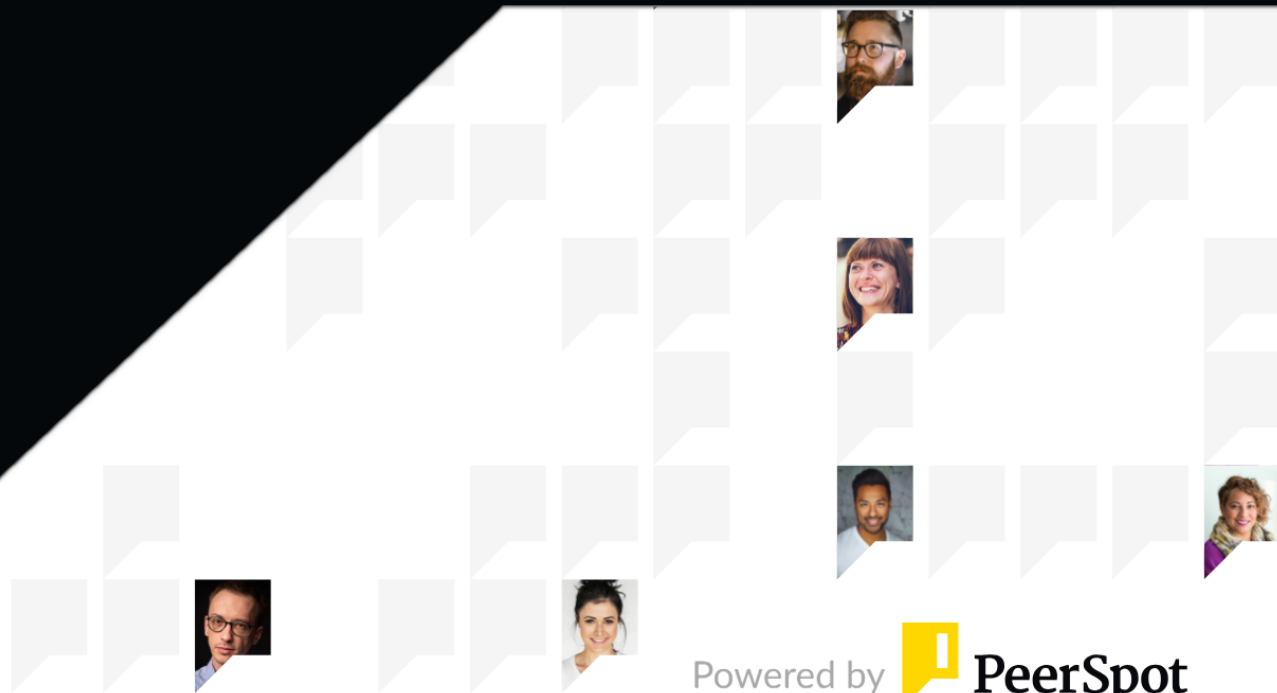


aws marketplace

OutSystems

Reviews, tips, and advice from real users



Powered by  PeerSpot

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Product Recap



OutSystems

OutSystems Recap

OutSystems is a low-code platform designed for accelerated application development, offering customizable UI with drag-and-drop features and integration options for efficient workflow management.

OutSystems supports rapid project delivery through visual modeling and reusable components, facilitating Agile development across platforms. It integrates seamlessly with databases and external services, offering native mobile capabilities and enterprise scalability. While known for handling complex demands with ease, users suggest enhancements in AI integration, support services, pricing, and documentation. Automation, version control, and learning resources are other areas highlighted for potential improvement. OutSystems is widely used for streamlining processes in banking, healthcare, and insurance industries, with integrations into SAP and ServiceNow, leveraging cloud capabilities on AWS and Azure.

What are the key features of OutSystems?

- **Drag-and-Drop Development:** Simplifies application building with an intuitive UI.
- **Integration Capabilities:** Connects seamlessly with databases and external systems.
- **Forge:** Provides a repository of reusable components for efficiency.
- **Enterprise Scalability:** Supports large-scale application deployment with ease.
- **Cross-Platform Deployment:** Enables deployment across web and mobile platforms effortlessly.

What benefits should users look for in OutSystems?

- **Rapid Project Delivery:** Speeds up development timelines significantly.
- **Flexible Integration:** Offers extensive system and database connectivity.
- **Quick Learning Curve:** Provides ease of use for developers of varying experience levels.
- **Reduced Maintenance:** Lowers ongoing effort and resources required for upkeep.

In industries such as banking, healthcare, and insurance, OutSystems is employed to develop both web and mobile applications for streamlined processes and task automation. Companies use this platform for rapid application development, integrating with systems like SAP and ServiceNow, and employing cloud services from AWS and Azure for optimized deployment.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“OutSystems is a really good platform to work upon.”



Aditya Bhatt

Sr. Project Delivery Lead | Sr. Technical Lead at a manufacturing company with 5,001-10,000 employees



“OutSystems is a robust and rapid application development platform with a less steep learning curve.”



Mohamed Aktharul Ameen

Software Developer Advisor at NTT DATA Services



“OutSystems has no issues so far, the drag and drop environment is quite dynamic, and we can create our own UI on top of it.”



Dz UI

Project Manager at Centre for Content Creation

- ✓ “The visual drag and drop environment in OutSystems has helped tremendously in application development in my experience, and the features and capabilities I have found most valuable and useful include the drag and drop integration capabilities.”



Bireswar Das

Business Unit Head Government Business at YASH Technologies

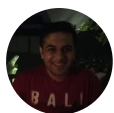
- ✓ “The integration capabilities have benefited my customers by providing many connectors out of the box, allowing for the integration of external applications or business applications.”



Mattia Mezzacapo

RPA Engineer at a computer software company with 10,001+ employees

- ✓ “We can quickly develop an application using the tool.”



Sukrut Joshi

Manager India Sales at Nitor

- ✓ “OutSystems' low-cost approach has positively impacted our productivity, because we were able to develop faster with OutSystems, enabling us to implement many changes during our sprint.”



Ramon David

Project Manager at a program development consultancy with 5,001-10,000 employees

What users had to say about valuable features:

“The solution is all-encompassing and very easy to use with its drag-and-drop feature. OutSystems has a Forge feature that allows me to drag and use predeveloped components into the platform so that I don't have to develop everything from scratch..”

RobertSpitz

Owner at Berrot Consulting Limited

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“I have recommended OutSystems for startups that were looking for an MVP solution, and also, I have recommended it in situations where very rigid enterprise structures are blocking them from being agile. I advised OutSystems to be used in flexibilizing the current application landscape..”

Ad Hesseling

Senior ITO Consultant at CBI - Centre for the Promotion of Imports from developing countries

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“OutSystems has no issues so far. The drag and drop environment is quite dynamic, and we can create our own UI on top of it. The UI in OutSystems is a strong part and can be customized. We tend to use AI tools such as Cursor in OutSystems. We use integration extensively in OutSystems, which allows us to connect our own internal systems to our newly created system applications. The pre-built templates and components in OutSystems work well, and we can customize them as needed for our intended use..”

Dz UI

Project Manager at Centre for Content Creation

[Read full review](#) 

“One of the valuable features of OutSystems is the very small lead time for the delivery of projects. OutSystems offers a lot of reusable components and solutions that I can simply drag and drop and use, which has a significant impact on project delivery time.

The integration capabilities have benefited my customers by providing many connectors out of the box, allowing for the integration of external applications or business applications..”

Mattia Mezzacapo

RPA Engineer at a computer software company with 10,001+ employees

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“What I find valuable about OutSystems is that it has a very good learning curve for developers. Within two weeks, we can gain knowledge in OutSystems, and it is very easy to learn. With my background being .NET, OutSystems is straightforward to learn, which is beneficial. Developing applications in OutSystems is good, and the flexibility allowed by OutSystems for application development is excellent compared to my experiences with other low-code technologies, where I've faced some challenges. The clean separation of concerns in the architecture provided by OutSystems is a key benefit compared to other platforms.

OutSystems integrates with our existing tech infrastructure and provides flexible integration. If we want to integrate with third-party services, OutSystems has SOAP and RESTful services that allow us to consume external services, integrate with external databases such as SQL or Oracle, and includes integration studio for writing custom .NET code. After developing a .NET component, we can reference it in service studio, creating a reference file that makes integration easy. OutSystems officially supports various integrations and also includes an API discovery tool for consuming and exposing services, providing a lot of information about incoming URLs, similar to how we use Postman..”

Mohamed Aktharul Ameen

Software Developer Advisor at NTT DATA Services

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“There are many valuable features. I would say if someone is looking for developing an application at a faster rate and having different integrations with a cross-functional team, OutSystems is one of the good platforms to adopt and get your application kickstarted so that it can be delivered on time. It can handle your multiple scenarios where you need to connect with different integrations perspective or connect with your internal or external databases, lazy load solution. If you want to scroll different types of huge data, you can implement some scrolling features or on-demand loading. OutSystems is very useful for that purpose.

“OutSystems is purposely targeted for the rapid application development, whether it is the web or mobile application development. You can easily build if you have skilled developers into your zone and deployed at the right area. It is a market, ready-to-market kind of platform tool, then very much scalable for the enterprise-grade applications. You can get different in-built and customizable templates which are ready to use as per your needs and requirement. Cross-platform deployment is pretty much easy here. Maintenance and reusability are benefits as well.

“Regarding the maintenance and the reusability aspect, I would say OutSystems is pretty much good to handle if you have quite good skilled and experienced developers into your team. From the maintenance point of view, if everything has been designed in an architectural side in a nice way, things have been put in a right space and being monitored properly. Maintenance is not a challenging task into OutSystems. Regarding the reusability, OutSystems does provide the Web Blocks or the widgets, wherein you can design some reusable components and can deploy them into a separate module. Those modules or reusable components can be utilized into multiple applications depending upon your needs. This gives a good example for the reusability.

“Regarding the scalability point of view, it is designed to scale for the enterprise needs. Depending upon your needs, you can increase the CPU memory consumption and your memory storage there. Depending upon how huge the application is or how small the application is, you can easily manage your enterprise IT level architecture things as well..”

Other Solutions Considered

“I also extensively use another product called Apex. It's an excellent product, but it's not the same as OutSystems. With OutSystems, I can develop phone applications. I cannot do that with Apex because it's built more for a back office..”

RobertSpitz

Owner at Berrot Consulting Limited

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“Appian offers advantages in automation structures with its Appian RPA platform, formerly Jidoka. They have integrated this acquisition into their offerings as Appian RPA. Additionally, Appian has a well-established market presence. Appian holds a slight advantage over OutSystems, which entered the market approximately five years ago..”

Shantanu Chande

Lead Project Engineer at Peristent Systems

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“I don't see any differences between Java and Clutter or OutSystems since I use different products depending on the requirements of our company's clients. I don't get the clients to choose a particular platform, but my company recommends OutSystems. Not all of our company's clients prefer OutSystems..”

Mahesh Seenu

[Read full review](#) 

Senior Manager - Projects at Xebia Group companies

“The pros of OutSystems compared to competitors include its ability to develop applications quickly, allowing us to bring them to market in a shorter timeframe. We can take a concept and develop it within one week or a few days. Even citizen developers can create components, although some technical background is required. The cons involve delays in project timelines primarily due to the time taken in requirements refinement and challenges faced when adding new features, making it somewhat complex to manage and maintain applications as they grow in scale..”

Mohamed Aktharul Ameen

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Software Developer Advisor at NTT DATA Services

“I've seen some differences between OutSystems and Mendix, and I see OutSystems is more convenient for developers who have been coding. They will appreciate OutSystems more than Mendix, which really has a very business-savvy angle.

“There's no exit strategy in OutSystems. If you start working with OutSystems—but that's not the sole problem of OutSystems; it's, in fact, the case for every low-code and no-code solution. If you want to leave it or want to go to another technology, you're kind of stuck, and it will cost you a huge investment to get rid of that..”

Ad Hesseling

Senior ITO Consultant at CBI - Centre for the Promotion of Imports from developing countries

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“I started with OutSystems itself. My first organization was also parallelly working on the Appian and they did start OutSystems parallelly as well. Later on with OutSystems, we had a couple of other low-code platform tools in the organization including Mendix and Power Apps. Different organizations have their own way of developing the application to different platforms and they can work upon multiple platforms as well. These are a couple of platforms which our organization was parallelly working on.

“These are basically the leadership decisions regarding which platform they may want to go with. Higher leadership made the plan, then later on, we were involved into decisions. I think they did check out the Jongkyan or the Power Apps and the Appian, but they found OutSystems pretty much good at the initial level..”

Aditya Bhatt

Sr. Project Delivery Lead | Sr. Technical Lead at a manufacturing company with 5,001-10,000 employees

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ROI

Real user quotes about their ROI:

“Using OutSystems to develop applications in-house as opposed to using third-party solutions has probably saved our clients a lot of money in the long run. They're not paying the licensing fees over and over again to the other platforms..”

RobertSpitz

Owner at Berrot Consulting Limited

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“ The main benefits we've seen after implementing OutSystems include significant time savings, improved deployment processes, and convenient configuration settings in the service center.

JG5

Consultant at Wurth IT

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“I would highlight two points here. One is the faster development, it is a ready-to-market application, rapid application development, definitely. Secondly, time efficiency. Your team can be deployed to work on different modules parallelly and you can really save time up to an enormous level. If a legacy or a traditional application is taking five to six months, those can easily be designed into OutSystems in less than two months..”

Aditya Bhatt

Sr. Project Delivery Lead | Sr. Technical Lead at a manufacturing company with 5,001-10,000 employees

[Read full review](#) 

“Using OutSystems for application development leads to significant time-saving, cost-saving, and resource-saving benefits. For instance, developing a project in traditional technologies such as .NET might take about eight months and require ten resources. In comparison, developing that same project in OutSystems can be completed in around 40 to 50% less time, requiring only six resources..”

Mohamed Aktharul Ameen

Software Developer Advisor at NTT DATA Services

[Read full review](#) 

“Our primary goal has been to enhance customer experience by deploying applications developed with OutSystems. The initial response from users has been positive, particularly in reducing previous backlogs. We've streamlined processes with the product, enabling rapid development, integration, and automation.

We haven't yet reached the stage of calculating ROI specifics. Typically, such evaluations are conducted either at the end of the fiscal year or three years..”

Shantanu Chande

Lead Project Engineer at Persistent Systems

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“There is ROI. To be specific, it's purely for the developers. It's reducing the cost of development. There is a 100% guarantee the platform is promoting code on the server with accuracy. Logical errors are a different thing, but the source code generated is secure. Anyone can understand the source code easily. We are providing security as a visual development tool.

By using the visual development tool, there is no need to remember the syntax. Everything is available as drag and drop. It just depends on remembering how and when we need to use a node for development purposes. Let's assume a project in .NET, native .NET, or Java takes around 12 months. In OutSystems, we can build that application in four to five months.

So, twice or even more. This is the area where we can improve and save money. But definitely, this is a highly in-demand tool, and the cost is very high. It's completely dependent on the vendor. Some companies are going with the cloud environment, and some organizations are using the on-premises environment. In the cloud environment, everything is managed by OutSystems. They provide some credentials, and the company can start developing multiple applications on the same cloud license..”

AmitTiwari2

Architect at Aaseya IT Services Pvt. Ltd.

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Use Case

“I use OutSystems with many of my customers, especially in the banking and insurance sectors, to manage internal business processes in a more efficient way..”

Mattia Mezzacapo

RPA Engineer at a computer software company with 10,001+ employees

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“We use the solution to automate some of our internal processes and to integrate with platforms like SAP and ServiceNow. We use it mainly for internal toolsets, streamlining repetitive tasks, and process automation..”

DhrubajyotiBiswas

Senior Solutions Architect at New South Wales Government - Australia

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“OutSystems is used for application development, both internal and external systems. We are currently using OutSystems as our platform for semi-development. We are a client with OutSystems, though we are aware of other products such as Pega Platform, ServiceNow, and Microsoft that we are not using at this time..”

Dz UI

Project Manager at Centre for Content Creation

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“The main use cases for OutSystems involve being part of a COE in my company where we explore multiple low-code technologies. I have been part of three projects in OutSystems and have done lots of PO fees, and currently, apart from my project, my colleagues in the COE team are also working on different OutSystems projects. We have a good number of OutSystems-certified developers in training, and we mostly have enough projects and continue to work on OutSystems projects while I have also been working in the Power Platform for the past year..”

Mohamed Aktharul Ameen

Software Developer Advisor at NTT DATA Services

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“I am working as a consultant for African companies that are considering all kinds of plans to reach European export readiness, and in that case, I have used some source information to inform them. I'm not looking for a platform solution myself, but I have spread the suggestions to look at this to approximately 20 companies.

“I've recommended looking into the phenomenon of low-code solutions, and that's what they are considering. There are a few coding companies, and they see that they are losing traction because of the lack of speed that they have compared to other faster solutions. That's why I suggested to them to have a look at the options of no-code and low-code solutions, and that's what I used your report for..”

Ad Hesseling

Senior ITO Consultant at CBI - Centre for the Promotion of Imports from developing countries

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“I have been involved in the development of applications, whether web applications or mobile applications for multiple clients, and we have adopted OutSystems platform for the rapid application development of our applications at enterprise level.

“I have several examples to share. I would start with e-commerce and banking applications. In the initial phase when we adopted OutSystems in one of my initial companies or organizations, we worked upon a couple of banking applications for our onsite clients where we developed end-to-end banking solutions for the citizens into their state. We also developed some government-based applications for child birth registration, citizens enrollment, and new establishments enrollment. After that, coming into the pharmaceutical domain, I got much more exposure building multiple applications into OutSystems. A couple of them are we developed the tender solution, which is for the pharmaceutical industry where different, either the private or the government sectors, send out the tenders for manufacturing of the drugs and medicines. Various medical or pharmaceutical clients can bid on those tenders and check what kind of therapeutic area, the dosage, they can particularly work upon and whether the probability of their winning or getting loose for the tender. Different perspectives or aspects are there. For example, we have the overview, planning, then tendering solution, the tender calendar, how soon it is going to come, what will be the duration, the end date, tenure, all of those things. Then even in the patient services, we did develop a lot of applications into OutSystems. Starting from making different medical solutions for the client, whether it could be copay card solutions, their insurance finders, claim submissions, and so on. These are a couple of good examples, and a lot of different domains which we have worked so far into OutSystems.

“There are a couple of applications or projects where we worked which reduced the duration from six months down to approximately two months. The duration of six months can be reduced to two months and even less than that depending upon the complexity and the resources allocation into the team. We have worked upon some e-governance applications, banking applications, as well as patient services applications where we have saved an enormous amount of time and were able to give an initial MVP product for the demo purpose and a production release as well in a shorter amount of time..”

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup of OutSystems is not easy. It is a very heavy application that requires a lot of hardware and software resources. I would rate it as a seven out of ten due to the need for huge machines to use OutSystems..”

Mattia Mezzacapo

[Read full review](#) 

RPA Engineer at a computer software company with 10,001+ employees

“The initial setup is not difficult because everything is based on integration. A set of databases, like vector databases, and things like that require extra hardware and software configuration. But integrating with OutSystems is very easy..”

AmitTiwari2

[Read full review](#) 

Architect at Aaseya IT Services Pvt. Ltd.

“The initial setup is straightforward. Normally, the solution is cloud-based, but it depends on the clients. For the setup of the platform, we must have a contract and license from OutSystems. The setup takes one to three weeks..”

Pedro-Martins

[Read full review](#) 

Comptance manager at Advance Works

“The initial setup process of OutSystems is straightforward and good to hear about. From my perspective, the initial setup process is easy to follow. I have found it to be a good experience overall, though I do have to watch the time and follow the guidelines provided..”

Bireswar Das

[Read full review](#) 

Business Unit Head Government Business at YASH Technologies

“Setting up the OutSystems environment is straightforward once you obtain the license. You only need to download one file, which is the integrated development environment, Service Studio, and afterward, provide your environment name, user ID, and credentials given by OutSystems. After logging in, you can easily use OutSystems. However, if you want to install the lifetime server, it requires careful setup and can be tedious, needing a well-configured server..”

Mohamed Aktharul Ameen

Software Developer Advisor at NTT DATA Services

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“The product's setup is more of a PnP procedure, making it an easy process. I feel that the setup process can be a bit complex at an architectural level.

The solution is deployed on an on-premises model.

The number of people required for the deployment and maintenance of the product depends on the product that is used. If a business entity has multiple business units, it takes a longer time to implement the product. In general, my company has a team of around 15 to 20 people to take care of the implementation process..”

Mahesh Seenu

Senior Manager - Projects at Xebia Group companies

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Customer Service and Support

“Technical support is good, especially for customers on the Gold tier like us. Typically, we receive responses within 24 hours, and their support team is very responsive..”

Shantanu Chande

Lead Project Engineer at Peristent Systems

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“I do communicate with the technical support of OutSystems directly. I would rate the technical support from OutSystems between one and ten, with one being the worst and ten being the best support. The support I have received has been great..”

Bireswar Das

Business Unit Head | Government Business at YASH Technologies

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“The customer support is pretty much good. They do have the customer support ticketing system where you can raise the ticket, decide the priority, and depending upon your priority and urgency, they are going to resolve your problem..”

Aditya Bhatt

Sr. Project Delivery Lead | Sr. Technical Lead at a manufacturing company with 5,001-10,000 employees

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“There have been times when the solution's technical support took a while to respond. This happens mostly because their technical support is not in North America but Portugal..”

RobertSpitz

Owner at Berrot Consulting Limited

[Read full review](#) 

“I evaluate OutSystems tech support as not specifically dedicated but rather abundant in resources. Many helpful videos and documentation are available on the OutSystems site, making it relatively easy to learn the platform. If someone encounters issues, OutSystems has a community where questions can be posted, and many developers and resources can provide guidance and assistance..”

Mohamed Aktharul Ameen

Software Developer Advisor at NTT DATA Services

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“If I face any problem during application development, I can create tickets based on the category by logging into my account. There is an SLA of two to three days based on the ticket's priority, and the team responds accordingly.

Most of the time, they resolve all issues. To speed up the process, they call if there is a high-priority ticket. We connect with them and fix the issue collaboratively via phone.

I will not rate it ten, though, because they are maintaining a two-day SLA for everything. 48 hours is very high..”

AmitTiwari2

Architect at Aaseya IT Services Pvt. Ltd.

[Read full review](#) 

Other Advice

“The pricing of OutSystems is reasonable. The pre-built templates and components in OutSystems have reduced time to market for my customers in significant ways..”

Bireswar Das

Business Unit Head Government Business at YASH Technologies

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“Price is the biggest concern with OutSystems. I am not aware of negative aspects of OutSystems. I am satisfied with the technical capabilities of OutSystems. I purchased OutSystems from a reseller. If you want something to be changed in OutSystems, you can do it manually, or add or remove information as needed. Overall, I would rate this review as an 8 out of 10..”

Dz UI

Project Manager at Centre for Content Creation

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“I received a message from LinkedIn regarding PeerSpot with notifications about wanting to know details about how exactly the low-code platform works. I highly recommend OutSystems because it is a robust and rapid application development platform with a less steep learning curve. Developing applications from scratch is easy, and while other low-code technologies are good for smaller applications, OutSystems is particularly effective for enterprise-level applications. I rate OutSystems 9 out of 10..”

Mohamed Aktharul Ameen

Software Developer Advisor at NTT DATA Services

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“The OutSystems' most effective features for speeding up development cycles are the process orchestration and the drag-and-drop updating of business processes.

I would recommend it to a friend or colleague, especially if they are looking for a solution that is easy to deploy and helps streamline internal processes.

I rate it a six out of ten. .”

DhrubajyotiBiswas

Senior Solutions Architect at New South Wales Government - Australia

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“I am mainly consulting.

“I have been working in this field for 28 years now. I have been working as a Senior ITI consultant for CBI, also for IPD in Germany, Sequa, GIZ, and Mastercard Foundation.

“I find the pricing of OutSystems reasonable in any way. If I look at the infrastructure investments that companies are doing in the enterprise, compare it to SAP, for instance, then I really think the pricing of OutSystems, but also of Mendix and other platforms, is making a lot of sense at this moment.

“I do not have any partnership with them or am I a reseller at the moment. I stay away from that because I don't have the time for it and it doesn't pay me.

“On a scale of one to ten, I rate OutSystems an eight..”

Ad Hesselings

Senior ITO Consultant at CBI - Centre for the Promotion of Imports from developing countries

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“Regarding the cross-platform deployment, I would say you can build your applications and deploy as per your need because OutSystems does provide different kind of architectural deployment into your organization once you are planning to adopt it. You can reach out to OutSystems and can ask them to have it on-premise so that your IT team will be having the controllability on that. You can ask them to have it cloud published so that everything will be on the cloud and OutSystems will be managing on your behalf. Or it can be in the hybrid mode, which means when you are deploying the applications, you can host in whatever the server you wish to. Even for the mobile application, you can build Android and iOS and deploy it into the different platforms. Regarding the templates, for quicker start, OutSystems does provide a couple of templates already existing into its service studio, wherein you can check out and see if those are useful, you can use them, otherwise, you can build your own templates from scratch as well.

“Initially, when we adopted OutSystems, it was pretty much good because the organization was having a huge number of projects into the pipeline. The cost was pretty much comfortable because every organization has their own business budget. It depends upon if you have a large business budget organization, OutSystems is good to go. Similarly, for small scale business, it could be a

challenging one. Everyone has their own perspective on that. Our way was we were initially good, but later on, the organization did face that the licensing has been increased to a much higher extent.

“OutSystems is a really good platform to work upon. If any of the organizations are looking forward to working with OutSystems or adopt OutSystems platform, they can definitely go with it if they have a good budgeting with them. They just need to check out the right resources allocation. If they have skilled and trained developers who are already trained or it may take a significant amount of time as a learning curve, they should note that OutSystems does have good training documentation available. I give my very good wishes for all those business partners or organizations who are going to adopt OutSystems. The overall review rating for OutSystems is 8.5 out of 10..”

Aditya Bhatt

Sr. Project Delivery Lead | Sr. Technical Lead at a manufacturing company with 5,001-10,000 employees

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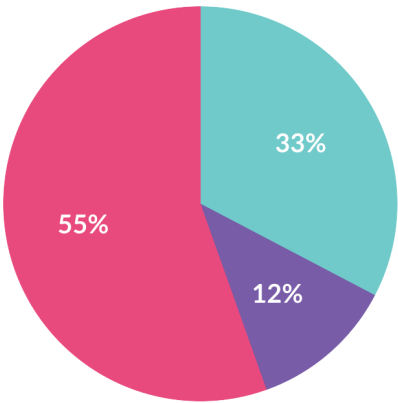
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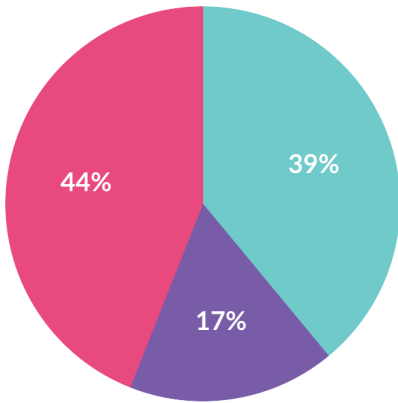


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by reviewers



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Large Enterprise Midsize Enterprise Small Business

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