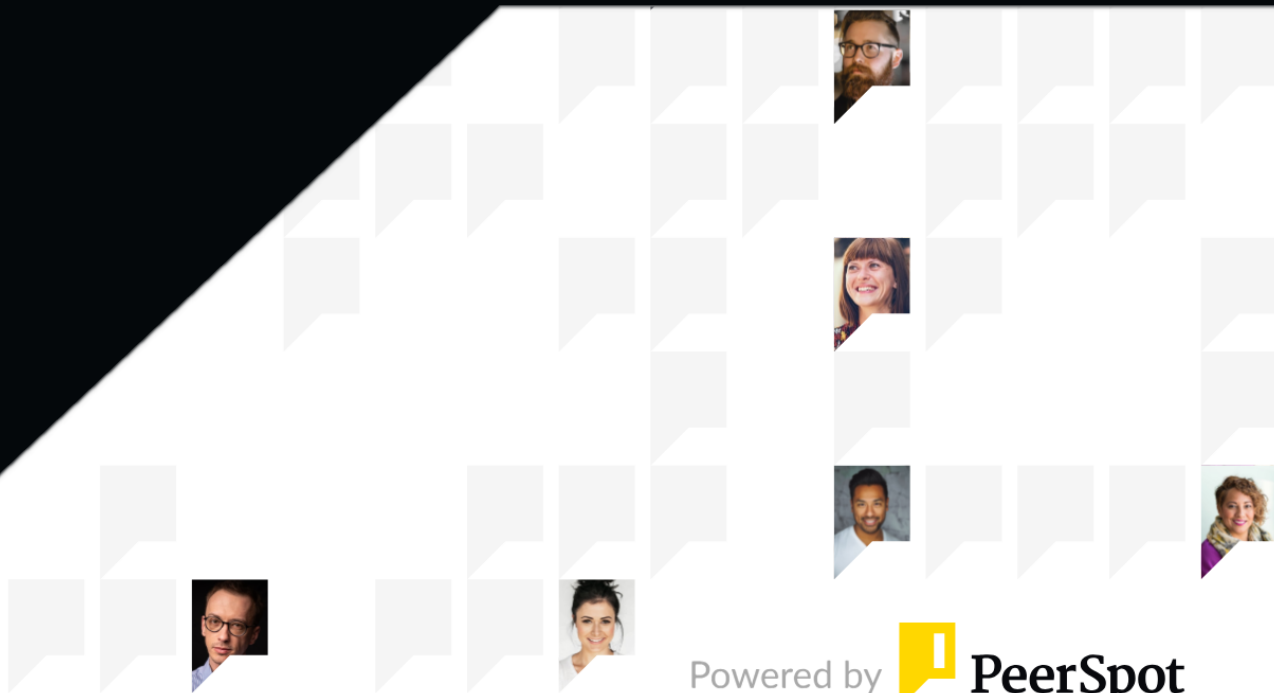




Radware Cloud WAF Service

Reviews, tips, and advice from real users



Powered by  **PeerSpot**

Contents

Product Recap..... 3 - 4

Valuable Features..... 5 - 11

Other Solutions Considered..... 12 - 14

ROI..... 15 - 17

Use Case..... 18 - 21

Setup..... 22 - 24

Customer Service and Support..... 25 - 27

Other Advice..... 28 - 31

Trends..... 32 - 33

About PeerSpot..... 34 - 35

Product Recap



Radware Cloud WAF Service

Radware Cloud WAF Service Recap

Radware Cloud WAF Service is recognized for robust security features, offering protection against threats like DDoS attacks with a seamless deployment process and advanced bot management. API security is enhanced with real-time protection and analytics, providing effective defense against common vulnerabilities.

Radware Cloud WAF is designed for web application protection, addressing issues like DDoS, SQL injections, and bot activity. Integration and deployment are straightforward, with features such as advanced bot detection, API protection, and geo-blocking enhancing threat prevention. The user-friendly interface and automated analytics offer centralized control for blocking unauthorized access and compliance assurance. Users benefit from the service's CDN component and its effectiveness against OWASP Top 10 threats, though improvements in reporting, API integration, and cost-efficiency are needed. Organizations value its role in monitoring, traffic analysis, and anomaly detection, securing both external websites and internal applications.

What are the key features of Radware Cloud WAF?

- **DDoS Protection:** Defends against distributed denial of service attacks, ensuring uptime.
- **Advanced Bot Management:** Identifies and mitigates unwanted bot traffic.
- **API Security:** Provides real-time protection with minimal false positives.
- **Geo-blocking:** Restricts access based on geographical location.
- **CDN Integration:** Enhances content delivery and load times.
- **OWASP Top 10 Defense:** Offers comprehensive protection against common web vulnerabilities.

What benefits and ROI should reviewers focus on?

- **Improved Security:** Comprehensive threat prevention bolsters defenses.
- **Compliance:** Meets stringent security standards and industry guidelines.
- **Centralized Management:** Simplifies control and monitoring of security measures.
- **User-friendly Experience:** Eases deployment and ongoing management.
- **High Availability:** Maintains consistent service availability even under attack.

In industries like finance, e-commerce, and healthcare, Radware Cloud WAF is crucial for protecting sensitive information and maintaining service reliability. Organizations use it for monitoring, traffic analysis, and blocking unauthorized access, ensuring compliance and reducing the risk of breaches.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Radware Cloud WAF Service's ability to protect against zero-day attacks is very good; the threat intelligence feature is excellent in the WAF and helps us protect against zero-day threats significantly, notifying us as early as possible and helping us get it resolved.”



Ankit Tadha

SOC Analyst at Adani Enterprises Ltd

- ✓ “Radware Cloud WAF Service has positively impacted my organization by providing peace of mind for the team and regulatory compliance, since having the application properly protected meets our banking field requirements.”



Btejedor Tejedor

Experto de Seguridad Informática at a financial services firm with 1,001-5,000 employees

- ✓ “A favorite feature of the Radware Cloud WAF Service is the OWASP Top 10; this is the basic feature, and they are getting into AI, which makes it quite smart.”



Vaibhav Mishra

Associate Manager at a energy/utilities company with 10,001+ employees

- ✓ “The features I find best about Radware Cloud WAF Service are its user-friendly GUI and the smooth deployment or onboarding process, and the dashboard allows me to see trends weekly, monthly, and daily for this particular application, enabling me to take action if I want to allow or block specific IPs or traffic.”



Tushar Makwana

IT Security Engineer at Adani Enterprises Ltd

- ✓ “We are achieving six to seven ms latency, so we are very much happy with the performance and the solution uses.”



Verified user

Program Manager at a insurance company with 1,001-5,000 employees

- ✓ “Radware Cloud WAF Service is a ten out of ten for blocking unknown threats and attacks, using artificial intelligence and machine learning to analyze traffic, detect anomalies, and automate responses to cyber threats in real time.”



Krish Pawar

SOC Analyst at Adani Enterprises Ltd



“Radware Cloud WAF Service is quite effective for blocking unknown threats and attacks, and it has the capability to analyze behavioral patterns, which allows them to implement preventive measures.”



Rahul Tripathi

IT Engineer at Adani Enterprises Ltd

What users had to say about valuable features:

“Anti-DDoS protection is one of the most valuable features for us, particularly because availability is critical for our organization. At the same time, the overall WAF functionality is equally important, as it provides an additional layer of protection against web-based attacks and helps us secure our applications more comprehensively..”

Verified user

[Read full review](#)

Department of Protection Control of Information & Communication
Systems Head at a financial services firm with 1,001-5,000 employees

“What I appreciate the most about Radware Cloud WAF Service is the security that we have. It is something we need greatly, and it is very helpful for us. We experience many attacks constantly, and because of the service, we remain secure.

“Radware Cloud WAF Service does an excellent job at blocking unknown threats and attacks..”

Julio Galarza

[Read full review](#) 

Coordinador Nacional De TIC Y Sistemas De La Universidad Catlica Boliviana San Pablo at Bolivian Catholic University

“The best features Radware Cloud WAF Service offers are the custom signatures and the API protection. The custom signatures and API protection have helped me because other vendors don't have API protection, so that's a significant advantage. Radware was chosen by Caterpillar because Radware is bleeding edge cybersecurity, though I was not at the company when these decisions were made.

“Radware Cloud WAF Service has positively impacted my organization by keeping us from having data breaches or denial of service attacks, which is the positive outcome of using the WAF. I don't really track the positive outcomes; management tracks more of the failures than the positives, and that's not my area, so I can't really comment..”

Verified user

[Read full review](#) 

WAF Analyst at a manufacturing company with 10,001+ employees

“It's mostly for the Alteon service. The Alteon load balancing part, particularly the SSL offloading and WAF offloading, is crucial. Offloading allows us to monitor and identify issues easily. I believe the SSL offloading is the most valuable feature.

It's easy to use, and the configurations are similar across different vendors. Compared to F5 and Citrix, Radware is easier to communicate with and use. The configuration process is simple, involving the creation of groups and pools, much like in F5. The SSL offloading is also very easy. Overall, I think it's a good solution.

The service we use through the cloud is very easy. We have one dashboard to manage everything, which is convenient..”

Gaurav_Mishra

Senior Security Consultant at kyndryl

[Read full review](#) 

“I use a WAF which stands out as one of the best features Radware Cloud WAF Service offers.

“It is focused on web services, and the API is a very recent proof of concept; I do not currently have features for web services. With Radware Cloud WAF Service, strong behavior, threat detection, and automated policy synchronization are features that could make it even better. I also observe DDoS protection and visibility of the forwarding and system logs.

“I assess Radware Cloud WAF Service for blocking unknown threats and attacks, primarily with threats such as geo-blocking and OWASP compliance, as well as SQL injection. I do not currently see other threats in the logs..”

Luis Alexander Velez B.

Jefe de Seguridad de TIC at GAD DMQ

[Read full review](#) 

“The best features Radware Cloud WAF Service offers are that the platform integrates application DDoS protections into a single unified dashboard, which is much better for me.

This unified approach helps by providing a single pane of glass and operational advantage. Radware Cloud WAF Service provides 24/7 managed service that includes threat response, support, and AI-driven security features consisting of both positive and negative security models, which has really helped me.

I think the accuracy and reliability of the output from Radware Cloud WAF Service's AI capabilities are a positive security baseline. They can use the AI model so that capabilities can be improved and block zero-day exploits while reducing false positives, and also can provide API protection to stop multi-vector attacks with the help of AI.

Radware Cloud WAF Service has helped reduce my false positives through context awareness by looking at the entire request, not just a single keyword or pattern that might trigger an old rule, reducing noise and cloud scales. It also uses machine learning to analyze normal user behavior and separate valid requests from attacks, which is why it can be helpful for this cause. This may also be with the help of global threat intelligence..”

Sachin Verma

Sr. Network and security Engineer at a outsourcing company with 201-500 employees

[Read full review](#) 

Other Solutions Considered

“We were previously using other services before Radware Cloud WAF Service because we have a better relationship with Radware, so currently we are using Radware Cloud WAF Service..”

Sachin Verma

Sr. Network and security Engineer at a outsourcing company with 201-500 employees

[Read full review](#) 

“Other options in the market were evaluated, looking at different alternatives from different vendors. Palo Alto and Check Point were evaluated before deciding on Radware Cloud WAF Service..”

Roberto Carlos Castellar Ardila

Coordinador de Innovacion Tecnologica y SAP at Expreso Brasilia

[Read full review](#) 

“We previously used another security solution. We decided to move away from it because it did not meet our expectations, particularly regarding its cloud-based capabilities. We are more satisfied with Radware Cloud WAF and would recommend it over the previous solution, especially for cloud-based web application protection..”

Verified user

[Read full review](#) 

Department of Protection Control of Information & Communication
Systems Head at a financial services firm with 1,001-5,000 employees

“Before choosing Radware Cloud WAF Service, I evaluated other options such as F5 and Fortinet.

“Factors that influenced my choice of Radware Cloud WAF Service instead of F5 or Fortinet include robustness and the way it is implemented..”

José Chamorro

[Read full review](#) 

Analista de Infraestructura at Expreso Brasilia

“Before choosing Radware Cloud WAF Service, we evaluated other options from Cisco and we considered Cloudflare.

“I chose Radware Cloud WAF Service instead of the other option after doing a pilot, and the results were much better and more convincing in terms of what we expected regarding the impact of the tool on our platform..”

Armando Rodríguez

Gerente de Tecnologia at Expreso Brasilia

[Read full review](#) 

“I have worked on Citrix as well. Both Citrix and Radware are similar, but in Citrix, some things are more lengthy. Radware is better integrated and easier to understand, so anyone can use it.

I haven't directly compared them, but F5 is very popular globally. Both are similar, but Radware lags behind F5 in a few features.

In terms of user experience and management, Radware is easier. However, F5 has better performance.

Both are cost-effective, but Radware is less expensive because F5 licenses are costly. Technically, Radware is easier to understand. .”

Gaurav_Mishra

Senior Security Consultant at kyndryl

[Read full review](#) 

ROI

Real user quotes about their ROI:

“I have seen a return on investment with Radware Cloud WAF Service mainly in terms of time saved, lower operational risk, and better protection of our public-facing services..”

Pere Camps

SYSADMIN at Grandvalira

[Read full review](#) 

“I have seen a return on investment since I started using Radware Cloud WAF Service through time savings. We now have all the traffic and visibility centralized for what goes to our exposed applications, allowing us to save time when reviewing all the traffic..”

José Chamorro

Analista de Infraestructura at Expreso Brasilia

[Read full review](#) 

“I have seen a clear return on investment with Radware Cloud WAF Service in terms of saving time and resources because being a very solid tool, it does not require much attention, only during incidents..”

Btejedor Tejedor

Experto de Seguridad Informática at a financial services firm with 1,001-5,000 employees

[Read full review](#) 

“I do not know regarding money saved, but definitely, the time saving with the WAF is very useful because nowadays, saving time for employees and your organization is the best practice..”

AshishPatil2

Cybersecurity Engineer at Mirae Asset Capital Market India Pvt. Ltd.

[Read full review](#) 

“Since I started using the platform, one specific result that has improved is the reduction in the number of unauthorized access attempts, which is good because we are in the process of ISO 27001 certification, and this has decreased considerably. Additionally, the impact on response times and process optimization has been excellent, as response times have decreased considerably and our platform has higher levels of availability..”

Armando Rodríguez

Gerente de Tecnología at Expreso Brasilia

[Read full review](#) 

“I have seen a return on investment since I started using Radware Cloud WAF Service with time savings.

“That time savings translates into my day-to-day work or my team's processes by eliminating the need for us to block the sources; Radware Cloud WAF Service blocks them automatically..”

Marc Rico Teja

Administrador de sistemas at a sports company with 501-1,000 employees

[Read full review](#) 

Use Case

“The product is used for the protection of our financial institution’s web applications and digital assets against DDoS attacks and other OWASP threats..”

Verified user

[Read full review](#) 

Department of Protection Control of Information & Communication
Systems Head at a financial services firm with 1,001-5,000 employees

“Radware Cloud WAF Service is a tool for controlling the websites of the Municipio de Quito, and I have significant visibility with the tool.

“For example, on two principal sites of Quito, I have implemented geo-blocking policies, and I can detect attacks from China, Russia, and other locations. I have visibility for these attacks, and this is a fundamental tool to protect the municipality..”

Luis Alexander Velez B.

[Read full review](#) 

Jefe de Seguridad de TIC at GAD DMQ

“My main use case for Radware Cloud WAF Service is that I can say the overall experience provides application security for integrating web protections, port management, and mitigations. The platform offers many services. The AI-driven security model helps reduce false positives and improve capability. I can give you a quick, specific example of how I use Radware Cloud WAF Service for port management or with the AI security model..”

Sachin Verma

Sr. Network and security Engineer at a outsourcing company with 201-500 employees

[Read full review](#) 

“My main use case for Radware Cloud WAF Service is protecting web application servers, as I am protecting 750 applications or more. Radware Cloud WAF Service protects the perimeter or the front end of the web applications, so I am using all the protections it comes with. I have nothing else to add about my main use case or how I am using Radware Cloud WAF Service..”

Verified user

WAF Analyst at a manufacturing company with 10,001+ employees

[Read full review](#) 

“Radware offers a cloud, software, and hardware-based solution. It deals with all three platforms.

1. They have a hardware device on which their software can be installed. We can manage all the load balancing with it.
2. Similarly, for the Radware software, we can install the OVA file on our server and configure all the admin backend servers on it to perform services.
3. In the cloud, we can use their API service to create a virtual platform for clients on which they can deploy and run their applications..”

Gaurav_Mishra

Senior Security Consultant at kyndryl

[Read full review](#) 

“I have some experience with Radware Cloud WAF Service, as I obtained your contact information from Radware.

“I would be interested in leaving feedback about Radware Cloud WAF Service because I appreciate all aspects of the service. All of the service is very helpful for us, but we are currently evaluating whether we will continue with this service.

“I have been using Radware Cloud WAF Service for three years..”

Julio Galarza

Coordinador Nacional De TIC Y Sistemas De La Universidad Catlica Boliviana San Pablo at Bolivian Catholic University

[Read full review](#) 

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The configuration has been very easy, we have not had any issues, and when acquiring the license, it is released very easily at the time of purchase and thus protects the sites..”

Nixon Lagos

[Read full review](#) 

Jefe especialista de ciberseguridad at a insurance company with 1,001-5,000 employees

“The process of integrating Radware Cloud WAF Service into the environment was very quick. Everything really was very fast, and with the documentation provided, it was possible to do it easily and achieve the objective, which was to integrate the platform..”

Roberto Carlos Castellar Ardila

[Read full review](#) 

Coordinador de Innovacion Tecnologica y SAP at Expreso Brasilia

“My experience with the costs, initial configuration, and licensing of Radware Cloud WAF Service is that the tool is somewhat expensive and not inexpensive. However, it is worth every peso I pay..”

José Chamorro

Analista de Infraestructura at Expreso Brasilia

[Read full review](#) 

“The implementation actually depends on the requirements of the customers and how many applications there are to be protected. It will only take a couple of hours, or maybe an hour, to implement the initial setup. It is up to the customer to add applications that they want to protect..”

RaynielBadiola

Technical Director at Secur Links

[Read full review](#) 

“My experience with pricing, implementation costs, and licensing is positive, as the costs were quite well adjusted, the cost-benefit ratio is very good. The implementation also had a very reasonable cost and the timelines were excellent, with no major delays or setbacks, and the results were seen almost immediately..”

Armando Rodríguez

Gerente de Tecnologia at Expreso Brasilia

[Read full review](#) 

“We currently use the integrated WAF option on the same device in our application (SBI). There is no dedicated WAF solution. There are two options: license-based and integrated. Using the integrated part helps to identify blocks and other issues effectively.

Integrating with other systems and applications in the environment:

Integration is not difficult. In the dashboard, under the policy section, we can find virtual services and easily enable the API service. Once enabled, WAF monitoring should also be enabled. We can then identify the application's requirements, like JSON ID, cookies, headers, what should be whitelisted, body size, etc.

We can gather this information from the application owner during deployment to determine what needs to be whitelisted, such as extensions, zip files, XML files, and cookies.

Once we deploy an application, it doesn't take too much time because the application is already deployed. We also use the load balancing feature, so we just need to enable the security web application service. There is an option for this under virtual services where we can also enable it for bot protection. I think anyone can easily manage it if they know about these things.

Radware is signature-based. The patches and signatures are important because we cannot easily monitor them ourselves. They are regularly updated, I think, weekly, so that's helpful. I think this regular update makes it easier for us..”

Gaurav_Mishra

Senior Security Consultant at kyndryl

[Read full review](#) 

Customer Service and Support

“The customer support is good compared to other web services from other vendors, and our TAC team provides remote support and resolves my queries on time and within SLA..”

Sachin Verma

Sr. Network and security Engineer at a outsourcing company with 201-500 employees

[Read full review](#) 

“The experience with Radware Cloud WAF Service's customer support has been quite positive. They have always assisted quickly and without any issues whenever assistance has been needed..”

Roberto Carlos Castellar Ardila

Coordinador de Innovacion Tecnologica y SAP at Expreso Brasilia

[Read full review](#) 

“The customer support is great, as it is always available, which is quite typical of Radware. The support is personal and of high quality.

“I would rate the customer support ten out of ten..”

Verified user

Lead Network Reliability Engineer at a comms service provider with 51-200 employees

[Read full review](#) 

“I believe the support is fantastic, and I receive great support from Radware Cloud positively.

The customer support for Radware Cloud WAF Service is fantastic and excellent, as we receive immediate support whenever required. .”

Verified user

Assistant Manager (Network and Cyber Security) at a manufacturing company with 1,001-5,000 employees

[Read full review](#) 

“It's software-only, so most of the time it works as intended. However, I did raise one request about a filter option in the dashboard not working perfectly. We identified that there was a version issue, and they fixed it in a new patch. They were able to easily identify and resolve the version issue.

They are not globally available but can manage and support us within a range of five to seven. They can usually provide support easily..”

Gaurav_Mishra

Senior Security Consultant at kyndryl

[Read full review](#) 

“I have contacted the technical support of Radware twice in three years when we needed some configuration.

“My experience with the quality of the support and the speed of response was quick.

“I think the quality of the support is good. It is a good service.

“If I were to rate them on a scale from one to ten, I would give the support a score of ten..”

Julio Galarza

Coordinador Nacional De TIC Y Sistemas De La Universidad Catlica Boliviana San Pablo at Bolivian Catholic University

[Read full review](#) 

Other Advice

“I can't say whether there are any other improvements Radware Cloud WAF Service needs beyond what we've discussed. I assess Radware Cloud WAF Service for integrating with other systems and applications in my environment by saying it seems to integrate fine through the APIs, so it doesn't seem to be an issue there. I'm not using the API discovery feature at this time. I don't have any advice to give to others looking into using Radware Cloud WAF Service. I would rate this product an 8 overall..”

Verified user

WAF Analyst at a manufacturing company with 10,001+ employees

[Read full review](#) 

“The advice I would give to others looking into using Radware Cloud WAF Service is that it is a tool for my business.

“Radware Cloud WAF Service remains a great solution that shines in high-security, high-throughput environments where behavioral detection and hybrid multi-cloud deployment flexibility are top priorities. My overall rating for this review is ten..”

Luis Alexander Velez B.

Jefe de Seguridad de TIC at GAD DMQ

[Read full review](#) 

“If companies provide the signatures and patches perfectly because we can't easily identify new viruses or threats, we rely on the solution company to regularly

update their software and devices. Radware is one such company that updates its patches and signatures monthly. They allow us to review all the CVEs and update their patches accordingly. So, I think it's a good option.

Overall, I would rate it a seven out of ten because there are some issues in the cloud part, where it lags. .”

Gaurav_Mishra

Senior Security Consultant at kyndryl

[Read full review](#) 

“It is very simple to integrate with other third-party products, such as SIEMs, and there are no problems integrating with them.

“Radware Cloud WAF Service can immediately determine the cause of problems and easily mitigates the vulnerabilities and attacks that it sees.

“I give Radware Cloud WAF Service a support rating of nine out of 10. My overall review rating for this solution is 9 out of 10..”

RaynielBadiola

Technical Director at Secur Links

[Read full review](#) 

“I am thinking of moving away from Radware Cloud WAF Service.

“I am considering moving away from Radware Cloud WAF Service because of the price. I love the service, but the price is very expensive for us. We have to renew the service, but we are evaluating some alternatives because of the cost.

“Radware Cloud WAF Service does not require any maintenance on my end.

“I do not use the API Discovery feature.

“I do not use any [CDN](#) services or Content Delivery Networks.

“I think the reporting and analytics provide a good reporting service.

“I would give this review an overall rating of ten..”

Julio Galarza

Coordinador Nacional De TIC Y Sistemas De La Universidad Catlica Boliviana San Pablo at Bolivian Catholic University

[Read full review](#) 

“I rate the customer support nine out of ten.

I will give advice to others looking into using Radware Cloud WAF Service that support is essential. If we are using any services, support is required from the vendor. I want to suggest that support, scalability, services, dashboard, and user interface are all good.

I use the API Discovery feature. The API Discovery feature is easy to use as I thought the physical form of the software features into API protection generally offers several security benefits for operational challenges and the engineering team, such as visibility, traffic controls, and data guards. Common challenges can be observed during my team's work when it comes to API, including partial alarm setup efforts and speed impact.

The use of [CDN](#) services offered by Radware in conjunction with Radware Cloud WAF Service is easy, as we can use the [CDN](#) for fully managed setup, single configuration portal, SSL management, and transport client-side tracking with the help of CDN services.

I assess Radware Cloud WAF Service for integrating with other systems and applications in my environment using the web page. I assess Radware Cloud WAF Service's ability to protect against zero-day attacks as effective because Radware Cloud Web Services mitigates zero-day attacks by combining automated quality security models with AI and analysis and virtual patching.

I assess Radware Cloud WAF Service for blocking unknown threats and attacks as effective because it handles unknown threats and attacks such as zero-day exploits through global threat intelligence and machine learning anomaly detection. My overall rating for this review is eight out of ten..”

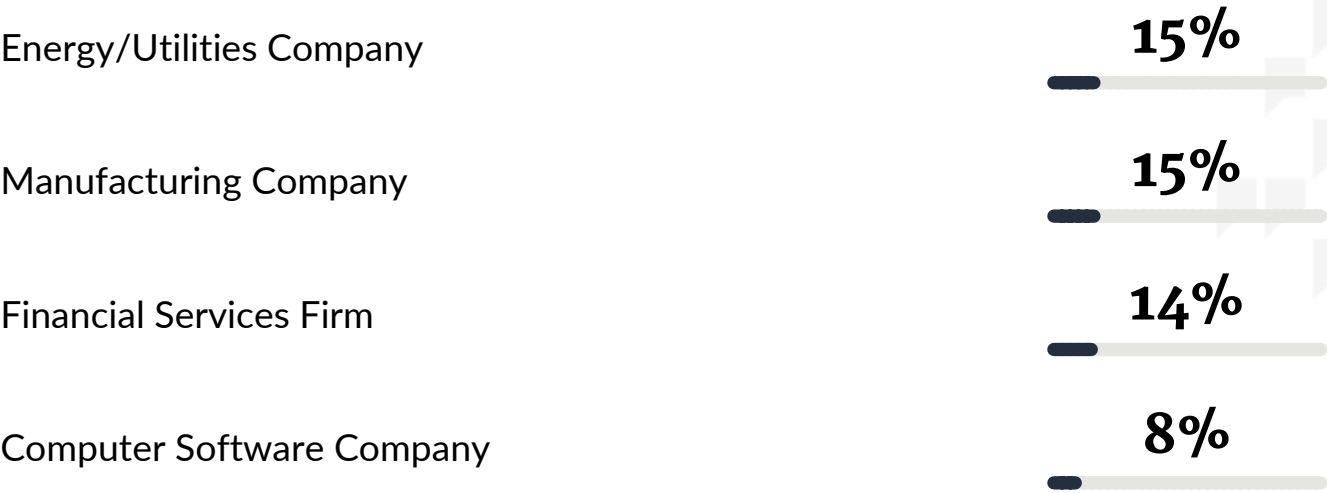
Sachin Verma

Sr. Network and security Engineer at a outsourcing company with 201-500 employees

[Read full review](#) 

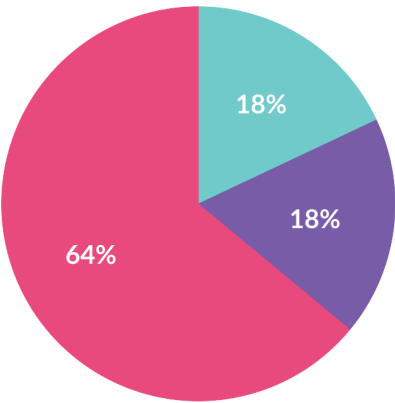
Top Industries

by visitors reading reviews

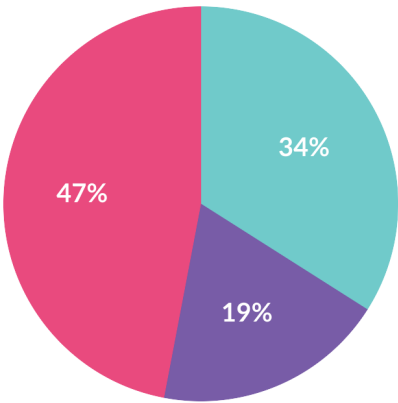


Company Size

by reviewers



by visitors reading reviews



 Large Enterprise  Midsized Enterprise  Small Business

About this buyer's guide

Thanks for downloading this PeerSpot report.

The summaries, overviews and recaps in this report are all based on real user feedback and reviews collected by PeerSpot's team. Every reviewer on PeerSpot has been authenticated with our triple authentication process. This is done to ensure that every review provided is an unbiased review from a real user.

Get a custom version of this report... Personalized for you!

Please note that this is a generic report based on reviews and opinions from the collective PeerSpot community. We offer a [customized report](#) of solutions recommended for you based on:

- Your industry
- Company size
- Which solutions you're already considering

The customized report will include recommendations for you based on what other people like you are using and researching.

Answer a few questions in our short wizard to get your customized report.

[Get your personalized report here](#)

About PeerSpot

PeerSpot is the leading review site for cloud, AI, and business software. We created PeerSpot to provide a trusted platform to share information about software, applications, and services. Since 2012, over 22 million people have used PeerSpot to choose the right software for their business.

PeerSpot helps tech professionals by providing:

- A list of products recommended by real users
- In-depth reviews, including pros and cons
- Specific information to help you choose the best vendor for your needs

Use PeerSpot to:

- Read and post reviews of products
- Access over 30,000 buyer's guides and comparison reports
- Request or share information about functionality, quality, and pricing

Join PeerSpot to connect with peers to help you:

- Get immediate answers to questions
- Validate vendor claims
- Exchange tips for getting the best deals with vendor

Visit PeerSpot: www.peerspot.com

PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944