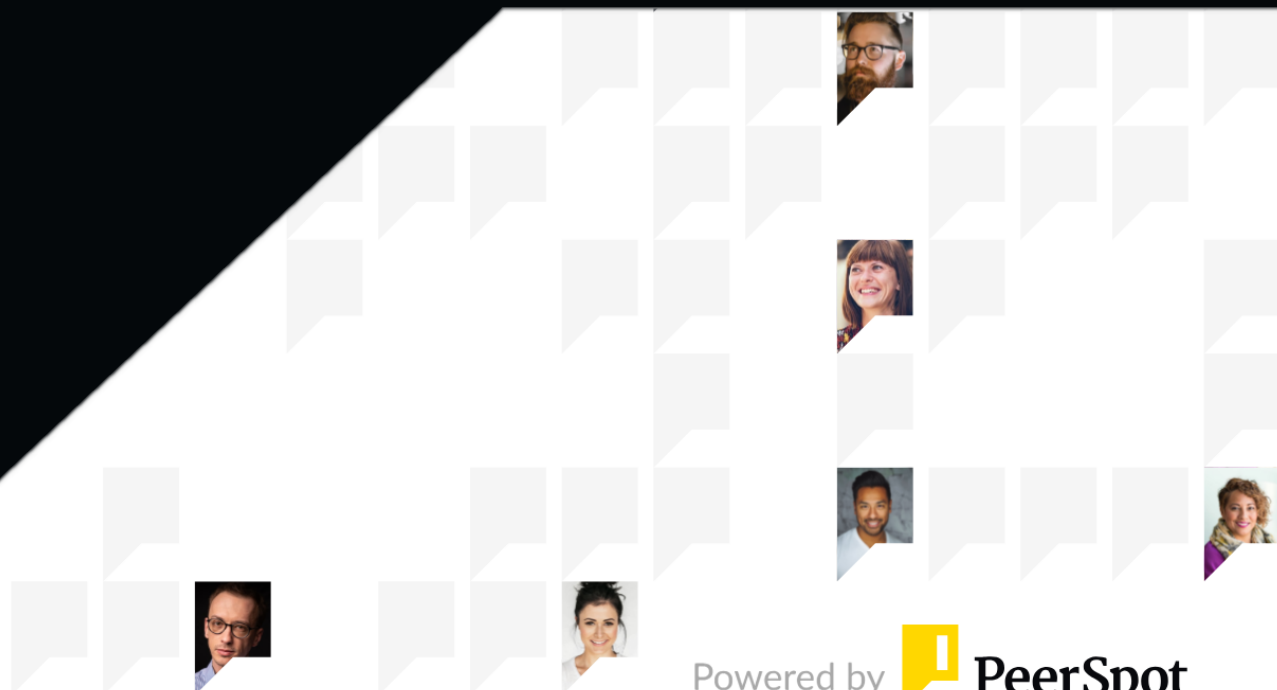




Imperva Application Security Platform

Reviews, tips, and advice from real users



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Product Recap



Imperva Application Security Platform

Imperva Application Security Platform Recap

Imperva Application Security Platform delivers comprehensive and continuous web threat protection. Renowned for its ease of use, it shields web applications and databases from various cyber threats while integrating seamlessly with cloud and on-premises environments.

Imperva Application Security Platform protects web environments by offering advanced security measures against threats like DDoS attacks, SQL injections, and cross-site scripting. As a robust web application firewall, it provides extensive monitoring and bot management capabilities. The platform integrates content delivery networks for enhanced performance and scalability, while real-time traffic analysis ensures consistent protection. Despite its strengths, improvements can be made in policy management and customization options. Users seek better integration with third-party tools and more competitive pricing models. The inclusion of AI for enhanced analytics is also anticipated.

What are the key features of Imperva Application Security Platform?

- **Correlated Attack Validation:** Enhances threat assessment by linking related security events.
- **Threat Radar:** Offers visibility into potential and ongoing threats.
- **Virtual Patching:** Provides protection against vulnerabilities without immediate code changes.
- **IncapRules:** Allows creation of custom security policies.
- **DDoS Protection:** Defends against large-scale distributed denial-of-service attacks.
- **CDN Integration:** Improves content delivery speed and reliability.

What benefits should users look for in reviews?

- **User-Friendly Administration:** Simplifies setup and ongoing management tasks.
- **Seamless Integration:** Ensures smooth operation with existing infrastructure.
- **Comprehensive Threat Protection:** Shields digital assets from a wide range of threats.
- **Hands-On Support:** Provides timely and effective customer service assistance.

Imperva Application Security Platform is implemented in industries needing strong database and application protection. Companies use it to enforce geolocation restrictions and manage bots, benefiting sectors like finance and e-commerce where data security and threat monitoring are critical. Its ability to protect and ensure data accessibility makes it integral to business operations prioritizing cyber resilience.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“I suggest others looking into using Imperva Application Security Platform consider it as the best solution.”



Validated user

Senior Associate at a tech vendor with 10,001+ employees



“Imperva is one of the best, if not the best, and almost every feature in Imperva Application Security Platform works really fine and addresses what enterprises are battling, shaping the security culture of the digital world.”



Stephen Tanimowo

Senior Cybersecurity Consultant at Cyberoutcome Limited



“The main benefit is the use case my clients find valuable, because for the product and security there is good API inspection, and if any abnormal API appears or there are any similarities due to changes, the API security features will catch that so allowed APIs will get access while others will be blocked.”



Nigus Machin Amare

CTO at Malam Engineering PLC

- ✓ “Based on what I observed when I used Imperva Application Security Platform, it is very useful and the features are great, and it is very helpful in terms of operations.”



Alianamarie Lachica

Soc Analyst at Cineplex Inc

- ✓ “Imperva Application Security Platform has positively impacted my organization by providing strong protection for web applications, as many big companies in the UK use Imperva WAF as an essential protection layer, illustrating its effectiveness.”



Validated user

Cyber Security Product Owner at a energy/utilities company with 10,001+ employees

- ✓ “Initially, there were over 1,500 vulnerabilities, but we managed to fix almost all of them within three months, leaving only two low severity issues outstanding.”



P Mayuranathan

Cybersecurity Consultant at Accenture Singapore Services Pte Ltd



“Imperva Application Security Platform has helped reduce incidents, save time, and improve my organization's security posture with specific measurable outcomes and metrics.”



Sayan Gupta

SOC Analyst L1 at CMS-IT-SERVICES-PVT-LTD

What users had to say about valuable features:

“The best features of Imperva Application Security Platform include its ease of use, as it offers both on-premises and cloud options, with minimal maintenance downtime during patching due to the recommended three gateways setup, allowing for resource monitoring while upgrading.

“Imperva Application Security Platform positively impacts my organization by reducing CVE-related issues significantly, as we monitor and learn from reports generated during collaboration with respective teams.

“We track the reduction in CVE-related issues through weekly and monthly meetings using Imperva Application Security Platform reports. Initially, there were over 1,500 vulnerabilities, but we managed to fix almost all of them within three months, leaving only two low severity issues outstanding..”

P Mayuranathan

Cybersecurity Consultant at Accenture Singapore Services Pte Ltd

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“Imperva Application Security Platform offers features such as Attack Analytics.

“Attack Analytics has helped us understand what traffic is being received by our applications, and based on that, we have created the policies. The false positives have been reduced, saving a lot of time for us to work on other important tasks rather than wasting time on addressing those false positives.

“Imperva Application Security Platform has considerably improved our web application security posture and it has also helped us design our applications with security as the primary concern. Before using Imperva Application Security Platform, we received many attacks, such as command injection attacks, SQL injection attacks, and even though we were using a niche web application firewall, we were not able to tackle those attacks. After moving to Imperva Application Security Platform, these attacks have been prevented significantly, and the attacks on the initial level have been considerably reduced..”

Validated user

Cybersecurity Specialist at a healthcare company with 1,001-5,000 employees

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“I interact with Imperva Application Security Platform by checking the action taken by Imperva Application Security Platform and also configuring the rules. It effectively works on blocking according to the rules we specify. It is the best tool for detection and mitigation of current web-related attacks.

“In my experience, the best features of Imperva Application Security Platform include blocking malicious requests and checking the status of those requests. Each and every detail taken by Imperva Application Security Platform, I can note down, and I can take decisions.

“The level of detail in the status reports from Imperva Application Security Platform is one hundred percent helpful for my work.

“Imperva Application Security Platform positively impacts my organization by helping to mitigate web-related attacks. Our clients' web applications are kept very secure and safe..”

Ravindra Reddy

SOC Analyst at PwC

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“What I found most effective about Imperva's WAF is that it has predefined rules covering many use cases, including compliance rules for PCI DSS and local country compliance. The customized rules based on application threats proved to be very useful, along with a good dashboard that, although somewhat complicated for beginners, becomes easy to manage at an expert level with good API integration and effective threat intelligence to detect threats.

“After discussing the WAF, I believe Imperva has made significant advancements in its Cloud WAF offerings, which can now effectively protect against bot and DDoS attacks. This showcases a good advantage of being part of the Thales cybersecurity group while expanding its product range in the Cloud WAF space.

“Imperva Application Security Platform has positively impacted my organization by providing strong protection for web applications, as many big companies in the UK use Imperva WAF as an essential protection layer, illustrating its effectiveness..”

Validated user

Cyber Security Product Owner at a energy/utilities company with 10,001+ employees

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“The best features Imperva Application Security Platform offers include the ADC. Imperva releases their policies every 15 or 20 days, and we have almost covered all the OWASP Top 10 related issues.

In my day-to-day work, the ADC helps because Imperva updates the latest signatures, latest policies, and whatever the latest alerts have been found, creating their policies without requiring us to do a lot of work. I simply update the ADC, and whatever new policies are in Imperva are reflected on our platform as well. This allows me to communicate to the organization that we have the up-to-date policies regarding the latest attacks that have been identified.

Imperva Application Security Platform impacts our organization positively in many ways, such as protecting our applications. Additionally, during compliance audits, I can show what attacks we have prevented and how Imperva helps us mitigate threats. There is also bot protection and CAPTCHA features. I recall a time when we were facing attacks on an application; I identified the issue, and based on that, I created a rate-limiting policy on Imperva, which significantly helped our organization..”

Validated user

Senior Associate at a tech vendor with 10,001+ employees

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“The most helpful feature of Imperva Application Security Platform that we have been using is the dashboard, especially the alerts and the traffic reporting. We used it to provide a specific report and summary of what we saw on the specific website, specific attacks, and specific activities or events that were unusual or common. This allowed us to know if we needed to investigate something or if it was just a common occurrence.

“Imperva Application Security Platform did improve our efficiency, especially during calls and meetings. We could provide a specific summary of reporting that we could share with the board or stakeholders to show what we saw every single day and what we were dealing with. They could see the clearer picture and bigger picture of what we were dealing with every single day, especially in terms of Imperva or the web application platform.

“Based on the reporting that Imperva Application Security Platform provided us, it really did help save time. We were able to provide summarized reports, especially to the VP of the cyber security department who is not into the more technical aspects and wants to have a clearer picture through graphs. Imperva was able to provide specific graphs for each day. We could show him that there was a spike specifically for this website, and he could ask what about the other days and other times, and we could clearly show it to him. This gave him a clearer idea of the traffic or the incidents we were dealing with related to Imperva..”

Alianamarie Lachica

Soc Analyst at Cineplex Inc

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Other Solutions Considered

“We did not previously use a different solution, starting with DAM and moving directly into a full implementation due to an incident that required rapid deployment..”

P Mayuranathan

Cybersecurity Consultant at Accenture Singapore Services Pte Ltd

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“We did not evaluate other options before choosing Imperva Application Security Platform, opting for it directly because it fit our needs for an on-premises solution..”

P Mayuranathan

Cybersecurity Consultant at Accenture Singapore Services Pte Ltd

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Previously, I used Akamai, but Akamai is difficult to navigate and check the operations. Whereas Imperva Application Security Platform gives precise and concise information about things, so it is a much better tool when compared to Akamai.

Ravindra Reddy

SOC Analyst at PwC

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“We previously used F5, but we faced issues related to utilization. We encountered many challenges with F5 crashing due to high traffic, which led us to replace it with Imperva, though I still sometimes face utilization issues with Imperva where it may reach up to 90 or 95 percent but does not crash..”

Validated user

[Read full review](#) 

Senior Associate at a tech vendor with 10,001+ employees

“Here at the company that I used, I have never heard of other solutions being used. However, I think I worked with AWS WAF before and also with Cloudflare. If I heard correctly, the company did try other solutions. I think they came from Cloudflare and also tried AWS. I think they also tried evaluating Fortinet..”

Alianamarie Lachica

[Read full review](#) 

Soc Analyst at Cineplex Inc

“If anyone is concerned about API security, then Imperva Application Security Platform is definitely a good choice.

“Imperva is a trusted brand, and I have been using Imperva Web Application Firewall on-prem and also as SaaS, but Imperva Application Security Platform is a next-generation cloud-based service that is quite helpful and powerful. Based on current attacks and the latest AI-based attacks, some improvement is required, but it remains a promising product that I would recommend to others..”

Validated user

Cybersecurity Specialist at a healthcare company with 1,001-5,000 employees

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ROI

Real user quotes about their ROI:

Imperva Application Security Platform has helped reduce incidents, save time, and improve my organization's security posture with specific measurable outcomes and metrics.

Sayan Gupta

SOC Analyst L1 at CMS-IT-SERVICES-PVT-LTD

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I have seen a return on investment because it saves money and time as it automatically takes decisions on IOCs and blocks them immediately, which helps us mitigate the IOCs before they exploit the vulnerabilities.

Ravindra Reddy

SOC Analyst at PwC

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“Although it is difficult to quantify the return on investment in monetary terms given that we cannot translate threats into monetary values, the use of Imperva was driven by compliance reasons and resulted in fewer incidents..”

Validated user

Cyber Security Product Owner at a energy/utilities company with 10,001+ employees

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“While I would not say we have saved money, we have certainly saved time through effective documentation and support for compliance-related issues, streamlining the necessary processes with fewer employees..”

P Mayuranathan

Cybersecurity Consultant at Accenture Singapore Services Pte Ltd

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“We have seen a return on investment with Imperva Application Security Platform, as we started with a few devices and gradually increased the number of on-premises devices for Imperva Application Security Platform..”

Validated user

Senior Technical Consultant at a tech vendor with 11-50 employees

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“I have seen a return on investment with Imperva Application Security Platform, as it is generally associated with time savings, because the review of alerts and the visibility it gives saves us significant operational time. The clarification on time savings is that it refers to the time spent on alerts..”

Diego Uchofen

Ingeniero Preventa at Imperia

[Read full review](#) 

Use Case

“Currently in my present company, we do not use Imperva Application Security Platform. However, during my co-op position, we used it as part of a web application firewall. I cannot provide a specific example since I cannot disclose any information, but we used it for daily operations to check the traffic, the attack, and the impact of any external traffic occurring on our websites..”

Alianamarie Lachica

Soc Analyst at Cineplex Inc

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“My main use case for Imperva Application Security Platform involves using it in more than a couple of organizations where I was employed.

“We used Imperva Application Security Platform for web application firewall and API security in one of those organizations.

“Since we integrate a number of external vendor products in our environment, most of these integrations occur via API, and hence we use Imperva Application Security Platform for API security..”

Validated user

Cybersecurity Specialist at a healthcare company with 1,001-5,000 employees

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“My main use case for Imperva Application Security Platform includes DDoS, cross-site scripting, and SQL injections. This kind of signatures will be detected and blocked by Imperva Application Security Platform.

“I used Imperva Application Security Platform to check a particular target and verify what action was taken by Imperva Application Security Platform on multiple bad requests, whether they were suspended, allowed, or blocked. The decision making regarding what is taken by Imperva Application Security Platform, I used to check in the tool. I can conclude that whether it is impactful or not on the target and take a decision to follow the further incident response plan..”

Ravindra Reddy

SOC Analyst at PwC

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“My main use case for Imperva Application Security Platform is to block unauthorized IPs, users, and source applications, as we configured the Web Application Firewall to monitor internet-based applications during my previous project.

“To decide which policies to configure for blocking unauthorized users and sources, we identify authorized users and source IP addresses, ensuring only those belonging to the organization are validated and whitelisted in Imperva Application Security Platform to effectively block unauthorized sources. Imperva Application Security Platform works on a whitelisting concept, meaning only whitelisted users are allowed while others are treated as unauthorized.

“We implement multiple policies for sensitive data in the Web Application Firewall because users may attempt to access sensitive health-related information. In a healthcare project, we set up patterns to alert if sensitive data is accessed within the organization and block it if accessed externally..”

P Mayuranathan

Cybersecurity Consultant at Accenture Singapore Services Pte Ltd

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“My main use case for Imperva Application Security Platform is protecting public-facing websites, and I primarily used Imperva for the web application firewall, which was the principal use case for us.

“I recall a time when Imperva's Web Application Firewall helped us detect threats and protect against specific attacks. We used it in a large banking group to avoid and detect threats and protect against OWASP Top 10 vulnerabilities in web application security. This helped us significantly in detecting those vulnerabilities while using custom rules in WAF, making it a very effective use case for our web applications.

“In addition to that, we were using Imperva WAF for bot detection and DDoS attacks. We tweaked the firewall rules and added rate-limiting rules to help manage DDoS attacks to a certain level..”

Validated user

Cyber Security Product Owner at a energy/utilities company with 10,001+ employees

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“My main use case for Imperva Application Security Platform is onboarding the application on Imperva.

To onboard an application on Imperva, we start with sites, under which we have server groups. Under the server group, we have our applications. So I create a site; let's suppose India is a site. In India, we have multiple regions, we can say states, like Maharashtra and Jaipur, Bangalore. I create a server group, and under that, I can create another, and into that, I can add our applications. For example, in Hyderabad, we have our major applications, so I can add those major applications into the Hyderabad segment, while the same application which works as a DR would reflect on the Jaipur site.

In onboarding, we provide the IP address, FQDN, and the port as well. I put the application into simulation mode for about 15 days. After 15 days have passed, I apply the default policies, whatever the default policies we have. Then, I move the application into blocking mode. Every day, I monitor the traffic pattern, the traffic count, and whether any traffic is getting blocked, checking which particular policy the traffic is getting blocked in. Additionally, if users have requirements for custom policies or custom error pages, I work on that as well..”

Validated user[Read full review](#) 

Senior Associate at a tech vendor with 10,001+ employees

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“We utilized AWS for our private cloud environment, finding it satisfactory, although I only used Imperva Application Security Platform Cloud once for DAM, not WAF..”

P Mayuranathan

Cybersecurity Consultant at Accenture Singapore Services Pte Ltd

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“Based on what I heard, the initial setup of Imperva Application Security Platform was very straightforward. When I came to the company, it was already there, so I think it was very straightforward and very easy for the team because I did not see or hear any issues with them discussing this..”

Alianamarie Lachica

Soc Analyst at Cineplex Inc

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“The advice I would give to others who are considering using Imperva Application Security Platform is to start with learning mode and then move to blocking mode slowly for approximately one week so that Imperva can identify the website and the connections that are made to it..”

Diego Uchofen

Ingeniero Preventa at Imperia

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“Imperva Application Security Platform is deployed in a cloud solution, as I was provided with login details, logged in, and configured Imperva Application Security Platform, putting in my public IP. From Imperva, I received a certain CNAME that I placed in my DNS, so all traffic coming to my domain goes through that DNS, through the CNAME to Imperva Application Security Platform, and then Imperva Application Security Platform forwards it to my public IP. Therefore, I would classify it as a private cloud..”

DOYIN ABIODUN

Head of Tech at CRC Credit Bureau Limited

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“Regarding licensing, it was a smooth experience. I had to reach out to the salesperson at Imperva who helped us with setting up costs and understanding what the client needs, and making sure the pricing and licensing is done. Licensing is always for a year. There are times when most of our clients do not actually remember where they do their licensing. The licensing certificate helps to understand the date and then gives the client the proper time to renew when necessary..”

Stephen Tanimowo

[Read full review](#) 

Senior Cybersecurity Consultant at Cyberoutcome Limited

“For installation, it primarily involves a cloud-based service, and I was using that as an operator. For database activity monitoring, I have deployed it, and while it is somewhat complex, there is a support channel where I communicate with vendors to resolve issues. The main challenge during installation is not unique to Imperva Application Security Platform. It is faced by many on-prem and virtual appliance products, particularly ensuring integrity with the virtualization environment and integration with third-party applications..”

Nigus Machin Amare

[Read full review](#) 

CTO at Malam Engineering PLC

Customer Service and Support

“I had an experience reaching out to customer support for an issue with Imperva Application Security Platform, and it was quite good; they addressed the issue effectively..”

Validated user

Cybersecurity Specialist at a healthcare company with 1,001-5,000 employees

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“Customer support from Imperva has been very good as I have raised over 100 cases, with responsive support addressing urgent needs, even offering early support despite initial SLA challenges..”

P Mayuranathan

Cybersecurity Consultant at Accenture Singapore Services Pte Ltd

[Read full review](#) 

“Imperva Application Security Platform customer support has been very good; the ticketing platform allows us to have visibility of the case, and the staff makes the effort to respond quickly..”

Diego Uchofen

Ingeniero Preventa at Imperia

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“Customer support for Imperva Application Security Platform is good, though it could be better. I would rate the customer support of Imperva Application Security Platform an eight on a scale of one to ten..”

Validated user

[Read full review](#) 

Senior Technical Consultant at a tech vendor with 11-50 employees

“For the customer support, the reason I rated Imperva nine over ten is basically because of the customer support. They need to work faster on the response time because of issues of urgent replies. They need to work perfectly on the faster response. Overall, it is a good customer experience with them. It has not really been hectic, but they can do better..”

Stephen Tanimowo

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Senior Cybersecurity Consultant at Cyberoutcome Limited

“I experienced something when I was working with the company, but it was not me who reached out to customer support for Imperva Application Security Platform. One of my colleagues reached out and they said it takes time. The customer support is fine, but the requests they were asking for took too much time, which slowed us down in terms of operations..”

Alianamarie Lachica

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Soc Analyst at Cineplex Inc

Other Advice

“I would rate Imperva Application Security Platform an eight on a scale from one to ten. Imperva Application Security Platform is a very good platform; even though it is not in Gartner, clients request it and trust the brand. I would rate customer support on a scale from one to ten as an eight. My overall review rating for Imperva Application Security Platform is eight out of ten..”

Diego Uchofen

Ingeniero Preventa at Imperia

[Read full review](#) 

“Based on what I observed when I used Imperva Application Security Platform, it is very useful and the features are great. It is very helpful in terms of operations. There are flaws, and I mean there is no perfect platform, but I can recommend Imperva Application Security Platform to my colleagues and other people because it is a very good product. Imperva Application Security Platform is one of the good tools I have used ever since I started working. My review rating for this product is 9 out of 10..”

Alianamarie Lachica

Soc Analyst at Cineplex Inc

[Read full review](#) 

“We have a DCDR setup, and because we are on-premises, we have created our DC and DR. We test our DC and DR every three months by switching traffic from the DC to DR for seven days before switching back to the DC.

I suggest others looking into using Imperva Application Security Platform consider it as the best solution. I have worked with both F5 and Imperva, and while F5 offers many solutions in one box, it can lead to numerous issues, and Imperva's feature capabilities surpass those of F5. I definitely recommend Imperva. I would rate this product a 7 out of 10..”

Validated user

Senior Associate at a tech vendor with 10,001+ employees

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“Although it is difficult to measure the success in commercial or monetary terms, we found that we could manage more threats within the environment, with Imperva flagging threats coming from the internet, resulting in few incidents. This illustrates how Imperva helped us.

“I would highly recommend others to consider using Imperva Application Security Platform, and I rate this product eight out of ten..”

Validated user

Cyber Security Product Owner at a energy/utilities company with 10,001+ employees

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“I have not seen anything major in terms of specific outcomes or measurable improvements, but it is already taking decisions very effectively and blocking malicious requests, and also helps us gather information about the IOCs and block them in the end. It is a very useful tool for organizations, and I suggest every organization use it.

“Imperva Application Security Platform is deployed in my organization in both on-premises and public and private cloud environments.

“I would rate Imperva Application Security Platform a ten out of ten because in our environment, it is just a perfect tool. I do not know about the other environments. I give this rating of ten out of ten to Imperva Application Security Platform..”

Ravindra Reddy
SOC Analyst at PwC

[Read full review](#) 

“Beyond the WAF, Imperva DAM is beneficial because it features Imperva Security Fabric and Data Security Fabric, including tools like File Access Activity Monitoring, though the WAF is still using previous functionalities.

“I can confirm that Imperva Application Security Platform is stable, though we have not purchased Imperva Application Security Platform cloud environment from the AWS Marketplace.

“It is important to decide the purpose for using Imperva Application Security Platform; I recommend it for monitoring internet-based applications, while for internal tasks, it may not be worthwhile due to its costs. I would rate this review as a 9..”

P Mayuranathan
Cybersecurity Consultant at Accenture Singapore Services Pte Ltd

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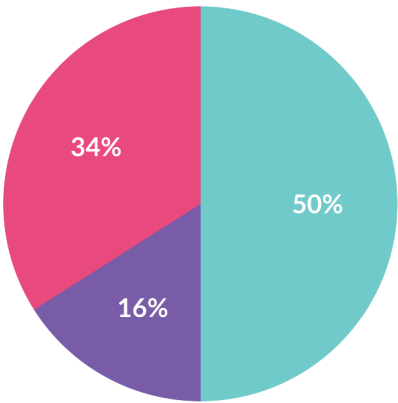
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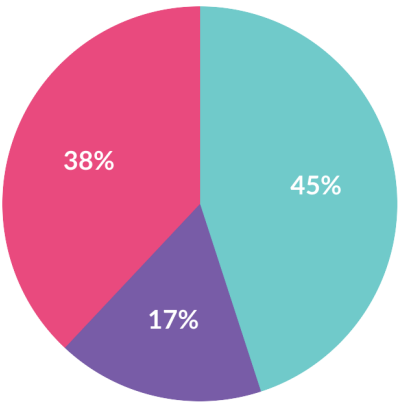


Company Size

by reviewers



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Large Enterprise Midsized Enterprise Small Business

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