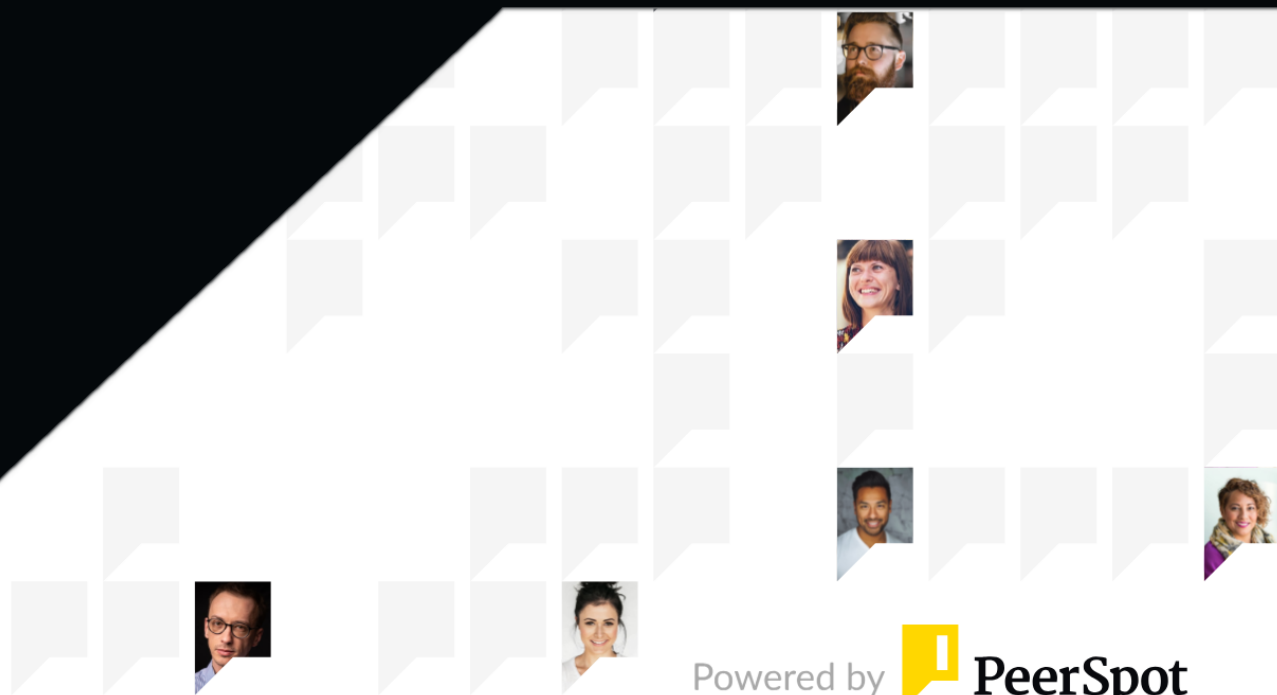




Datadog

Reviews, tips, and advice from real users



Powered by  PeerSpot

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Product Recap



Datadog

Datadog Recap

Datadog integrates extensive monitoring solutions with features like customizable dashboards and real-time alerting, supporting efficient system management. Its seamless integration capabilities with tools like AWS and Slack make it a critical part of cloud infrastructure monitoring.

Datadog offers centralized logging and monitoring, making troubleshooting fast and efficient. It facilitates performance tracking in cloud environments such as AWS and Azure, utilizing tools like EC2 and APM for service management. Custom metrics and alerts improve the ability to respond to issues swiftly, while real-time tools enhance system responsiveness. However, users express the need for improved query performance, a more intuitive UI, and increased integration capabilities. Concerns about the pricing model's complexity have led to calls for greater transparency and control, and additional advanced customization options are sought. Datadog's implementation requires attention to these aspects, with enhanced documentation and onboarding recommended to reduce the learning curve.

What are Datadog's Key Features?

- **Sharable Dashboards:** Facilitate collaboration with customizable, intuitive dashboards.
- **Extensive Integrations:** Seamlessly connects with tools like Slack and AWS to support workflows.
- **APM and RUM:** Provides deep insights into application performance and user interactions.
- **Real-Time Tools:** Enables agile responses to system issues with real-time monitoring.
- **Unified Tagging and Visualization:** Eases management of complex systems with simplified visualization.

What Benefits and ROI Should Users Look For?

- **Efficient Troubleshooting:** Centralized logging speeds up the identification and resolution of issues.
- **Streamlined Workflows:** Integrations with popular tools enhance operational efficiency.
- **Improved Observability:** Comprehensive monitoring improves system reliability and performance.
- **Resource Optimization:** Efficient microservices and container management leads to better cloud resource utilization.
- **Responsive Alerts:** Customizable alerts ensure timely identification of critical issues.

In industries like finance and technology, Datadog is implemented for its monitoring capabilities across cloud architectures. Its ability to aggregate logs and provide a unified view enhances reliability in environments demanding high performance. By leveraging real-time insights and integration with platforms like AWS and Azure, organizations in these sectors

efficiently manage their cloud infrastructures, ensuring optimal performance and proactive issue resolution.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Our teams use Datadog more than they used their old observability tool—they're more production-aware, conscious of how their changes are impacting customers, how the changes they make to their application speed up or slow down their app, and the overall request flow.”



Dhroov Patel

Site Reliability Engineer at Grainger

- ✓ “We have seen a clear return on investment with Datadog, mainly in terms of time saved and faster incident handling.”



Kallamuddin Ansari

Cyber Security Consultant at HR Software Solution

- ✓ “Overall, it has improved operational efficiency and reduced downtime by enabling quicker responses during incidents.”



SurajYadav

Network Security Consultant at NTT DATA

- ✓ “Datadog has impacted our organization positively since we were previously using AppDynamics and then we switched to Datadog, which improved a lot in our alerting and monitoring in the infrastructure space and application space, allowing us to monitor business transactions and take proactive action before an end user reports it.”



Prakash Pandey

IT Manager at Liberty Mutual Insurance

- ✓ “Datadog has positively impacted my organization by helping us make our web portals more efficient, and as we get the agent installed on more devices, it's really provided us visibility that we haven't had in my entire career with Ace Hardware.”



Laurie Mordick

Applications Web Services Technical Engineer at Ace Hardware

- ✓ “Datadog's visibility and debugging features help me day-to-day; specifically, we had an application that was throwing a bunch of errors causing an issue in our production database, and using Datadog, we were able to immediately isolate the error and plan around it.”



Thomas Harrison

Systems Administrator at Townsquare Interactive



“Datadog has impacted my organization positively as this is our main observability tool when it comes to monitoring services, traces, and all resources within key services.”



Validated user

S30334808 Software Engineer II at a wholesaler/distributor with 10,001+ employees

What users had to say about valuable features:

“Datadog's best feature is real user monitoring.

“I prefer Datadog's real user monitoring most because of its analytics capabilities. First, Datadog is recognized in the Gartner Digital Experience for real user monitoring. Second, the analytics capability is very powerful, enabling us to check the experience of customers first. We can also correlate with the back-end side of the performance for real user monitoring and application monitoring. Finally, the capability of metrics within real user monitoring provides many helpful insights for mobile developers to improve their mobile application performance..”

Abednego Petrus

Technical Manager, Consulting at a outsourcing company with 1,001-5,000 employees

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“The best features Datadog offers are digital user experience, troubleshooting, and remediation capabilities, which help identify what is going wrong and where. I focused on the root cause analysis of incidents and tickets, as examining the RCAs makes it easier to find remediations and helps with shifting incidents left. Datadog will positively impact my organization by allowing me to handle ticket resolutions at a much faster pace and bring productivity by reducing the number of support engineers required at the monitoring level. If I integrate Datadog with my managed environment or cloud environment, the RCAs and all the left shift will be automated, and with automation, I will be able to reduce the number of support engineers..”

Aman

Enterprise solution architect at a manufacturing company with 10,001+ employees

[Read full review](#) 

“Datadog is an incredibly powerful daily driver for any engineer, and the recent addition of LLM observability for AI apps and Cloud Security Management makes it feel like a platform that is truly keeping up with modern tech trends. The dashboarding and alert integrations are great features offered by Datadog, giving us all the required information on a single screen, and the alert integration performs its job in a very good manner.

Datadog has positively impacted our organization, as it has eliminated many negative issues, which I call tool sprawl, by replacing four or five separate monitoring tools with one unified platform. This has improved our MTTR and broken down silos between Dev and Ops teams.

Since Datadog has been introduced, the response time when seeing an alert has increased, so alerts have been taken care of within less time and routed to the other teams who have been taking the required actions. This has given us a very positive approach towards the entire working culture..”

BasilJiji

System engineer at a retailer with 10,001+ employees

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“The best features of Datadog are the correlation capabilities and unified visibility. The most useful aspect is that I can see metrics, logs, and service-level data in one place. During troubleshooting, I do not have to switch tools; I can directly correlate spikes in latencies with log error patterns, which saves considerable time. Another feature I find very useful is the dashboards, which are flexible, and I can create views based on what I actually need to monitor daily instead of relying on default setups. The integration with cloud services makes onboarding very easy, and once integrated, most of the data starts flowing automatically without much manual effort.

“Datadog has had a positive impact, mainly by improving how quickly we detect and understand issues. Earlier, when something went wrong, considerable time went into figuring out where the problem actually was. Now, with better visibility across services and logs, we can quickly narrow down the source, whether it is application, infrastructure, or dependency-related. It has also helped in reducing the back and forth between teams because we can validate issues with the data before escalating, which has made incident handling smoother and more efficient overall..”

Kallamuddin Ansari

Cyber Security Consultant at HR Software Solution

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“The best features of Datadog for me are the user-friendly real-time dashboard and its ability to easily integrate with AWS, Azure, Kubernetes, Kafka, and provide a centralized log management system, which gives me excellent visibility into the microservice architecture.

“Datadog has impacted my organization by providing a centralized monitoring system so that each person can trace what is happening in the VM servers, and it has given us a centralized dashboard view.

“Since adopting Datadog, it has reduced the manual effort by around seven to eight hours per week, making the process completely automated.

“Datadog has improved the collaboration across the teams and cross-functional teams, making it very fast and allowing us to easily track what is wrong..”

Kavya S

Data Engineer at a outsourcing company with 201-500 employees

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“One of the best features of Datadog, in my opinion, is its unified visibility across the metrics, logs, and traces in a single platform. The dashboards are very flexible and customizable, which helps a lot in creating meaningful monitoring views based on different use cases. I also find the log management quite useful because it allows quick correlation with metrics during troubleshooting. Another strong feature is its integration, especially with cloud platforms such as AWS or Azure, which makes onboarding and monitoring much easier without heavy manual work.

“Integration with cloud platforms such as Amazon Web Services or Microsoft Azure has really made daily monitoring much easier. Once the integration is set up, Datadog automatically pulls metrics from services such as virtual machines, load balancers, and databases without needing manual configuration on each resource. In one case, I was monitoring a cloud-based application where we started seeing performance issues through Datadog's Azure integrations. I could quickly view metrics from the application server and the back-end database in the same dashboard. It helped me identify that the issue was not network-related but due to the increased load on the backend services. Instead of checking multiple portals, everything was available in one place, which saved time and made troubleshooting faster.

“Datadog has had a positive impact mainly by improving visibility and reducing troubleshooting times. Earlier, we had to rely on multiple tools to check metrics and logs, which delayed root cause analysis. With Datadog, everything is centralized, so it is much faster to identify issues and take actions. It has also helped in proactive monitoring with properly tuned alerts. We are able to detect unusual behaviors such as spiking in traffic or resource usage before it turns into a major incident. Overall, it has improved operational efficiency and reduced downtime by enabling quicker responses during incidents..”

SurajYadav

Network Security Consultant at NTT DATA

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Other Solutions Considered

“I previously used a mix of open-source tools like Prometheus and Grafana, and I switched because manual upkeep was too high and I needed a platform that could handle logs and traces alongside metrics without having to manage the backend storage..”

BasilJiji

System engineer at a retailer with 10,001+ employees

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“We did consider a few alternatives, but they each have their own standards. We considered solutions such as Splunk, New Relic, and Prometheus. Everything is more costly, but I prefer Datadog. I have just heard about Datadog and other monitoring tools from some colleagues. As per their comparisons, I feel Datadog is much better..”

SurajYadav

Network Security Consultant at NTT DATA

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“As of now, we are using cloud-native monitoring with CloudWatch and Azure Monitor for our multi-cloud environment, and we really want to extend it to greater detail that will cover deliberations at greater depth. We have looked at ManageEngine and SolarWinds before choosing Datadog, but they were not very impressive, as the amount of Datadog functionality is not available in these two platforms..”

Aman

Enterprise solution architect at a manufacturing company with 10,001+ employees

[Read full review](#) 

“I evaluated New Relic, Dynatrace, and Amazon CloudWatch before choosing Datadog, and I chose Datadog because of its massive library of over seven hundred integrations and its superior user interface, which is easier for our developers to use daily..”

BasilJiji

System engineer at a retailer with 10,001+ employees

[Read full review](#) 

“Before Datadog, we were mainly using native cloud monitoring like Azure Monitor, along with a few basic tools. The main issue was that monitoring was fragmented. Metrics, logs, and alerts were spread across different places, and so during an incident, we had to switch between multiple tools to understand what was happening. We moved to Datadog to have everything in one place. The ability to correlate metrics and logs in a single platform made troubleshooting much faster and more efficient..”

Kallamuddin Ansari

Cyber Security Consultant at HR Software Solution

[Read full review](#) 

“When evaluating options before choosing Datadog, I compared it with tools such as New Relic and Grafana Labs with Prometheus. The main reason I chose Datadog is that it is a single platform where I can see metrics, logs, traces, and alerts, and it easily integrates with Kubernetes and other services such as Kafka..”

Kavya S

Data Engineer at a outsourcing company with 201-500 employees

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ROI

Real user quotes about their ROI:

I have seen a return on investment because Datadog helps save money and reduces the need for fewer employees while also saving time, which is very beneficial.

Abednego Petrus

Technical Manager, Consulting at a outsourcing company with 1,001-5,000 employees

[Read full review](#) 

“I have seen a return on investment in terms of time saved. I don't have metrics on hand for that answer, but there has been time saved due to the Datadog output..”

Validated user

Operations Manager at a financial services firm with 1,001-5,000 employees

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“I am looking at metrics that will help me decide whether I need to really deploy Datadog, and the metrics will primarily be centered around reducing the number of employees and cost optimization..”

Aman

Enterprise solution architect at a manufacturing company with 10,001+ employees

[Read full review](#) 

“I have seen a strong ROI through a thirty percent reduction in downtime and significant cost savings by identifying under-utilized cloud resources, for example, the ideal EC2 instances through their cloud cost management..”

BasilJiji

System engineer at a retailer with 10,001+ employees

[Read full review](#) 

“We have seen a clear return on investment with Datadog, mainly in terms of time saved and faster incident handling. For example, earlier when an issue occurred, it would take around thirty-five to forty-five minutes just to identify the root cause because we had to check multiple tools. With Datadog, we are usually able to narrow it down within ten to fifteen minutes using the centralized dashboard and logs. We have also reduced repeated troubleshooting efforts because we can identify patterns and fix the root cause instead of dealing with the same issues repeatedly. It has not reduced headcount, but it has definitely improved team efficiency and allowed us to handle more incidents with the same team..”

Kallamuddin Ansari

Cyber Security Consultant at HR Software Solution

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“We have seen a return on investment with Datadog, mainly in terms of saving operational efficiency. For example, earlier our troubleshooting process involved checking multiple tools, which used to take around forty to forty-five minutes just to identify the root cause. With Datadog, since metrics and logs are centralized, we are usually able to reduce the time to around ten to twenty minutes in many cases. This has improved our response time and reduced the duration of incidents. While it may not directly reduce headcount, it definitely improves team productivity and helps handle more issues efficiently with the same team.

“While we do not track exact numbers in all cases, with Datadog we have definitely seen a noticeable improvement in incident response time. For example, earlier it could take around thirty to forty-five minutes to identify the root cause analysis because we had to check multiple tools. With Datadog's centralized dashboards and logs, we are usually able to narrow it down within ten to fifteen minutes in most cases. We have also seen fewer escalations for minor issues because alerts help us catch problems earlier, which indirectly reduces downtime and improves overall efficiency..”

SurajYadav

Network Security Consultant at NTT DATA

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Use Case

“I intend to use Datadog for application performance monitoring, digital user experiences, and troubleshooting to find the root cause analysis of tickets that will be generated in my managed environment. Digital user experience happens to be the priority for me, as I am evaluating this feature across some competing products..”

Aman

Enterprise solution architect at a manufacturing company with 10,001+ employees

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“My main use case for Datadog is to monitor the logs and capture metrics like CPU metrics, memory, and traces across different services in a cloud-based monitoring system where I initially worked, specifically to debug failing systems and systems which are slow, mainly for monitoring my servers in AWS..”

Kavya S

Data Engineer at a outsourcing company with 201-500 employees

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“My main use case for Datadog is unified observability, as I use it to correlate metrics, traces, and logs in a single pane of glass to ensure the health and security of our cloud infrastructure and application.

I correlate those metrics, traces, and logs using the Service Map to visualize dependencies between our microservices, and for example, during a latency spike, I can instantly see if there is a bottleneck in a specific database query or a downstream API, which allows me to route the issues to the right team immediately..”

BasilJiji

System engineer at a retailer with 10,001+ employees

[Read full review](#) 

“Datadog serves as my primary tool for infrastructure monitoring and log analysis in a cloud environment. From a network and security perspective, I use it to monitor server health, track network metrics like latencies and traffic patterns, and analyze logs for troubleshooting issues such as VPN instability and unexpected spikes. The ability to correlate metrics and logs in one place makes it much faster to identify the root cause instead of checking multiple tools.

“One example where Datadog proved invaluable was during a sudden spike in application response time. We received alerts on increased latencies, and instead of checking multiple tools, I used Datadog's dashboard to quickly correlate metrics. I noticed that while the application CPU was normal, there was a spike in database response times. Using the logs and metrics together, I was able to confirm that the issue was coming from the database, not the application. This helped us quickly involve the right team and resolve the issue faster..”

Kallamuddin Ansari

Cyber Security Consultant at HR Software Solution

[Read full review](#) 

“Datadog's main use case is end-to-end monitoring that helps check problems across infrastructure, application, database, security, and logs.

“For example, when checking a problem with a mobile application such as an error from a user hitting a transaction, we check from the client-side mobile device and also from the back end for the API to see if there is latency or an error that triggers the problem. There may be an issue on the database, such as a locking query or high latency on query performance. For infrastructure, if the application is slow, it may be impacted on infrastructure monitoring by CPU and memory consumption.

“Datadog is a powerful observability tool that allows us to correlate and see problems on the infrastructure or application side. In an incident war room, we can see the correlation and the detailed root cause of the problem across real user monitoring, application, database, and infrastructure..”

Abednego Petrus

Technical Manager, Consulting at a outsourcing company with 1,001-5,000 employees

[Read full review](#) 

“My main use case for Datadog is infrastructure and log monitoring in a cloud-based environment. From a network and security perspective, I mainly use it to monitor server health, track network-level metrics, and analyze logs for troubleshooting issues such as VPN instabilities, traffic spiking, or unexpected behavior.

“One recent example where I used Datadog was during a VPN-related issue where users were reporting intermittent disconnections. I checked our Datadog dashboard and noticed spiking in network latencies and a sudden increase in connections dropped around the same time users reported the issues. I then correlated this with the logs and found that one of the back-end servers handling the connection was hitting high CPU utilization. Because everything was centralized, I did not have to jump between multiple tools. I was able to quickly identify the impacted servers and escalate it to the infrastructure team. Once the load was balanced, the issue got resolved.

“With Datadog, I mainly focus on creating meaningful dashboards and tuning alerts properly. In the beginning, we saw a lot of alert noise, so we had to refine thresholds and conditions to make sure alerts are actually actionable. Once that was done, it became much more effective for proactive monitoring instead of just reactive troubleshooting..”

SurajYadav

Network Security Consultant at NTT DATA

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“When I first implemented Datadog, it took me around thirty to forty minutes for the basic setup because we had a very large application to monitor metrics. After the configuration, the data actually appeared within three to four minutes..”

Kavya S

[Read full review](#) 

Data Engineer at a outsourcing company with 201-500 employees

“When comparing the setup between Dynatrace and Datadog, Datadog required more time and effort. Dynatrace was more straightforward – you simply install the agent and it picks up all the traffic with minimal configuration needed for capturing specific things. Overall, the setup for Datadog was more challenging compared to Dynatrace setup..”

Validated user

[Read full review](#) 

S30334808 Software Engineer II at a wholesaler/distributor with 10,001+ employees

“Buying Datadog through the AWS Marketplace was seamless and helped me meet AWS spending commitments, and while Datadog's custom metric pricing can be complex, the setup cost is very low because the agent is easy to deploy..”

BasilJiji

[Read full review](#) 

System engineer at a retailer with 10,001+ employees

“The initial setup cost is relatively low since it is a SaaS model and getting started is straightforward with agent-based deployments. However, the main challenge is the ongoing cost, which depends on data ingestion such as logs, metrics, and traces. As usage grows, especially with log collection, the costs can increase quickly, which requires proper planning around what data to collect, retention policies, and filtering to keep control. Overall, I think it is flexible, but cost optimization needs continuous monitoring..”

SurajYadav

[Read full review](#) 

Network Security Consultant at NTT DATA

“Setting up dashboards and integrations in Datadog is relatively straightforward in my experience, especially for standard cloud services. For integrations, once we connect our cloud account, most of the metrics start coming in automatically, so the initial setup is not very complex. The documentation also helps considerably during this phase. For dashboards, basic ones are easy to create using existing templates, but to make them truly useful, we have to spend time customizing them based on our actual use cases, like adding specific metrics and refining the layout. Overall, the initial setup is easy, but making it truly effective takes practical tuning..”

Kallamuddin Ansari

[Read full review](#) 

Cyber Security Consultant at HR Software Solution

“I am looking to deploy Datadog on AWS and Azure for multi-cloud management support and really want to extend it at the server side and at the end-user side for digital user experience. I will start with AWS and extend it to Azure six months down the line. I plan to purchase Datadog through the AWS Marketplace once I have the demo..”

Aman

[Read full review](#) 

Enterprise solution architect at a manufacturing company with 10,001+ employees

Customer Service and Support

“Their technical documentation is some of the best in the industry, and their support engineers are very proactive, helping us optimize the ingestion cost..”

BasilJiji

System engineer at a retailer with 10,001+ employees

[Read full review](#) 

“The customer support rates eight out of ten. They require all information upfront and there's still back and forth communication happening. Overall, they provide good service..”

Validated user

S30334808 Software Engineer II at a wholesaler/distributor with 10,001+ employees

[Read full review](#) 

“We do not rely on Datadog support for day-to-day issues. Most of the time, we are able to resolve things using the dashboards, logs, and their documentation. We have only reached out in a few cases, mainly for configuration-related queries, and in those situations, support was helpful, though sometimes it required a few back and forth interactions to get to the exact solution. Overall, support is decent, but we mostly depend on self-troubleshooting..”

Kallamuddin Ansari

Cyber Security Consultant at HR Software Solution

[Read full review](#) 

“In my experience, the customer support from Datadog has been quite reliable. For standard issues and queries, the response time is generally good, and the documentation is also very helpful for resolving common problems. For more complex cases, support may take some time for investigations, but they usually provide proper guidance and follow-up. Overall, I would say support is responsive and helpful, especially when combined with their strong documentation..”

SurajYadav

Network Security Consultant at NTT DATA

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“The customer support has been one of the best parts of Datadog.

“I would rate the customer support from Datadog a 10 on a scale of 1 to 10.

“I would suggest staying in close contact with your customer support representative to get the most out of Datadog..”

Daniel Dolan

Full Stack Developer at Townsquare Interactive

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“Customer support is excellent; I have opened and closed probably five tickets in the past few days, specifically within the past seven days. Very responsive, and the support techs are knowledgeable and responsive.

“I would rate customer support an eight out of ten. The only issues that we had were really needing more educational resources to begin with to truly understand the specifics of log management and APM tracing setup, simply because those are very complicated procedures. Walking through that a couple more times with the support engineer probably would have been helpful. It was not a deal breaker or a significant pain point, but the quicker we get up with Datadog, the happier, the quicker and deeper we get with Datadog, the happier people seem to be at our organization.

“Overall, the entire Datadog comprehensive experience of support, onboarding, getting everything in there, and having a good line of feedback has been exceptional. I've been in the industry over 20 years, and part of my roles has always been customer-facing. I find that Datadog's client support is very engaging, comprehensive, and thorough..”

Thomas Harrison

Systems Administrator at Townsquare Interactive

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Other Advice

“My biggest advice is to set up ingestion rules and filters early, as you should not send all your logs and metrics at once, and being selective about what you need to store can maximize your ROI from day one. I would rate this review as an eight..”

BasilJiji

System engineer at a retailer with 10,001+ employees

[Read full review](#) 

“I hope to have some literature on how I can leverage my managed support for cloud environments, plus how I can integrate this with my managed support at the end-user devices. Finding the root cause analysis at greater depth, reducing the number of employees to manage or monitor infrastructure incidents, and increasing satisfaction on the application performance monitoring part are the advice I would give to others looking into using Datadog. I give this review a rating of eight..”

Aman

Enterprise solution architect at a manufacturing company with 10,001+ employees

[Read full review](#) 

“If anyone is looking to use Datadog, I would advise planning your monitoring strategy from the beginning. Focus on what metrics and logs are actually important because collecting everything can increase noise and costs. It is also important to spend some time on proper alert tuning; otherwise, you may end up with too many non-actionable alerts. I would also recommend starting with key integrations, especially with cloud platforms, and then gradually expanding use instead of enabling everything at once. I would rate this product an eight out of ten..”

SurajYadav

Network Security Consultant at NTT DATA

[Read full review](#) 

“My advice for others looking into using Datadog is to initially simplify the technical setup and configuration. Secondly, regarding pricing mechanisms, it would be wise to commit to clear allotments to avoid hidden costs for customers, as it significantly impacts pricing.

“I believe Datadog is the largest single observability platform, with correlation as a differentiation factor, enterprise readiness as a measure, and cost management now being a key topic with a very clear roadmap and direction. I would rate this product nine out of ten..”

Abednego Petrus

Technical Manager, Consulting at a outsourcing company with 1,001-5,000 employees

[Read full review](#) 

“Our workflow is both team-wide and individual, as we check the end-to-end observability and the monitoring of our end-to-end application, infrastructure, and cloud services individually as well as in a team.

“When I open Datadog, the first thing I do is see the home dashboard, which will have the active alerts and the system health status, as well as listing out all the monitored resources, including the servers, virtual machines, Kubernetes pods, and nodes. I will also see the CPU usage and memory usage, including the disk utilization.

“Datadog is used by the cloud infrastructure monitoring team and the application team within the company, and everyone uses it on the same level as I do.

“I have not experienced any features during implementation of Datadog that I am not really using in practice.

“As of now, for my use case, I am satisfied with what Datadog offers, and I do not wish for any specific features that it currently lacks.

“My advice to someone considering Datadog who has a similar workflow to mine is to read the entire documentation and work on it. I would rate my overall experience with Datadog as an eight out of ten..”

Kavya S

Data Engineer at a outsourcing company with 201-500 employees

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“One additional point I can add is that with Datadog, I focused considerably on making alerts actionable and reducing noise. In the initial phases, we had too many alerts that were not very useful, so we spent time tuning thresholds, adding conditions, and correlating alerts with real impact. After that, alerts became much more meaningful and helpful in faster response. I also use it regularly for trend analysis, checking for recurring spikes or patterns over time, which helps in identifying potential issues before they become incidents.

“The features of Datadog become truly useful when you start combining them, not just using them separately. For example, just looking at the metrics alone does not always give the full picture, but when you combine metrics with logs and service-

level data, it becomes much easier to understand what is actually happening during an incident. Features like tagging help considerably in filtering data across environments and services, especially when the setup grows. Without proper tagging, it can get difficult to navigate. Overall, the strength of Datadog is not just the individual features, but how well they work together in real scenarios.

“We have seen noticeable improvements after using Datadog, mainly in terms of time saved and faster incident handling. Earlier when an issue occurred, it could take around twenty to forty minutes just to understand where the problem was. Now, with the centralized visibility and correlation of metrics and logs, we are often able to narrow it down within fifteen to twenty-five minutes. We have also seen fewer repeated incidents because we can identify patterns and fix the root cause instead of just resolving symptoms. Incidents are getting resolved faster, and the time spent on troubleshooting has reduced significantly.

“My advice for anyone considering Datadog is to be selective about what you monitor from day one. It is tempting to enable everything, but that usually leads to too much data and noisy alerts. Instead, start with critical services and key metrics, and then expand gradually. Invest time in tagging and structuring your data properly because it makes a considerable difference later when you need to filter, troubleshoot, or build dashboards. Finally, review your setup regularly because what works in the beginning may not stay relevant as the environment grows. Start small, avoid collecting all data, use proper tagging, and keep refining your setup over time. This review reflects an overall rating of eight..”

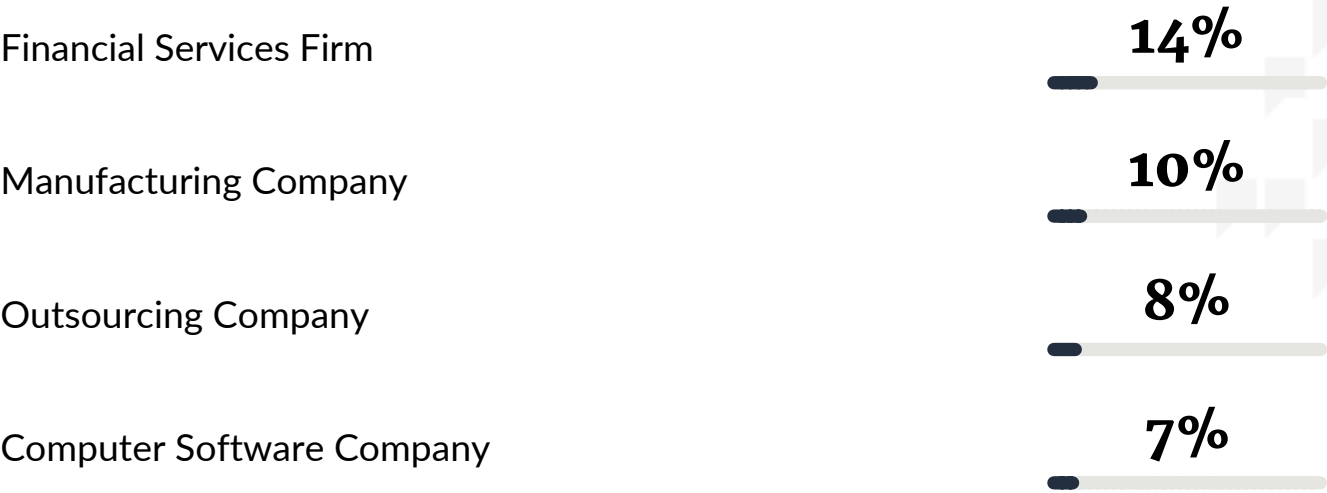
Kallamuddin Ansari

Cyber Security Consultant at HR Software Solution

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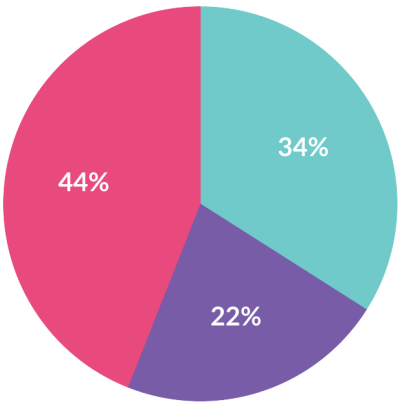
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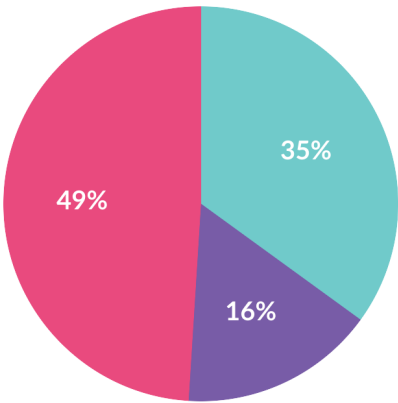


Company Size

by reviewers



by visitors reading reviews



 Large Enterprise

 Midsized Enterprise

 Small Business

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