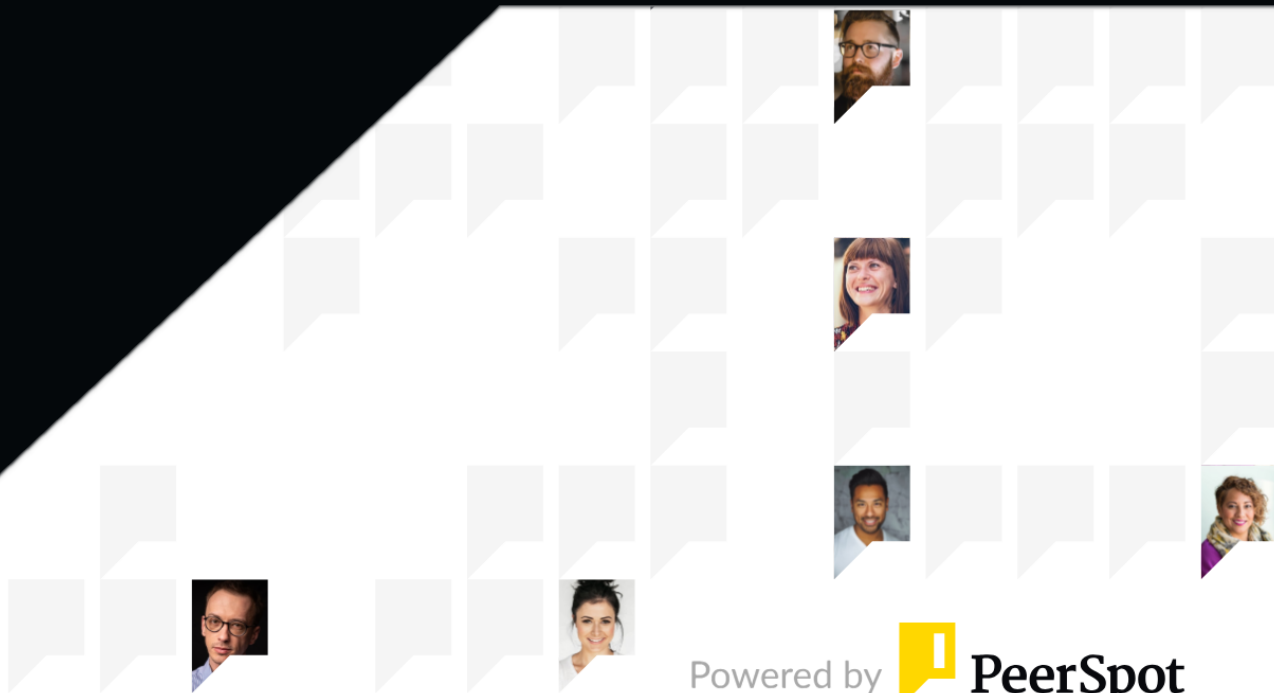


aws marketplace

Kong Konnect

Reviews, tips, and advice from real users



Powered by  PeerSpot

Contents

Product Recap..... 3 - 4

Valuable Features..... 5 - 11

Other Solutions Considered..... 12 - 13

ROI..... 14 - 15

Use Case..... 16 - 19

Setup..... 20

Customer Service and Support..... 21 - 22

Other Advice..... 23 - 27

Trends..... 28 - 29

About PeerSpot..... 30 - 31

Product Recap



Kong Konnect

Kong Konnect Recap

Kong Konnect facilitates efficient management and integration of APIs, providing a streamlined experience for developers to manage their services with high scalability.

Kong Konnect is a comprehensive platform tailored for API development and management. It offers an intuitive interface that simplifies the process of connecting, managing, and securing APIs. Organizations benefit from its scalable architecture, ensuring it meets diverse operational demands and optimizes service delivery, supporting a robust API ecosystem that aligns with modern development practices.

What are the key features of Kong Konnect?

- **API Gateway:** Efficiently handles routing, transformations, and more for effective API management.
- **Security Management:** Includes authentication and traffic control to protect data.
- **Analytics and Monitoring:** Provides insights into API usage and performance metrics.
- **Developer Portals:** Offers customizable portals for developer engagement and onboarding.
- **Plugin Architecture:** Extends functionality through a rich library of plugins.

What benefits or ROI should users expect?

- **Cost Efficiency:** Reduces operational costs through streamlined API processes.
- **Scalability:** Easily adapts to increased API traffic without performance losses.
- **Improved Security:** Enhances data protection through advanced security features.
- **Enhanced Developer Productivity:** Accelerates development timelines with easy-to-use tools.
- **Better User Engagement:** Improves collaboration through robust developer support.

In tech industries, Kong Konnect is often implemented to advance cloud-native applications by enhancing API connectivity and security. Financial services utilize it to ensure compliance and secure data sharing. Telecommunications deploy it to handle high data throughput efficiently.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“I think it's a really great tool, and I've seen a number of enterprise companies using it.”



Andrew Kew

CTO at Keogh Innovation



“My advice for others looking into using Kong Konnect is to please go with it, as it is very good compared to other tools in the market, low cost, has a user-friendly interface, is easy to set up, and customer support is also very good.”



ShahnawazAlam2

Assistant Manager at a consultancy with 11-50 employees



“Since using Kong Konnect, I have observed less time in onboarding external partners for our internal APIs, less time in exposing our APIs with proper authentication and rate limiting, and more collaboration for discovering API specifications across platforms.”



Verified user

Senior Software Developer at a manufacturing company with 10,001+ employees

- ✓ “Kong Konnect has impacted my organization positively, particularly in enhancing security and providing a compliance dashboard for applications, making it a very positive impact on my organization.”



Rajeshk Kumar Nayak

Solution Architect at Dhanyaayai enterprise private limited

- ✓ “Their tech support is excellent; when I raise an incident or a support ticket, it gets answered in four hours.”



ShubhojitDasgupta

API Technical Architect at Independent API Consultant

- ✓ “Kong Konnect has positively impacted my organization by making our development easier and helping us push new routes to our current customers.”



Verified user

Lead Software Engineer at a computer software company with 51-200 employees

- ✓ “Kong Konnect has positively impacted our organization by securing our APIs, which is one of the main concerns for us, and securing our APIs has benefited our organization by improving compliance and reducing incidents.”



ShahnawazAlam1

Am at Godrej Capital

What users had to say about valuable features:

“The best part of Kong Konnect is the Konnect UI, and it has a very user-friendly interface where we can easily onboard the APIs by just adding the services and passing the hostname onto that and giving a specific name to the services. Then we add the endpoints on the routes. It also has an observability platform where we can see all the logs of Kong.

For automations, Kong Konnect has a very out-of-the-box approach. I can say that automations run deck commands to connect with it and also to set up the automations using the deck tools..”

ShahnawazAlam2

Assistant Manager at a consultancy with 11-50 employees

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“The best features Kong Konnect offers are ease of use and scalability.

“When I mention scalability, it means that when we experience peak traffic, Kong made it easy for us to scale and spawn new machines.

“Kong Konnect has positively impacted my organization by making our development easier and helping us push new routes to our current customers. It made development easier because we used to need to deploy the route everywhere, but now we can deploy at once and everything works..”

Verified user

Lead Software Engineer at a computer software company with 51-200 employees

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“In my experience, the best features Kong Konnect offers include its integration with our Node.js microservices, centralized access for multiple teams to the APIs, and support for rate limiting, authentication, and monitoring of API usage.

“The centralized access for multiple teams helps our organization day-to-day by encouraging collaboration as other teams are able to discover published APIs across the organization, and it saves time in terms of specification and in terms of request and response structure.

“Kong Konnect has positively impacted our organization by providing centralized access for our APIs for internal and external partners, enforcing authentication and rate limiting at a gateway level, and enabling discoverability of API documentation through Kong Konnect..”

Verified user

Senior Software Developer at a manufacturing company with 10,001+ employees

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“The best features Kong Konnect offers include central control for all APIs, better security with auth, OAuth, JWT, very easy traffic management, and it is very helpful in Kubernetes and OpenShift clusters. It is also lightweight, super-fast, and allows for easy integration with CI/CD tools such as Jenkins, Tekton, or Argo CD.

“The security features of Kong Konnect have helped my team mainly by allowing us to use auth and JWT for applications needing external identity provider authentications, such as LDAP or other authentication providers that need to be connected to back-end applications, which we can easily integrate using Kong Konnect with those identity providers for API integrations..”

Rajeshk Kumar Nayak

Solution Architect at Dhanyaayai enterprise private limited

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“The best features Kong Konnect offers include security, scalability, and latency, which is the most important to me.

“Security, scalability, and load handling are so valuable for me because we have multiple built-in plugins such as open authentication, authentication, OpenID, and basic authentication.

“Our features, such as being able to see all the logs and traces by integrating with multiple third-party applications including Jaeger, are worth mentioning.

“Kong Konnect has positively impacted our organization by securing our APIs, which is one of the main concerns for us. Securing our APIs has benefited our organization by improving compliance and reducing incidents..”

ShahnawazAlam1

Am at Godrej Capital

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“Some other use cases or features that Kong Konnect gives you that I've seen other customers use include a really good analytics feature that allows you to get information about requests, specifically getting latency information when requests go through the gateway and on which features and plugins are being used. Additionally, having the ability to use an IDP called Kong Identity is a really nice way of doing machine-to-machine identity management rather than bringing in options like Entra. Obviously, I've mentioned API gateways, but the same plays out with AI gateways as well, and having the ability to add the capabilities needed, whether it's linking out to guardrails or being able to use open telemetry to see what's going on. I think the feature set is very rich within Kong.

Kong Konnect reduces the operational overhead of being able to run a control plane, as well as gives you that single pane across large enterprises when you want to work in a federated operating model, which I think is quite a major benefit. It means there's no operational tasks of doing things like updating licenses when you are very federated across an organization, and it just opens up the visibility of what's going through your gateways. I think it's a really great tool, and I've seen a number of enterprise companies using it..”

Andrew Kew

CTO at Keogh Innovation

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Other Solutions Considered

“This is the first time that I am using Kong Konnect product since the beginning of my career; I have not used any different solution before Kong Konnect..”

ShahnawazAlam2

Assistant Manager at a consultancy with 11-50 employees

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I was previously using Azure Logic Apps but moved to Kong API Gateway. This decision was influenced by the need to create a service around Kong API Gateway with a federated API management platform.

Siddharth-Shanagr

IT Soulutoin Expert at a tech vendor with 10,001+ employees

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“I have helped companies migrate from other providers, but I haven't necessarily used those myself. Some of the major reasons behind moving are Kong's ability to follow a proper GitOps model and the simplicity of being able to configure the product as well. Not only that, there is really great support and a great community..”

Andrew Kew

CTO at Keogh Innovation

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“Before choosing Kong Konnect, I and my clients evaluated other options like the cloud providers' options, such as AWS API Gateway or the Azure API Gateway. Those are often the tools that get compared at least from an API standpoint. When it comes to the AI gateway, there are options like LiteLLM that I've worked with with customers, but I think the features that you get from the full platform of Kong Konnect just outshine something like LiteLLM..”

Andrew Kew

CTO at Keogh Innovation

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ROI

Real user quotes about their ROI:

“I have seen a return on investment; with more integration of external partners to our APIs via Kong Konnect, there has been an increase in revenue and overall less time spent onboarding them to our API functionalities..”

Verified user

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Senior Software Developer at a manufacturing company with 10,001+ employees

“I have not seen a direct return on investment personally, as I was not part of the compliance team handling this, but I would say that it has saved us money, and the supporting team is very helpful..”

ShahnawazAlam2

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Assistant Manager at a consultancy with 11-50 employees

“I have seen a return on investment with Kong Konnect, as it helps manage security very well, allows for faster API deployments saving developer time, and reduces salary costs with better uptime and minimal downtime, thus preventing potential business loss..”

Rajeshk Kumar Nayak

Solution Architect at Dhanyaayai enterprise private limited

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“I have seen a return on investment from Kong Konnect, though sharing specific numbers is really difficult to do. From my previous client, who was a large enterprise automotive company, what I have seen there is the ability for a smaller team to be able to manage more federated consumers of the services because of how well the federated operating model works with Kong Konnect. Although I can't put a specific number on it, I have seen the scalability of being able to manage 80 to 100-plus teams with a small team of about three or four people..”

Andrew Kew

CTO at Keogh Innovation

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Use Case

“My main use case for Kong Konnect is routing to different backends and implementing enhanced security. For security purposes in my day-to-day work, we are currently implementing security features that Kong Konnect offers, such as API keys..”

Verified user

Lead Software Engineer at a computer software company with 51-200 employees

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“I use Kong Konnect most often as a current gateway. A specific example of how I use Kong Konnect as a current gateway involves onboarding microservices into Kong Konnect where we pass the host map pattern and pass the endpoint in the route path. This is how we are configuring our setup..”

ShahnawazAlam1

Am at Godrej Capital

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“Kong Konnect serves as my main API gateway. A specific example of how I use Kong Konnect as an API gateway in my organization is that we host all of our Node.js microservices as REST APIs, and these REST APIs are published in Kong Konnect so that external services can access them.

“Kong Konnect supports other functionalities such as developer discovering API specifications, traffic routing, and rate limiting and authentication, which are also used in our organization..”

Verified user

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Senior Software Developer at a manufacturing company with 10,001+ employees

“We use Kong Konnect primarily for centralized API management, API security, Kubernetes ingress management, traffic control, observability, and governance across multiple environments. Additionally, we leverage custom plugins and AI Gateway capabilities to secure and manage both traditional APIs and AI-driven workloads.

I have used Kong Konnect in such a way that sometimes the upstreams are also authenticated. So we used to add some upstream auth plugin first so that the upstream will get authenticated. Then we used to add our own plugins, such as the OpenID plugin, so that we can authenticate from our end too..”

ShahnawazAlam2

[Read full review](#) 

Assistant Manager at a consultancy with 11-50 employees

“My main use case for Kong Konnect, at least with the clients that I work with, is to create a centralized single pane of glass for all of their control planes, whether it be for their API gateways or their AI gateways, so the SaaS control plane can control and configure and give visibility to all of those data plane nodes.

One of the last clients I worked with was a large automotive enterprise company that uses Kong Konnect to control or house all of their API gateway control planes. Kong Konnect gives you the ability to roll out a federated operating model so that you can have multiple teams; they had about 80 teams, allowing them to not only get self-service to manage their own configurations but also have isolation from anyone else, reducing the blast radius of there being any issues..”

Andrew Kew

CTO at Keogh Innovation

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“Kong Konnect serves as my main API Gateway for microservices, and it manages traffic between OpenShift and Kubernetes services, making it very helpful for monitoring API performance in my day-to-day operations.

“A specific example of how I use Kong Konnect as an API gateway involves deploying multiple applications in OpenShift. Whenever we need API connectivity, the user connects to Kong Gateway data plane, which forwards that traffic to the back-end service with Kong Konnect control plane, ensuring that security and all processes work seamlessly on the microservices..”

Rajeshk Kumar Nayak

Solution Architect at Dhanyaayai enterprise private limited

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The product was very straightforward to install; it was very easy because we used the web interface, and simple settings definitions on the ISP site were enough for the whole setup..”

Shahnawaz_Alam

Senior Software Engineer at Netenrich

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“Kong Konnect is deployed in my organization as software as a service, deployed using Helm chart on OpenShift in one of our multiple clusters, and we have also deployed it on Microsoft Azure.

“Kong Konnect is deployed in the public cloud with Microsoft Azure and not in a hybrid setup, as we primarily use Azure..”

Rajeshk Kumar Nayak

Solution Architect at Dhanyaayai enterprise private limited

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Customer Service and Support

“Customer support for Kong Konnect is very good. They are very helpful, and whenever we raise a ticket at any time, we just need to submit the ticket and we receive feedback or a response very soon..”

ShahnawazAlam2

Assistant Manager at a consultancy with 11-50 employees

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“The customer support for Kong Konnect is very good because we have portal access to raise issues, mail support available, and they offer twenty-four-hour support with SLA-based response times..”

Rajeshk Kumar Nayak

Solution Architect at Dhanyaayai enterprise private limited

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“Customer support for Kong Konnect is really good. Different tiers of support are available depending on how much you want to pay. Overall, the support team is very responsive; it's 24/7 support, so it goes around the world, and you will always have someone in support to talk to. If you aren't getting what you need, there's also the community where they have Kong champions who can answer questions for you as well..”

Andrew Kew

CTO at Keogh Innovation

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Other Advice

“My advice to others looking into using Kong Konnect is to go with it. My company does not have a business relationship with this vendor other than being a customer. I gave this product a rating of 10..”

ShahnawazAlam1

Am at Godrej Capital

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“My advice for others looking into using Kong Konnect is that if someone needs an API gateway, Kong Konnect is an excellent choice due to its good features and ease of integration with multiple developer tools, whether in the cloud or on-premises. I would rate Kong Konnect an eight point five out of ten..”

Rajeshk Kumar Nayak

Solution Architect at Dhanyaayai enterprise private limited

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“I have not worked much on the AI capabilities of Kong Konnect, but I have gone through all the plugins, and it has very out-of-the-box plugins and capabilities. As per the market, it is now necessary for APIs to have AI capabilities, so I think Kong is extending in that area.

I have not worked much on accuracy and reliability either, but during my POCs, I found that it has very good capabilities and accuracy is also very good. Whatever content we are passing and adding some plugins onto that, it is providing us with responses as per our expectations.

My advice for others looking into using Kong Konnect is to please go with it. It is very good compared to other tools in the market. It is low cost, has a user-friendly interface, is easy to set up, and customer support is also very good. I would rate this product a 9 out of 10..”

ShahnawazAlam2

Assistant Manager at a consultancy with 11-50 employees

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“We are planning to integrate AI and LLMs, which are also supported by Kong Konnect, so this might prove useful in the future.

“Since using Kong Konnect, I have observed less time in onboarding external partners for our internal APIs, less time in exposing our APIs with proper authentication and rate limiting, and more collaboration for discovering API specifications across platforms.

“My advice for others looking into using Kong Konnect is to decide to use it based on the throughput that is actually required and consider the total cost of ownership as well. I recommend starting with a proof of concept so that the AI functionalities can be utilized first and to see if they provide value to the organization. I would rate this review as a seven out of ten..”

Verified user

Senior Software Developer at a manufacturing company with 10,001+ employees

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“The integration with our on-prem Exchange was very straightforward; the only thing we did was redirect all email traffic over Proofpoint, so Proofpoint did everything independently, and we were very happy.

“I am still receiving emails from Proofpoint's site.

“Not using it at the moment, but in the short term we will be tackling that portion of the product as well.

“We cannot provide feedback regarding Dynamics because we are not experienced enough at the moment; we have initiatives going on but did not get enough feedback from end users.

“Based on my overall experience with Proofpoint, considering the cost perspective, I would rate it a 7 out of 10..”

Shahnawaz_Alam

Senior Software Engineer at Netenrich

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“The most simplest case would be a reduction in cost, because you don't have these additional operational tasks that need to happen anymore. Not only does that reduce cost and day-to-day cost, which is time, but it also means allowing teams to self-serve themselves and onboard themselves is a reduction in bottlenecks for platform teams and just works hand-in-hand with the federated operating model.

There is a measurable reduction in onboarding time and certainly a certain percentage of cost savings or resource hours saved after adopting Kong Konnect. I wouldn't be able to put a number on it because I think it will be dependent on the size of the organization, the size of the teams, how federated they are, and how many teams are using the products throughout the organization. It would very much depend on the size of the company for the measurable savings you would

have with respect to financial as well as time-based outcomes, but I've definitely seen it improve the self-service capability that a platform team can offer to an organization.

My advice for others looking into using Kong Konnect would be to try it out yourself and just see whether it works and solves what you want within your organization. There is an open-source version, not of Kong Konnect but of the gateway, so you could use that to see whether it works for what you're looking for. I think you can get a two-week trial if you sign up at cloud.konghq.com, so that would be my advice.

I would rate customer support for Kong Konnect with a nine out of ten..”

Andrew Kew

CTO at Keogh Innovation

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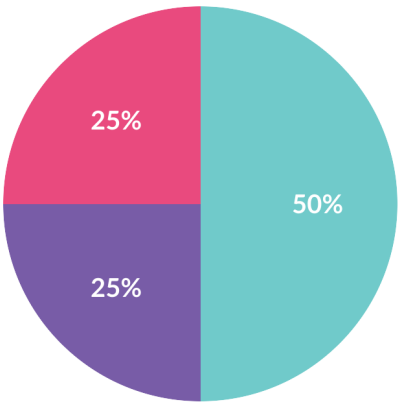
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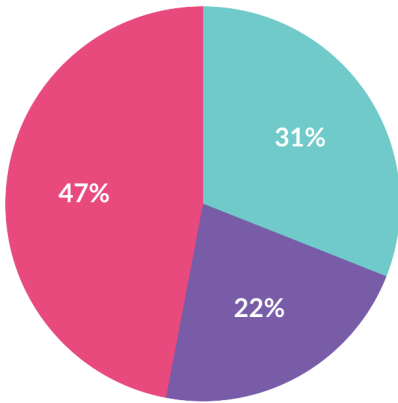


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsize Enterprise Small Business

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