 5 - 7

Other Solutions Considered 8

ROI 9

Use Case . . . . . 10 - 11

Setup 12

Customer Service and Support 13

Other Advice . . . . . 14 - 17

About PeerSpot . . . . . 18 - 19

©2026 PeerSpot, All Rights Reserved

Product Recap



Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages

Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages Recap

Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages offers an advanced operating system tailored for efficient performance and reliability on ARM architectures. Its long-term support ensures ongoing security updates and stability in diverse computing environments.

Known for its robust support and versatility, Ubuntu 20.04 LTS (ARM) by SupportedImages caters to professionals looking for reliable and secure ARM-based deployments. It's suited for deployment on a range of devices, from servers to IoT. The support provided ensures a seamless user experience with optimized performance across demanding applications. Ubuntu 20.04 LTS is designed to leverage ARM architecture's power, delivering outstanding computational capabilities while managing power consumption effectively.

What are the most important features?

- LTS Support: Provides long-term support ensuring stability and security.
- ARM Optimization: Tailored performance for ARM-based hardware.
- Secure Boot: Enhanced security with Secure Boot support.
- Cloud Integration: Seamless integration with cloud services.
- IoT Flexibility: Optimized for Internet of Things devices and applications.

What benefits can users find in reviews?

- Cost Efficiency: Reduction in power and operational costs with ARM utilization.
- Enhanced Security: Regular updates and patches maintain high security standards.
- Scalability: Easily adapts to expanding computational requirements.
- Reliability: Trusted for constant performance in demanding environments.

In industries like telecommunications, Ubuntu 20.04 LTS (ARM) is implemented for its efficiency in handling high-density servers and real-time data processing. In automotive, it supports innovative IoT solutions, enhancing vehicle connectivity and automation. Its scalability and robust security make it ideal for healthcare applications where patient data integrity is paramount.

©2026 PeerSpot, All Rights Reserved

Valuable Features

Excerpts from real customer reviews on PeerSpot:

"The best feature Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages offers is stability, which stands out to me the most."



Amit Nagar

Platform Engineer at a tech services company with 1,001-5,000 employees

"Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages is easy to learn, which is my favorite part about it, as the commands are very easy."



Azam S M

Infrastructure Lead at Danat Fz LLC

"Regarding value for money, organizations that provide services typically use Ubuntu as their primary OS, which is secure, compatible, and developer-friendly, allowing our DevOps team to utilize it effectively for daily deployments and configurations."



Vikash Kushwaha

Full-Stack Software Engineer at mindpathtech

©2026 PeerSpot, All Rights Reserved

What users had to say about valuable features:

"Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages is easy to learn, which is my favorite part about it, as the commands are very easy. It is easy for us to manage with Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages; the commands are easy, and we understand it easily. Automatic updates in Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages help to maintain our system security. It is easy to customize.."

Azam S M
Infrastructure Lead at Danat Fz LLC

Read full review

"The most beneficial features of Ubuntu include the ability to run smoothly on low-end devices, making it the main system of our environment for servers, and allowing for easy configuration with Kubernetes or Docker for product deployment, along with a vast environment of services available on Ubuntu and Linux-based systems.

"Ubuntu helps in our operations by being lightweight and server-optimized compared to other operating systems like Windows and macOS, which makes our processes very seamless for deployment, log generation, and containerization, allowing us to debug issues easily through Docker logs.."

Vikash Kushwaha
Full-Stack Software Engineer at mindpathtech

Read full review

©2026 PeerSpot, All Rights Reserved

"The best feature Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages offers is stability, which stands out to me the most. Stability is the main thing that stands out for me.

"Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages has positively impacted my organization. Earlier, when we were working in a startup, we deployed almost all the applications on Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages because it was stable. We mostly used Linux to host any application because it is easy to manage, and Linux is made for application deployment rather than Windows, making it much easier to deploy and manage all the deployed applications. It is user-friendly if somebody is into DevOps.

"Right now, I do not have any metrics to share, but as I said earlier, it gives very good stability and performance.."

Amit Nagar
Platform Engineer at a tech services company with 1,001-5,000 employees

Read full review

©2026 PeerSpot, All Rights Reserved

Other Solutions Considered

"It is a totally different area; we cannot compare Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages to Windows as they do different jobs.."

Azam S M
Infrastructure Lead at Danat Fz LLC

Read full review

"Before choosing Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages, I did not evaluate other options because when I was working in AWS, the best option for our use case was Ubuntu 20.."

Amit Nagar
Platform Engineer at a tech services company with 1,001-5,000 employees

Read full review

"When comparing Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages to similar products on the market, other operating systems like OzeanOS, Microsoft Windows, and macOS tend to be more expensive, while Ubuntu offers many features, is cheaper in comparison, and provides great compatibility and usability for deployments.."

Vikash Kushwaha
Full-Stack Software Engineer at mindpathtech

Read full review

©2026 PeerSpot, All Rights Reserved

ROI

Real user quotes about their ROI:

"I have seen a return on investment with Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages because it is very cheap and it is easy to manage packages, with packages not having many vulnerabilities and bugs. This saves us some time since we do not need to upgrade the packages every day, which benefits us.."

Amit Nagar
Platform Engineer at a tech services company with 1,001-5,000 employees

Read full review

©2026 PeerSpot, All Rights Reserved

Use Case

“The major use cases that I have involve using Ubuntu as an OS on servers, where I deployed major services and projects over containers like Kubernetes or Docker, and my team uses Ubuntu on their laptops for better performance and prevention of any attacks..”

Vikash Kushwaha
Full-Stack Software Engineer at mindpathtech

Read full review

©2026 PeerSpot, All Rights Reserved

"My main use case for Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages is my Python application and whatever the application team wants to deploy, so I mainly use it for hosting purposes.

"As a specific example, I hosted a Python application, a tech application where people can take courses and create their graph for what they want to learn. We hosted that application on Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages using Apache and sometimes Nginx. We hosted it on AWS, and we also used Route 53 to make it live.

"I mostly use Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages for application deployment and to maintain its vulnerabilities. Sometimes we also have to update the packages.."

Amit Nagar
Platform Engineer at a tech services company with 1,001-5,000 employees

Read full review

©2026 PeerSpot, All Rights Reserved

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

"The installation of Ubuntu is quite straightforward with only seven to eight steps needed in the BIOS for any device that supports it, making it easy for users.."

Vikash Kushwaha

Full-Stack Software Engineer at mindpathtech

Read full review

©2026 PeerSpot, All Rights Reserved

Customer Service and Support

"I communicate with the forums as all the resources are available online. The resources that can be found online are sufficient to resolve the problems.."

Azam S M
Infrastructure Lead at Danat Fz LLC

Read full review

"I have utilized community support for Ubuntu, but extensive documentation is available online, eliminating the need to contact support as everything we need is present.."

Vikash Kushwaha
Full-Stack Software Engineer at mindpathtech

Read full review

"The customer support for Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages is very good; whenever we face an issue and raise a query or ticket, they help us.."

Amit Nagar
Platform Engineer at a tech services company with 1,001-5,000 employees

Read full review

©2026 PeerSpot, All Rights Reserved

Other Advice

“It is important that Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages has long-term support for mission-critical operations, because there are applications which need to be updated if we are going with a newer version. I do not see areas for improvement in Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages because it satisfies our requirements. Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages is 99% stable and reliable. It is not our primary OS; we are using it for specific services for containers and specific services. We have also introduced AI into the platform. For example, if an updated version of Redis is available, that updated version will not be available in Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages repository. In that case, we have to pull it directly from the Redis servers and install it manually for it to work for us. I give this product a rating of 9..”

Azam S M
Infrastructure Lead at Danat Fz LLC

Read full review

“On a scale of one to 10, I would rate Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages an eight.

“I chose eight out of 10 because it is more stable, and earlier when we were deploying applications, it gave us very good support with packages and was easier to handle. I did not give a 10 out of 10 because I think people cannot use Ubuntu 20 right now, as Ubuntu 24 is already available and provides more security.

“Regarding the AI capabilities of Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages, I would say its accuracy and reliability of output is good.

“Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages is deployed

©2026 PeerSpot, All Rights Reserved

in my organization on public cloud.

“The cloud providers I use for my deployment are GCP and AWS.

“The advice I would give to others looking into using Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages is that while stability is important, the issue right now is that I think Ubuntu 20 is getting very old, and I do not think there will be any support in the future, or maybe they have already removed the support for Ubuntu 20..”

Amit Nagar
Platform Engineer at a tech services company with 1,001-5,000 employees

Read full review

©2026 PeerSpot, All Rights Reserved

"Automatic updates in Ubuntu are quite helpful for maintaining system security; I regularly update the security patches on personal machines to prevent attacks, while on the server side, I use the LTS versions without regular updates to maintain stability.

"The long-term support of Ubuntu 20 (Ubuntu 20.04 LTS) (ARM) | Support by SupportedImages is very important for mission-critical operations, such as banking and financial services, which require stable systems that can handle loads with proper security updates and support for other services.

"Regarding value for money, organizations that provide services typically use Ubuntu as their primary OS, which is secure, compatible, and developer-friendly, allowing our DevOps team to utilize it effectively for daily deployments and configurations.

"I use Docker as a primary container service on Ubuntu, alongside Kubernetes, where I deploy major services on Docker itself, utilizing Docker Hub over the Ubuntu machine to deploy our services.

"Ubuntu is fully compatible with many development languages and frameworks, as most systems and programming languages are designed to work well with Linux-based services, especially since Ubuntu uses the Linux kernel under the hood.

"The customizable nature of Ubuntu definitely helps to tailor application-specific needs, as I can add any kind of service, modify system configurations, and utilize a wide range of applications in the Ubuntu open-source LTS versions to meet our networking needs.

"My overall rating for this product is nine out of ten.."

Vikash Kushwaha
Full-Stack Software Engineer at mindpathtech

Read full review

©2026 PeerSpot, All Rights Reserved

About this buyer's guide

Thanks for downloading this PeerSpot report.

The summaries, overviews and recaps in this report are all based on real user feedback and reviews collected by PeerSpot's team. Every reviewer on PeerSpot has been authenticated with our triple authentication process. This is done to ensure that every review provided is an unbiased review from a real user.

Get a custom version of this report... Personalized for you!

Please note that this is a generic report based on reviews and opinions from the collective PeerSpot community. We offer a customized report of solutions recommended for you based on:

- Your industry
- Company size
- Which solutions you're already considering

The customized report will include recommendations for you based on what other people like you are using and researching.

Answer a few questions in our short wizard to get your customized report.
Get your personalized report here

©2026 PeerSpot, All Rights Reserved

About PeerSpot

PeerSpot is the leading review site for cloud, AI, and business software. We created PeerSpot to provide a trusted platform to share information about software, applications, and services. Since 2012, over 22 million people have used PeerSpot to choose the right software for their business.

PeerSpot helps tech professionals by providing:

- A list of products recommended by real users
- In-depth reviews, including pros and cons
- Specific information to help you choose the best vendor for your needs

Use PeerSpot to:

- Read and post reviews of products
- Access over 30,000 buyer's guides and comparison reports
- Request or share information about functionality, quality, and pricing

Join PeerSpot to connect with peers to help you:

- Get immediate answers to questions
- Validate vendor claims
- Exchange tips for getting the best deals with vendor

Visit PeerSpot: www.peerspot.com

PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944

©2026 PeerSpot, All Rights Reserved