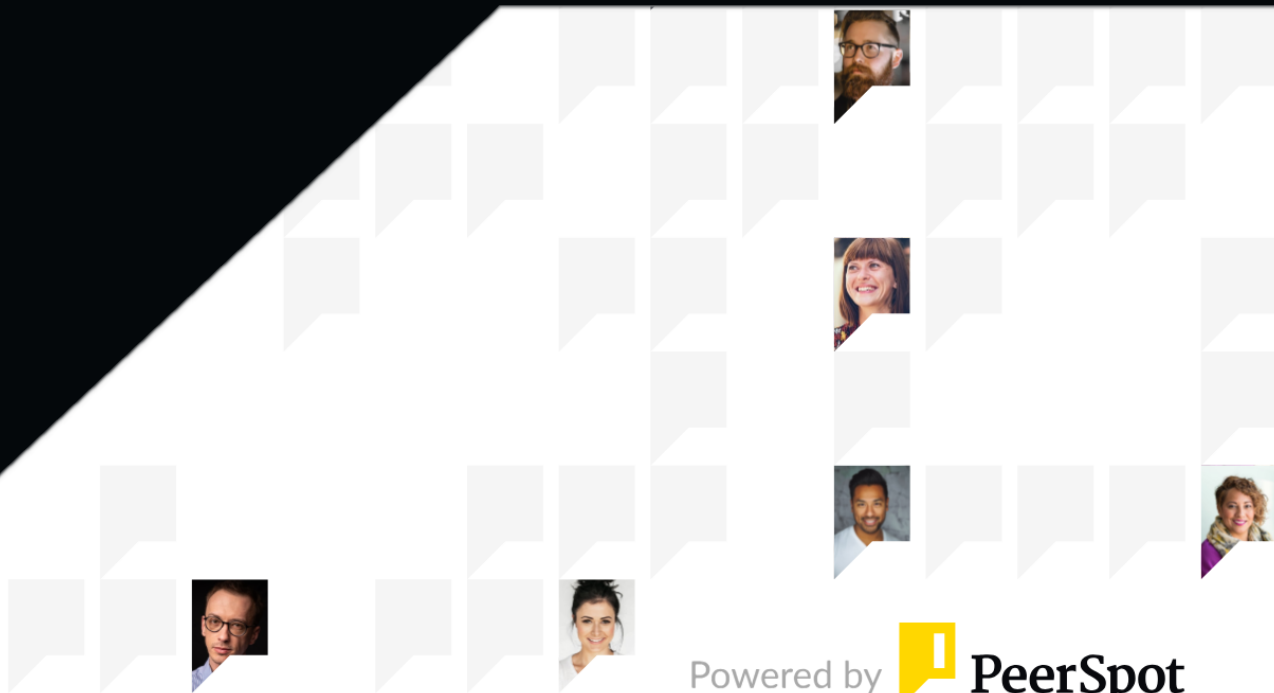




Infoblox BloxOne Threat Defense

Reviews, tips, and advice from real users



Powered by  **PeerSpot**

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Product Recap



Infoblox BloxOne Threat Defense

Infoblox BloxOne Threat Defense

Recap

Infoblox BloxOne Threat Defense secures DNS with features like DNS firewall, threat detection, and automatic blocklists. Enhancing security through predictive threat intelligence and real-time analytics, it integrates with SIEM systems and Infoblox appliances for robust monitoring and reporting.

Infoblox BloxOne Threat Defense is designed to protect against DNS tunneling, malware, and data exfiltration, acting as a firewall that filters DNS traffic to block malicious domains and secure network queries. Its user-friendly interface minimizes false positives and uses a protocol-agnostic approach, making it valuable for organizations with significant cybersecurity needs. It efficiently improves network security posture through real-time analytics and predictive threat intelligence. Despite its effective security features, improvements are needed in dashboard and reporting, with difficulties in platform integration and inconsistent documentation. Users have requested better navigation, improved network observability, and a more affordable version for smaller clients.

What are the key features of Infoblox BloxOne Threat Defense?

- **DNS Firewall:** Acts as a barrier to protect against unauthorized DNS traffic.
- **Threat Detection:** Identifies potential security threats in real-time.
- **Automatic Blocklists:** Blocks access to known malicious domains automatically.
- **SIEM Integration:** Seamlessly integrates with SIEM systems for comprehensive reporting.
- **Real-Time Analytics:** Provides instant insights for proactive security measures.

What benefits and ROI should users consider?

- **Enhanced Security:** Increased protection against DNS-related threats.
- **Comprehensive Monitoring:** Extensive analysis through SIEM integration.
- **User-Friendly Interface:** Simplified management and reduced false positives.
- **Scalability:** Adaptable for organizations with extensive cybersecurity requirements.
- **Network Stability:** Improved network uptime and stability through DNS threat prevention.

In industries like finance and healthcare, Infoblox BloxOne Threat Defense is implemented to safeguard sensitive data from DNS threats. Companies rely on its ability to integrate with existing security infrastructure, such as Palo Alto Firewalls, ensuring DNS remains a crucial defense layer while maintaining compliance and data integrity standards.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Infoblox BloxOne Threat Defense saves time and reduces workforce dependencies, and instead of having separate DHCP and DNS servers, separate Windows OS, and separate infrastructure with ongoing maintenance costs, those costs are covered within this solution itself.”



GANESAN K

Senior Technical Engineer at Safezone Secure Solutions Private Limited



“Overall, Infoblox BloxOne Threat Defense is a wonderful tool—one of the best we have used for DNS security, and if any enterprise needs such a solution, they should definitely consider this product to find value in the platform.”



Sanchit Makkar

Dns architect at a outsourcing company with 5,001-10,000 employees



“Infoblox BloxOne Threat Defense provides the best dashboard review, where analysts can see everything visualized in an effective way, such as blocked DNS requests, the most targeted users, suspicious domains list, and threat categories, and the executive report summary is also fantastic.”



Sudheer Kumar

Cyber Security Practice Lead at a tech services company with 1,001-5,000 employees



“I find all the features of Infoblox BloxOne Threat Defense, including asset discovery as well as DNS security, most valuable.”



AwaisSajid

Security Engineer at Secure Networks Ltd



“Overall, I would rate the Infoblox BloxOne Threat Defense as 8.5 out of 10.”



Verified user

Analyst at a educational organization with 10,001+ employees



“The stability of Infoblox BloxOne Threat Defense is near perfect at a rating of ten.”



Verified user

Systems Analyst at a logistics company with 10,001+ employees



“The most valuable feature is policy redirecting and security reports.”



Igor Van Den Ouden

Engineer at Routz

What users had to say about valuable features:

The most useful aspect of Infoblox BloxOne Threat Defense is its user-friendly interface and its powerful analytic reporting. The product has been implemented in the banking sector.

Verified user

Senior Cybersecurity Presales at a university with 11-50 employees

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“What is valuable about the Infoblox BloxOne Threat Defense is especially the monitoring and reporting, which provides valuable information. The integration with any SIEM is very valuable for getting DNS query analytics, and this is very important.

“The threat analytics tools in the Infoblox BloxOne Threat Defense improve security response through integration with another platform, allowing you to gain insights on your own data happening within your own Infoblox BloxOne..”

Verified user

Analyst at a educational organization with 10,001+ employees

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“Infoblox BloxOne Threat Defense offers a wide range of security feeds including malware, ransomware, domain generation algorithms, and many more types of feeds, along with security over category blocking of domains.

“A unique feature in Infoblox BloxOne Threat Defense is the ability to identify look-alike domains, where we can input our own domains and public domains that may confuse users.

“Security feeds such as malware, ransomware, and domain generation algorithms have helped our organization when an end user received a spam email containing a non-secure URL or a malicious domain, which was successfully blocked by Infoblox BloxOne Threat Defense, protecting our assets..”

Sanchit Makkar

[Read full review](#) 

Dns architect at a outsourcing company with 5,001-10,000 employees

“The best features Infoblox BloxOne Threat Defense offers include the core strength being the DNS-centric security expertise. This is the main feature, which includes better DNS visibility, advanced DNS attack detection capability, and strong DNS policy controls.

“Beyond that, threat intelligence is also one of the core strengths of Infoblox BloxOne Threat Defense. The platform focuses on malicious domains, host infrastructure, and DNS patterns, rather than waiting for endpoint detection. Furthermore, I think we can add the DNS exfiltration detection capability, along with hybrid cloud coverage as well.

“Positively, Infoblox BloxOne Threat Defense impacts my organization. We already used Infoblox DDI, DNS, DHCP, and IPAM. Infoblox BloxOne Threat Defense becomes even more valuable because it provides a rich context around devices, DNS activity, and threat intelligence..”

Sudheer Kumar

Cyber Security Practice Lead at a tech services company with 1,001-5,000 employees

[Read full review](#) 

“I find all the features of Infoblox BloxOne Threat Defense, including asset discovery as well as DNS security, most valuable. Most importantly, they are introducing universal DDI and NIOSx. These are all very beneficial for organizations looking for DDI solutions.

“The real-time analytics feature of Infoblox BloxOne Threat Defense is a good one as well.

“The threat intelligence feature, specifically predictive threat intelligence, is one of the core selling features of Infoblox BloxOne Threat Defense. The automated policy enforcement in minimizing human error is quite easy as well. However, I would like to mention that if you block those lists which are whitelisted in your organization by mistake, then nobody is going to access that because it is working on the DNS layer..”

AwaisSajid

Security Engineer at Secure Networks Ltd

[Read full review](#) 

“Infoblox BloxOne Threat Defense includes IPAM capabilities and provides DDI, DNS, and DHCP services within the solution. This offering is unique when compared with other DNS filtering-based security solutions.

“The key advantage is that many web proxy solutions are available in the market such as Forcepoint, Trend Micro, Barracuda, and Skyhigh. However, the significant difference is that web proxy solutions only perform filtering when a request from an end user hits that particular server and when it is returning back to the end user. With those solutions, the request has already been sent to the malicious server, and the malicious server is able to identify our IP address or our NATed IP. This leads to blacklisting of IPs and marking our IP as spam by other labs. By using Infoblox BloxOne Threat Defense as a DNS filtering solution, we have addressed those challenges because this solution blocks the request before it goes to the server itself, addressing the challenges of proxy solutions at the DNS level.

“Real-time analytics help identify network anomalies. Infoblox BloxOne Threat Defense provides an analytical solution called Dossier within their console where we can analyze URLs. If we are going to whitelist a URL, we can enter the URL in the Dossier to see how that URL is categorized and whether the URL has a risky, medium risk, or low risk level. This allows us to analyze and obtain information before whitelisting a particular URL. The log view and reporting features have logs that are viewable using different filters such as hostname, username, and IP address.

“Regarding threat intelligence, Infoblox BloxOne Threat Defense has their own threat intel, and using Dossier provides more visibility on URLs and what risks are associated with them. Infoblox BloxOne Threat Defense provides their own ratings for uncategorized URLs, and these ratings are updated on a routine basis.

“We have completed integrations with Active Directory for user-based policies and with SIEM solutions. However, I see these integrations as common because many other solutions offer the same integrations.

“Policy enforcement is based on priority. Whichever priority we assign is clear and easy to understand, and the policy we apply first would be applicable based on priority.

“I would rate Infoblox BloxOne Threat Defense as helping with breach response around five or six on a scale of ten. The reason is that this is a DNS URL filtering solution that works on DNS-level traffic and is more proactive rather than reactive. Breach response involves what we do after a breach or what we discover after an incident. However, if we have some URL or IP address, we can search for those items in the DNS filtering to determine whether we have any requests sent through Infoblox BloxOne Threat Defense. Beyond that, I do not see many response actions or breach response actions involved with a DNS security solution..”

GANESAN K

Senior Technical Engineer at Safezone Secure Solutions Private Limited

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Other Solutions Considered

“We previously used the open DNS security features from Cloudflare, but it was not a paid subscription, so we could not maximize the benefits, which is why we switched to Infoblox BloxOne Threat Defense..”

Sanchit Makkar

Dns architect at a outsourcing company with 5,001-10,000 employees

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“I used Cisco Umbrella previously, but that was in my past organization. Here, the organization-level business sense led them to move with Infoblox BloxOne Threat Defense..”

Sudheer Kumar

Cyber Security Practice Lead at a tech services company with 1,001-5,000 employees

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“The main differences between BlueCat and Infoblox BloxOne depend on your licensing, and there are various aspects to consider.

“I think the pricing for the Infoblox BloxOne Threat Defense is very expensive. I believe the competitor, BlueCat, offers better prices..”

Verified user

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Analyst at a educational organization with 10,001+ employees

“I have used other tools such as Appgate and Cisco Umbrella, which are competitors for Infoblox BloxOne Threat Defense. Infoblox BloxOne Threat Defense is actually good when compared to its alternatives in DNS URL filtering. In the past year, Infoblox BloxOne Threat Defense has been recognized as a leader in Gartner reports, though one competitor has been marked as a premier leader..”

GANESAN K

[Read full review](#) 

Senior Technical Engineer at Safezone Secure Solutions Private Limited

“We wanted to go with BloxOne Threat Defense because it was a simple integration. Instead of an installation, it was just something that we turned on.

At this point, we haven't really utilized the integrations with security systems, such as vulnerability scanners, ITSM, SIEM/SOAR, NAC, and next-gen endpoint security. We don't use a lot of the vulnerability scanners because we have in-house products for that, like Carbon Black..”

Verified user

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Virtualization/Datacenter Engineer at a healthcare company with 10,001+ employees

“We've briefly looked at some of the solutions. It was integrated with our existing system, so it really didn't make sense to change.

We may look at alternatives in a few years, but it won't probably happen for two to three years at this point. We would like to keep an eye on what's out there. We have had some issues with not necessarily the support, but the customer service team from Infoblox has been frustrating to deal with a few times. So, we would like to keep our options open..”

Verified user

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Network Engineer at a recruiting/HR firm with 10,001+ employees

ROI

Real user quotes about their ROI:

“To my knowledge, our company hasn't done a return on investment for BloxOne. We don't plan to do one at this point. It is just not the highest priority because of a few other projects that are going on..”

Verified user

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Network Engineer at a recruiting/HR firm with 10,001+ employees

“Regarding a return on investment, I think we invested in DNS-centric security coverage with Infoblox BloxOne Threat Defense. So, we get good results in the DNS visibility side, DNS analytics side, and DNS attack detection side, along with threat intelligence. It's a good return on money..”

Sudheer Kumar

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Cyber Security Practice Lead at a tech services company with 1,001-5,000 employees

“Infoblox BloxOne Threat Defense is one of the best industry standards and one of the easiest tools to operate in the DDI and DNS security field, and I appreciate the features they provide, such as research, reporting, and the ease of configuring the DNS firewall..”

Sanchit Makkar

[Read full review](#) 

Dns architect at a outsourcing company with 5,001-10,000 employees

“We have seen a return on our investment in that it prevents malware and data exfiltration. We have some high-value information that we don't want leaking out, and we know from the reports that there have been events that we were protected against by using BloxOne..”

Laura Ling

[Read full review](#) 

DNS Guru at a healthcare company with 10,001+ employees

“We have seen ROI based on speed, management, and protection.

The solution has absolutely reduced the amount of effort involved for our SecOps teams when investigating events. It has definitely given us another tool and helped. It is another layer that we are able to see, so I'm sure it saves time and money.

It has definitely made us more aware of our environment. We have a much better response time on threats..”

Verified user

[Read full review](#) 

Virtualization/Datacenter Engineer at a healthcare company with 10,001+ employees

“Infoblox BloxOne Threat Defense saves time and reduces workforce dependencies. The ROI is based on these two factors. It helps reduce workforce dependency, which is one advantage. Additionally, if there is any malicious hit generated from the end-user side, the time taken to resolve it is significantly more advantageous when compared to other proxy solutions being used in today's organizations. The ROI can be calculated based on human efforts, as we can minimize the number of employees and their work hours using this solution. Furthermore, instead of having separate DHCP and DNS servers, separate Windows OS, and separate infrastructure with ongoing maintenance costs, those costs are covered within this solution itself..”

GANESAN K

[Read full review](#) 

Senior Technical Engineer at Safezone Secure Solutions Private Limited

Use Case

We use Infoblox BloxOne Threat Defense for protecting against DNS tunneling, malware detection, DGA, and other threats. All our requests in the direction to the internet go through Infoblox BloxOne Threat Defense.

Verified user

Systems Analyst at a logistics company with 10,001+ employees

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“I can describe some of the use cases for the product in general. I'm working with the Infoblox BloxOne Threat Defense for the government, but I'm not sure if I can provide much information about that because it's secret-related..”

Verified user

Analyst at a educational organization with 10,001+ employees

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“From an Infoblox perspective, it's interesting because it is pretty much about dedicated security-focused customers who are looking for advanced technology. It wouldn't be suitable for a customer who hasn't addressed their web security or firewall needs.

So it's mainly targeted toward larger enterprise customers, and there are only a handful of the customers who are for Infoblox in New Zealand..”

DonovanOlsen

Channel Account Manager at Exclusive Networks

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“Our main use case for Infoblox BloxOne Threat Defense is blocking malicious domains over the internet for our customers.

“A specific example of how we use Infoblox BloxOne Threat Defense to block malicious domains is that we have DNS firewall policies which inspect all DNS queries from end users in different locations, blocking any malicious DNS queries that match our DNS firewall policy to prevent users from reaching harmful sites.

“We majorly interact with Infoblox BloxOne Threat Defense for on-prem users as well as roaming users using Infoblox agents..”

Sanchit Makkar

Dns architect at a outsourcing company with 5,001-10,000 employees

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“We have deployed Infoblox BloxOne Threat Defense for a customer. We started as an integrator and reseller of Infoblox BloxOne Threat Defense.

“Our use case involved multiple subnets. We had a scenario where the customer required a setup where end users connected to the local internet would have a separate policy restricting access to certain sites. If users connected to their home internet or other external networks, they still needed restrictions on which sites they could access. They wanted to protect end users from accessing any malicious websites.

“The second requirement was to manage policies for an educational institution with multiple departments. Each department had students, staff, and faculty. We used IPAM for segmenting the subnets based on user categorization. After implementing the subnet segmentation, we also implemented DNS security and DNS-based caching for certain websites. We integrated our own blacklist and threat feed with the solution. We implemented all of these use cases and they functioned effectively..”

GANESAN K

Senior Technical Engineer at Safezone Secure Solutions Private Limited

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“My main use case for Infoblox BloxOne Threat Defense is for DNS security. I generally use this for threat defense, which mostly comes under DNS itself. So, it's DNS security and protective DNS platforms.

“For DNS security issues like phishing-related issues, I use Infoblox BloxOne Threat Defense when some endpoints try to resolve the domain via DNS. Something suspicious reaches the endpoint with respect to DNS, so Infoblox BloxOne Threat Defense interrupts the process. For an endpoint, it tries to resolve the domains via DNS and it establishes the connections.

“The use case is specific. Typically, the attack flow and troubleshooting are generally used with Infoblox BloxOne Threat Defense. So, suppose one user clicks on a phishing link. Then the endpoint tries to resolve the domain via DNS, and then DNS returns the IP, and then the connection is established. Security products attempt the detection, and Infoblox BloxOne Threat Defense interrupts the process on the endpoint itself, making it helpful for phishing, ransomware, C2 communication, and DNS tunneling..”

Sudheer Kumar

Cyber Security Practice Lead at a tech services company with 1,001-5,000 employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“Integrating Infoblox BloxOne Threat Defense was quite easy. You just need to deploy a single VM and you need to start a service on it and then you are good to go..”

AwaisSajid

Security Engineer at Secure Networks Ltd

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“The licensing subscriptions come based on our usage, and we are using the BloxOne Threat Defense Advanced license to enable the best security standards for our enterprise, and the setup process was easy and smooth since it is subscription-based..”

Sanchit Makkar

Dns architect at a outsourcing company with 5,001-10,000 employees

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“Infoblox BloxOne Threat Defense is not overly complicated to set up; it is average in difficulty. We need to perform some server installations and configuration setup. If you have experience with those solutions, it would be easy. For a newbie, it might be very difficult to understand..”

GANESAN K

[Read full review](#) 

Senior Technical Engineer at Safezone Secure Solutions Private Limited

“The initial setup is not a simple "click-click-next" installation. It requires some level of experience and technical know-how. So the installation process is quite challenging.

The time taken to install the solution could be days because it is a project-based installation. So it's not like a firewall where you can simply set it up and start monitoring. It would involve several days or even professional services consulting, depending on the specific requirements of the customer..”

DonovanOlsen

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Channel Account Manager at Exclusive Networks

“The setup was horrible. About a year ago, Infoblox made us re-enroll all our on-prem DNS servers by a set date to a specific version, or it would stop working. I told my colleague, "Oh, here, we have to upgrade the servers and reconnect them to the CSP." That did not go well at all.

That went so horribly wrong that we had to have three sessions with Infoblox support and start again. The overall upgrade experience was awful. That problem took us about a week or two to fix..”

Verified user

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Security Engineer at a energy/utilities company with 501-1,000 employees

“The initial setup is very straightforward. It is a SaaS solution designed for cloud security. The on-premises part is easily implemented. It facilitates a complete migration for comprehensive use cases. It takes about a month to get everything migrated, with fine-tuning and thorough testing.

Deployment involves planning, testing scenarios, defining acceptance policies, and then gradually migrating small network parts to utilize them effectively.

I rate the initial setup a nine out of ten, where one is difficult and ten is easy..”

Igor Van Den Ouden

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Engineer at Routz

Customer Service and Support

“Customer support for Infoblox BloxOne Threat Defense is also excellent. Whenever we raise a ticket or we need to engage with support, the SLA is also good..”

Sudheer Kumar

Cyber Security Practice Lead at a tech services company with 1,001-5,000 employees

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“Customer support is good, but sometimes there is a lack of clarity that the technical assistant team struggles to deliver, leading us to escalate cases for a more in-depth understanding of the tool..”

Sanchit Makkar

Dns architect at a outsourcing company with 5,001-10,000 employees

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“I'd rate Infoblox support five out of 10 because I can't remember my support experience well. It was good that they fixed the problem with the upgrade. I haven't had to interact with the support that much, which is a good thing..”

Verified user

Security Engineer at a energy/utilities company with 501-1,000 employees

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“I would rate their customer service or technical support as not always good. You can be fortunate if you meet someone knowledgeable because most people try and get you to a certain point. It depends on your level of technical expertise. From my perspective, I would say it's not good. From my experience, it seems to vary, and it's less relevant from an objective perspective..”

Verified user

Analyst at a educational organization with 10,001+ employees

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“The technical support is responsive to our needs when there are issues with the help desk. They are good when it comes to getting problems resolved and implementing improvements.

Essentially, they are good to start with, and they're responsive to any of the complaints that we've raised..”

Laura Ling

DNS Guru at a healthcare company with 10,001+ employees

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“The only time we contacted them for support was during the initial setup, and that's how we got our SE to help us with the categories. On a scale of one to 10, their support is a 12.

We have been using InfoBlox as a company for more than 10 years. Their support team is well-versed in their products. They know their stuff. And if they don't know something, or there is something they haven't worked with, they are very quick to bring in somebody who knows the environment better. They don't drag you along while they're trying to learn, and that is something I really like..”

Verified user

Senior Network Architect at a university with 10,001+ employees

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Other Advice

I rate Infoblox BloxOne Threat Defense as an eight overall. While the tool offers valuable features and stability, the unexpected subscription price increases remain a concern.

Verified user

Systems Analyst at a logistics company with 10,001+ employees

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“Infoblox BloxOne Threat Defense is a bit expensive. They could make improvements to become a ten. The overall review rating for Infoblox BloxOne Threat Defense is eight point five..”

GANESAN K

Senior Technical Engineer at Safezone Secure Solutions Private Limited

[Read full review](#) 

“I know that the Infoblox BloxOne Threat Defense supposedly has AI integrated according to suppliers, but personally, I don't use any AI tool to work with it. That being said, it's a black box, and it's not a Linux machine that you can add features to at will.

“Overall, I would rate the Infoblox BloxOne Threat Defense as 8.5 out of 10..”

Verified user

Analyst at a educational organization with 10,001+ employees

[Read full review](#) 

“I believe that there is no improvement needed for Infoblox BloxOne Threat Defense. I believe that it is a really up-to-date product. Regarding additional features in the future to make Infoblox BloxOne Threat Defense even better, we contact Infoblox regarding different features. Looking at their labs feature, they are introducing those features as well. You can now discover new assets regarding Oracle as well. You can integrate your vulnerability assessment tools with it. There are a lot of things that are coming up in Infoblox, so I believe there is nothing that I would add at this moment. I rate this product 9.5 out of 10..”

AwaisSajid

Security Engineer at Secure Networks Ltd

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“In day-to-day operations, generally, our SOC team uses Infoblox BloxOne Threat Defense. In the morning, they review the dashboard. One engineer can see how the blocked DNS requests are handled by this particular product and how the most targeted users can be viewed in the dashboard. Suspicious domains' activities can also be tracked, and threat categories can be seen in the dashboard, along with the geographic distribution of threats that can be utilized in the morning dashboard if

they want to review. Then they can start the incident investigations by asking whether malware executed. This product itself tells who tried to communicate with malicious infrastructure. So, it can be utilized for threat hunting, and security teams can directly search the historical DNS requests to identify infected devices. They can trace the command and control traffic better.

“Infoblox BloxOne Threat Defense provides the best dashboard review. Analysts can see everything in the dashboard visualized in an effective way, such as blocked DNS requests, the most targeted users, suspicious domains list, and threat categories. The report part, the executive report summary, is also fantastic.

“My advice for others looking into using Infoblox BloxOne Threat Defense is that if your comparison is specific for DNS threat intelligence, then I think you have a good choice. You can go with Infoblox BloxOne. [Ease](#) of deployment and integration are also good. While the cost is high, you get the other features with that, so I think it's good. I would rate this product a seven out of ten..”

Sudheer Kumar

Cyber Security Practice Lead at a tech services company with 1,001-5,000 employees

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“Infoblox BloxOne Threat Defense is deployed in our organization in the public cloud.

“Since it is a SaaS solution, Infoblox BloxOne Threat Defense is highly scalable, allowing us to configure users to use DNS firewall policies and protect their DNS queries regardless of their location.

“Infoblox BloxOne Threat Defense is one of the best industry standards and one of the easiest tools to operate in the [DDI](#) and DNS security field, and I appreciate the features they provide, such as research, reporting, and the ease of configuring the DNS firewall.

“I have not noticed any use case where Infoblox BloxOne Threat Defense needs

improvement; it is a very robust tool with all the good features built in from the vendor.

“My advice for others looking into using Infoblox BloxOne Threat Defense is that it is a powerful tool, and they should take a demo from the vendor to understand their own use cases; the overall implementation is easy and accurate, and once you have hands-on knowledge, day-to-day management on BloxOne Threat Defense becomes straightforward.

“Overall, Infoblox BloxOne Threat Defense is a wonderful tool—one of the best we have used for DNS security, and if any enterprise needs such a solution, they should definitely consider this product to find value in the platform. I give this product a rating of 10 out of 10..”

Sanchit Makkar

Dns architect at a outsourcing company with 5,001-10,000 employees

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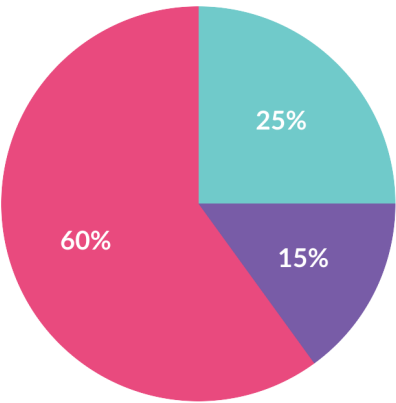
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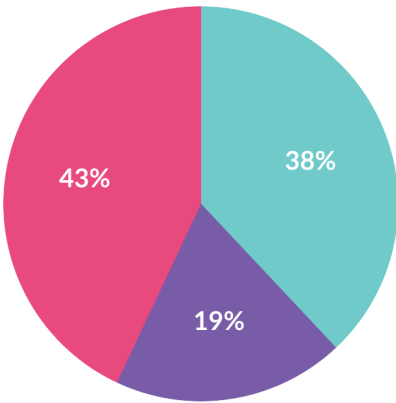


Company Size

by reviewers



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