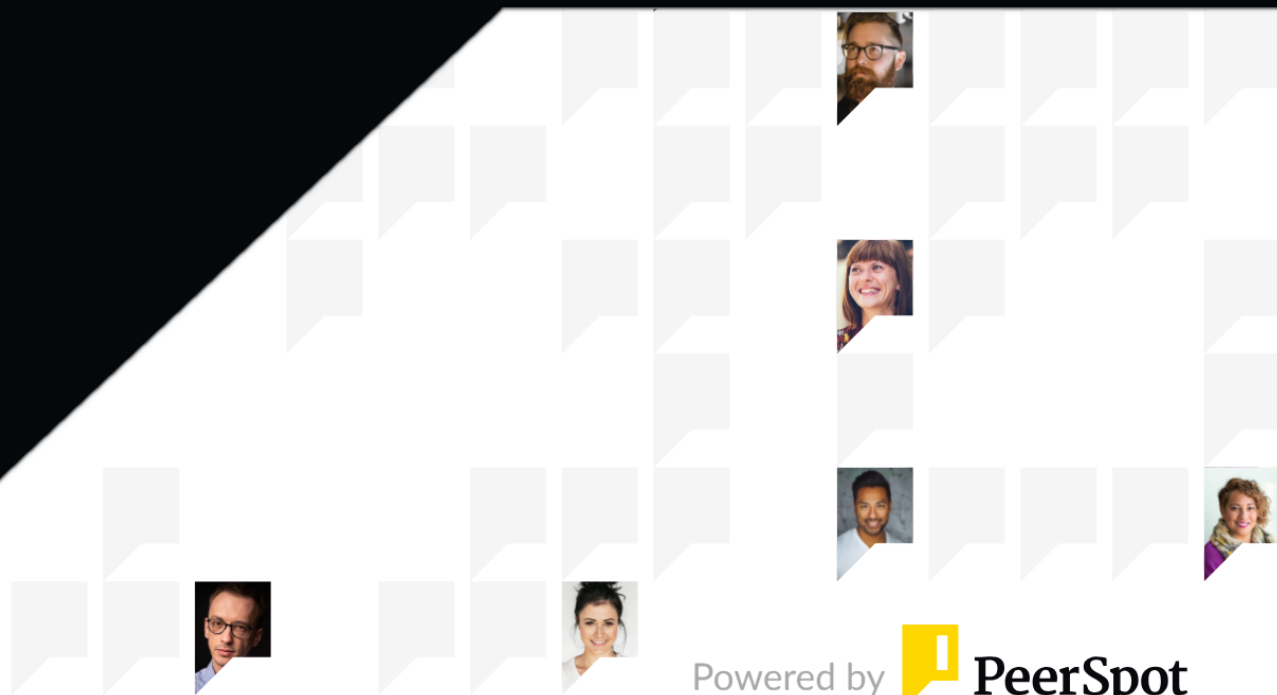




Rackspace OpenStack

Reviews, tips, and advice from real users



Powered by  **PeerSpot**

Contents

Product Recap..... 3 - 4

Valuable Features..... 5 - 14

Other Solutions Considered..... 15 - 17

ROI..... 18

Use Case..... 19 - 22

Setup..... 23 - 26

Customer Service and Support..... 27 - 28

Other Advice..... 29 - 32

Trends..... 33 - 34

About PeerSpot..... 35 - 36

Product Recap



Rackspace OpenStack

Rackspace OpenStack Recap

Rackspace OpenStack offers potent infrastructure concepts, customization options, and scalability with commodity servers, supporting microservices, virtualization, and numerous integrations, all beneficial for advanced IT deployments.

Known for its robust infrastructure and flexible deployments, Rackspace OpenStack caters to enterprises with complex IT management needs. It excels in virtualization and data analytics while enhancing server management with microservices architecture. Companies leverage it for effective infrastructure as code management, integrating tools like GitLab and Jenkins, offering a sought-after platform for deploying private clouds and managing diverse workloads efficiently.

What are the standout features of Rackspace OpenStack?

- **Infrastructure Flexibility:** Easily configurable infrastructure with commodity servers.
- **Customization Options:** Adaptable for unique enterprise needs.
- **Scalability:** Supports increasing workloads effectively.
- **Integrations:** Seamless integration with tools like GitLab and Jenkins.
- **Virtualization Capabilities:** Lowers operational expenses and simplifies hardware changes.

What benefits should users look for in reviews?

- **Cost Efficiency:** Lower operational costs through virtualization.
- **Enhanced Flexibility:** Microservices architecture offers advanced adaptability.
- **Data Management:** Effective for big data services and data analytics.
- **Migration Support:** Facilitates on-premises migration from the cloud.

Enterprises utilize Rackspace OpenStack across industries for tasks like large data management and private cloud deployment. It supports streamlined infrastructure management and eCommerce integration with Akamai. Often chosen for website development and deploying managed services, it meets diverse deployment needs efficiently.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“In my experience, Rackspace OpenStack delivered a stable, flexible, and reliable private cloud environment.”



Shbhaves Shbhaves

Manager Dev Ops at MSD



“Rackspace OpenStack impacted my organization positively in that the drive helped me keep files in an organized folder, and obviously we needed email addresses to be able to communicate with each other and for outsiders to be able to email us.”



Office Manager

Office and marketing manager at a non-profit with 201-500 employees



“The most useful opinion about Rackspace OpenStack is that it is very flexible, first of all, and the most important feature is that it is feature-rich.”



Bilal Inamdar

Cloud Linux Administrator at a tech services company with 11-50 employees

- ✓ “Rackspace OpenStack has positively impacted my organization by bringing us much closer to our customers based on the supportability this platform provides, and it has unique features which are very useful for our customers.”



Verified user

Principal Engineer at a tech vendor with 10,001+ employees

- ✓ “The open-source nature of OpenStack provides significant value.”



Hai Dinh Van

Cloud Center Manager at FPT

- ✓ “Rackspace OpenStack positively impacts my organization by making processes easier since I do not need to manage all servers manually because it efficiently manages server operations and maintains proper data, which saves time.”



Verified user

Database developer at a university with 501-1,000 employees

- ✓ “The solution is stable.”



Ankita_Verma

Deputy Manager openstack cloud at The Ericson Manufacturing Co.

What users had to say about valuable features:

“The open-source nature of OpenStack provides significant value. It allows for three-word cloud management, maintaining a stable customer environment, and offers additional services like migration and optimization. OpenStack excels in guiding customers with transitioning from traditional setups to modern cloud environments..”

Hai Dinh Van

Cloud Center Manager at FPT

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“Nowadays, I find the virtualization module to be very valuable for the Sri Lankan market. The container management solutions are also very good and a futuristic solution.

“Rackspace OpenStack's open-source architecture is very futuristic and very valuable, assisting my customers in achieving interoperability through many open-source projects built into this solution, which are very valuable and usable for the customer's day-to-day operations..”

Maheshc Chathuranga

Senior Enterprise System Architect at Enterprise Technology (Pvt) Ltd

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“The best features Rackspace OpenStack offers include how you would access the drive, as it was easily accessible, and it was nice that you had the option to make an alias, and we had a decent amount of storage too.

“Rackspace OpenStack impacted my organization positively in that the drive helped me keep files in an organized folder, and obviously we needed email addresses to be able to communicate with each other and for outsiders to be able to email us..”

Office Manager

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Office and marketing manager at a non-profit with 201-500 employees

“The best features Rackspace OpenStack offers me include hybrid cloud support, as it is very useful in identifying the different possibilities of exploring it on different workloads and different cloud platforms.

“Rackspace OpenStack is useful for exploring different workloads and cloud platforms because it helps my team, as we are essentially an OEM providing our infrastructure, and on that infrastructure, we are using the Rackspace OpenStack platform.

“Rackspace OpenStack has positively impacted my organization by bringing us much closer to our customers based on the supportability this platform provides, and it has unique features which are very useful for our customers.

“An example of how Rackspace OpenStack has improved supportability includes a couple of examples I have, but due to some applications, I cannot share the metrics for that due to confidentiality, although it has improved significantly from the supportability perspective..”

Verified user

[Read full review](#) 

Principal Engineer at a tech vendor with 10,001+ employees

“The most useful opinion about Rackspace OpenStack is that it is very flexible, first of all. It is very flexible and the most important feature is that it is feature-rich. All over the KVM environment, I have played with many, but Rackspace OpenStack is built on many third-party applications, like Nova, Cinder, and many things. So it supports a lot of vendors, first of all. The far most important point is that it can be certified for the SAP HANA database.

“Most of the things are already available in Rackspace OpenStack. It was easy to integrate a few things, but I did not find much of the backup solution; it is not there. The backup solutions are not proper for it, and that was the main layoff for me. You can say, there were also integration issues, but it depends on what you are trying to integrate. If you are trying to integrate some major products, you will be able to. But for cheaper products, you will not be able to integrate. We tried very hard to integrate a certain backup solution. We used Acronis, and the other one we tried, we worked with them for approximately six months, but we were not able to integrate that properly.

“There are two front-ends for Rackspace OpenStack. One is what Core-edge provided us; that is a customized one, which is never finished customizing. The second one is the official one, that is Horizon. Horizon comes in the older version of Rackspace OpenStack, and what we used is currently end-of-life. In that, Horizon was there. In the new version, there is a Skyline dashboard. I do not have any complaints with Horizon, as well as Skyline. Skyline is also good; it is very much improved and very good. People are selling that product as a service, directly on the dashboard without much editing, only some white labeling. So I think the dashboard is very good, the latest one, Skyline.

“The advantages are that it is stable; it is very integratable because most of the people will integrate most of the things with it. But new products might have issues. It depends; it is 50-50 on integration, you can say. But it has lots of moving parts, that is a disadvantage. There are lots of resource requirements, such as human resources. Other things like that, you have to constantly train people about it, how to utilize it at L1, L2 levels. Then the end user will not appreciate it as a SaaS platform or as a PaaS platform or as an IaaS platform. So Infrastructure as a Service, it is a little bit good with Skyline, the new version, but it is still not

appealing because they know what they are going through. But Rackspace OpenStack in Virtuozzo is very good. Virtuozzo has created a layer and made it simple..”

Bilal Inamdar

Cloud Linux Administrator at a tech services company with 11-50 employees

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“Many people compare Rackspace OpenStack with AWS, Azure, or Google Cloud; personally, I don't think it's direct competition because these address slightly different problems. Public cloud providers offer managed services that reduce operational overhead, while Rackspace OpenStack focuses on giving organizations complete control over the infrastructure. If an organization values flexibility, data control, compliance, and private cloud deployments, Rackspace OpenStack is a very good option. If speed of adoption and managed services are primary priorities, public cloud platforms may be easier. Both approaches have their place depending on business requirements. Working with Rackspace OpenStack has helped me grow as an infrastructure engineer, providing deeper visibility into how cloud infrastructure works behind the scenes, strengthening my understanding of virtualization, networking, automation, infrastructure operations, and production support. Overall, I would describe my experience as positive; no infrastructure platform is perfect, and every technology has trade-offs. What matters is whether the platform meets the organization's technical issues and business requirements. In my experience, Rackspace OpenStack delivered a stable, flexible, and reliable private cloud environment. With the right operational practices and automation, it can effectively support enterprise-scale workloads.

“The best features of Rackspace OpenStack include that I have full power to design in my own way, unlike public clouds like AWS, GCP, and Azure, where I have less freedom. In Rackspace OpenStack, I enjoy more control over the infrastructure and greater flexibility. It can be deployed on-premises, in Rackspace data centers, or co-location facilities, making it ideal for organizations with strict compliance or data residency requirements. It is built on OpenStack, an open-source cloud platform, making it easier to customize to business requirements. It is designed for enterprise workloads, supports redundancy, and allows for upgrades with minimal service disruption, suitable for mission-critical applications. The best thing I personally appreciate is the capability to quickly provision additional compute, storage, and networking resources, which is beneficial for growing enterprise applications. Additionally, it provides strong automation support; being an API-driven platform, it works well with infrastructure as code tools like Terraform and automation scripts that reduce manual provisioning and improve consistency. For enterprise security and compliance, it has strong security controls

for regulated industries, helping organizations meet compliance requirements while retaining control over the infrastructure. Rackspace provides 24/7 expert support, handling monitoring, upgrades, maintenance, and operational management, which is useful for teams without dedicated Rackspace OpenStack expertise. In my experience, I have integrated this with Kubernetes for containerized applications.

“As the main DevOps team in the complete organization, we handle all automation tasks. From a DevOps perspective, this is valuable because we don't want engineers manually provisioning infrastructure every time a new environment is needed; instead, we define infrastructure as code using tools such as Terraform or Ansible. Once the code is written, the same infrastructure can be created repeatedly with minimal effort and without configuration drift. We set proper standards for setting up the infrastructure, and if any new interns or upcoming engineers want to create similar infrastructure, they can use our modules or other resources we have prepared. Automation integrates well with CI/CD pipelines; for instance, if I want to test an environment, the pipeline can automatically provision the necessary infrastructure, deploy the application, run tests, and then clean up resources after completion. This reduces manual work, speeds up delivery, and ensures every environment is created consistently. An advantage of Rackspace OpenStack is its scalability; as application demands increase, automated workflows can provision additional resources much faster than doing everything manually. Overall, the API-first design and compatibility with automation tools make Rackspace OpenStack a good fit for modern DevOps practices.

“Security and compliance are where Rackspace OpenStack stands out, as it is commonly deployed as a private cloud, allowing organizations greater control over their data storage, access, and infrastructure configuration. This is crucial for industries such as healthcare, banking, finance, and government where regulatory compliance and data privacy are major priorities. From a security perspective, Rackspace OpenStack provides role-based access control (RBAC), allowing administrators to assign different permissions to different users or teams. This ensures users access only the resources they need. It also supports network isolation using private networks and security groups, which reduces the risk of unauthorized access between workloads. Data can be protected through encryption

while stored or being transmitted. Organizations can integrate Rackspace OpenStack with enterprise identity providers for centralized authentication and access management. Since everything is under the organization's control, security policies can be customized to meet internal standards and regulatory requirements. Security monitoring and auditing can also be integrated into this environment, allowing teams to collect logs, monitor activity, track configuration changes, and generate audit trails, which are useful for compliance reporting and incident investigation. Overall, I think Rackspace OpenStack is a strong choice for organizations that need a secure private cloud and have strict compliance requirements, giving them the flexibility to implement security controls that align with their governance policies while supporting modern DevOps and automation practices.

“Rackspace OpenStack has positively impacted my organization in several ways. First, it provides a stable and reliable infrastructure for hosting applications, which improves overall operational confidence because the platform is consistent and allows my team to focus more on delivering application features rather than constantly dealing with infrastructure issues. Another significant impact has been on automation; we integrated infrastructure provisioning and deployment workflows with our DevOps processes, reducing manual effort and improving consistency across environments. This also minimizes human errors and makes deployments more predictable. From a scalability perspective, the platform allows us to provision resources based on project requirements. As application demand increases, we can expand our infrastructure without redesigning the entire environment, which helps development teams get the environments they need more quickly. Finally, with greater visibility and control over infrastructure, troubleshooting becomes more structured; we can monitor resource utilization, identify issues earlier, and resolve incidents more quickly. Overall, Rackspace OpenStack helps improve operational efficiencies, automation, and infrastructure reliability while supporting enterprise applications..”

Shbhaves Shbhaves

Manager Dev Ops at MSD

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Other Solutions Considered

“I am not currently using HP solutions because we have to drop Morpheus due to our requirement for some customizations, and Morpheus was not entertaining that..”

Bilal Inamdar

Cloud Linux Administrator at a tech services company with 11-50 employees

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“For competitive products, I usually recommend Rancher Prime from SUSE or Broadcom VMware instead of Rackspace OpenStack if it doesn't fit my customer's budget..”

Maheshc Chathuranga

Senior Enterprise System Architect at Enterprise Technology (Pvt) Ltd

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“VMware was the major player, but this market was captured since the merger and acquisition with Broadcom.

Now, OpenStack has very good features. In the future, if we develop OpenStack in the right direction, we will be able to capture a good market share in the future..”

PrakashShukla

Director InfoSec, Service Delivery at CBY Services

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“I chose a rating of six because I just switched to Google Workspace, and it's so much easier due to all the integrations that it has and setting it up, including different accounts, aliases, groups for emails, and having Google Meet right within the same platform. It's really nice, and I have everything all in one place; I really didn't see that opportunity with Rackspace OpenStack, and the search is better when I'm searching for emails..”

Office Manager

Office and marketing manager at a non-profit with 201-500 employees

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“When I started with Rackspace, they had Rackspace OpenStack, and I switched to Google Workspace.

“I actually switched from Rackspace OpenStack to Google Workspace after evaluating the options..”

Office Manager

Office and marketing manager at a non-profit with 201-500 employees

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“I just want to confirm, currently, I am not working with Morpheus because Morpheus was taken over by HP.

“I am currently working with Rackspace OpenStack. Additionally, I am now also moving from Rackspace OpenStack to ShapeBlue, which is CloudStack.

“I am working with CloudStack. Now, we are implementing CloudStack. For the last two years, we worked with Rackspace OpenStack.

“We are moving from Rackspace OpenStack to CloudStack due to the requirement of human resources and technicality. There are lots of moving parts in Rackspace OpenStack..”

Bilal Inamdar

Cloud Linux Administrator at a tech services company with 11-50 employees

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ROI

Real user quotes about their ROI:

“When compared to other commercial products, Rackspace OpenStack is much cheaper, especially when compared to solutions like Red Hat OpenStack or VMware. The licensing costs are beneficial..”

Hai Dinh Van

Cloud Center Manager at FPT

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Use Case

“My main use case for Rackspace OpenStack was for storage, such as cloud drive storage for all the photography and paperwork that we have for the association, and then I also had multiple email addresses associated with it, as I had one and then everybody on the board had their own email addresses as well as some of our section chairs..”

Office Manager

Office and marketing manager at a non-profit with 201-500 employees

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“I am the reseller of Rackspace OpenStack, mainly on-premises solutions, not cloud hosting ones. I am still working with Red Hat products. I also use Rackspace OpenStack as well. I utilize its managed environment feature, referring to the container management..”

Mareshc Chathuranga

Senior Enterprise System Architect at Enterprise Technology (Pvt) Ltd

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“I mainly use Rackspace OpenStack for my virtual environment, for the KVM environment, such as hosting VMs. That is what we use it mainly for. You can say it is just like VMware; we are using Rackspace OpenStack; however, VMware is on a little higher ground. Rackspace OpenStack is kind of medium to high, you can say, but not high. It is not as good as vCenter..”

Bilal Inamdar

Cloud Linux Administrator at a tech services company with 11-50 employees

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“My main use case for Rackspace OpenStack involves large data management, as it provides a reliable database service.

“A quick specific example of a task where Rackspace OpenStack helps me is in handling the database and assisting with backups in my organization. It also hosts my applications, managing cloud infrastructure services while I create multiple servers. In my product area, I operate three to four servers, including a development server, testing server, UAT site server, and solution expert server, managing these servers effectively..”

Verified user

Database developer at a university with 501-1,000 employees

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“My main use case for Rackspace OpenStack is that we are particularly using it for our OpenStack applications, where we are putting our applications on Rackspace OpenStack software day-to-day.

“A specific example of an application or workload I'm running on Rackspace OpenStack includes our Telco applications such as IMF, IMS, or AMF, and these are the applications which we are putting on Rackspace OpenStack.

“Apart from Telco applications, I also use Rackspace OpenStack for other applications in non-Telco products as well..”

Verified user

Principal Engineer at a tech vendor with 10,001+ employees

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“I have closely worked with Rackspace OpenStack for almost three to four years.

“My main use case for Rackspace OpenStack involves working as part of the DevOps team supporting applications hosted on the Rackspace OpenStack environment rather than being purely an OpenStack administrator. My responsibilities include provisioning infrastructure when required, supporting deployments, troubleshooting environment issues, automating repetitive tasks, monitoring applications, and working closely with developers and operation teams to ensure everything runs smoothly.

“In a recent project from about six months back, there was a requirement to set up a private cloud using OpenStack, which required mostly the provisioning of infrastructure using Terraform, Ansible, and a few other pipeline tools. I noticed that Rackspace OpenStack is highly customizable, and every organization's implementation can look slightly different. This means engineers moving between companies may still need to understand how the particular environment has been designed. Capacity planning is another area that requires careful attention; unlike fully managed public cloud services where scaling can often be almost automatic, private cloud environments require teams to continually monitor available compute, storage, and networking resources to ensure sufficient capacity for future growth. Troubleshooting also requires looking at multiple layers of the stack, as sometimes an application issue may initially appear to be an infrastructure issue or vice versa. Having a systematic troubleshooting approach becomes very important. Over time, my team developed playbooks and standing standard operating procedures that significantly reduce investigation time during incidents..”

Shbhaves Shbhaves

Manager Dev Ops at MSD

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup is complicated. There are many components, so you have to ensure that every part is running correctly.

Our cluster has about eight nodes, and it took about a week. Two skilled engineers are required for the solution's deployment..”

Verified user[Read full review](#) 

IT Specialist at a tech services company with 201-500 employees

“Rackspace OpenStack handled my storage and email needs okay; it was a little expensive, and Google Workspace is much cheaper. The organization of the cloud drive didn't seem very new or updated; it almost seemed very outdated, as though that's what a cloud drive would have looked 15 years ago. The search function was horrible on the email addresses; I would do boolean searches or any type of searches, and my emails would never come up. Adding aliases was cumbersome on our main Rackspace account, and it wasn't really the easiest process..”

Office Manager[Read full review](#) 

Office and marketing manager at a non-profit with 201-500 employees

“We use VMware, which is as easy to install as any software on a laptop. You need to customize for Red Hat or Rackspace versions. That's where the architect's and deployer's knowledge and skills come in. With the flexibility to use hundreds of parameters, the right knowledge help will help to choose the right ones and when to use them. If you do, it will work seamlessly 80% of the time. 20% of the time, you will need support from the community or someone who knows what is happening. You may even need to check the code to see if it works properly..”

Ankita_Verma

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Deputy Manager openstack cloud at The Ericson Manufacturing Co.

“The initial setup of OpenStack can be challenging, especially for those not accustomed to it. However, the documentation provided by OpenStack is quite helpful. Despite some deployment issues, once users become familiar with it, the platform becomes more manageable. We've experimented with various flavors, including Red Hat OSB and Canonical. To streamline the process, we incorporated deployment automation and scripting. One notable challenge we faced was the extended deployment time, especially with Red Hat, which could take around 30-45 minutes. Despite the challenges, the platform offers scalable resources and infrastructure, making it suitable for creating private cloud environments..”

Nasharat Maner

[Read full review](#) 

Associate Software Test Solution Architect at AFour Technologies

“If you can have a preconfigured server, the installation's probably very simple. It took a while, and it was very fiddly to get the shell script to do what I wanted to do to push my desk database and server over onto OpenStack. It was fast and had a lot of tech to deploy. So it's a matter of hours, not days.

I had a relatively small application from the start, so configuring the server took about an hour. Two people are required for the deployment.

We never had to maintain it, only for about a week. We had to upload various stuff to the live server. And it was just those two again because there wasn't a lot.

It depends on how much work is being done on the application and how much stuff is being pushed to GitHub. Because maintaining that if you have a group of, you know, a project using fifty people is obviously a large project. And you're all pushing your work to GitLab to control that version, ensuring everything's in the right format. I can imagine it expands as the project gets bigger. .”

Sam Atkinc

[Read full review](#) 

Software Engeenir at Cardiff University / Prifysgol Caerdydd

“Rackspace OpenStack's initial setup is complex, but it has a lower cost than VMware. I believe that if the setup was easier the cost of the solution would be higher.

Deployment can take a long time if done manually, but with the help of tools like Ansible, the process can be automated. A more mature organization can take a few weeks to deploy the grid, but no more than that.

The first step in creating a cloud is capacity planning. This involves figuring out the amount of cloud capacity a customer needs. Once this is determined, the necessary hardware is procured. The hardware must have the specifications to meet the customer's capacity requirements. Once the customer agrees with the pricing, we go ahead with the provisioning of the hardware. The hardware is provisioned, the next step is to stack the hardware inside the rack and plug it on. Then we start deploying the Rackspace OpenStack on their servers and building all the applications which are required to support, maintain, and monitor the complete cloud infrastructure. We then proceed with the testing of the entire stack. We deliver, ship the hardware to the customer's place and deploy it.

The deployment requires a lot of people. We do refer the resources to other departments because it will be mostly on-site in the customer's location. We have to be there helping their IT team get set with the deployment and after that, we can complete the rest remotely..”

Ajith Narayanan

CEO at pinakastra

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Customer Service and Support

“The customer support for Rackspace OpenStack was not the best; I would send an email and it would take a couple of days to get an answer, and I don't remember a live chat feature..”

Office Manager

Office and marketing manager at a non-profit with 201-500 employees

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“The community support and resources available for different open-source distributions have been quite helpful. While we managed to address many issues through community forums and articles, technical support has also provided valuable assistance when needed..”

Nasharat Maner

Associate Software Test Solution Architect at AFour Technologies

[Read full review](#) 

“I do not think they provide the technical support. I have not taken any vendor management system. I was having Core-edge-related support. Core-edge was building the upper layer and they are also supporting us. In that case also, it is so complex that you will get lost in the contract because it is so vast. What is included in the support, what is not included, I think that will eat you up. So I will give it a five..”

Bilal Inamdar

Cloud Linux Administrator at a tech services company with 11-50 employees

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“Regarding customer support for Rackspace OpenStack, I am pretty much happy, and the customer is pretty much happy.

“I would rate the customer support of Rackspace OpenStack on a scale of 1 to 10 as a nine..”

Verified user

Principal Engineer at a tech vendor with 10,001+ employees

[Read full review](#) 

Other Advice

“I advise others looking into using Rackspace OpenStack to have a solid understanding of cloud concepts, as managing these aspects in Rackspace OpenStack requires a good knowledge foundation. I have rated this product a seven overall..”

Verified user

Database developer at a university with 501-1,000 employees

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“I help my clients with Rackspace OpenStack as a consultant. I work with my clients as a consultant with Rackspace OpenStack. I am not involved in the purchase process of the platform. The pricing for Rackspace OpenStack is free. Rackspace OpenStack is good, but I think it is complicated in its own sense. To be adopted by a company, it is harder to operate, but easier to implement. The final assessment is that it is not that everything is good or bad. There are certain things which are very good, but there are certain things which are very bad, such as the dependency of the person. I would give this review an overall rating of eight..”

Bilal Inamdar

Cloud Linux Administrator at a tech services company with 11-50 employees

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“The accessibility of Rackspace OpenStack was kind of hard to add to iPhone; many of the board members had issues with it when adding it to their cell phones. The way you would add the mail server had many issues, and then if you logged into it with desktop, it would say you didn't open an email yet, even though you opened it

on your phone. It wasn't super seamless, so that caused some issues.

“My advice to others looking into using Rackspace OpenStack would be to be prepared that they might run into a couple of issues and that it's not the most user-friendly.

“I found this interview to be not aligned with picking up on the fact that I canceled it and did not ask specifically why I canceled. My overall review rating for Rackspace OpenStack is six out of ten..”

Office Manager

Office and marketing manager at a non-profit with 201-500 employees

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“For the container management solution, I believe that Rackspace OpenStack is the best product in the market right now for its features, levels, and functionalities.

“After integrating those applications, I have experienced that it reduced the complexity for those APIs.

“I have integrated third-party applications with Rackspace OpenStack's APIs, mostly data protection solutions like Veeam, Commvault, and things of that nature, and [Ansible](#) as well for the automation side.

“I would rate this review an eight out of ten..”

Maheshc Chathuranga

Senior Enterprise System Architect at Enterprise Technology (Pvt) Ltd

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“I rate Rackspace OpenStack an 8 on a scale of 1 to 10.

“I chose 8 out of 10 for Rackspace OpenStack because every product has some space to improve.

“Regarding Rackspace OpenStack's AI capabilities, I think it serves as a high-performance layer for enterprise AI workloads, moving past basic virtualization and being helpful directly on top of open source OpenStack infrastructure, especially addressing the security and compute constraints that other OEMs and enterprise operators face.

“When considering the accuracy and reliability of output from Rackspace OpenStack's AI capabilities, I observe that AI is generally a new field, and we cannot judge the accuracy at this stage.

“My advice for others looking into using Rackspace OpenStack is to analyze the options available in the market such as Rackspace, Red Hat, and Mirantis based on their use case before implementation, but Rackspace is one of the best solutions you can use.

“I conclude that Rackspace OpenStack is a very good platform and you can use it for your workloads. My overall rating for Rackspace OpenStack is 8 out of 10..”

Verified user

Principal Engineer at a tech vendor with 10,001+ employees

[Read full review](#) 

“My advice for those looking into using Rackspace OpenStack is to first understand business requirements before choosing the platform. Rackspace OpenStack is an excellent choice for organizations needing a private cloud with greater control over their infrastructure and strict security and compliance requirements. However, it is crucial to have a skilled operations or DevOps team because Rackspace OpenStack offers a lot of flexibility, and managing that flexibility requires expertise. I also recommend investing in automation from the beginning; using infrastructure as code such as Terraform or Ansible rather than manually provisioning resources improves consistency, reduces human error, and simplifies

scaling. Finally, document your architecture and operational procedures thoroughly, as good documentation eases onboarding, simplifies troubleshooting, and ensures knowledge sharing across the team.

“Accuracy and reliability are critical for Rackspace OpenStack's AI capabilities, as AI recommendations can directly impact production infrastructure. I don't think AI should make critical infrastructure decisions completely on its own; instead, it should act as an intelligent assistant providing recommendations while engineers retain final approval for high-impact actions. Ensuring accuracy requires training AI models on high-quality, up-to-date operational data, including infrastructure metrics, logs, incidents, and historical performance. Models should also be continuously validated against real production outcomes as infrastructure evolves. Reliability can improve by implementing confidence scores for AI recommendations; if the confidence level is low, the system should notify engineers instead of taking automated actions. Critical operations such as deleting resources, changing network configurations, or scaling production environments should always require human approval. Organizations should also regularly audit AI decisions comparing them with actual outcomes to measure precision and identify areas for improvement.

“Rackspace OpenStack is deployed in my organization as a private cloud for limited sets of resources where I require data to be accessed by only specific teams. I also use public cloud providers such as AWS, GCP, and Azure for other resources and configurations. However, for data that demands more security, I limit access to internal teams, including the security team or developers, by deploying those resources on Rackspace OpenStack private cloud.

“I am using all three public cloud providers; I have resources and configurations as well as applications deployed on AWS, Azure, and GCP. I would rate my overall experience with Rackspace OpenStack a nine out of ten..”

Shbhaves Shbhaves
Manager Dev Ops at MSD

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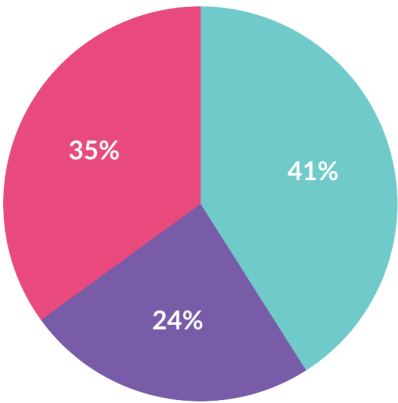
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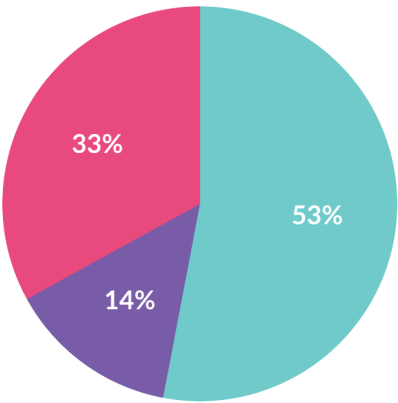


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsize Enterprise Small Business

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The summaries, overviews and recaps in this report are all based on real user feedback and reviews collected by PeerSpot's team. Every reviewer on PeerSpot has been authenticated with our triple authentication process. This is done to ensure that every review provided is an unbiased review from a real user.

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- Company size
- Which solutions you're already considering

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