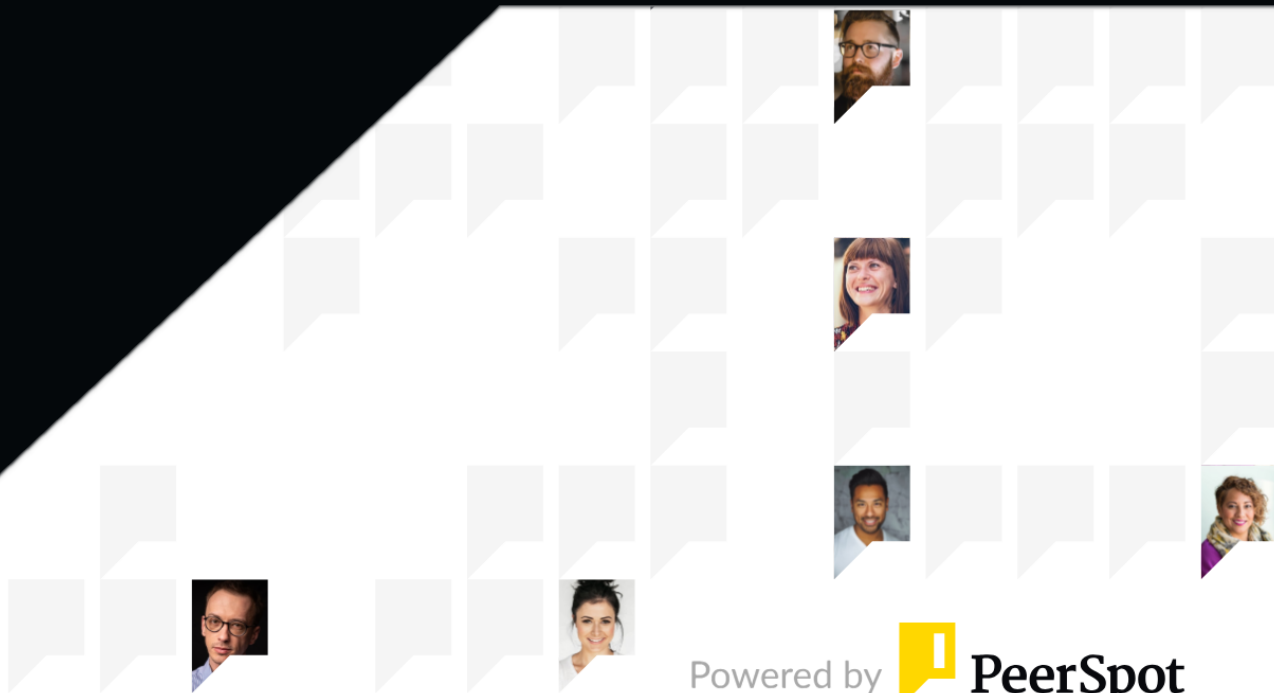




WatchGuard Firebox

Reviews, tips, and advice from real users



Powered by  **PeerSpot**

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Product Recap



WatchGuard Firebox

WatchGuard Firebox Recap

WatchGuard Firebox is a high-performance firewall known for its ease of setup, offering robust security with layered protection and centralized management capabilities.

WatchGuard Firebox stands out for its intuitive management and high throughput, addressing security needs with features like VPN, web filtering, and threat detection. Its centralized control and reporting abilities, along with Active Directory integration, make it popular among varied organizations. Its user-friendly interface and ongoing updates enhance usability and reliability. However, there's a call for better cloud-based administration, scalability, and improved integration with third-party vendors.

What are the key features of WatchGuard Firebox?

- **Ease of Setup:** Quick and straightforward installation process.
- **GUI:** User-friendly graphical interface for simplified navigation.
- **VPN Features:** Secure and efficient virtual private network management.
- **Web Filtering:** Advanced filtering for safer browsing experiences.
- **Threat Detection:** Proactive monitoring and detection of cyber threats.

What benefits or ROI should be evaluated?

- **Centralized Control:** Streamlined management from a single point.
- **High Throughput:** Efficient data handling and processing capacity.
- **Stable Performance:** Consistent and reliable operational functionality.
- **Active Directory Integration:** Seamless connection with user directories.
- **Customer Service:** Strong support service for customer inquiries.

WatchGuard Firebox is implemented across industries to secure internet gateways and protect data in multi-site businesses. Its applications span from Unified Threat Management (UTM) and intrusion prevention to compliance support in business environments requiring secure connectivity through VPNs.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Overall, I value the platform because it combines multiple layers of security, centralized management, and strong network performance into a single solution, making it easier to maintain both protection and operations.”



Abhishek Saini

Professional Services Engineer at Next7 IT



“We had many bottlenecks before deploying WatchGuard Firebox, but when we switched to a higher version of our firewalls, the bottlenecks were solved.”



Pedro Soteras

CEO at ajuntament del Prat



“In my experience, WatchGuard Firebox offers a good balance between security, performance, and operational simplicity.”



Alexander Tabacman

Security Engineer at Antina Empleos

- ✓ “I appreciate the interface and the client of WatchGuard Firebox the most, since many firewalls do not have a client to connect and instead rely on CLI only, and I also use the fully managed management server and appreciate the feature to schedule operations.”



Raphael Diacamille

Administrateur Syst mes Et R seau at Btp Consultants

- ✓ “WatchGuard Firebox has a user-friendly platform that is beginner-friendly, so you do not have to go with the CLI or the Command Line Interface; you just have to click the configuration right there on the dashboard, so you do not really have to have a background in the commands that you have for configuring WatchGuard Firebox itself.”



Verified user

Faculty Member at a educational organization with 501-1,000 employees

- ✓ “For us as an MSP, we experience a reduction in system bottlenecks after implementing WatchGuard Firebox, which translates into a more billable engineer who can do more work in the same time period.”



Maikel Broekx

Chief Technology Officer at Falcon Automation



“My favorite aspect is that its security capabilities are very good, with all-in-one security service capabilities including Intrusion Prevention System, IPS, Gateway Antivirus, Application Control, and Web Filtering.”



Arnab Mondal

Network Operations Center Engineer at a tech services company with 501-1,000 employees

What users had to say about valuable features:

“I consider the best features that WatchGuard Firebox offers to be the security, flexibility, and strength it has as a firewall. Regarding the security, flexibility, and strength I mention, these features have benefited me in my daily work by having strong IDS protection, protection in terms of the EPDR antivirus platform with WatchGuard's cloud platform, and all the features the tool itself has.

“WatchGuard Firebox has positively impacted my organization by providing a reliable and secure environment facing outward, and the ability to manage our internal rules. A concrete example of how that reliable and secure environment has improved the daily work or operations of the university is being able to identify attacks, with WatchGuard Firebox, the firewall, mitigating them has provided more security for the whole university..”

Verified user

Sysadmin at a university with 1,001-5,000 employees

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“My favorite aspect is that its security capabilities are very good, with all-in-one security service capabilities including Intrusion Prevention System, IPS, Gateway Antivirus, Application Control, and Web Filtering. These are the security parameters this product has. Additionally, it has a VPN tunnel capacity for site-to-site VPN connectivity, which is also available for remote access users through SSL VPN connection, making it very reliable for a hybrid work environment. Another plus point is the centralized management; we access the GUI version, which is very simple and easy to use, not complex at all. It integrates with WatchGuard Cloud Manager, which simplifies the configuration and monitoring system, making it very useful for me as a NOC engineer handling our client side. Furthermore, as hardware, it has multiple Gigabit interfaces and good throughput for SMB traffic loads, and in my experience, the hardware reliability is very stable with a limited number of failures..”

Arnab Mondal

Network Operations Center Engineer at a tech services company with 501-1,000 employees

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“The best features WatchGuard Firebox offers include a very easy-to-use and user-friendly interface. It has a web interface through which we access it, integrating all the network security appliances into the portal, making management very simple. It works well with WatchGuard Cloud for centralized monitoring, and services such as Gateway Antivirus, APT Blocker, DNSWatch, and Web Blocker are included. Creating inbound or outbound policies is also very easy and user-friendly. The integration part is seamless, though it is more related to small industries or mid-scale industries and not applicable for large industries.

“WatchGuard Firebox has positively impacted my organization by allowing us to manage uncovered loopholes that our SIEM solution cannot completely monitor for network devices, sensors, switches, routers, or firewalls. All of this can be managed in one place using WatchGuard Firebox, demonstrating its positive impact..”

Prajwal Chougale

SOC L2 Analyst at a tech services company with 51-200 employees

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“The best features that WatchGuard Firebox offers include the combination of WatchGuard and the antivirus service, which together work with the threat sync to detect and block attacks in real-time.

“The real-time threat detection makes a difference for me because it makes my job easier. We define rules that can take actions faster than an analyst can take them. We have received the alert and we can analyze after the fact what the attack was.

“WatchGuard Firebox has positively impacted my organization, but since I am an MSP, I cannot tell you in my current role what benefits it brings to the company. Before my current role, I was at an enterprise that used WatchGuard Firebox, and there were benefits such as traffic control for the users. The best thing that we got from WatchGuard Firebox was to control the traffic of the websites through the web control that Firebox offers.

“When I mention web control, I noticed specific outcomes such as reduced bandwidth use, improved productivity because employees did not spend time on websites such as Facebook or YouTube, and we saved money because we did not need to use another feature or an external proxy to apply this web block..”

Rommel Otero

Analista Mesa De Servicios at a computer software company with 11-50 employees

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“What I appreciate most about WatchGuard Firebox is the reliability. Users simply open the VPN client, enter their Windows password, and the VPN client is connected to our domain controller, so I do not need a different user. Everything is single sign-on, and it is very fast and straightforward to use.

“The best features WatchGuard Firebox offers include the web filter, and I also appreciate the way you can see inbound and outbound traffic to detect what is happening and what is wrong with your network. The IPS functionality is excellent for preventing things such as brute force attacks and similar issues. All security features are great.

“WatchGuard Firebox features such as the web filter and IPS are very easy to configure. The interface is very intuitive and full of information when you search using filters for a specific IP address or user. You can set up a variety of different filters so you are not watching a screen full of data but only specific traffic you want to examine.

“WatchGuard Firebox has made a positive impact for my organization by improving security, saving time, and making my work as IT manager easier. The security improvements are good for the organization and how the company can work daily.

“A measurable improvement is that I do not have to be present 24/7 with my eyes on the screen. I receive alerts directly in my inbox, or I can use my cell phone application to ensure everything is okay and running..”

Gerardo Denis

Manager, Information Technology at Stoneleaf Construction

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“WatchGuard Firebox has a unified platform that allows you to easily go through each product of WatchGuard Firebox. For example, you have your two-factor authenticator, you have your Fireboxes, you have your endpoint security, and so on. Those four pillars or mostly the products of WatchGuard Firebox can be handled into one platform or one dashboard, and it is accessed through the cloud. When it comes to the user experience, WatchGuard Firebox is one of the good products out there considering its price.

“WatchGuard Firebox has a user-friendly platform that is beginner-friendly, so you do not have to go with the CLI or the Command Line Interface. You just have to click the configuration right there on the dashboard, so you do not really have to have a background in the commands that you have for configuring WatchGuard Firebox itself. WatchGuard Firebox also has a good reputation when it comes to securing your network, for example, your network in your company. It has a different approach when it comes to its endpoint security, and it has many features, such as Zero Trust. A lot of things are right there in those Fireboxes, so I would say that it is user-friendly, and at the same time, if you want to go into detail with those configurations, you can still do so. It is user-friendly and good for those who want to really configure it in an advanced way.

“WatchGuard Firebox does really simplify things a lot when it comes to configuration. You do not have to be on-site. For example, when configuring an off-site Firebox, such as a satellite office, you do not need to go right there; you just have to configure it on the premises of your office and then send WatchGuard Firebox to that off-site office. It is already configured there, and you just have to turn it on. This is a really simplified way of configuring things. At the same time, WatchGuard Firebox has good quarantine blocking of certain attacks. Right there and then, you can see what are the things that your team or the SOC, for us the cybersecurity team, what are the threats that are going on in our network. So it really simplifies things a lot for us.

“WatchGuard Firebox has spam blocking features. We configure it out; most likely, you do have to configure certain settings when it comes to the protocol or the network protocols that you have there or the ports related to emails. WatchGuard Firebox has that feature, and it is a good feature when it comes to that Firebox.

“A recommendation for using WatchGuard Firebox is to stick with what is secure. Some configurations are meant to lay low on the threat blocking, so just configure it with Zero Trust and be mindful of your configuration because it may have consequences when it comes to lowering the guard when using WatchGuard Firebox..”

Verified user

Faculty Member at a educational organization with 501-1,000 employees

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Other Solutions Considered

“I have been a former user of other products in the security business such as Fortinet or MikroTik, and no one can compete with WatchGuard, which is why I am giving them the highest score..”

Gerardo Denis

Manager, Information Technology at Stoneleaf Construction

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“Before choosing WatchGuard Firebox, I evaluated other options in the market, including Palo Alto Network and Fortinet, and found WatchGuard Firebox to be cheaper, more reliable, and of better value for money..”

Prajwal Chougale

SOC L2 Analyst at a tech services company with 51-200 employees

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“We use alternatives such as SonicWall firewall, and we also consider Palo Alto, which is one of the leaders, as well as FortiGate and Meraki. Additionally, we have used Cisco ASA firewall.

Currently, in my opinion, Palo Alto is one of the best firewalls I am using due to its features, user-friendliness, overall tech support, and the very good features it offers. FortiGate is also good, but I consider Palo Alto to be the best..”

Arnab Mondal

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Network Operations Center Engineer at a tech services company with 501-1,000 employees

“Some pros of WatchGuard Firebox over FortiNet are the software or firmware used. FortiNet uses an open-source firmware, making the dashboard difficult to navigate because it looks outdated. At the same time, it is open-source rather than the proprietary software of WatchGuard, which is a US brand. The looks of WatchGuard Firebox have certain differences. The support itself from WatchGuard as a good US company provides excellent technical support, in contrast, FortiNet's technical support is lacking, so users often need to refer to forums and manuals, making it hard for them to solve their problems. Those are some pros and cons I see when comparing those two products..”

Verified user

[Read full review](#) 

Faculty Member at a educational organization with 501-1,000 employees

“In different environments I have worked with other firewalls and security platforms such as Sophos, Fortinet, Cisco, and SonicWall before or alongside WatchGuard Firebox. The reasons for switching or choosing WatchGuard often depend on the client's business requirements, budget, ease of management, and desired security features. In several SMB and MSP environments, WatchGuard was selected because it provided a strong balance between security, VPN functionality, and centralized management and overall cost-effectiveness compared to some other solutions. Clients found WatchGuard relatively straightforward to deploy and manage, especially for branch offices and distributed environments. In some cases, organizations moved from older firewall solutions because they needed better visibility, stronger security features, easier remote management, or improved support for remote work and cloud-connected environments. Overall, the switch was usually driven by the need for more manageable, scalable, and security-focused solutions while keeping operational costs reasonable..”

Abhishek Saini

Professional Services Engineer at Next7 IT

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“Before moving to WatchGuard Firebox, we were using mixed basic firewall setups, mainly Sophos XG Firewall in our environment and some older edge devices in another. The main reason we decided to switch was around usability and consistency. With the earlier setup, policy management was complex and time-consuming. Troubleshooting during an incident took longer. Performance dropped when multiple security features were enabled.

When I evaluated WatchGuard Firebox, a few things stood out. The interface was much simpler, so day-to-day management became easier. There was better balancing between security features and performance. VPN setup and management were more straightforward. Overall, there was less operational overhead for the team. It was not that the previous solution was bad, but for our use case, we needed something that was easier to manage without compromising core security, especially in a small team environment. The switch was more about practical efficiency and smoother operation, not just features..”

Salbu Kumar

Manager at Cyvogenix

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ROI

Real user quotes about their ROI:

“I have seen a return on investment after switching to WatchGuard Firebox, as a previous client using Fortinet was very happy with the move, saving money due to its design for small-case entities and realizing value for money after the switch..”

Prajwal Chougale

SOC L2 Analyst at a tech services company with 51-200 employees

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“I have noticed a return on investment since I started using WatchGuard Firebox because the solution is somewhat cheaper than that of competitors, but I have not had any staff reductions thanks to Firebox..”

Jesus Onieva

Director Técnico de Ciberseguridad at Electroautomática Onieva, Sociedad Limitada

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“It's challenging to put a monetary value on the return of investment for this product as it primarily enhances security. Its effectiveness in preventing breaches significantly impacts overall cost savings..”

Petri Alhainen

Administrator at Sulbana Oy

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“From the budgetary perspective, I believe the proposed price for WatchGuard Firebox was certainly much better than the other model that had been promoted to us before because the concerned department in our company procured the tool. I don't have any specific information on it..”

Verified user

Chief Information Technology Officer / Head Emel at a government with 1-10 employees

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“I do not see any return on investment after WatchGuard Firebox implementation in terms of cost reductions. Operational costs were about the same with Palo Alto, but with WatchGuard Firebox, we have three or four tools to do our job, which means our operational costs are probably 20 to 25% higher. We expected to reduce the amount of hours needed for operation and administration when we acquired WatchGuard Firebox..”

Pedro Soteras

CEO at ajuntament del Prat

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“I have seen a positive return on investment from the WatchGuard Firebox deployment overall, mainly through reduced downtime, lower operational overhead, and improved security management. One measurable improvement was the reduction in the time spent troubleshooting network and VPN-related issues because of centralized monitoring, logging, and easier policy management. Issues could often be identified and resolved much faster. In some environments, this noticeably reduced recurring support tickets related to connectivity and access problems. From a security standpoint, preventing even a single major security incident or prolonged outage can represent significant cost savings. In MSP environments, centralized cloud management also improved technician efficiency because multiple clients' firewalls could be monitored and maintained from one interface. This allowed teams to manage more environments efficiently without proportionally increasing staffing requirements. While exact ROI numbers varied by client size and infrastructure, the common benefits were time savings, fewer support escalations, reduced downtime, and more efficient security management overall..”

Abhishek Saini

Professional Services Engineer at Next7 IT

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Use Case

“My main use case for WatchGuard Firebox is modifying firewall rules and managing the entire university environment. A specific example of how I use WatchGuard Firebox to modify rules or manage the university environment is allowing access from the outside to the internal servers..”

Verified user

Sysadmin at a university with 1,001-5,000 employees

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“My main use case for WatchGuard Firebox is as a next-generation firewall solution and security solution, which is used for network security. Most of the network security aspects are covered through WatchGuard Firebox, including web filtering, gateway antivirus, VPN, DNS security, and advanced threat hunting in the network layer. I use WatchGuard Firebox primarily due to the unified threat management web application tool that provides comprehensive network security..”

Prajwal Chougale

SOC L2 Analyst at a tech services company with 51-200 employees

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“My main use case for WatchGuard Firebox is to protect the perimeter of enterprises.

“A quick specific example of how I use WatchGuard Firebox to protect the perimeter is the traffic that is filtered for the users inside to outside. We use services such as botnet detection, virus detection, and IPS. For inside traffic and inbound traffic, we use certificates and different rules that deny DOS attacks and flooding attacks.

“In addition to my main use case, I also filter traffic with WatchGuard Firebox..”

Rommel Otero

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Analista Mesa De Servicios at a computer software company with 11-50 employees

“I have been using WatchGuard Firebox for my entire time with Turnleaf, approximately seven years and counting.

“Daily, we have remote users with the main office in New York, and we have remote users in Arizona and in Caracas, Venezuela. We use WatchGuard Firebox to connect them through a site-to-site VPN connection.

“I use WatchGuard Firebox primarily for the VPN connection and mostly for web filtering to manage what users are able to search on the web. The main use is for remote connection, and it is working just fine..”

Gerardo Denis

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Manager, Information Technology at Stoneleaf Construction

“We are using WatchGuard Firebox for network maintenance for one of our clients, and if any network outage happens, we troubleshoot the issue and try to fix it as soon as possible as per our SLA. We use the T80 model, which is one of the very good products for a mid-range firewall. I can see that this product is very good for medium-sized company deployments.

We actually did not deploy this firewall; we are only maintaining the network for this device.

Maintenance for WatchGuard Firebox is not necessary on our end since it is installed in a client server office and we access it remotely. We only track alerts and investigate issues. It does not require much maintenance, provided the temperature in the server room is good. We only need to take care of the software or firmware upgrades as per the recommended version..”

Arnab Mondal

Network Operations Center Engineer at a tech services company with 501-1,000 employees

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“We distributed WatchGuard Firebox as a selling point for business-to-business solutions. We configure those Fireboxes for certain companies and provide technical support for companies who have problems configuring their Fireboxes.

“We deployed WatchGuard Firebox in various companies, including partner companies and government offices. When deploying WatchGuard Firebox, we ask the client or customer if they want us to configure it based on their current setup or if they do not have a certain Firebox yet. If we want to configure WatchGuard Firebox automatically when there are no Fireboxes present, but if there is an ongoing or another brand of Firebox, we certainly configure it the way the old one does. The transition from other brands or vendors' Fireboxes is not significantly different when it comes to deploying WatchGuard Firebox. Most likely, it is an easy deployment when it comes to WatchGuard Firebox.

“I configured the endpoint security of WatchGuard Firebox. At the same time, I did not examine the access points for WatchGuard Firebox, so those are the three products that I handled for the company..”

Verified user

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Faculty Member at a educational organization with 501-1,000 employees

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

I find that we have no trouble with the WatchGuard Firebox, as it is very simple to install because we have certified engineer installation, so it's very easy for us.

Verified user

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Consultant at a tech services company with 51-200 employees

“My role in the initial setup and deployment of WatchGuard Firebox is limited to supporting the existing infrastructure for one customer, as I haven't been involved with any new implementations..”

Syed Pasha

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Senior Network Consultant at NETOPS

“It is easy to deploy. We have been using it for the last ten months, and during deployment, I did not notice any issues or problems faced by the deployment team.

The initial deployment took almost three hours..”

Arnab Mondal

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Network Operations Center Engineer at a tech services company with 501-1,000 employees

“The implementation of WatchGuard Firebox took approximately two months for us. It took us two months to have an approved version in order to go to production, and approximately three months until the deployment was already completed. This was not a problem with WatchGuard Firebox..”

Pedro Soteras

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CEO at ajuntament del Prat

“In the environment I worked with, WatchGuard Firebox was typically acquired through authorized WatchGuard partners or MSP procurement channels rather than through the AWS Marketplace. Most deployments involved physical or virtual Firebox appliances purchased along with the licenses and security subscriptions, depending on the client's requirements. The environments were then integrated with the existing on-premises and cloud infrastructure, such as Microsoft 365 and Azure services..”

Abhishek Saini

Professional Services Engineer at Next7 IT

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“Overall the setup was quite straightforward, but as with any firewall, proper planning makes a big difference. With WatchGuard Firebox, the initial setup is actually simple. The basic setup, such as interface setup for WAN and LAN and bringing the device online, does not take much time. The web UI setup wizard helps tremendously, especially if you have worked with a firewall before. Licensing was also smooth in our case. Once the device is activated, you just apply the subscription license for features such as IPS and gateway, AV, and SSL inspection. There were no major issues there.

Where things need more attention is the configuration: defining proper firewall policies, setting up VPN for remote users, tuning IPS, and enabling SSL inspection carefully. For example, when we enabled SSL inspection, we had to fine-tune it to avoid breaking certain applications. That is something you usually adjust based on your environment. The basic setup is easy and quick, while advanced configuration requires some tuning and experience. Overall, we did not face major challenges, just the usual tuning expected with any network security devices..”

Salbu Kumar

Manager at Cyvogenix

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Customer Service and Support

“WatchGuard Firebox does help reduce bottlenecks. The reduction in system bottlenecks is significant. When comparing WatchGuard Firebox with other vendors such as Fortinet, SonicWall, Palo Alto, and Sophos, WatchGuard Firebox performs competitively..”

Yevheniy Moyko

Cyber Security Engineer at Underdefense

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“Customer support for WatchGuard Firebox is very good and very fast. In my experience with WatchGuard support, I believe that it is excellent. I would rate customer support at an eight out of ten..”

Alexander Tabacman

Security Engineer at Antina Empleos

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“Customer support for WatchGuard Firebox has been helpful during the integration process when we received technical documents and support from their technical team. They were also supportive with firmware upgrades and regularly address vulnerabilities and improve functionalities..”

Prajwal Chougale

SOC L2 Analyst at a tech services company with 51-200 employees

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“My experience with WatchGuard customer support has generally been good and responsive, especially for the SMB and MSP-focused environment. Most of the time, support engineers are knowledgeable and able to assist effectively with firewall configuration issues, VPN troubleshooting, firmware updates, and security-related concerns. Overall, I would describe the support experience as reliable and solid for day-to-day operational needs with good technical resources and a strong focus on MSP and SMB customers..”

Abhishek Saini

Professional Services Engineer at Next7 IT

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“I had contacted technical support one time.

The speed and quality of the support are very good.

The quality is indeed good; they are very supportive and resolve issues within a specific timeline, such as within SLA. In my case, it was resolved within one day, so I rate it as nine out of ten..”

Arnab Mondal

Network Operations Center Engineer at a tech services company with 501-1,000 employees

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“WatchGuard Firebox does figure things out a little bit much easier when it comes to technical support. They do have features like hiring them or utilizing their service as a service, so they could provide you with a security operational center. They will be the ones to protect or configure your Fireboxes, and they will send you real-time reports. When it comes to technical support, WatchGuard Firebox is really out there when it comes to helping customers or end users or support itself.

“The tech support of WatchGuard Firebox is 8 out of 10. It is because of the time; they operate on US time, so mostly when it comes here in the Philippines, it is a real bummer. But most likely, if your case is urgent, they will be the one to give you full-on support..”

Verified user

Faculty Member at a educational organization with 501-1,000 employees

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Other Advice

“My advice to other professionals considering using WatchGuard Firebox is to use local management. I have provided this review with an overall rating of 10..”

Jesus Onieva

Director Técnico de Ciberseguridad at Electroautomática Onieva, Sociedad Limitada

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“We primarily distributed WatchGuard Firebox as a business-to-business solution. WatchGuard Firebox is deployed for various companies and government offices. The deployment is often straightforward, with options for either automatic configuration when no previous Fireboxes are present or mirroring the configuration of existing Fireboxes from alternative brands. An effortless transition when implementing WatchGuard Firebox is typically reported when replacing another brand. I would rate WatchGuard Firebox a 10 out of 10..”

Verified user

Faculty Member at a educational organization with 501-1,000 employees

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“My advice to others looking into using WatchGuard Firebox is to make an accurate study of the bandwidth and the users they expect to be used on their site and evaluate the devices that cover those values.

“Regarding WatchGuard Firebox's AI capabilities, I do not have much opinion about it. It helps on detections, but regarding the action that it has to take, I do not see it in my work because I do not trust the AI.

“In terms of WatchGuard Firebox's AI capabilities regarding accuracy and reliability, there have been a few false positives, but it is because it is a machine. You cannot teach machines to think about the best things for the company. Sometimes it blocks access to websites that are company supported. It has so many changes that we have to apply to fully trust the AI.

“I would rate this product an 8 out of 10..”

Rommel Otero

Analista Mesa De Servicios at a computer software company with 11-50 employees

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“WatchGuard Firebox has positively impacted my organization.

“I have not yet explored the AI capabilities from WatchGuard Firebox, but I am eager to start using them.

“I have no experience with any of the AI capabilities from WatchGuard Firebox.

“I recommend WatchGuard Firebox without hesitation. You can get the right product that fits the size of your company. WatchGuard offers big solutions, small solutions, and medium solutions, but no matter what, you can use it and it is easy to deploy and easy to use.

“We are currently working directly with WatchGuard through our current MSP company, but most of the negotiations we conduct are directly with WatchGuard.

“My overall review rating for WatchGuard Firebox is ten out of ten..”

Gerardo Denis

Manager, Information Technology at Stoneleaf Construction

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“My impression of WatchGuard Firebox's spam-blocking capabilities is that they are quite useful, especially the management of the EPDR or EPP of the antivirus platform, which is very effective.

“I have noticed a significant reduction in bottlenecks in the systems after implementing WatchGuard Firebox, resulting in quite good performance improvements.

“The high-speed ports in WatchGuard Firebox have helped maintain productivity during usage peaks in my organization by remaining stable, with no major issues regarding bandwidth, as it has been quite balanced.

“The features of WatchGuard Firebox I consider most valuable for maintaining network security are the IDS and IPS protection for attacks, which are critical for attack mitigation.

“My advice to other professionals who are considering using WatchGuard Firebox is that it is an interesting tool in terms of competitiveness with other technologies and it is very secure. I give this product an overall rating of eight out of ten..”

Verified user

Sysadmin at a university with 1,001-5,000 employees

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“Specific outcomes I have seen since using WatchGuard Firebox include saving time, as during threat hunting activities, the red team had their activities, and we could not catch all the alerts or logs with our SIEM. Through this, we were able to catch all the logs, analyze them, and create relatable SIEM logs and rules to catch those alerts. We later integrated more logs from WatchGuard Firebox into the SIEM solution, Rapid7, which helped a lot in managing network logs.

“The feature I rely on most day-to-day is centralized monitoring, so I do not need to navigate through multiple interfaces for various network applications. In one centralized monitoring, I have all the tools integrated, allowing me to block or

allow or create any policies on behalf of all the network products. This is very helpful, mainly for the firewall application, as we can create any sort of firewall rules or perimeter rules to ensure our tenants are secured.

“My advice for others looking into using WatchGuard Firebox is that if you are a small or mid-sized business entity looking for a complete network security solution, then you should consider WatchGuard Firebox. However, if you are a large client with a multi-cloud architecture or multi-region offices, it might be better to look for other solutions. For small to mid-level enterprises seeking value for money, WatchGuard Firebox is a one-stop solution for all network security needs.

“Regarding WatchGuard Firebox's AI capabilities, I think it is a secure and reliable source, but it could have improved in governance and security, particularly in triggering alerts or reviewing policies from the logs it catches. While there is room for improvement, it is great compared to other SIEM solutions, as most logs we cannot find through SIEM could be obtained through WatchGuard Firebox. It helps us focus on network security and get more granular reports or logs, which is an added advantage, though some improvements in AI capabilities or traffic rules would be beneficial.

“I would rate this review as a nine out of ten..”

Prajwal Chougale

SOC L2 Analyst at a tech services company with 51-200 employees

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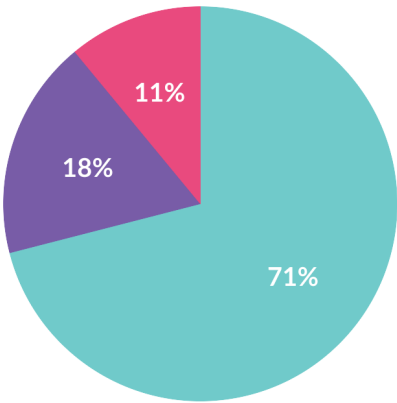
Top Industries

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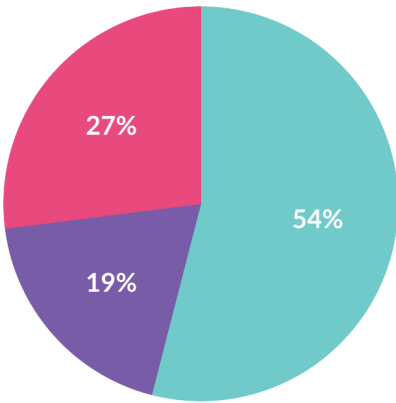


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsize Enterprise Small Business

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244 5th Avenue, Suite R-230 • New York, NY 10001

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+1 646.328.1944